# FCDS Programming II



# Flight Booking Management System

# **Project Overview**

Design and implement a Flight Booking Management System that simulates the operations of a travel agency. This project will help you apply Object-Oriented Programming principles learned in your Java courses to create a practical system that manages flight bookings, customer information, and travel itineraries.

# **System Users**

- Customers: Travelers who book flights and manage their reservations
- Travel Agents: Staff who assist customers with bookings and manage flight information
- System Administrator: Manages system settings and user access

#### **Core Features**

# 1. User Authentication and Profile Management

## **Features:**

- Secure login system with username and password
- Role-based access (customer, agent, administrator)
- User profile creation and management
- Session handling and logout functionality

# **Requirements:**

- Passwords must be at least 6 characters with letters and numbers
- Store user information securely in files
- Implement proper validation for all input fields
- Display appropriate error messages for failed authentication

# Sample Scenario:

- Customer enters username "traveler22" and password "trip2023"
- System validates credentials against stored data
- If valid, system displays customer dashboard with booking options
- If invalid, system shows appropriate error message

# 2. Flight Management Features:

- Flight creation and management
- Search flights by various criteria (origin, destination, date)
- Flight schedule viewing and updates
- Seat availability tracking

#### Flight Data:

- Flight number, airline, origin, destination
- Departure and arrival times
- Available seat classes (Economy, Business, First Class)
- Pricing for each seat class
- Current seat availability

# Sample Scenario:

- Agent selects "Add New Flight" option
- System prompts for flight details (number, airline, route, schedule, pricing)
- System validates data (no duplicate flight numbers, valid airports, etc.)
- System adds flight to database and confirms creation
- Flight becomes available in search results

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# 3. Booking Management Features:

- New booking creation
- Booking modification and cancellation
- Passenger information management
- Booking confirmation and itinerary generation

### **Booking Data:**

- Booking reference number
- Customer information
- Flight details
- Seat selection
- Payment status
- Special requests (meal preferences, assistance needs)

# Sample Scenario:

- Customer searches for flights from Cairo to London on specific dates
- System displays available flights matching criteria
- Customer selects a flight and provides passenger details
- System creates booking with status "Reserved"
- System generates booking reference and displays confirmation
- Customer receives booking summary

# 4. Payment and Ticketing Features:

- Payment processing (simulated)
- Multiple payment methods
- Booking status tracking
- E-ticket generation and delivery

### **Payment Data:**

- Payment amount and currency
- Payment method (Credit card, bank transfer, etc.)
- Transaction date and time
- Payment status

# Sample Scenario:

- Customer selects "Complete Payment" for a reserved booking
- System displays payment options
- Customer selects payment method and enters details
- System validates payment information
- System updates booking status to "Confirmed"
- System generates e-ticket and displays for printing/saving

# **Object-Oriented Design Requirements**

The system must be designed following these object-oriented principles:

## 1. Inheritance

# • Implementation Requirements:

- o Create a base User class with common attributes
- o Extend User with Customer, Agent, and Administrator subclasses
- o Implement a Flight class hierarchy for different flight types
- o Create a Booking class that can be extended for different booking categories

#### Example:

- o User defines common authentication behavior
- o Customer extends User with customer-specific attributes and methods
- o Agent extends User with agent-specific capabilities

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Different flight types (Domestic, International) can have specialized behaviors

## 2. Encapsulation

# • Implementation Requirements:

- o Make all class attributes private
- o Provide public getter and setter methods with appropriate validation
- o Hide implementation details within classes
- o Use proper constructors for object initialization

## Example:

- o Flight pricing details are private, accessible only through methods
- o Booking information can only be modified through controlled methods
- o Payment processing details are hidden from other system components
- Password data is encapsulated with one-way access

# 3. Polymorphism

# • Implementation Requirements:

- o Create methods with the same name but different behaviors in subclasses
- Use parent class references to work with different object types
- o Implement common interfaces for similar operations

## Example:

- o calculatePrice() works differently for different flight classes
- generateTicket() produces different formats based on booking type
- o Payment processing handles different payment methods through common interface

