Test Scenarios:

1-If the customer has seen unexpected transaction from the credit card and the person is not sure if he/she made this transaction the user most report and contact the bank to disable the card.

2-If the customer has got spam E-mail or spam SMS message from unknown contact that my have ask him for bank information the user should check his/hir bank balance and if there is any unexpected transaction the user should report that and contact the bank to disable the card.

3-If the customer has got unknown call from people who impersonating employee bank and the customer gave him some personal information, the customer should check the balance and if there is any unexpected transaction the user should report that and contact the bank to disable the card.

4-If the customer has lost his/her credit card, the customer should check the balance and if there is any unexpected transaction the user should report that and contact the bank to disable the card.

5-If the costume has purchase from unknown website, , the customer should check the balance and if there is any unexpected transaction the user should report that and contact the bank to disable the card.