COMPANY BACKGROUND

POWER HOME TECH SERVICES LIMITED

At Power Home Tech Services, we pride ourselves on offering the highest quality Air conditioning, Refrigeration, HVAC systems, electromechanics and electrical solutions throughout Tanzania. Our company started in 2019 as Team of Graduate students and in 2021 was rebranded to Power Home Tech Services. We have a team of over 10 experts with a combined experience in our industry. We are leaders and innovators in our fields and use our expertise to deliver quality products and services on time and on budget across air conditioning, refrigeration and electromechanics services. At Power Home Tech every client is important to us. Meeting your objectives, your budget and your timeframes is our priority. We pride ourselves on finding the right long term, sustainable solution for your project because at Power home tech services care.

We are Located at Mabibo- Dar es Salaam, in Tanzania for Service Delivery and After Sales Support.

Our Vision: To Supply Outstanding Solutions and Services to our clients.

Our Mission: To minimize the carbon foot print in line with world-wide requirements.

POWER HOME TECH SERVICES LIMITED started its operation in 2021. In the view of improving our services to customers, by providing high quality service through additional training and tools,

PRODUCTS AND SERVICES, WE OFFERED

Products We Offer:

- Air Condition Spare Parts
- Refrigeration Spare Parts
- O Generator Spare Parts
- All above Mention Products Spare Parts

Services We offer:

- Fault findings and corrective maintenance in HVAC System
- Air Condition and Refrigeration Maintenance and Repairs
- Air Condition Replacement and Installation
- O Kitchen Hood Installation and Maintenance
- Normal Service (Preventive Maintenance Service) of Generators
- Installation, Testing and Commission
- O Load Assessment
- Electromechanics and Electrical Works

Advantages of Working with Power Home Tech Services Limited;

- Provide Solutions by being a Customer's Consultancy
- We go the Extra mile to keep our Customers Delighted by Providing the best After Sales Support
- We are a Dynamic team of Professionals Committed to making a Real difference in the Lives of our Clients

Competitive Skills;

- **O** Our solutions are root-caused based, which will enable you to get the Maximum benefits of our services
- Our technicians have the problem-solving ability and carefully assess your systems

Delivery Performance and Reliability;

Our Performance Regarding Preventive and Corrective Maintenance has never dipped under 94%. Our Preventive Maintenance is ALWAYS 100%. The Corrective Maintenance is reliant on availability of Spares to enable our technical teams to do the repairs. We respond within 24 hours once request has been logged onto our system for scheduling of our technical team's call out by the Operation Manager. Preventative Maintenance is Planned annually and then implemented monthly. Due to the economic climate many corporate companies service their air conditioning units every 6 months. Air Goes, once the service is completed, gives an Asset List with the signed Service Record, called the Job Sheet.

WHS & Quality Assurance;

• At Power home tech services WHS is a high priority. We work safely and efficiently to ensure close attention is paid to the quality of the working environment. Quality Assurance is also a priority with QA inspection being carried out at regular intervals to ensure that a high standard of workmanship is maintained. We also have QA procedures, checklist that we use to schedule maintenance and ensure you are working with safe, functional and quality system and equipment.