Center for Network Therapy

Patient Orientation Manual

Center for Network Therapy 20 Gibson Place, Suite 103, Freehold NJ 07728

T: 732-431-5800; F: 732-431-5806

Mission Statement

CNT is a private organization created to meet the needs of individuals and families affected by substance abuse. The program is primarily group based addressing issues through a bio-psychosocial-cultural model. CNT operates on the premise that addiction is a life threatening disease. While we treat the individual, we also understand the impact of substance abuse on the entire family system. CNT works within that system to treat the individual. CNT uses the Network Therapy approach. According to Network Therapy, the involvement of family, friends, and other supportive individuals is an essential part of the client's recovery process. All CNT clinical practices are evidenced based and outcome oriented.

Philosophy

Our philosophy is based on the concept of wellness as it relates to complete health and wellbeing an a combination of different aspects of one's life and social environment that allows one self to continuously process and define and redefine themselves as they deem necessary. CNT believes the process of wellness starts with training the mind to accept only positive beliefs and thoughts while revising and reframing negative or self-destructive ones. CNT espouses a short term strength based bio-psycho-social model of treatment that honors the fundamental rights, dignity and recovery venture of the human person.

Service Description (Including hours of Operation)

CNT offers its patients the first Medically Monitored Ambulatory Detoxification facility in New Jersey Licensed to treat all substance related dependencies. Its multidisciplinary team consist of a board certified ASAM physician/psychiatrist, experienced registered nurses that are trained in withdrawal management, licensed clinical addiction counselors and Master Level Social Workers that are trained in the treatment of Substance abuse disorders. CNT, under the care of a physician/medical director and nurse, provide medically monitored services for substance abuse and certain psychiatric diagnoses. This program has a variable length of stay that is driven by the need for stabilization. Its hours of operation are from 9am until 5pm seven days per week, including holidays. CNT provides physician, nurse, therapist and social work groups and one on one educational and therapeutic session's. CNT also provides Partial Care Program (PCP). Hours of operation are from 9am-3pm, M-F 5 days a week. Intensive Outpatient Program (IOP) operates Monday, Wednesday and Thursday, 6pm-9pm.

Patient's Rights

Each patient receiving service at CNT shall have the following rights:

- 1. The right to be informed of these rights, as evidence by the client's written acknowledgement, or by documentation by staff in the medical record, that the client was offered a written copy of these rights and given a written or verbal explanation of these rights, in terms the client could understand. The facility shall have a means to notify clients of any rules and regulations it has adopted governing client conduct in the facility.
- 2. The right to be notified of any rules or policies the program has established governing client conduct in the facility.
- 3. The right to be informed of services available in the facility, of the names and professional status of the personnel providing and/or responsibilities for the client's care, and of fees and related charges, including the payment, fee deposit, and refund policy of the facility and any charges for services not covered by sources of third party payment or not covered by the facility's basic rate.
- 4. The right to be informed if the facility has authorized other health care and educational institutions to participate in the client's treatment. The client shall also have the right to know the identity and function of these institutions, and to refuse to allow their participation in the client's treatment.
- 5. The right to receive from the client's clinical practitioner(s), in terms that the client understands, an explanation of his or her complete condition or diagnosis, recommended treatment, treatment options, including the option of no treatment, risk(s) of treatment, and expected results(s). If this information would be detrimental to the client's health, or if the client is not capable of understanding the information, the explanation shall be provided to the client's next of kin or guardian. This release of information to the next of kin or guardian, along with the reason for not informing the client directly, shall be documented in the client's record.
- 6. The right to participate in the planning of the client's care and treatment, and to refuse medication and treatment. Such refusal shall be documented in the client's record.
- 7. The right to be included in experimental research only when the client gives informed, written consent to such participation, or when a guardian gives such consent to an incompetent client in accordance with laws, rules and regulations. The client may refuse to participate in experimental research, including investigation of new drugs and medical devices.
- 8. The right to voice grievances or recommended changes in policies and serves to facility personnel, the governing authority and/or outside representatives of the client's choice either individually or as a group, and free from restraint, interference, coercion, discrimination, or reprisal.
- 9. The right to be free from mental and physical abuse, free from exploitation, and free from use of restraints. Drugs and other medications shall not be withheld for discipline of clients or for convenience of facility personnel.
- 10. The right to confidential treatment of information about the client. Information about the client's record shall not be released to anyone outside of the facility without the client's approval, unless another health care facility to which the client was transferred requires the information, or unless the release of the information is required and permitted by law, a third-party payment contract, or a peer review, or unless the information is needed by the New Jersey State Department or Health for statutorily authorized purposes. The facility may release data about the client for studies containing aggregated statistics when the client's identity is masked.
- 11. The right to be treated with courtesy, consideration, respect, and recognition of the client's dignity, individuality, and right to privacy, including but not limited to, auditory

- and visual privacy. The client's privacy shall also be respected when facility personnel are discussing the client.
- 12. The right to not be required to perform work for the facility unless the work is part of the client's treatment and performed voluntarily by the client. Such work shall be in accordance with local, state, and federal laws and rules.
- 13. The right to exercise civil and religious liberties, including the right to independent personal decision. No religious beliefs or practices, or any attendance at religious services, shall be imposed upon by any client.
- 14. The right to not be discriminated against because of age, race, religion, sex, nationality, sexual orientation, disability, or ability to pay; or to be deprived of any constitutional, civil, and/or legal rights solely because of receiving services from the facility. The program shall not discriminate against clients taking medication as prescribed.
- 15. The right to be transferred or discharged only for medical reasons, client's welfare, that of other clients or staff upon written order, of a physician or other licensed clinician, or for failure to pay required fees as agreed at time of admission—except as prohibited by sources of a third-party payment.
- 16. The right to be notified in writing, and to have the opportunity to appeal, an involuntary discharge
- 17. The right to have access to and obtain a copy of his or her clinical record, in accordance with policies and procedures and applicable Federal and State laws and rules.

Grievance Policy and Procedure

Purpose:

It is the policy of Center for Network Therapy to have an open, prompt and responsive way for you to enter a complaint, free from intimidation or retaliation. If you have a concern or complaint about services provided by us, CENTER FOR NETWORK THERAPY will make reasonable efforts to understand your situation and come to a conclusion or solution that is agreeable to all parties involved. The manner by which you express your concerns and/or complaints that will be officially recognized by CENTER FOR NETWORK THERAPY is outlined in the procedures below. Grievances may be filed verbally (in person or by telephone), in writing, or via email. Each client has the right to designate a representative or advocate assisting them with all of the stages of the grievance process and/or requesting the agency to assist them in filing a grievance. This may include identification of a specific staff to provide assistance, or a written referral to other client advocacy resources.

Policy:

It is the policy of CENTER FOR NETWORK THERAPY to maintain client confidentiality throughout the grievance process unless so waived by the client. Definition of a Grievance:

☐ Matters pertaining to physical or mental well being.
☐ Matters involving the violation of any stated client rights.
☐ Matters involving the right of any client to humane care and treatment.

I have a grievance; now what do I do?

INFORMAL STAGE:

If you choose to express your concerns verbally, talk first to your primary Counselor about the matter. Allow a reasonable response time for the two of you to discuss the situation. Initiation of resolution of your grievance will occur within 24 hours of receipt.

If THE CENTER FOR NETWORK THERAPY is unable to adequately initiate resolution within two (2) days from the receipt of your grievance, you will receive written notification explaining the reason and when the grievance process will be initiated. You will be notified that the agency has begun the process to resolve the grievance. Present your viewpoint clearly. Be calm and reasonable in your presentation to your primary provider. It may help if you write it out. If you still do not agree with the outcome, you may follow the second recommendation.

I'm uncomfortable talking to staff about this grievance, now what?

Complete a Grievance form or write a letter describing your grievance and what you've done to try to resolve the problem. Address the form (or letter) to the CENTER FOR NETWORK THERAPY Administrator/Director. Every attempt will be made to resolve each grievance at the program level.

FORMAL STAGE:

If your grievance is not resolved, you may request a meeting with the Administrator/Director. If you are satisfied and accept the Administrator/Director recommendation, the grievance is resolved. A written summary of the resolution will be provided to you. If you are not satisfied, you will be instructed on how to proceed. A written summary of the meeting will be provided in either instance.

I have submitted my grievance, but I'm not satisfied with the way things have turned out. Who can I turn to?

You can make an appointment, if you have not already done so, to talk with the Administrator/Director of CENTER FOR NETWORK THERAPY, who takes each grievance very seriously. You may ask the Receptionist to see if the Administrator is available. Review the situation with Administrator. Include the solution you wish to see. You will be asked if you covered the information with your primary counselor before you contacted the Administrator. If you did not, you will be referred back to that person, unless you can clearly identify why you should not talk to your primary counselor about the matter. You will be advised of the actions available to you that involve the primary provider's supervisor, or CENTER FOR NETWORK THERAPY's administrative staff. The Administrator/Director will make every attempt to resolve the matter. It is possible that the Administrator/Director may take some time to weigh all viewpoints before making a decision, so don't expect an immediate answer.

