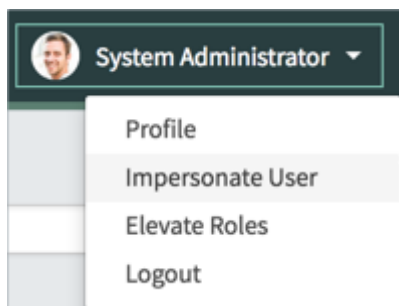


ServiceNow Application Developer

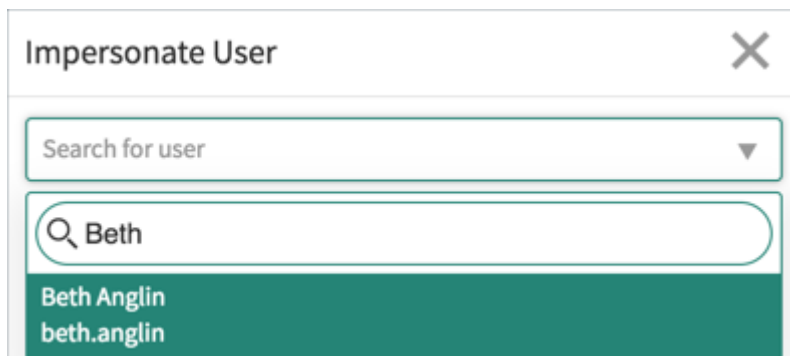
Securing Applications Against Unauthorized Users > Impersonating Users

Impersonation allows users with the *admin* or the *impersonator* role to temporarily become another authenticated user for testing purposes. When impersonating another user, the admin user can see and do exactly what the impersonated user can do. Impersonation does not require knowing the user's password.

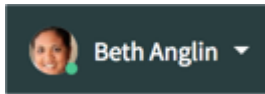
Impersonate from the main ServiceNow browser window (not Studio). Open the **User** menu by clicking your user name in the ServiceNow banner. Select the **Impersonate User** menu item.



In the *Impersonate User* dialog, enter the name of the user to impersonate in the *Search for user* field.



Select the user from the drop-down list. ServiceNow reloads as the impersonated user. Test access as if you had logged in with the impersonated user's user name and password.



After testing, return to the *admin* user by impersonating again. Click on the impersonated user in the banner to open the *User menu*. Click **Impersonate User**. From the *Recent Impersonations* list select **System Administrator**.

Impersonate User

Search for user

Recent Impersonations

System Administrator

Beth Anglin