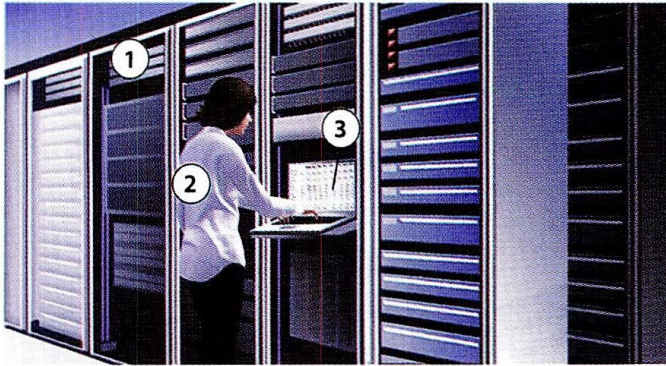




## Information Technology (IT)



1. mainframe computer

2. computer operations specialist

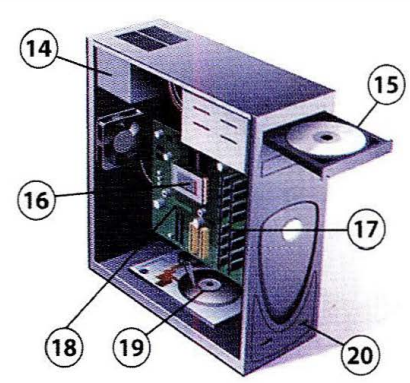
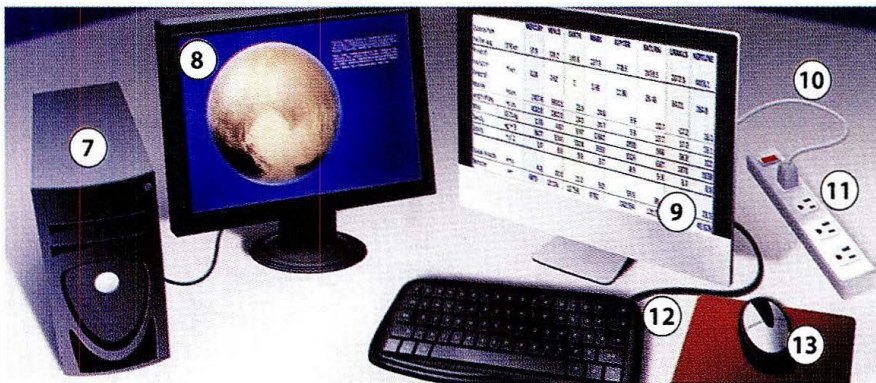
3. data



4. cybersecurity

5. virus alert

6. tablet



7. tower

8. monitor

9. desktop computer

10. power cord

11. surge protector

12. cable

13. mouse

14. power supply unit

15. DVD and CD-ROM drive

16. microprocessor / CPU

17. RAM (random access memory)

18. motherboard

19. hard drive

20. USB port

21. printer

22. laptop computer

23. keyboard

24. track pad

25. flash drive / thumb drive

26. hub

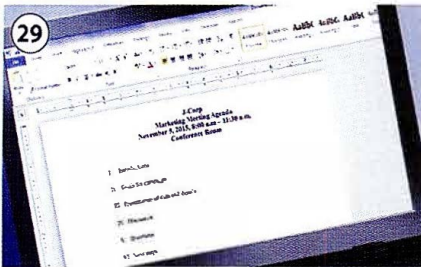
27. external hard drive

28. speaker

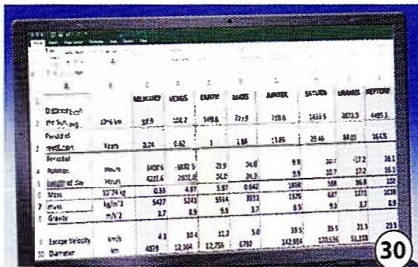




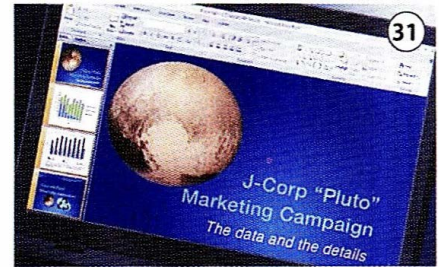
## Software / Applications



29. word processing program

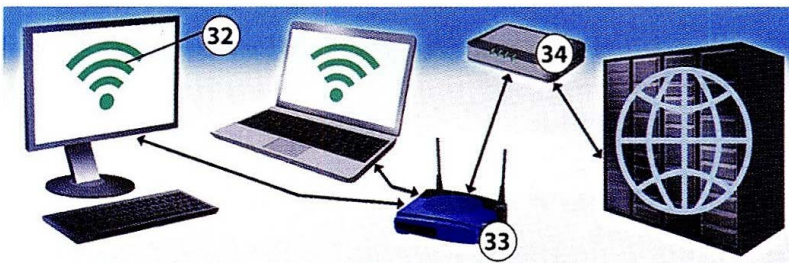


30. spreadsheet program



31. presentation program

## Internet Connectivity

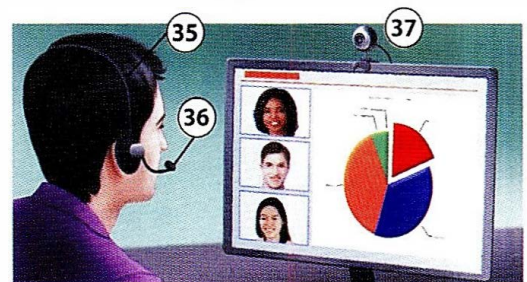


32. Wi-Fi connection

34. modem

33. router

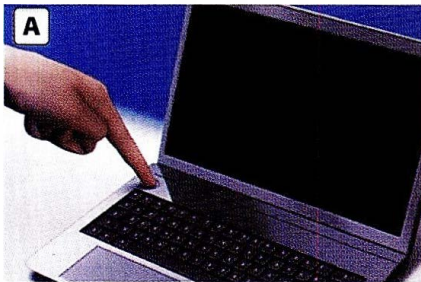
## Web Conferencing



35. headset

37. webcam

36. mic / microphone



A. The computer **won't** start.



B. The screen **froze**.



C. I **can't** install the update.



D. I **can't** log on.



E. It **won't** print.



F. I **can't** stream video.