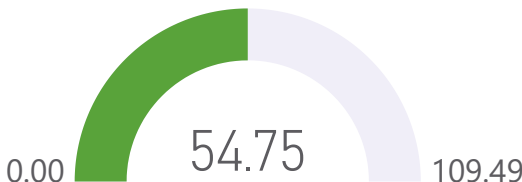


Call Center Performance and Efficiency Analysis

Total Calls Received

5000

Average Speed of Answered Call



Total Calls Answered

4054

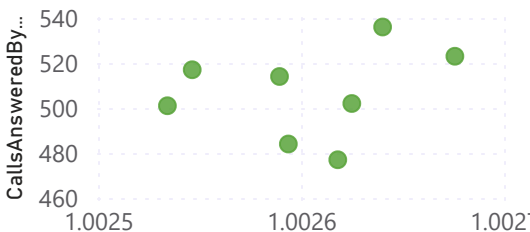
Total Calls Abandoned

946

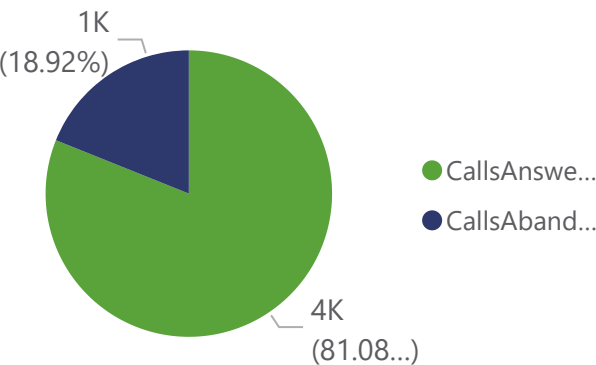
Satisfaction Rating

2.76

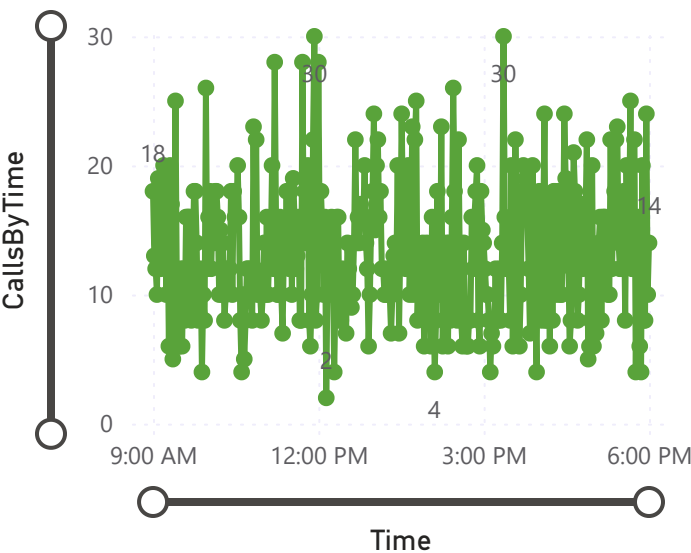
Agent Performance



Percentage Calls Answered and Calls Abandoned



Call Rate by Time



Call Rate by Date

