ServiceNow Application Developer

Server-side Scripting > Business Rule Actions

Business Rule Actions are a configurable way to:

- Set field values

- Add a message to a form

- Abort the Business Rule execution

Set Field Values

The *Set field values* option allows setting field value without scripting. Values can be:

- Dynamically determined – **To (dynamic)**

- The same value as the value of another field – **Same as**

- Hard coded – **To**

Only reference fields have the dynamic option.

In the example, the *Requested for* value is dynamically set to the currently logged in user as determined at runtime. The *Description* field has the same value as the *Short description* field. The *State* field is hard coded to the value *Awaiting Approval*.

Add Message

Use the *Add message* field to add a message to the top of a page. Although the message editor allows movies and images, only text renders on the pages. Use color, fonts, and highlighting effectively. The example text was chosen to demonstrate the types of effects which are available and should not be considered an example of effective styling.
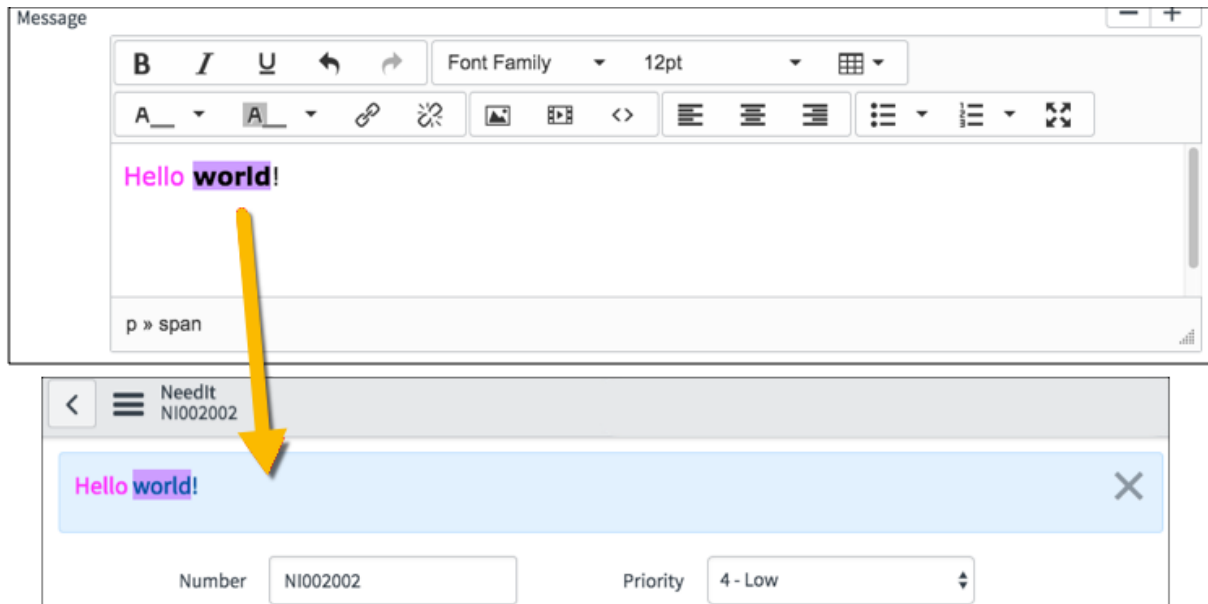
Abort Action

The *Abort action* option stops execution of the Business Rule and aborts the database operation. When the *Abort action* option is selected, you can use the *Add Message* option to print a message to the screen but no other options are available. Use this option when the script logic determines the database operation should not be performed.