IT Services > Workstation (kb_list.do?
jvar_view_topic=Workstation&sysparm_kb_search_table=&sysparm_language=&sysparm_nameofstack=&sysparm_refer=kb_view_customer.do?
sysparm_article=KB0012490) > Teradata Mac Setup instructions for end users

Article: KB0012490   **Published:** 2015-05-11   **Last modified:** 2017-03-01
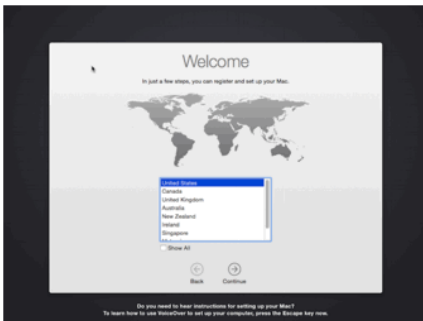
Requirements for running the setup process

NOTE: Do NOT open your Mac until you have read these instructions
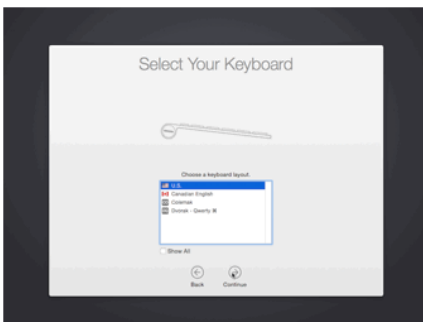
- **Teradata Mac** – This setup process is only allowed to run on Teradata-owned Macs.
- **A "Factory Fresh" Mac** – The Mac should be booting to Apple setup. If you have already setup your Mac, please refer to KB0012808 (/kb_view_customer.do?sysparm_article=KB0012808) for instructions on migrating your already setup Mac to the required Teradata setup.
- **Quicklook ID (QID)** – Username used to log in to Teradata resources. It is normally two letters and six digits (eg. AB123456). This ID is unique to you and will remain yours throughout your Teradata employment. If you do not know your Quicklook ID, please contact your manager.
- **Quicklook ID password** – Your initial password was supplied to you. You will be prompted to change it regularly according to Teradata policy.
- **Teradata Mac Setup.dmg file** – This file will be download under the localadmin account that is created by following the below instructions.
- **Network connection** – Mac setup requires access to the Teradata network. You will need to connect your Mac to the Internet either via a wired or wireless connection. You are responsible for setup and support of non-Teradata networks (eg. home wireless networks). In office, you can use the Wireless-Guest network.
- **Power outlet** – Your Mac must be plugged in to a power outlet during the setup process.
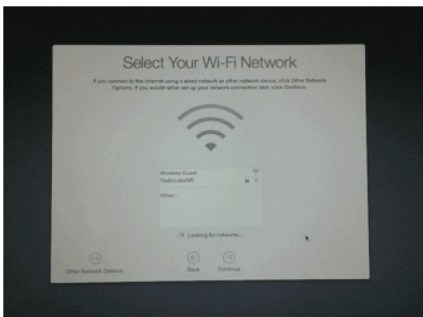
Out-of-box Mac Setup

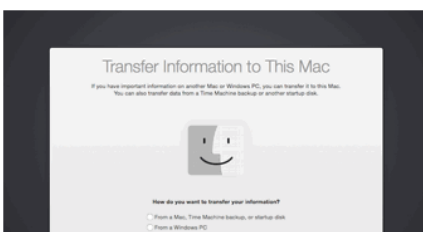Turn on the Mac by pressing the power key. Located at the top right corner of the keyboard.