I am still not satisfied with the results of my grievance, what can I do now? Appeal Committee:

If you still do not believe that your grievance has been resolved, you may make a request in writing to the Appeal Committee. This consists of the Administrator/Director of the CENTER FOR NETWORK THERAPY and/or his/her designee; Administrator/Director and one staff person chosen by the client. They will render a decision within two (2) working days of hearing the grievance and provide the client with a written summary. The decision of the committee is final.

All grievances must be resolved within thirty (30) calendar days of agency receipt of the grievance. Attempts to resolve disputes informally do not extend the 30 calendar day time frame. The thirty (30) calendar day time frame can only be extended if CENTER FOR NETWORK THERAPY and the client agree to waive this requirement or if both parties agree to mediate the complaint. Any grievances that remain unresolved after 30 days will be referred to the Division of Addiction and Mental Health within 5 business days, for technical assistance.

Documentation related to grievances, including all related records, actions and communications will be stored and maintained in separate files for each individual

grievance. These records will be stored in a secure special location; not included with the client's individual clinical file. Client confidentiality will be maintained throughout the grievance process.

CENTER FOR NETWORK THERAPY CLIENT GRIEVANCE FORM

Grievances may be filed using this form or in other form	ats, including grievances			
submitted verbally, in person, by telephone, or via email				
Client Name:	today's Date:			
Date of Event:				
Description of event, including persons involved, witness	ses (if any), and any attempts to			
resolve the problem. Use additional sheets if necessary.				
Waiver of Confidentiality (optional): For the limited waive my right to confidentialityYesNo	purpose of this grievance, I			
Any retaliation against a CENTER FOR NETWORK TH	HERAPY client who exercises			
their right to file a grievance is strictly prohibited by stat	e code and federal law.			
Retaliation is prohibited whether or not the charging party prevails in the original charge. Subsequent to, or at the same time as the charge, no agent of CENTER FOR NETWORK THERAPY may harass, coerce, intimidate or discriminate against an individual who has filed a complaint or participated in the complaint resolution process. If this happens, the complaining party may file another complaint alleging such harassment or intimidation.				
			Charges of retaliation shall be treated as separate and dis	tinct from the original charges
			and allegations and will be reported to the State of New	Jersey Department of Human
			Services. (SEE BELOW)	
Client signature	Date:			
Received by: Staff Signature				

Complaints may be lodged at the following offices

Center for Network Therapy 81 Northfield Avenue West Orange, NJ 07052 T: 973-731-1373; F: 973-731-1374

Division of Health Facilities Evaluation and Licensing New Jersey State Department of Human Services P.O. Box 107 Trenton, NJ 08625-0367 1-877-712-1878

Notify DAS at 609-292-5760 or after hours at 866-666-8108

Email: <u>dmhas.incidentrep@dhs.state.nj.us</u>

Fax report: 609-292-3816 (DAS)

DMHAS: 609-341-2324

Instructions for client in event of treatment-related emergency

If you wish to speak to your counselor when you are not at the Center for Network Therapy (CNT), you may page him/her at the following numbers:

Staff-on-call 732-560-1080

Indra Cidambi, MD, Medical Director

Cell: 908-432-1929

Kumar Cidambi, Facility Administrator

Cell: 917-679-9154

You may contact APS if you are experiencing a psychiatric emergency:

APS (Acute Psychiatric Services) 732-235-5700

You may also call PESS at Somerset Medical Center if you are experiencing a psychiatric emergency:

PESS (Psychiatric Emergency Services at Somerset County) 908-526-4100

These procedures will be explained to you during your intake. (The intake worker will give the client a copy of the above numbers upon admission to the program).

Patient Orientation Handbook

This handbook is provided to you to help orient you to our agency. If you have questions or need further Information, please see a staff member. Included in the handbook is the following:

- Agency Mission Statement
- Program Philosophy
- Service Description (Including hours of operation)
- Copy of agency Rules & Regulations
- Copy of Patient's Rights
- Client Grievance Procedure
- Explanation of client satisfaction survey process
- Information regarding access to after-hours services in the community
- Copy of agency Ethics Statement
- Copy of Notice of Confidentiality / Privacy Practices
- Site Map (for locations of emergency exits, fire extinguishers, first aid kits)
- Copy of policy on seclusion & restraint
- Physical Examination procedure
- Educational information on HIV/AIDS, TB, Hepatitis B, and Hepatitis C other infectious Diseases, how to access information on advance directives

Location:

Main Offices:

333 Cedar Avenue Building, B, Suite 3 Middlesex, NJ 08846 81 Northfield Ave, Suite 104, West Orange, NJ 07052

Hours of Operation:

Monday 9:00am – 9:00pm Tuesday 9:00am – 5:00pm Wednesday 9:00am – 9:00pm Thursday 9:00am – 9:00pm Friday 9:00am – 5:00pm Saturday 9:00am – 5:00pm Sunday 9:00-5:00pm

(For emergency and inclement weather closings please refer to local cable news)

Access to After-Hours Staff:

The Nursing Director is available 24/7 for all questions and emergencies. Please call CNT at 732-560-1080. The Answering Service will contact the Nursing Director.

Levels of Care offered by Center for Network Therapy (CNT)

CNT offers the following levels of care:

Level 11-WM- Ambulatory Detoxification with Extended onsite Monitoring Level II-5 Partial Care

Level 11-1 IOP

Admission to each level of care is based upon the American Society for Addiction Medicine (ASAM) patient placement Criteria

The protocols involve a review of criteria for seven dimensions (life areas):

Acute Intoxication & Withdrawal Potential
Biomedical Conditions & Complications
Emotional/ Behavioral/ Cognitive Conditions & Complications
Treatment Acceptance and Resistance
Relapse Potential
Recovery Environment
Family/ Caregiver Functioning

Admissions & Reviews

Dr. Cidambi reviews all admissions. Reviews are conducted on a regular basis. Continuation of services is determined based on the protocols and client progress in treatment as verified by:

Achievement of goals & objectives from the individualized treatment plan Results of random urine screening Input from the client & counselor

Discharges

Dr. Cidambi approves all discharges. Discharge criteria are also based upon the protocols and patient progress in treatment as verified by:

Achievement of goals & objectives from the individualized treatment plan Results of random urine screening Input from the client & counselor

SERVICES:

Center for Network Therapy offers a variety of intensive outpatient services, which are designed to meet the individual treatment needs of its clients.

Registration:

Registration is the first step for the patient in accessing services. The registration process includes completion of the paperwork necessary to open the client's case, a determination of financial resources available for payment of fees, and a toxicology screen. Intake procedure takes about 45minutes. Urine Toxicology Screening – These are done at the point of intake and randomly throughout the duration of services. Specimens are taken following "chain of custody" procedures and are sent to a NIDA certified lab for processing. Results can be obtained by telephone within twenty-four hours and written results are back within forty-eight hours.

ADULT TREATMENT

<u>Assessment</u> – The assessment provides a comprehensive overview of the patient and his/her problems. Assessment includes the alcohol and other drug history, including past treatment or efforts to abstain, functioning in the areas of family, employment, health, mental health, legal, social and other life areas. Strengths available to support the recovery process, client motivation for recovery, and ability to abstain from alcohol and other drugs on an outpatient basis are also assessed. Recommendations for additional services, if appropriate, are also a part of the assessment process. The assessment usually takes one and half-hours. Some patients may require additional assessment time. Upon completion of the assessment, an <u>Individualized Treatment Plan</u> is developed. The plan is based on the results of the assessment and establishes the goals for treatment. The client is encouraged to participate in the development of the treatment goals and the treatment plan. *A primary therapist will be assigned and will be responsible for service coordination*.

Ambulatory Withdrawal Management - The ambulatory withdrawal management program is approximately five to seven days in length. An individual completes registration and assessment. Once a supervisor reviews the case, the person is scheduled to meet with the nurse who completes a screening process to determine if the individual is likely to be benefit from the ambulatory Detox program. The nurse reviews each case with the doctor who accepts the individual into the Detox program. Each person is monitored daily during the Detox and cleared to go home on a daily basis by the M.D. The client is placed into Partial Hospital after completing the ambulatory Detox level of care. During the titration that last approximately fourteen days the individual is monitored by the nurse and the physician for withdrawal and medication issues. Patients are required to attend counseling in conjunction with ambulatory Detox and the titration to increase the efficacy of treatment efforts and to support their recovery for sustainability. Urine drug screen are taken on a daily basis. Attendance at support groups is encouraged and is offered daily onsite.

Partial Care Program – This five hour, five day a week group program is designed for the patient with a diagnosis of alcohol or other drug use and assessed as needing a highly structured program to support the recovery process. Often this patient will have had previous treatment. Multiple life problems including more than one arrest, employment, health and relationship issues are present. The patient may also have significant denial of the presence of an alcohol or other drug problem. The program usually lasts from eighteen to twenty-four days and transfer to step down care is based upon progress in treatment. Attendance at a self-help group and abstinence is mandatory. Emphasis is placed on reducing denial, motivating the patient to accept help from self help groups, and the attainment of life skills such as communication, decision making, relaxation, etc. Individual treatment is part of this program. Urine drug screen are taken on a daily basis. Attendance at support groups is encouraged and is offered daily onsite.

