Isaiah ABIODUN

Nigerian   isaiah.abiodun@outlook.com   2348038513375
https://www.linkedin.com/in/isaiah-abiodun-25b910b2/

Address

29a, Ayodele Street, Off Old-Ota Road. Lagos 100276
Nigeria

Profile

An engineer with a strong technical background, the ability to work with the minimum of supervision and the thorough knowledge of digital transformation. Possessing self-discipline and a good team spirit, deadline oriented having the ability to organize and present complex solutions clearly.

Work experience

Critical Rescue International   Lagos   Nigeria

IT Support Officer

07/2020 – 12/2020

- Correspondence with external service providers, including Internet Service Providers, email service providers, hardware and software suppliers, etc.
- Installation, maintenance and provision of daily support both on hardware and EMR software.
- Negotiation of procurement price for IT-related needs with vendors.
- Receive, prioritize and resolve IT support requests. Purchase of IT hardware, software and other things associated with it.

Novo Health Africa Limited   Lagos   Nigeria

Systems Administrator

10/2019 – 07/2020

- Setup, manage and monitor servers to ensure business continuity and production.
- Study, plan, present and implement new technologies/tools to help improve business operation.
- Installing and configuring computer hardware operating systems and applications.
- Installing hardware (servers, printers, computer workstations, etc.).
- Setting up user accounts, permissions and passwords.
- Troubleshooting, Server Maintaining.
- Troubleshoot IT devices including access points, router, and production server.

Soul-Rich International Consultancy Limited   Lagos   Nigeria

IT Support

09/2017 – 06/2018

- Diagnosed and solved both hardware and software glitches and errors.

- Installing and configuring computer hardware operating systems and applications.
- Installing hardware (servers, printers, computer workstations, etc.).
- Installing new software and support training lab.
- Setting up user accounts, permissions and passwords.
- Troubleshooting, Server Maintaining.
- Troubleshoot IT devices including access points, router, and production server.

Deesignal Solutions Company   Lagos   Nigeria

Field Technician

03/2014 – 04/2016

- Troubleshot and resolved different problems in hardware, networking, and software.
- Researched issues on various computer systems and databases to resolve complaints, answer inquiries, and outlined solutions.
- Created various technical, troubleshooting, and training documents for company wide use.
- Monitoring and troubleshooting of LAN, WAN, and CABLE TV Network.
- Distributing cables throughout facility.
- Installing Co-Ax, Ethernet, and phone cables.

Education

Federal University of Technology, Akure   Lagos   Nigeria

Engineering

12/2007 – 11/2012

- Engineering: Food Processing, Post Harvest Operations

Lagos Baptist Secondary School   Lagos   Nigeria

High School

10/1997 – 07/2003

Skills

Programming/Computer Skills

JavaScript	■■■■□
MERN	■■□□□
Python	■□□□□
GSuite	■■■■□
Microsoft 365	■■■□□
Cybersecurity	■■□□□
Networking	■■■■□

Strength

Leadership	Full
Emotional Intelligence	Native
Project Management	Native

Languages

English/Yoruba

Full/Native

Deutsch

Elementary

Certification

Cisco DevNet 2021

- In view and learning

Responsive Web Design Certification (Freecodecamp.org)

- January 2021

HTML, CSS, and JavaScript for Web Developers (Coursera.org)

- Oct 2018

Achievement

IVR Installation

Co-lead the upgrading of a call-centre to IVR System with Avaya Call Reporting (ACR).