ABUBAKAR ABDULLAHI

CONTACT INFORMATION

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Gender: Male

Date of birth: 20/04/2000

Address: Oladipo Diya street Durumi, Abuja

EDUCATION

Al-Qalam University, **Katsina**   Katsina, Nigeria
Bachelor of Science in Computer Science.   2017-2022

WORK EXPERIENCE

Software Developer   Abuja, Nigeria
Freelance   Oct 2023 - till date

• I have worked on 5+ websites and web applications using technologies like Javascript, React, Vue, Nextjs for front-end development, back-end and API integration using Node.js (expressjs), Python, Flask and various relational database enhancing functionality and user experience.

• Deployed 3+ websites for clients using modern web technologies, ensuring high performance and responsiveness.

• Collaborated with clients to gather requirements tailored to their business needs and provided post-deployment support and maintenance.

IT service desk Analyst   Abuja, Nigeria

Galaxy Backbone Limited   Jan - Oct 2023

- Incident Management: Receiving, recording, and tracking IT-related incidents and service requests through a ticketing system called CA.
- Reporting and Metrics: Generating reports on incident trends, response times, and customer satisfaction to measure performance and identify areas for improvement.
- Customer Support: Addressing technical issues and network troubleshooting.
- Password management and remote support: Customers account management & providing remote support via phone, email, or remote desktop tools.

CERTIFICATION

Mckinsey forward — Mckinsey Forward Program

Introduction to Machine Learning — Duke University - Coursera

Data Analysis Using Python — IBM

Introduction to Data Science — CISCO

Fundamental of Digital Marketing — Google digital skills for Africa

Galactic Problem Solver — NASA International Space Apps Challenge

Marketing and communication — Tunga.Io, Nigeria.

SKILLS & INTEREST

Technical Skills: Web development, Webhosting & Cloud operations, web scraping, Data Analysis, Database management, and Microsoft offices.

Soft Skills: Good communication, collaboration, presentation skills, Attention to detail and team player.

Interests: Reading & travelling.