<u>Intensive Outpatient Program</u> – This nine hour, three day a week group program is designed for the patient with a diagnosis of alcohol or other drug use and assessed as needing a structured program to support the recovery process. Often this patient will have had previous treatment or for others, this is the first time they have received treatment. The patient has no signs or symptoms of withdrawal, or their withdrawal needs can be safely managed at this level of care. The patient's biomedical conditions and problems, if any, are stable or are addressed concurrently and those do not interfere with treatment. In this level of care dimension 4,5,6 are addressed continuously throughout the course of treatment. Medication monitoring can be apart of the treatment plan at this level. Urine drug screen are taken on a daily basis. Attendance at support groups is encouraged in the patient's community.

<u>Individual and Family Counseling</u> - This service is available as a part of an existing group program or as a stand-alone service.

Center for Network Therapy (CNT) Rules & Regulations

As a participant in this agency's services, I agree to abide by the following rules:

- 1. I will follow the agreed upon terms of my financial agreement with the Center for Network Therapy. I understand that payment is expected at the time of service for groups or individual sessions, unless alternate arrangements are made in advance.
- 2. I understand that there is a charge for any check returned. I also understand that if my check is returned for any reason, I will lose the privilege of paying by check and must pay in cash or by money order.
- 3. I understand that three (3) missed appointments may result in my dismissal from CNT services with the possibility of notice of non-compliance being forwarded to my referral source (unless there is an agreement between the counselor and participant).
- 4. I agree to abstain from the use of alcohol or other drugs not prescribed for me while participating in any of CNT's programs. I will advise my counselor of any medications prescribed for me and over the counter medications taken.
- 5. I agree I will not possess, sell, or use any illicit drugs, alcohol, or drug paraphernalia while on CNT's premises or in CNT's parking lot. All persons in violation of this policy will be reported to the authorities and terminated from the program. No loitering on property after program hours.
- 6. I agree to submit a urine (toxic) screen or a breath screen upon request. I understand that I am responsible for payment of the screen within one week of the administration of the screen.
- 7. I understand that smoking is not permitted in CNT I agree to smoke only in designated areas at CNT. I agree to use any type of electronic vaporizer or e-cigarette outside of the building only.
- 8. I will not sexually, physically or verbally assault, threaten, or abuse any CNT staff person or any program participant.
- 9. I will not willfully damage or steal the property of CNT and/or CNT staff, or other program participants.
- 10. I will not carry or conceal any weapon including pocketknives.
- 11. I understand that prescription medication is not to be brought onto the premises. If I am required to have prescription medication and/or over the counter medication with me, I agree to bring the medication in the original container and keep it in my possession the entire time I am on the premises.
- 12. I will remain on CNT's premises during any scheduled session and I will leave the building promptly once the session has ended.

- 13. I agree I will not discuss other program participants' names and cases outside my groups or other scheduled sessions. I agree to respect the confidentiality of all other program participants. Failure to respect confidentiality may lead to dismissal from the program.
- 14. I understand that I am responsible to provide child care and that children may not attend scheduled sessions without prior permission of the counselor. If a child is left in CNT's lobby, the child must have a responsible caregiver, which I must provide. CNT cannot assume responsibility for the well-being and safety of children.
- 15. I understand that CNT does not permit clothing with alcohol product logos or drug messages. I agree to dress appropriately and to comply with the dress code as established by the counselor.
- 16. I understand and agree that infractions of any of the above rules could result in dismissal from CNT services and my referral source may be notified. I also understand and agree that infractions of some rules could result in CNT immediately notifying local police or sheriff departments and criminal charges could result.
- 17. I understand that if I am removed from a group, I must first meet individually with my counselor before returning to group. I understand that my motivation for treatment and commitment to compliance will be assessed and then reviewed with a supervisor prior to me being re- admitted.
- 18. I understand that if I am dismissed from services at CNT, I must first meet with an administrator or member of the Management Team before re-entering services. I understand that I must demonstrate my motivation for treatment, my commitment to compliance, and my plan for addressing issues that resulted in my dismissal.
- 19. I understand that upon dismissal from CNT that I will not receive any controlled substance prescription renewal, appropriate discharges that are clinically indicated will receive a prescription up to three weeks to assure continuity of care until I follow up with an outpatient psychiatrist of my choice. I acknowledge that it is solely my responsibility to make this appointment for follow up for substance maintenance treatment. The CNT staff will assist me with a list of treatment providers but will not make an appointment for me.
- 20. I agree that while I am at CNT services, I will not engage in obtaining prescriptions from other physicians. All prescriptions I am on will be disclosed to the CNT's MD.
- 21. Patients understand not to speak of each other's treatment outside CNT relating to HIPPA privacy laws.
- 22. CNT is not responsible for lost or stolen items.
- 23. Urine drug screens are done on initial assessment and randomly and are supervised. Refusal may lead to discharge.
- 24. Patient's personal belongings are searched by staff daily according to CNT's policies.
- 25. Patients are to only bring sealed and unopened food items and beverages and items to be verified by CNT staff.
- 26. Feet must be covered at all times (footwear: shoes, sandals, etc. at all times).

- 27. Cell phones and electronic devices are to be given to staff, while groups are held. Devices are used only during free time.
- 28. Patients with medically necessary medication are to be verified by nurse daily and held with staff nurse until ordered time. At that time, client will be observed taking own medication. At the end of day client will have medication returned.
- 29. There is no visitation by any other person. By appointment only may family or significant others may have conference with CNT nurse or physician. Children under 18 years of age must have special arrangements made for conference with client and staff. No visitors are allowed in the back treatment area at any time.
- 30. Patients may smoke outside CNT facility under supervision of staff and at designated times.
- 31. Bring only necessary items to CNT. Leave all unnecessary items home.
- 32. Respect and treat others like you want to be treated. Please refrain from talking while others are talking.
- 33. Staff will not tolerate any outbursts or arguing with staff or fellow clients. Patients may be subject to discharge.

CNT DRESS CODE:

It is management's intent that attire should complement an environment that reflects an efficient, orderly, and professional environment. This policy is intended to define appropriate "attire". CNT reserves the right to continue, extend, revise or revoke this policy at its discretion Enforcement of this guideline is the responsibility of the counselor, management and supervisory personnel. The key point to sustaining an appropriate attire program is the use of common sense and good judgment, and applying a dress practice that CNT deems conducive to the environment. If you question the appropriateness of the attire, it probably isn't appropriate.

UNACCEPTABLE ATTIRE

- Cutoff or ripped clothing
- T-shirts with alcohol product logos, drug messages or offensive messages will NOT be permitted.
- Spandex or Lycra such as biker shorts
- Tank tops, tube tops, halter tops with spaghetti straps
- Underwear as outwear
- Beach Wear
- Midriff length tops
- Provocative attire such as Low-cut blouses or clothing made of mesh or sheer materials are not acceptable
- Off-the-shoulder tops
- Shorts must be no shorter than 4" above the knee

If questionable attire is worn, the counselor or supervisor will hold a personal, private discussion with the client to advise the client of the inappropriateness of the attire.

Description of Continuous Quality Improvement Program

Center for Network Therapy has a philosophy of Continuous Quality Improvement (CQI) for the organization and a Quality Improvement program to insure the practice of a QI philosophy and continuous improvements to the organization.

Patient Input

Patient input is an important part of this process. As a patient, you will be given the opportunity during and after treatment to provide input regarding the services you receive. You will be asked (through the use of surveys) about the *quality of care* you receive as well as your *satisfaction* with services. You may also complete a suggestion box at any time (located in the main lobby).

Family Member Input

Often times, family members are good sources of information on how well the agency was able to help a client. CNT may ask you to take a survey home for a family member to complete. These surveys and suggestion cards are also available to family members in the main lobby.

Outcomes & Follow-up

The agency is also interested in the effectiveness of the services provided; as a result, **you may be contacted after you have completed treatment**. Participation is voluntary, but is encouraged. You will be asked a few simple questions regarding your current status including alcohol/drug use, legal status, employment status and family relationships also, Alumni Christmas Parties invites yearly. *Your responses are strictly confidential and will not be reported to any outside sources*.

How will this information be used?

Center for Network Therapy will use the results of patient surveys, family member surveys and the follow-up information to gauge the efficiency and effectiveness of programming.

The agency wants to know:

- "Were we able to help you?"
- "What could we have done differently to help you more?"
- "Were you satisfied with the services you received?"

