

Abrahan Chaurio

Functional Analyst | Financial Process Integrity & Process Mining | Driving Revenue Assurance & Digital Transformation



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PROFILE

Business-focused Functional Analyst with 5+ years bridging financial operations, data integrity, and technology across telecom and fintech ecosystems, recognized for acting as a business-IT translator, converting stakeholder needs into technical specifications while maintaining financial control, compliance, and audit readiness. Proven ability to recover lost income and unlock hidden value in legacy systems through reverse engineering and process documentation.

Currently pursuing Celonis Process Mining certification and preparing for the Anaplan Model Builder path to strengthen expertise in financial process optimization and performance planning.

EXPERIENCE

Atos (Telecom Client) – Argentina - Functional & Financial Process Analyst | May 2020 - July 2024

SQL • Revenue Assurance • Process Automation • UAT • Agile • Legacy Systems • Financial Reconciliation

- Recovered ~12M ARS in lost billing revenue by identifying missing consumption files in the Open Mediation platform, tracing their root cause, and executing end-to-end reprocessing workflows—ensuring complete data flow to Revenue Assurance and BI dashboards used for financial reporting and operational KPIs.
- Automated high-volume service provisioning for SMS-based promotions by developing Shell/SQL scripts that converted Excel inputs into validated database operations—reducing manual effort by 80% and eliminating configuration errors.
- Defined acceptance criteria and validated UAT for critical billing and migration processes across mediation platforms, ensuring accurate invoicing and revenue recognition.
- Served as SME for Open Mediation—an orphaned legacy system with no vendor support—where I homologated DEV/UAT/PROD environments, discovered and documented the generic consumption file format (.GEN), and enabled new IoT/digital services to reuse billing infrastructure without custom development.
- Acted as local liaison for Huawei China on OFM, translating business needs into technical change requests.
- Supported the migration from physical to virtual servers for the Nrol platform: coordinated with virtualization and security teams, defined test scenarios, and validated post-migration functionality.

Increase, Argentina - Integration & Reconciliation Analyst (SaaS / Fintech) - Dec 2019 - Feb 2020

- Reconciled credit-card transaction data from global banks and card networks to provide merchants with real-time cash-flow visibility—core to the platform's value proposition of forecasting payout dates.
- Investigated financial discrepancies in refund and reprocessing cycles by analyzing bank API responses, logs, and settlement files using SQL and Excel—ensuring accurate merchant payouts and maintaining client trust.
- Supported API integrations with ERP systems and payment providers, assisting the commercial team in client workshops to assess technical feasibility and define integration scope.

EDUCATION

UDONE, Venezuela - Bachelor's in Business Administration (BBA) - April 2013 - Oct 2018

UDONE, Venezuela - Foundational Studies in Computer Science (3 years) - Oct 2008 - April 2013

CORE SKILLS

- **Certifications:** Celonis (Process Mining – in progress) • Scrum Foundations • PMI Fundamentals
- **Functional Analysis:** Requirements Elicitation • User Stories • Acceptance Criteria • UAT Support • Process Documentation (Confluence) • Traceability
- **Financial Domains:** Revenue Assurance • Billing Integrity • Financial Reconciliation • Settlement Forecasting • Audit Readiness • Cash-Flow Visibility
- **Technical:** SQL • Shell/Linux Scripting • Excel (PivotTables, Macros) • Power BI • API Validation • Log & File Analysis • Hadoop (read access) • ETL Logic
- **Methodologies:** Agile (Scrum/Kanban in Jira) • Reverse Engineering • Process Mining Foundations • BPMN
- **Languages:** Spanish (Native) • English (Professional – used daily with global teams)