**STP document for website starbucks**

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**1) Overview of the STP document**

**1.1) Introduction of the STP Document about Starbucks:**

This document serves as the Software Test Plan we wrote about the website Starbucks

The purpose of this STP document is to define how we did every strategy, plans and ideas about the website Starbucks.

We used the Scrum Agile Methodology in this STP document.

In the following STP document, we will try to make it short as possible and

understandable for reading in the best way possible.

**1.2) Objectives Of the STP document about Website Starbucks**

**Written below are all the objectives that we are going to do, test and plan in the STP document:**

**Features**

We are going to check features in the following website.

We will check if the feature is working properly by his orders.

We will check if every feature can work under different conditions and situations by using testing types.

We will write down examples of the features and explain their process.

**Basic steps of ordering**

We are going to check different kinds of ordering on the website Starbucks,  like ordering hot , cold drinks , or even different meals through the menu. We are going to see if all the ordering process is going as it should be from the beginning to the end.

**1.3) Scope**

**The version of the website Starbucks :** 12.2.0

The following STP Document is only about the specific version (12.2.0) of website Starbucks

**2) Scopes of testing**

**2.1) Features to be tested**

Written Down below are the features that we are going to test in the Website Starbucks:

**The feature “Ohh Lavender” -** Appears in the home page in a big photo of a cold drink.

**The feature “Add to Order”-** appears in the page describing the type of the drink the customer want to order.

**The feature “Cold Coffee” -** inside the feature menu.

**the feature “Menu” -** appears in the upper side in the home page.

**The feature “Order on The Web” -** appears in the bottom of the home page

**features “Oatmeal and Yogurt” -** Appears inside the page of menu button

**The feature “Menu” -** Appears in the upper side of the home page near the icon of Starbucks.

**feature “Rewards” -** appears near the button menu.

**The feature “Gift Card” -** appears near the button reward.

**2.2) Features not to be tested**

Down below we wrote the following features that we won’t test:

**The feature “US Careers**” appears in the bottom of the home page under the title careers.

**The feature “Alumni Community” :** appears in the bottom of the home page under the title careers.

**The feature “Don't Share my Personal Informations**”: it appears in the bottom of the home page under the social media icons.

**The feature “Accessibility**”: it appears in the bottom of the home page under the social media icons.

**The feature “Ca Supply Chain Act**” : it appears in the bottom of the home page under the social media icons.

**The feature “Cookies Reference**” :  it appears in the bottom of the home page under the social media icons.

**The feature “Delivery**” : the feature  below the title order and pick up.

**The future “Explore and Find Coffee at Your Home**” : the feature  below the title order and pick up.

**2.3) Testing Types**

Written below are all the testing types that we will use and plan during the STP Project about the website Starbucks:

**Smoke Testing -** We will use this testing on the website itself.

With this testing, we will check every important and critical step in the website about order hot and cold drinks , different meals.

**Functional Testing -** We will use this testing to see if every feature in the website works as it should be.

We will test if every level of the feature works without any errors/mistakes.

**Negative Testing -** We will do functions unknown for the website or not correct functions  like: writing unknown name, write in other languages, write down words that make no sense in search fields and don’t fill a search field.

**Localization Testing -** We will use this testing to check the website language can be change  by choosing a different language in the sittings and change the home land settings and if Israel can be shown on the map exist inside Starbucks website.

**Usability Testing -** We will use this testing to see if the UI of the website is comfortable for every person.

We will check if the website StarBucks is going by order at every feature, checking if there are errors in each “Click”, if the website loads fast each action and more.

**3) Planned Smoke Test for website starbucks**

**Down Below, we wrote chart about Smoke Testing about website StarBucks**

Testers names: Abrahim Altori

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| **Smoke Testing** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | the site opened | the site must open | Press on the site Starbucks | 1 |
| Pass | the page opened | the page about order Lavender Oatmilk will open | Scroll down in home page to Lavender Oatmilk and press on order now | 2 |
| Pass | The cube appeared | Small cube will show order has added | Select all details and press on Add to order | 3 |
| pass | The window opened | Small window will open on the screen | Press on the cube | 4 |
| Pass | The page opened | A page shows world map will open | Press on select store | 5 |
| pass | The results appeared | So many results about Starbucks locations will appear | Write in the search field the city the order from | 6 |
| Pass | The page opened | Order page will open | Press on order here | 7 |
| Pass | The window opened | Small window about Sign up or Sign in will open | Press on continue | 8 |
| pass | The page opened | The menu page will open | Press on menu in the upper side of the homepage | 9 |
| pass | The page opened | Cold Coffees page will open | Press on Cold Coffee | 10 |
| pass | The page opened | Cold coffee first order page will open | Select type of Cold Coffee | 11 |
| pass | The page opened | Ordering page must open | Scroll down to the bottom of the home page and press on Order on the Web | 12 |
| pass | The page opened | Ordering oatmeal and yogurt page must open | Press on Oatmeal and Yogurt | 13 |
| pass | The order page opened | Second page about order the meal will open | Press on the meal photo | 14 |
| pass | The order has counted | The order will be added | Press on add to cart | 15 |

