Abivansh Arva

Calgary, AB T3M   825-712-9948
Abivanshreddy04@gmail.com

PROFESSIONAL SUMMARY

Versatile and tech-savvy team member with over three years of customer service experience, demonstrating strong adaptability and efficiency in dynamic environments. Skilled in Java, Python, MySQL, HTML, CSS, and data visualization using Tableau. Proven ability to handle tasks smoothly, adapt to evolving processes, and contribute effectively to team goals. Passionate about leveraging technical and analytical skills to support business objectives and drive innovation as a Computer Information Systems intern. Eager to learn and contribute to the company's growth through problem-solving and a proactive approach.

SKILLS

- Python
- Data Analysis
- Natural language processing
- Tableau
- CSS
- Java

- Collaborative Teamwork
- Oracle
- Power BI
- MySQL
- HTML
- Python

WORK EXPERIENCE

MERCHANDISER   *11/2023 to 12/2024*
Spar Merchandising | Calgary, AB
- Removed damaged, out-of-code, not-in-set and discontinued gift cards from 50 displays.
- Updated pricing and signage to complete product displays and educate customers.
- Inspected merchandise for quality and arranged proper display location on floor.

CONTRACTOR   *01/2022 to CURRENT*
Ex-Sell Sales & Merchandising | Alberta
- Inspected merchandise for quality and arranged proper display location on floor.
- Installed complete displays at business construction sites.
- Collaborated with team members to ensure smooth workflow and successful project completion.

- Reported any in-store display issues to managements such as Apple, Intel, Beats, Nextbase, and LG.

SERVER   *01/2023 to CURRENT*
Denny's Restaurant | Calgary, AB
- Welcoming guests in friendly and proficient manner
- Responding to Guest inquiries
- Maintaining High-end customer service
- Entering food and beverage orders in POS, issuing checks, collecting payments, Cash, debit, and credit transactions
- Strategically timed check-ins with customers to take orders and confirm satisfaction with meals after delivery, taking action to correct any problems.
- Developed strong rapport with regular customers through genuine hospitality efforts leading to repeat business.

EDUCATION

Bachelor's Of Computer Info Systems | Computer Info Systems   *EXPECTED IN 04/2027*
Mount Royal University, Calgary, AB
- Graduation Dean's List, Winter, 2024
- Alexander Rutherford Scholarship, 2023 from Lord Beaverbrook High School
- Calgary Hackathon 2025