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## Completion Status Report

<b>Student Name</b>	Abishiek Baskar
<b>Course Title</b>	Interacting with Customers
<b>Start Date</b>	Jun 24, 2020
<b>Completion Status:</b>	Completed - Jun 24, 2020
<b>Completion Criteria :</b>	Achieve a score of 80% on the course test and answer all questions
<b>Test Score :</b>	You've scored 96%
<b>Answer All Questions :</b>	You've answered all questions

## Test Scores

	First	Current	Highest
<b>Course Test</b>	9%	92%	96%
<b>Lesson 1: Speaking and Listening to Customers</b>	9%	92%	96%
Formal and Informal Communication	0%	60%	80%
Overcoming Barriers to Communication	0%	100%	100%
Implementing Effective Speaking Skills	-	-	-
Using Vocal Cues	0%	100%	100%
Effective Listening Skills	17%	100%	100%
Being an Active Listener	-	-	-
Paraphrasing	29%	100%	100%
Exercise: Interact with Customers	-	-	-