The feedback received will be used to make changes within the organization to help the agency serve the patients more effectively. Thank you

Organizational Ethics Statement

- The Center for Network Therapy management staff approves and supports the ethical provision of assistance to patients who participate in agency services. Center for Network Therapy will not discriminate against or refuse its services to anyone on the basis of sexual preference, race, color, religion, national origin, age, disability, ethnicity, sexual orientation, ability to pay or notoriety of the referral source or client.
- Center for Network Therapy accurately markets and promotes itself, consistent with its
 mission to eradicate substance abuse through the provision of professional interventions
 to individuals seeking treatment for chemical dependency that includes drugs and
 alcohol.
- Center for Network Therapy will make decisions regarding service expansion, collaboration, and affiliation in a manner consistent with our mission.
- Center for Network Therapy, is committed to remaining a good community citizen with sensitivity to the impact our decisions may have on surrounding neighborhoods.
- Center for Network Therapy will not enter into any contractual or casual relationship that would promote a conflict with our mission. Included but not limited to Conflicts of interest, exchange of gifts, money and gratuities, personal fund raising, personal property, setting boundaries and witnessing of documents.
- Center for Network Therapy will use ethical and accepted billing practices with all patients, regulatory agencies.
- The integrity of clinical decision-making is based upon the bio-psychosocial needs of the patients and not on financial incentives.
- Personal behavior and professional conduct of all Center for Network Therapy staff and Management Team shall be held in high regard and expected from all individuals at all times. Potential conflicts of interest shall be identified and addressed directly by all Center for Network's Management Team and staff on a voluntary basis. If a conflict is identified pertaining to any Management or staff person, it shall be addressed immediately.
- The Center for Network Therapy Ethics Statement shall be communicated to all personnel and Board members at orientation and shall be reviewed annually by all personnel. In the effort to share the Center for Network Therapy Ethics Statement with patients and other stakeholders, the Ethics Statement shall be posted internally and included with agency marketing literature.
- Center for Network Therapy has a "no reprisal" system for personnel to use in reporting waste, fraud, abuse and other questionable activities and practices in the form of its Management approved Compliance Program.

THIS NOTICE DESCRIBES HOW MEDICAL AND DRUG AND ALCOHOL RELATED INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY

General Information

Information regarding your health care, including payment for health care, is protected by two federal laws: the Health

Insurance Portability and Accountability Act of 1996 (HIPAA), 42 U.S.C. § 1320d *et seq.*, 45 C.F.R. Parts 160 & 164, and the Confidentiality Law, 42 U.S.C. § 290dd-2, 42 C.F.R. Part 2. Under these laws, Center for Network Therapy, Inc. (CNT) may not say to a person outside CNT that you attend the program, nor may CNT disclose any information identifying you as an alcohol or drug abuser, or disclose any other protected information except as permitted by federal law. CNT must obtain your written consent before it can disclose information about you for payment purposes. For example,

CNT must obtain your written consent before it can disclose information to your health insurer in order to be paid for services. Generally, you must also sign a written consent before CNT can share information for treatment purposes or for health care operations. However, federal law permits CNT to disclose information *without* your written permission:

- 1. Pursuant to an agreement with a business associate;
- 2. For research, audit, or evaluations;
- 3. To report a crime committed on CNT's premises or against CNT staff;
- 4. To medical personnel in a medical emergency;
- 5. To appropriate authorities to report suspected child abuse or neglect;
- 6. As allowed by a court order

For example, CNT can disclose information without your consent to obtain legal or financial services, or to another medical facility to provide health care to you, as long as there is a business associate agreement in place.

Before CNT can use or disclose any information about your health in a manner that is not described above, it must first obtain your specific written consent allowing it to make the disclosure. You may revoke any such written consent verbally or in writing.

Note: Special revocation restrictions apply to certain releases to the criminal justice system.

Your Rights under HIPAA you have the right to request restrictions on certain uses and disclosures of your health information. CNT is not required to agree to any restriction you request, but if it does agree then it is bound by that agreement and may not use or disclose any information, which you have restricted except as necessary in a medical emergency. You have the right to request that we communicate with you by an alternative means or at an alternative location. CNT will accommodate such requests that are reasonable and will not request an explanation from you. Under HIPAA, you also have the right to inspect and copy your own health information maintained by CNT, except to the extent that the information contains psychotherapy notes or information compiled for use in a civil, criminal, or administrative proceeding or in other limited circumstances. Under HIPAA, you also have the right, with some exceptions, to amend health care information maintained in CNT's records, and to request and receive an accounting of disclosures of your health -related information made by CNT during the six years prior to your request. You also have the right to receive a paper copy of this notice. We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information. Center for Network therapy duties CNT is required by law to maintain the privacy of your health information and to provide you with notice of its legal duties and privacy practices

with respect to your health information. CNT reserves the right to change the terms of this notice and to make new notice provisions effective for all protected health information it maintains. The most recent copy of this notice will be posted in the lobby of each site and will be available on our website at http://www.recoverycnt.org/.

Complaints and Reporting Violations/ Contact

You may complain to CNT and the Secretary of the United States Department of Health and Human Services if you believe your privacy rights have been violated under HIPAA. To file a complaint or to obtain further information with CNT contact:

Kumar Cidambi Privacy Officer 333 Cedar Avenue, Building, B Middlesex, NJ, 08846 732-560-1080

Complaints must be in writing and you will not be retaliated against for filing such a complaint. Violation of the Confidentiality Law by a program is a crime. Suspected violations of the Confidentiality Law

NOTICE OF PRIVACY PRACTICES

Effective Date: September 23, 2013

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this Notice, please contact:

Eddie Mann MAC,LSW, MSW, LCADC,CCS, Director/Administrator

Phone: 732-560-1080 Address: 333 Cedar Avenue Building B, Middlesex NJ 08846 at

cntdirector@gmail.com

OUR DUTIES

At the Center for Network Therapy, we are committed to protecting your health information and safeguarding that information against unauthorized use or disclosure. This Notice will tell you how we may use and disclose your health information. It also describes your rights and the obligations we have regarding the use and disclosure of your health information. We are required by law to: 1) maintain the privacy of your health information; 2) provide you Notice of our legal duties and privacy practices with respect to your health information; 3) to abide by the terms of the Notice that is currently in effect; and 4) to notify you if there is a breach of your unsecured health information.

HOW WE MAY USE AND DISCLOSE YOUR PERSONAL HEALTH INFORMATION

We receive health information about you. We may receive, use or share that health information for such activities as payment for services provided to you, conducting our internal health care operations, communicating with your healthcare providers about your treatment and for other purposes permitted or required by law. The following are examples of the types of uses and disclosures of your personal information that we are permitted to make:

<u>Payment</u> - We may use or disclose information about the services provided to you and payment for those services for payment activities such as confirming your eligibility, obtaining payment for services, managing your claims, utilization review activities and processing of health care data.

<u>Health Care Operations</u> - We may use your health information to train staff, manage costs, conduct quality review activities, perform required business duties, and improve our services and business operations.

<u>Treatment</u> - We may share your personal health information with your health care providers to assist in coordinating your care.

Other Uses and Disclosures - We may also use or disclose your personal health information for the following reasons as permitted or required by applicable law: To alert proper authorities if we reasonably believe that you may be a victim of abuse, neglect, domestic violence or other crimes; to notify pubic or private entity authorized by law or charter to assist in disaster relief efforts, for the purpose of coordinating family notifications; to reduce or prevent threats to public health and safety; for health oversight activities such as evaluations, investigations, audits, and inspections; to governmental agencies that monitor your services; for lawsuits and similar proceedings; for public health purposes such as to prevent the spread of a communicable disease; for certain approved research purposes; for law enforcement reasons if required by law or in regards to a crime or suspect; to correctional institutions in regards to inmates; to coroners, medical examiners and funeral directors (for decedents); as required by law; for organ and tissue donation; for specialized government functions such as military and veterans activities, national security and intelligence purposes, and protection of the President; for Workers' Compensation purposes; for the management and coordination of public benefits programs; to respond to requests from the U.S. Department of Health and Human Services; and for us to receive assistance from consultants that have signed an agreement requiring them to maintain the confidentiality of your personal information. Also, if you have a guardian or a power of attorney, we are permitted to provide information to your guardian or attorney in fact.

Uses and Disclosures That Require Your Permission

We are prohibited from selling your personal information, such as to a company that wants your information in order to contact you about their services, without your written permission. We are prohibited from using or disclosing your personal information for marketing purposes, such as to promote our services, without your written permission.

All other uses and disclosures of your health information not described in this Notice will be made only with your written permission. If you provide us permission to use or disclose health information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose your health information for the purposes state in your written permission except for those that we have already made prior to your revoking that permission.

Prohibited Uses and Disclosures

If we use or disclose your health information for underwriting purposes, we are prohibited from using and disclosing the genetic information in your health information for such purposes.

POTENTIAL IMPACT OF OTHER APPLICABLE LAWS

If any state or federal privacy laws require us to provide you with more privacy protections than those explained here, then we must also follow that law. For example, drug and alcohol treatment records generally receive greater protections under federal law.

