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Discover Salesforce Customer 360

Get to Know Customer 360

Introduction to trailhead

Salesforce platform basics

Exposure to Contacts

App Exchange Basics

Deep Dive into App Exchange


What is Salesforce and CRM?

Search solutions basics

Set up your org and create and customize list views

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Page Layouts,Custom buttons,Links and actions.

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Global actions AND Company settings in the salesforce

Company information & Security

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Formula fields and Rollup summary

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Validation rules, data security and control access to org

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Role Hierarchy, Sharing rules, Picklist

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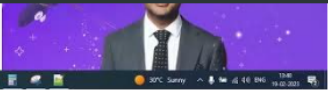
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Control access to org

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