

In this module you will learn to write, test and debug two types of server-side scripts:

- Business Rules
- Script Includes

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Server-side scripts execute on the ServiceNow server or database. Scripts in ServiceNow can do many, many things. Examples of things server-side scripts can do include:

- Update record fields when a database query runs
- Set field values on related records when a record is saved
- Manage failed log in attempts
- Determine if a user has a specific role
- Send email
- Generate and respond to events
- Compare two dates to determine which comes first chronologically
- Determine if today is a weekend or weekday
- Calculate the date when the next quarter starts
- Log messages
- Initiate integration and API calls to other systems
- Send REST messages and retrieve results