YOUR RIGHTS REGARDING YOUR PERSONAL HEALTH INFORMATION

You have the following rights regarding your health information:

- Right to Request Restrictions. You have the right to request that we restrict the information we use or disclose about you for purposes of treatment, payment, health care operations and informing individuals involved in your care about your care or payment for that care. We will consider all requests for restrictions carefully but are not required to agree to any requested restrictions.*
- Right to Request Confidential Communications. You have the right to request that when we need to communicate with you, we do so in a certain way or at a certain location. For example, you can request that we only contact you by mail or at a certain phone number.
- Right to Inspect and Copy. You have the right to request access to certain health information we have about you. Fees may apply to copied information.*
- Right to Amend. You have the right to request corrections or additions to certain health information we have about you. You must provide us with your reasons for requesting the change.*
- Right to An Accounting of Disclosures. You have the right to request an accounting of the disclosures we make of your health information, except for those made with your permission and those related to treatment, payment, our health care operations, and certain other purposes. Your request must include a timeframe for the accounting, which must be within the six years prior to your request. The first accounting is free but a fee will apply if more than one request is made in a 12-month period.*
- * To exercise rights marked with a star (*), your request must be made in writing. Please contact us if you need assistance.

CHANGES TO THIS NOTICE

We reserve the right to change this Notice at any time. We reserve the right to make the revised Notice effective for health information we already have about you as well as any information we receive in the future. We will post a copy of our current Notice at our office and on our website at: **www.RecoveryCNT.com**. In addition, each time there is a change to our Notice, you will receive information about the revised Notice and how you can obtain a copy of it. Information will be

posted on our website, and provided through the agency to which you receive services. The effective date of each Notice is listed on the first page in the top center.

Aggressive Behavior Intervention Protocol

POLICY:

It is the policy of Center for Network Therapy based on the philosophy of the agency, not to use any physical restraint holds techniques with patients.

PROCEDURE:

- 1. Physical restrains of patients and visitors will not be used as a therapeutic or intervention technique within the Agency.
- 2. All Staff will be trained in anger de-escalation as an intervention technique within the agency.
- 3. In the event that de-escalation is not appropriate or is ineffective, staff will call 911.
- 4. If a patient or community member becomes combative or violent before the police/sheriff arrives, the staff will make every effort to isolate the aggressive behavior so that the therapeutic environment isn't impaired. Staff members will refrain from any physical restraint or holds but may be able to passively defend themselves from any violence.
- 5. All events, which necessitate calling 911, will be reported to a supervisor, reported to the Rutgers, UBHC, Acute Psychiatric Services(via a supervisor), or a facility that's most convenient for their request and an incident report will be completed by the end of the next working day

Physical Examination Policy and Procedure

COMPREHENSIVE PHYSICAL EXAMINATION

A complete and comprehensive history off all clients is essential at CNT. The process is intended to produce information covering the client's medical, psychosocial, and sexual history. This initial information sets the stage for a physical examination by CNT physician and follow-up care if indicated.

- 1. All histories are completed
- Previous sexually transmitted diseases, HIV, tuberculosis, hepatitis, and other infectious diseases test results and dates are documented in the clients medical record
- 3. Pregnancy, or the likelihood of pregnancy is documented
- 4. Allergies, and medications that are contraindicated are documented
- 5. ACCU- Reference Staff monitors all CNT's clients' urine drug screen, and if a blood test is indicated, a trained ACCU-Reference staff member is available seven days per week during CNT program hours.

CLIENTS WHO REFUSE TB TESTING

All CNT clients will receive TB counseling and education by CNT medical staff.

All CNT clients have the rights to refuse screening. However to protect the safety and health of the other clients and staff, an applicant and client who is thought to have tuberculosis may be denied admission to CNT until it has been medically determined if the client needs treatment prior to being admitted to CNT.

HIV Testing Results

If Patient has left the program by the time the results is made available, patient will be asked to come into CNT to sit down with the doctor face-to-face to receive the results.

LABORATORY PROCEDURE

A thorough physical examination by CNT's on site physician is conducted on admission which includes laboratory test that are ordered through CNT's contracted approved Laboratory (ACCU-Reference). All laboratory services provided are certified and meet NJ state certification requirements. ACCU- Reference has provided CNT their change of custody procedure, (see attached).

Listed below are test recommended and ordered by Dr. Cidambi at CNT. If deemed appropriate for further testing the patient can opt to have the testing completed by their

primary care physician. The patient has the righto refuse testing and it should be documented in the patient's clinical record.

- 1. Appropriate tuberculosis skin test is offered and is required for all clients' that enter treatment at CNT.
- 2. HIV- screening is offered with pre and post testing done by ACCU- Reference staff, if client agree or disagree it will be documented
- 3. Serologic test for syphilis and other STD's as medically indicated
- 4. Urine screen to identify drug use5. Lab testing for Hepatitis C and B is offered to appropriate clients.
- 6. Complete blood count (CBC)
 - 7. Pregnancy test for women
 - 8. Routine and microscopic urinalysis
 - 9. SMA-12
 - 10. Mental health status evaluation

SCREENING AND VACCINATION AND TREATMENT

All clients entering CNT will have a Mantoux Intradermal skin test for tuberculosis.

Clients, who have a negative skin test for TB as well as non-reactive control skin test, will be considered anergic. HIV-infected clients are especially at high risk for the development of TB

Any CNT clients who fails to react to the TB skin test as well as the skin test controls and is, therefore anergic needs to be carefully evaluated to be certain there is no evidence of active TB, HIV testing will be offered if their HIV status is unknown.

Any CNT client who have a positive skin test or who have symptoms with TB will be medically evaluated for active TB will be referred to medical facility for a Chest X-RAY and appropriate Tb preventative therapy.

All clients in treatment at CNT are at increased risk for infectious diseases and should be screen for HIV, Hepatitis B and C, tuberculosis, syphilis, and other sexually transmitted diseases if appropriate. At CNT HIV testing will be offered at the entry of treatment. No testing at CNT will be provided without the clients consent. Pre and Post testing is mandatory for all clients before and after testing. Follow –up testing is recommended at different interval for all CNT clients treated for infectious diseases.

CONTINUM OF CARE

All clients that test positive for infectious diseases will be offered referral to their local healthcare facilities or their primary care physicians for follow-up care. CNT clients that test positive for HIV/AIDS will be referred 1 to Hyacinths Foundation and other HIV and AIDS advocacy services in their home town.

REPORTING REQUIREMENTS

CNT is mandated to report any infectious diseases that result from the testing of CNT's clients. All new cases of active TB must be reported to local/state health departments. Any cases of INH-or multi drug resistant TB will be reported promptly, contact tracing is not required for clients testing positive on a PPD. All CNT staff has received training and is prepared to provide the required data that is needed to safeguard public health. All required reporting shall be done in accordance with state and local regulations

CONFIDENTIALITY COMPLIANCE

CNT will ensure that internal policies and procedure comply with both Federal and State confidentiality and reporting regulations. Compliance will be ensured through the reinforcement of this policy and staff training.

EDUCATIONAL INFORMATION ON HIV/AIDS, TB, Hepatitis & Other Infectious Diseases Viral Hepatitis C

Fact Sheet

SIGNS & SYMPTOMS

80% of persons have no signs or symptoms

Jaundice

Fatigue

Dark urine

Abdominal pain

Loss of appetite

Nausea

CAUSE Hepatitis C Virus (HCV)

LONG-TERM EFFECTS

Chronic infection: 75-85% of infected persons

Chronic liver disease: 70% of chronically infected persons

Deaths from chronic liver disease: <3% Leading indication for liver transplant

TRANSMISSION

Recommendations for testing based on risk for HCV infection

Occurs when blood or body fluids from an infected person enters the body of a person who is not infected. HCV is spread through sharing needles or "works" when "shooting" drugs, through needle sticks or sharps exposures on the job, or from an infected mother to her baby during birth. Persons at risk for HCV infection might also be at risk for infection with hepatitis B virus (HBV) or HIV.

Recommendations for Testing Based on Risk for HCV Infection

PERSONS RISK OF INFECTION TESTING RECOMMENDED?

Injecting drug users High Yes

Recipients of clotting factors

Made before 1987 High Yes

Hemodialysis patients Intermediate Yes

Recipients of blood and/or

Solid organs before 1992 Intermediate Yes

People with undiagnosed liver

Problems Intermediate Yes

Infants born to infected mothers Intermediate After 12-18 months old

Healthcare/public safety workers Low only after known exposure

People having sex with multiple

Partners Low No*

People having sex with an

Infected steady partner Low No*

*Anyone who wants to get tested should ask their doctor.

PREVENTION

There is no vaccine to prevent hepatitis C.

Do not shoot drugs; if you shoot drugs, stop and get into a treatment program; if you can't stop, never share needles, syringes, water, or "works", and get vaccinated against hepatitis A & B.

Do not share personal care items that might have blood on them (razors, toothbrushes). If you are a health care or public safety worker, always follow routine barrier precautions and safely handle needles and other sharps; get vaccinated against hepatitis B.

Consider the risk if you are thinking about getting a tattoo or body piercing. You might get infected if the tools have someone else's blood on them or if the artist or piercer does not follow good health practices.

HCV can be spread by sex, but this is rare. If you are having sex with more than one steady sex partner, use latex condoms* correctly and every time to prevent the spread of sexually transmitted diseases. You should also get vaccinated against hepatitis B.