Choose your country and click **Continue**. Click Show All to see an expanded list of available countries.
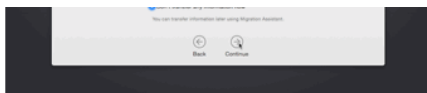

Select your preferred keyboard language and click **Continue**. Click Show All to see an expanded list of available languages.
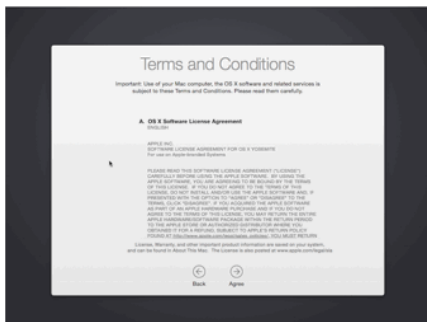

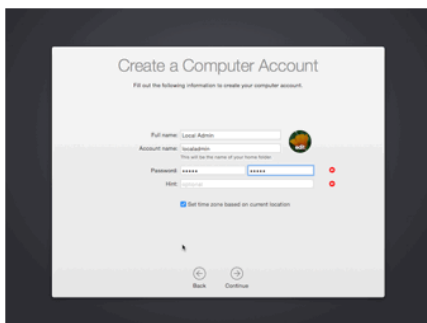When prompted to Select Your Wi-Fi Network, make no selection and choose **Continue**.

Choose **Don't transfer any information now** and click **Continue**

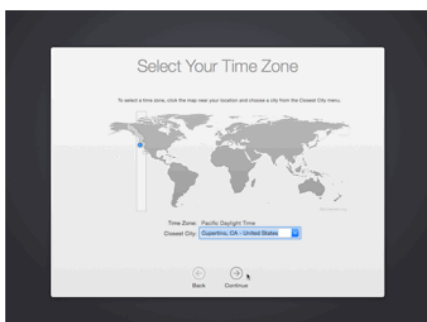Choose **Don't sign in** and click **Continue**. Click Skip if prompted
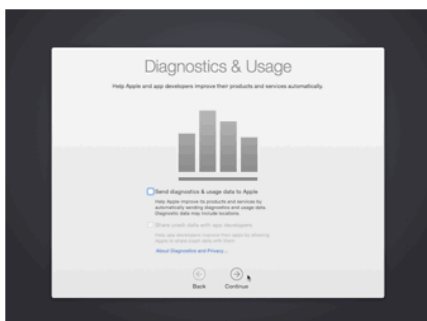
Click **Agree**

Creating the computer account is an important step. Please double-check your entries

1. Enter "**Local Admin**" for **Full name**
2. Account name should auto-fill. If not, enter "**localadmin**" for **Account name**
3. Enter "**apple**" for **password**
4. Do not enter anything for Hint

Uncheck Set time zone based on current location

Choose your Time Zone by clicking on the map, or choosing a city. Then click **Continue**

Uncheck the Diagnostics & Usage options and click **Continue**
-

Your Mac will now log in to the Local Admin account.

Teradata Mac setup

Download Teradata Mac Setup.dmg

You will need to download the Teradata Mac setup before continuing.

*This file should be downloaded while logged in as the localadmin account that was created by following the above instructions. This file is password protected with password **Tera1234***

ftp://td_email:Multi++purp0se@ftp.teradata.com/xfer/mac-setup/Teradata Mac setup.dmg (ftp://td_email:Multi++purp0se@ftp.teradata.com/xfer/mac-setup/Teradata Mac setup.dmg)- **Installer file (2GB)**

If clicking the link doesn't work, please try copying and pasting the link into a browser instead.
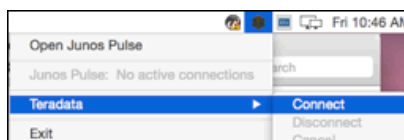
1-Teradata Applications Installer.pkg

Double-click **1-Teradata Applications Installer.pkg** to begin installing the applications provided by Teradata.
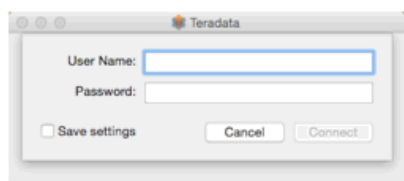
1. Click Continue and Agree as necessary to step through the installer
2. Connect to the internet via an available network connection (eg. home WiFi, Wireless-Guest)

Connect to Teradata network

To complete **2-Teradata Active Directory.pkg** and **3-Teradata add move user account.pkg**, you must connect be connected to the Teradata network. If you are in a Teradata office, please connect to the **Wireless-Employee** network. If not, please connect via VPN using these steps.