#### 4. Abstraction

# • Implementation Requirements:

- o Create abstract classes for concepts that shouldn't be instantiated directly
- Define interfaces for common behaviors
- Hide complex implementation details behind simple method calls

# • Example:

- User as an abstract class
- o PaymentProcessor interface implemented by different payment strategies
- o Complex pricing rules hidden behind a simple calculateFare() method

#### 5. Class Relationships

## • Implementation Requirements:

- o Use composition to establish "has-a" relationships
- o Create proper associations between related classes
- o Implement aggregation when appropriate

#### Example:

- o A Customer has multiple Booking objects
- o A Flight has multiple Seat objects
- o A Booking has one or more Passenger objects
- o The BookingSystem class serves as the central coordinator

# **Technical Requirements Data Storage**

# **File Requirements:**

- Create separate text files for:
  - o Users (users.txt) store user credentials and roles
  - o Flights (flights.txt) store flight information
  - Bookings (bookings.txt) store booking details
  - Passengers (passengers.txt) store passenger information

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- Use consistent formatting for easy reading/writing
- Implement proper file handling with try-catch blocks

# **UML Diagrams Class Diagram:**

- Show all classes with attributes and methods
- Include inheritance relationships
- Show composition/aggregation relationships
- Display multiplicity on relationships

#### **User Interface**

- Create a console-based menu system
- Display different menus based on user role
- Provide clear feedback messages
- Format output for readability (tables, borders, etc.)

# **Bonus Features**

# 1. Simple GUI

- Create a basic graphical interface using Java Swing
- Implement forms for flight search and booking
- Display flight schedules in organized grids
- Include navigation menus and dashboard views

# 2. Database Storage

- Replace file storage with a simple database (SQLite recommended)
- Create appropriate tables for all entities
- Implement proper data relationships
- Use prepared statements for database operations

# **Key Classes and Their Responsibilities**

# 1. User (Abstract Class)

- Responsibility: Base class for all system users
- Key Attributes: userId, username, password, name, email, contactInfo
- Key Methods: login(), logout(), updateProfile()

### 2. Customer (Extends User)

- Responsibility: Manages customer bookings and profiles
- **Key Attributes**: customerId, address, bookingHistory, preferences
- **Key Methods**: searchFlights(), createBooking(), viewBookings(), cancelBooking()

### 3. Agent (Extends User)

- Responsibility: Manages bookings and assists customers
- Key Attributes: agentId, department, commission
- **Key Methods**: manageFlights(), createBookingForCustomer(), modifyBooking(), generateReports()

### 4. Administrator (Extends User)

- Responsibility: Manages system settings and user access
- **Key Attributes**: adminId, securityLevel
- **Key Methods**: createUser(), modifySystemSettings(), viewSystemLogs(), manageUserAccess()

## 5. Flight

- Responsibility: Stores flight information and manages seats
- **Key Attributes**: flightNumber, airline, origin, destination, departureTime, arrivalTime, availableSeats, prices
- **Key Methods**: checkAvailability(), updateSchedule(), calculatePrice(), reserveSeat()

# FCDS Programming II



# 6. Booking

- **Responsibility**: Manages booking information and status
- Key Attributes: bookingReference, customer, flight, passengers, seatSelections, status, paymentStatus
- **Key Methods**: addPassenger(), calculateTotalPrice(), confirmBooking(), cancelBooking(), generateItinerary()

### 7. Passenger

- Responsibility: Stores passenger information
- Key Attributes: passengerId, name, passportNumber, dateOfBirth, specialRequests
- **Key Methods**: updateInfo(), getPassengerDetails()

# 8. Payment

- Responsibility: Handles payment information and processing
- Key Attributes: paymentId, bookingReference, amount, method, status, transactionDate
- **Key Methods**: processPayment(), validatePaymentDetails(), updateStatus()

# 9. BookingSystem

- **Responsibility**: Central coordinator for the booking system
- **Key Attributes**: users, flights, bookings, payments
- Key Methods: searchFlights(), createBooking(), processPayment(), generateTicket()

# 10. FileManager

- Responsibility: Handles data persistence using files
- **Key Methods**: saveUsers(), loadUsers(), saveFlights(), loadFlights(), saveBookings(), loadBookings()