If you are HCV positive, do not donate blood, organs, or tissue.

TREATMENT & MEDICAL MANAGEMENT

HCV positive persons should be evaluated by their doctor for liver disease.

Interferon and ribavirin are two drugs licensed for the treatment of persons with chronic hepatitis C. Interferon can be taken alone or in combination with ribavirin. Combination therapy is currently the treatment of choice. Combination therapy can get rid of the virus in up to 4 out of 10 persons. Drinking alcohol can make your liver disease worse.

STATISTICS & TRENDS

Number of new infections per year has declined from an average of 240,000 in the 1980s to about 40,000 in 1998.

Most infections are due to illegal injection drug use.

Transfusion-associated cases occurred prior to blood donor screening; now occurs in less than one per million transfused unit of blood.

Estimated 3.9million (1.8%) Americans have been infected with HCV, of whom 2.7 million are chronically infected.

Viral Hepatitis B

Fact Sheet

SIGNS & SYMPTOMS

About 30% of persons have no signs or symptoms.

Signs and symptoms are less common in children than adults

CAUSE

Hepatitis B virus (HBV)

LONG-TERM EFFECTS WITHOUT VACCINATION

Chronic infection occurs in:

- 90% of infants infected at birth
- 30% of children infected at age 1-5 years
- 6% of persons infected after age 5 years

Death from chronic liver disease occurs in:

• 15-25% of chronically infected persons

TRANSMISSION

- Occurs when blood or body fluids from an infected person enter the body of a person who is not immune.
- HBV is spread through having sex with an infected person without using a condom (the efficacy of latex condoms in preventing infection with HBV is unknown, but their proper use may reduce transmissions), sharing needles or "works" when "shooting" drugs, through needle sticks or sharps exposures on the job, or from infected mother to her baby

Persons at risk for HBV infection might also be at risk for infection with hepatitis C virus (HCV) or HIV.

^{*}Jaundice *loss of appetite *fatigue

^{*}nausea, vomiting *abdominal pain *joint pain

RISK GROUPS

- Persons with multiple sex partners or diagnosis of a sexually transmitted disease
- Men who have sex with men
- Sex contacts of infected persons
- Injection drug users
- Household contacts of chronically infected persons
- Infants born to infected mothers
- Infants/children of immigrants from areas with high rates of HBV infection
- Health care and public safety workers
- Hemodialysis patients

PREVENTION

- Hepatitis B vaccine is the best protection.
- If you are having sex, but not with one steady partner, use latex condoms correctly and every time you have sex. The efficacy of latex condoms in preventing infection with HBV is unknown, but their proper use may reduce transmission.
- If you are pregnant, you should get a blood test for hepatitis B; infants born to HBV-infected mothers should be given HBIG (hepatitis B immune globulin) and vaccine within 12 hours after birth.
- Do not shoot drugs; if you shoot drugs, stop and get into a treatment program; if you cannot stop, never share needles, syringes, water, or "works", and get vaccinated against hepatitis A and B.
- Do not share personal care items that might have blood on them (razors, toothbrushes).
- Consider the risks if you are thinking about getting a tattoo or body piercing. You might get infected if the tools have someone else's blood on them or if the artists or piercer does not follow good health practices.
- If you have or had hepatitis B, do not donate blood, organs or tissue.
- If you are a health care or public safety worker, get vaccinated against hepatitis B, and always follow routine barrier precautions and safely handle needles and other sharps.

VACCINE RECOMMENDATIONS

- Hepatitis B vaccine available since 1982
- Routine vaccination of 0-18 year olds
- Vaccination of risk groups of all ages (see section on risk groups)

TREATMENT & MEDICAL MANAGEMENT (National Institutes of Health fact sheet on treatment)

- HBV infected persons should be evaluated by their doctor for liver disease.
- Alpha interferon and lamivudine are two drugs licensed for the treatment of persons with chronic hepatitis B. These drugs are effective in up to 40% of patients.
- These drugs should not be used by pregnant women.
- Drinking alcohol can make your liver disease worse.

TRENDS & STATISTICS

- Number of new infections per year has declined from an average of 450,000 in the 1980s to about 80,000 in 1999
- Highest rate of disease occurs in 20-49 year olds.
- Greatest decline has happened among children and adolescents due to routine hepatitis B vaccination.
- Estimated 1.25 million chronically infected Americans, of whom 20-30% acquired their infection childhood. G:\FORMS\General Client\Client Orientation Handbook.docx **28of 31**Revised 10.4.13

What is a sexually transmitted infection (STI)?

It is an infection passed from person to person through intimate sexual contact. STIs are also called sexually transmitted diseases, or STDs.

How do you get an STI?

You can get an STI by having intimate sexual contact with someone who already has the infection. You can't tell if a person is infected because many STIs have no symptoms. But STIs can still be passed from person to person even if there are no

symptoms. STIs are spread during vaginal, anal, or oral sex or during genital touching. So it's possible to get some STIs without having intercourse. Not all STIs are spread the same way.

Can STIs cause health problems?

Yes. Each STI causes different health problems. But overall, untreated STIs can cause cancer, pelvic inflammatory disease, infertility, pregnancy problems, widespread infection to other parts of the body, organ damage, and even death.

Having an STI also can put you at greater risk of getting HIV. For one, not stopping risky sexual behavior can lead to infection with other STIs, including HIV. Also, infection with some STIs makes it easier for you to get HIV if you are exposed.

What are the symptoms of STIs?

Many STIs have only mild or no symptoms at all. When symptoms do develop, they often are mistaken for something else, such as urinary tract infection or yeast infection. This is why screening for STIs is so important. The STIs listed here are among the most common or harmful to women.

Symptoms of sexually transmitted infections

Bacterial

Most women have no symptoms. Women with symptoms may have:

vaginosis (BV)

- Vaginal itching
- Pain when urinating
- Discharge with a fishy odor

Chlamydia

Most women have no symptoms. Women with symptoms may have:

- Abnormal vaginal discharge
- Burning when urinating
- Bleeding between periods

Infections that are not treated, even if there are no symptoms, can lead to:

- Lower abdominal pain
- Low back pain
- Nausea
- Fever
- Pain during sex

Genital herpes

Some people may have no symptoms. During an "outbreak," the symptoms are clear:

- Small red bumps, blisters, or open sores where the virus entered the body, such as on the penis, vagina, or mouth
- Vaginal discharge

- Fever
- Headache
- Muscle aches
- Pain when urinating
- Itching, burning, or swollen glands in genital area
- Pain in legs, buttocks, or genital area

Symptoms may go away and then come back. Sores heal after 2 to 4 weeks.

Gonorrhea

Symptoms are often mild, but most women have no symptoms. If symptoms are present, they most often appear within 10 days of becoming infected. Symptoms are:

- Pain or burning when urinating
- Yellowish and sometimes bloody vaginal discharge
- Bleeding between periods
- Pain during sex
- Heavy bleeding during periods

Infection that occurs in the throat, eye, or anus also might have symptoms in these parts of the body.

Hepatitis B

Some women have no symptoms. Women with symptoms may have:

- Low-grade fever
- Headache and muscle aches
- Tiredness
- Loss of appetite
- Upset stomach or vomiting
- Diarrhea
- Dark-colored urine and pale bowel movements
- Stomach pain
- Skin and whites of eyes turning yellow

HIV/AIDS

Some women may have no symptoms for 10 years or more. About half of people with HIV get flu-like symptoms about 3 to 6 weeks after becoming infected. Symptoms people can have for months or even years before the onset of AIDS include:

- Fevers and night sweats
- Feeling very tired
- Quick weight loss
- Headache

- Enlarged lymph nodes
- Diarrhea, vomiting, and upset stomach
- Mouth, genital, or anal sores
- Dry cough
- Rash or flaky skin
- Short-term memory loss

Women also might have these signs of HIV:

- Vaginal yeast infections and other vaginal infections, including STIs
- Pelvic inflammatory disease (PID) that does not get better with treatment
- Menstrual cycle changes

Human papillomavirus (HPV)

Some women have no symptoms. Women with symptoms may have:

- Visible warts in the genital area, including the thighs. Warts can be raised or flat, alone or
 in groups, small or large, and sometimes they are cauliflower-shaped.
- Growths on the cervix and vagina that are often invisible.

Pubic lice (sometimes called "crabs")

Symptoms include:

- Itching in the genital area
- Finding lice or lice eggs

Syphilis

Syphilis progresses in stages. Symptoms of the primary stage are:

A single, painless sore appearing 10 to 90 days after infection. It can appear in the genital area, mouth, or other parts of the body. The sore goes away on its own.

If the infection is not treated, it moves to the secondary stage. This stage starts 3 to 6 weeks after the sore appears. Symptoms of the secondary stage are:

Skin rash with rough, red or reddish-brown spots on the hands and feet that usually does not itch and clears on its own

- Fever
- Sore throat and swollen glands
- Patchy hair loss
- Headaches and muscle aches
- Weight loss
- Tiredness

In the latent stage, symptoms go away, but can come back. Without treatment, the infection may or may not move to the late stage. In the late stage, symptoms are related to damage to internal organs, such as the brain, nerves, eyes, heart, blood vessels, liver, bones, and joints. Some people may die.