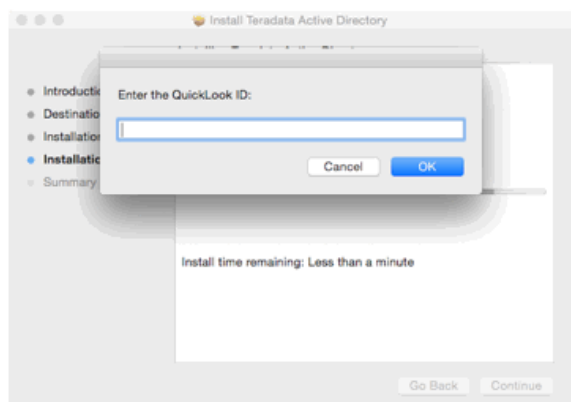In the menu bar at the top of the screen, click on Junos Pulse icon->Teradata->Connect

Enter your QID for User Name and QID password for Password.

The Junos Pulse icon will have a green checkmark to indicate a successful connection.

2-Teradata Active Directory.pkg

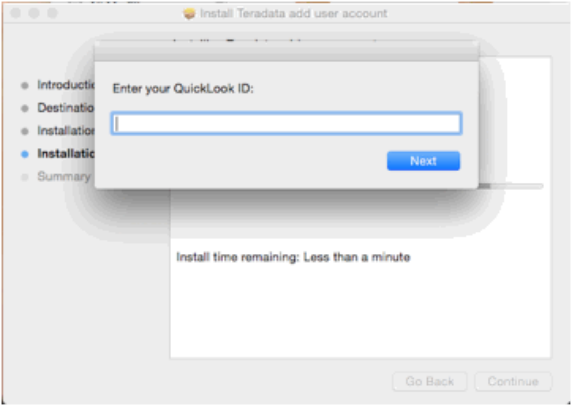Double-click 2-Teradata Active Directory.pkg to bind your Mac to Teradata's Active Directory

Enter your Quicklook ID when prompted and click OK.

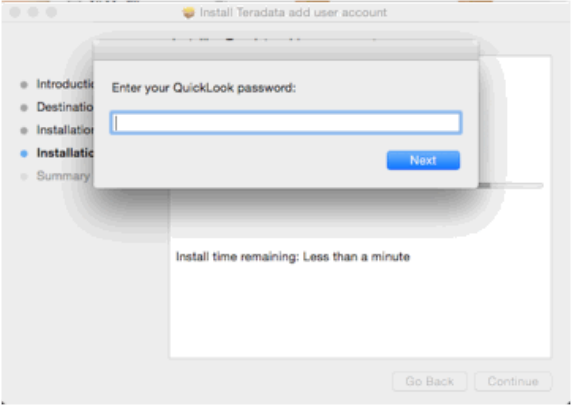Click Continue and Agree as necessary to step through the installer.

- *Check that the Junos Pulse icon has a green checkmark to indicate a successful connection before proceeding. If not, reconnect following the previous VPN instructions.*

3-Teradata add move user account.pkg

Double-click **3-Teradata add move user account.pkg** to create your user account.

Enter your Quicklook ID and click Next

Enter your Quicklook password and click Next

Click Continue and Agree as necessary to step through the installer.

When the installer is complete, you will be prompted to restart your Mac.

After restart, you can now log in using your QID and QID password.

NOTE: Your copy of Office 2016 will need to be activated before use. Please see the "Activate Office 2016" section of <u>KB0013569 (/kb_view.do?</u> <u>sysparm_article=KB0013569)</u> for instructions.

Feedback		**Was this helpful?**
		☑ Yes ☒ No
		Rated 5.00
		★ ★ ★ ★ ★
		Show comments (4)

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