Trichomoniasis (sometimes called "trich")

Many women do not have symptoms. Symptoms usually appear 5 to 28 days after exposure and can include:

• Yellow, green, or gray vaginal discharge (often foamy) with a strong odor

- Discomfort during sex and when urinating
- Itching or discomfort in the genital area
- Lower abdominal pain (rarely)

How do you get tested for STIs?

Tests for reproductive health

There is no one test for all STIs. Testing for STIs is also called STI screening. Testing (or screening) for STIs can involve:

- Pelvic and physical exam Your doctor can look for signs of infection, such as warts, rashes, discharge.
- Blood sample
- Urine sample
- Fluid or tissue sample A swab is used to collect a sample that can be looked at under a microscope or sent to a lab for testing.

These methods are used for many kinds of tests. So if you have a pelvic exam and Pap test, for example, don't assume that you have been tested for STIs. Pap testing is mainly used to look for cell changes that could be cancer or precancerous. Although a Pap test sample also can be used to perform tests for HPV, doing so isn't routine. And a Pap test does not test for other STIs. If you want to be tested for STIs, including HPV, you must ask.

You can get tested for STIs at your doctor's office or a clinic. But not all doctors offer the same tests. So it's important to discuss your sexual health history to find out what tests you need and where you can go to get tested.

Who needs to get tested for STIs?

Screening tests

Find out what screening tests you might need

If you are sexually active, talk to your doctor about STI screening. Which tests you might need and how often depend mainly on your sexual history and your partner's. Talking to your doctor about your sex life might seem too personal to share. But being open and honest is the only way your doctor can help take care of you. Also, don't assume you don't need to be tested for STIs if you have sex only with women. Talk to your doctor to find out what tests make sense for you.

How are STIs treated?

The treatment depends on the type of STI. For some STIs, treatment may involve taking medicine or getting a shot. For other STIs that can't be cured, like herpes, treatment can help to relieve the symptoms.

Only use medicines prescribed or suggested by your doctor. There are products sold over the Internet that falsely claim to prevent or treat STIs, such as herpes, chlamydia, human papillomavirus, and HIV. Some of these drugs claim to work better than the drugs your doctor will give you. But this is not true, and the safety of these products is not known.

What can I do to keep from getting an STI?

You can lower your risk of getting an STI with the following steps. The steps work best when used together. No single strategy can protect you from every single type of STI.

- Don't have sex. The surest way to keep from getting any STI is to practice abstinence. This means not having
 vaginal, oral, or anal sex. Keep in mind that some STIs, like genital herpes, can be spread without having
 intercourse.
- Be faithful. Having a sexual relationship with one partner who has been tested for STIs and is not infected is
 another way to lower your risk of getting infected. Be faithful to each other. This means you only have sex with
 each other and no one else.
- Use condoms correctly and every time you have sex. Use condoms for all types of sexual contact, even if intercourse does not take place. Use condoms from the very start to the very end of each sex act, and with every sex partner. A male latex condom offers the best protection. You can use a male polyurethane condom if you or your partner has a latex allergy. For vaginal sex, use a male latex condom or a female condom if your partner won't wear a condom. For anal sex, use a male latex condom. For oral sex, use a male latex condom. A dental dam might also offer some protection from some STIs.
- Know that some methods of birth control, like birth control pills, shots, implants, or diaphragms, will not
 protect you from STIs. If you use one of these methods, be sure to also use a condom correctly every timeyou have
 sex.
- Talk with your sex partner(s) about STIs and using condoms before having sex. It's up to you to set the ground
 rules and to make sure you are protected.
- Don't assume you're at low risk for STIs if you have sex only with women. Some common STIs are spread easily by skin-to-skin contact. Also, most women who have sex with women have had sex with men, too. So a woman can get an STI from a male partner and then pass it to a female partner.
- Talk frankly with your doctor and your sex partner(s) about any STIs you or your partner has or has
 had. Talk about symptoms, such as sores or discharge. Try not to be embarrassed. Your doctor is there to help you
 with any and all health problems. Also, being open with your doctor and partner will help you protect your health
 and the health of others.
- Have a yearly pelvic exam. Ask your doctor if you should be tested for STIs and how often you should be retested. Testing for many STIs is simple and often can be done during your checkup. The sooner an STI is found, the easier it is to treat.
- Avoid using drugs or drinking too much alcohol. These activities may lead to risky sexual behavior, such as not
 wearing a condom.

How do STIs affect pregnant women and their babies?

STIs can cause many of the same health problems in pregnant women as women who are not pregnant. But having an STI also can threaten the pregnancy and unborn baby's health. Having an STI during pregnancy can cause early labor, a woman's water to break early, and infection in the uterus after the birth.

Some STIs can be passed from a pregnant woman to the baby before and during the baby's birth. Some STIs, like syphilis, cross the placenta and infect the baby while it is in the uterus. Other STIs, like gonorrhea, chlamydia, hepatitis B, and genital herpes, can be passed from the mother to the baby during delivery as the baby passes through the birth canal. HIV can cross the placenta during pregnancy and infect the baby during the birth process.

The harmful effects to babies may include:

- Low birth weight
- Eye infection
- Pneumonia
- Infection in the baby's blood
- Brain damage
- Lack of coordination in body movements
- Blindness

- Deafness
- Acute hepatitis
- Meningitis
- Chronic liver disease
- Cirrhosis
- Stillbirth

Some of these problems can be prevented if the mother receives routine prenatal care, which includes screening tests for STIs starting early in pregnancy and repeated close to delivery, if needed. Other problems can be treated if the infection is found at birth

What can pregnant women do to prevent problems from STIs?

Pregnant women should be screened at their first prenatal visit for STIs, including:

- Chlamydia
- Gonorrhea
- Hepatitis B
- HIV
- Syphilis

In addition, some experts recommend that women who have had a premature delivery in the past be screened and treated for bacterial vaginosis (BV) at the first prenatal visit. Even if a woman has been tested for STIs in the past, she should be tested again when she becomes pregnant.

Chlamydia, gonorrhea, syphilis, trichomoniasis, and BV can be treated and cured with antibiotics during pregnancy. Viral STIs, such as genital herpes and HIV, have no cure. But antiviral medication may be appropriate for some pregnant woman with herpes to reduce symptoms. For women who have active genital herpes lesions at the onset of labor, acesarean delivery (C-section) can lower the risk of passing the infection to the newborn. For women who are HIV positive, taking antiviral medicines during pregnancy can lower the risk of giving HIV to the newborn to less than 2 percent. C-section is also an option for some women with HIV. Women who test negative for hepatitis B may receive the hepatitis B vaccine during pregnancy.

Pregnant women also can take steps to lower their risk of getting an STI during pregnancy.

Do STIs affect breastfeeding?

Did vou know?

If you have HIV, do not breastfeed. You can pass the virus to your baby.

Talk with your doctor, nurse, or a lactation consultant about the risk of passing the STI to your baby while breastfeeding. If you have chlamydia or gonorrhea, you can keep breastfeeding. If you have syphilis or herpes, you can keep breastfeeding as long as the sores are covered. Syphilis and herpes are spread through contact with sores and can be dangerous to your newborn. If you have sores on your nipple or areola, stop breastfeeding on that breast. Pump or hand express your milk from that breast until the sore clears. Pumping will help keep up your milk supply and prevent your breast from getting engorged or overly full. You can store your milk to give to your baby in a bottle for another feeding. But if parts of your breast pump that contact the milk also touch the sore(s) while pumping, you should throw the milk away.

If you are being treated for an STI, ask your doctor about the possible effects of the drug on your breastfeeding baby. Most treatments for STIs are safe to use while breastfeeding.

Is there any research being done on STIs?

Yes. Research on STIs is a public health priority. Research is focused on prevention, diagnosis, and treatment.

With prevention, researchers are looking at strategies such as vaccines and topical microbicides (meye-KROH-buh-syds). One large study is testing a herpes vaccine for women. Topical microbicides could play a big role in protecting women from getting STIs. But so far, they have been difficult to design. They are gels or creams that would be put into the vagina to kill or stop the STI before it could infect someone. Researchers are also looking at the reasons some people are at higher risk of STIs, and ways to lower these risks.

Early and fast diagnosis of STIs means treatment can start right away. Early treatment helps to limit the effects of an STI and keep it from spreading to others. Researchers are looking at quick, easy, and better ways to test for STIs, including vaginal swabs women can use to collect a sample for testing. They also are studying the reasons why many STIs have no symptoms, which can delay diagnosis.

Research also is underway to develop new ways to treat STIs. For instance, more and more people are becoming infected with types of gonorrhea that do not respond well to drugs. So scientists are working to develop new antibiotics to treat these drug-resistant types. An example of treatment research success is the life-prolonging effects of new drugs used to treat HIV.

More information on sexually transmitted infections (STI)

For more information about sexually transmitted infections (STI), call womenshealth.gov at 800-994-9662 (TDD: 888-220-5446) or contact the following organizations:

American Social Health Association
 Phone: 800-227-8922 or 919-361-8400

 National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention, CDC, HHS Phone: 800-232-4636 (TDD: 888-232-6348)

 National HIV and STD Testing Resources, CDC, HHS Phone: 800-458-5231 or 404-679-3860

 National Institute of Allergy and Infectious Diseases, NIH, HHS Phone: 866- 284-4107 or 301-496-5717 (TDD: 800-877-8339)

TB Fact Sheet

What is TB?

TB, or tuberculosis, is a disease caused by bacteria called Mycobacterium tuberculosis. The bacteria can attack any part of your body, but they usually attack the lungs. TB disease was once the leading cause of death in the United States.

In the 1940s, scientist discovered the first of several drugs now used to treat TB. As a result, TB slowly began to disappear in the United States. But TB has come back. Between 1985 and 1992, the number of

TB cases increased. The country became complacent about TB and funding of TB programs was decreased. However, with increased funding and attention to the TB problem, we have had a steady decline in the number of persons with TB, But TB is still a problem; more than 16,000 cases were reported in 2000 in the United States. TB is spread through the air from one person to another. The bacteria are put into the air when a person with TB disease of the lungs or throat coughs or sneezes. People nearby may breathe in these bacteria and become infected.

People who are infected with latent TB do not feel sick, do not have any symptoms, and cannot spread TB. But they may develop TB disease at some time in the future. People with TB disease can be treated and cured if they seek medical help. Even better, people who have latent TB infection but are not yet sick can take medicine so that they will never develop TB disease.

How is TB Spread?

TB is spread through the air from one person to another. The bacteria are put into the air when a person with TB disease of the lungs or throat coughs or sneezes. People nearby may breathe in these bacteria and become infected.

When a person breathes in TB bacteria, the bacteria can settle in the lungs and begin to grow. From there, they can move through the blood to other parts of the body, such as the kidney, spine, and brain.

TB in the lungs or throat can be infectious. This means that the bacteria can be spread to other people. TB in other parts of the body, such as the kidney or spine, is usually not infectious.

People with TB disease are most likely to spread it to people they spend time with every day. This includes family members, friends and coworkers.

What is latent TB infection?

In most people who breathe in TB bacteria and become infected, the body is able to fight the bacteria to stop them from growing. The bacteria become inactive, but they remain alive in the body and can become active later. This is called latent TB infection. People with latent TB infection:

- Have no symptoms
- Do not feel sick
- Cannot spread TB to others
- Usually have positive skin test reaction
- Can develop TB disease later in life if they do not receive treatment for latent TB infection

Many people who have latent TB infection never develop TB disease. In these people, the TB bacteria remain inactive for a lifetime without causing disease. But in other people, especially people who have weak immune systems, the bacteria become active and cause TB disease.

What is TB disease?

TB bacteria become active if the immune system cannot stop them from growing. The active bacteria begin to multiply in the body and cause TB disease. Some people develop TB disease soon after becoming infected, before their immune system can fight the TB bacteria. Other people may get sick later, when their immune system becomes weak for some reason.

Babies and young children often have weak immune systems. People infected with HIV, the virus that causes AIDS, have very weak immune systems. Other people can have weak immune systems, too, especially people with any of these conditions

- Substance abuse
- Diabetes mellitus
- Silicosis
- Cancer of the head or neck
- Leukemia or Hodgkin's disease
- Severe kidney disease
- Low body weight
- Certain medical treatments (such as corticosteroid treatment or organ transplants)

Symptoms of TB depend on where in the body the TB bacteria are growing. TB bacteria usually grow in the lungs. TB in the lungs may cause

- A bad cough that lasts longer than 2 weeks
- Pain in the chest
- Coughing up blood or sputum (phlegm from deep inside the lungs)

Other symptoms of TB disease are

- Weakness or fatigue
- Weight loss
- No appetite
- Chills
- Fever
- Sweating at night

Differences between Latent TB infection and TB disease

Latent TB Infection TB Disease

Have no symptoms Symptoms include

Do not feel sick •A bad cough that last longer than 2 weeks

Cannot spread TB to others • Pain in the chest

Usually have a positive skin test •Coughing up blood or sputum

Chest X-ray and sputum test normal •Weakness or fatigue

- Weight loss
- No appetite
- •Chills
- Fever
- Sweating at night

May spread TB to others

Usually have a positive skin test

May have abnormal chest x-ray and/or positive sputum smear or culture

How can I keep from spreading TB?

The most important way to keep from spreading TB is to take all your medicine, exactly as directed by your doctor or nurse. You should also keep all of your clinic appointments! Your doctor or nurse needs to see how you are doing. You may need another chest x-ray or a test of the phlegm you may cough up. These tests will show whether the medicine is working. They will also show whether you can still give TB bacteria to others. Be sure to tell the doctor about anything you think is wrong. If you are sick enough with TB to go to a hospital, you may be put in a special room. These rooms use air vents that keep TB bacteria from spreading. People who work in these rooms must wear a special facemask to protect themselves from TB bacteria. You must stay in the room so that you will not spread TB bacteria to other people. Ask a nurse if you need anything that is not in your room.

If you are infectious while you are at home, there are certain things you can do to protect yourself and others near you. Your doctor may tell you to follow these guidelines to protect yourself and others:

- The most important thing is to take your medicine.
- Always cover your mouth with a tissue when you cough, sneeze, or laugh. Put the tissue in a closed paper sack and throw it away.
- Do not go to work or school. Separate yourself from others and avoid close contact with anyone. Sleep in a bedroom away from other family members.
- Air out your room often to the outside of the building (if it is not too cold outside). TB spreads in small closed spaces where air does not move. Put a fan in your window to blow out (exhaust) air that may be filled with TB bacteria. If you open other windows in the room, the fan also will pull in fresh air. This will reduce the chances that TB bacteria stay in the room and infect someone who breathes the air.

Remember, TB is spread through the air. People cannot get infected with TB bacteria through handshakes, sitting on toilet seats, or sharing dishes and utensils with someone who has TB.

After you take medicine for about 2 or 3 weeks, you may no longer be able to spread TB bacteria to others. If your doctor or nurse agrees, you will be able to go back to your daily routine. Remember, you will get well only if you take your medicine exactly as your doctor or nurse tells you.

Think about people who may have spent time with you, such as family members, close friends, and coworkers. The local health department may need to test them for latent TB infection. TB is especially dangerous for children and people with HIV infection. If infected with TB bacteria, these people need preventive therapy right away to keep from developing TB disease.

What is multidrug-resistant TB (MDR TB)?

When TB patients do not take their medicine as prescribed, the TB bacteria may become resistant to a certain drug. This means that the drug can no longer kill the bacteria.

Drug resistance is more common in people who:

- Have spent time with someone with drug-resistant TB disease
- Do not take their medicine regularly
- Do not take all of their prescribed medicine
- Develop TB disease again, after having taken TB medicine in the past
- Come from areas where drug-resistant TB is common

Sometimes the bacteria become resistant to more than one drug. This is called multidrug-resistant TB, or MDR TB. This is a very serious problem. People with MDR TB disease must be treated with special drugs. These drugs are not as good as the usual drugs for TB and they may cause more side effects. Also, some people with MDR TB disease must see a TB expert who can closely observe their treatment to make sure it is working. People who have spent time with someone sick with MDR TB disease can become infected with TB bacteria that are resistant to several drugs. If they have a positive skin test reaction, they may be given preventive therapy. This is very important for people at high risk of developing MDR TB disease, such as children and HIV-infected people.

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TUBERCULOSIS (TB) TESTING, SEXUAL TRANSMITTED DISEASES

Center for Network Therapy does require a TB AND Sexual transmitted disease testing as part of a wellness treatment plan for clients at risk.

Risk Factors for TB:

- Living or working in close contact with a large group of people (a hospital ward, homeless shelter or jail) increases TB risk.
- History of injecting drugs increases TB risk.
- Living or working with someone who has active TB increases risk.
- HIV infection increases risk for TB.

Testing Positive for TB:

Testing positive for TB does not necessarily mean a person has active TB. A positive TB test does not necessarily mean the person should be treated for TB or that the person can give TB to someone else.

Testing positive for TB means a person has been **exposed** to the disease and should **be watched for symptoms** of active TB by medical personnel.

Only active TB is contagious. Active TB requires medical treatment from a doctor/clinic. Getting a TB Test if You're At Risk:

TB testing tells you if you need to watch for symptoms of active TB. Your doctor can give you a TB test in two visits, two or three days apart. A small amount of fluid is placed under the skin on the left arm and your skin's reaction to that fluid is checked by a nurse or doctor 48 to 72 hours later. If your skin shows a "positive" reaction, your doctor may recommend a chest X-ray to see if you have active TB.

HIV Testing Results

If Patient has left the program by the time the results is made available, patient will be asked to come into CNT to sit down with the doctor face-to-face to receive the results.