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| **Sanity /Functional Testing** |

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| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | The home page opened | Home page will open | Press on Starbucks logo in the upper left side of home page | 1 |
| Pass | The page opened | The menu page will open | Press on menu | 2 |
| Pass | The page opened | The reward page will open | Press on reward | 3 |
| Pass | The page opened | Download App page will open | Press on join in the app | 4 |
| Pass | The page opened | App Store review page will open | Press on download at the App Store | 5 |
| Pass | The page opened | The download page from Google Play will open | Press on download on Google Play | 6 |
| Pass | The page opened | The gift card page will open | Press on gift card near reward | 7 |
| Pass | The page opened | The gift card payment page will open | Press on the icon I Love Annoying You | 8 |
| Pass | The page opened | The world map will appear in a new page | Press on find a store in home page | 9 |
| Pass | The list appears | List of options about the Starbucks branch you ordering from | Press on filter near the search bar | 10 |
| Pass | The results appeared | Results about Starbucks and different sites will appear on the map | Write the state name in search field and press on apply | 11 |
| Pass | The page opened | The page explain about the company will open | Press on company  bellow of about us in the bottom of home page | 12 |
| Pass | The page opened | Coffee and Craft page will open | Press on learn more | 13 |
| Pass | The page opened | The page Beverages and Food will open | Click on beverages and food | 14 |
| Pass | The page opened | A page explains about the spring menu will open | Press on Starbucks spring menu | 15 |
| Pass | The page opened | The page Customer Experience will open | Press on Customer Experience | 16 |
| Pass | The page opened | The page shows starbucks design and new merch will open | In the same page click on | 17 |
| Pass | The page opened | The page innovation will open | Press on Innovation | 18 |
| Pass | The page opened | Starbucks reward page will open | In innovation page go to related news and click on Starbucks reward…… | 19 |
| Pass | The page opened | The page explain Starbucks musical events and more will open | In the page our company press on Checkout Starbucks stories | 20 |
| Pass | The page opened | Starbucks Archives page will open | Press on Starbucks Archive | 21 |
| Pass | The events page opened | The page explains Starbucks events will open | Press on Our Events | 22 |
| Pass | The page opened | The page shows the company initiatives will open | Click on Our Initiatives | 23 |
| Pass | The page opened | Privacy notice page will open | In the bottom of home page click on Privacy Notice | 24 |
| Pass | The page opened | Customer health …..page will open | In the same page press on the link | 25 |
| Pass | The page opened | The page terms of use will open | Click on Terms Of Use | 26 |

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| **Sanity /Interface Testing** |

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| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | The page opened | The Spotify page will open shows integration with Starbucks | Press on Spotify logo in the bottom of home page | 1 |
| Pass | The page opened | A page shows integration with FaceBook will open | Press on FaceBook logo near Spotify | 2 |
| Pass | The page opened | Starbucks profile in Pinterest will open | Press on Pinterest logo | 3 |
| Pass | The profile opened | Starbucks profile in Instagram will open | Press on Instagram logo | 4 |
| Pass | The profile opened | Starbucks profile in YouTube will open | Press on YouTube logo | 5 |
| pass | The profile opened | Starbucks profile at Twitter will open | Click on Twitter logo | 6 |
| Pass | The page opened | Doordash page will open | In home page press on the link of DoorDash below the photo of DoorDash | 7 |
| Pass | The page opened | Download Starbucks App page will open | Click on order on the App below of Order and Pick Up | 8 |
| Pass | The page opened | Starbucks app download page in Apple Store will open | Press on Download at the App Store | 9 |
| Pass | The page opened | The app download page at Google Play will open | Press on Download Google Play | 10 |
| Pass | The map opened | Google Earth map will open | Click on Find Store in the upper side of home page | 11 |
| Pass | The app opened | The Email App on the computer will open | Go to the page terms of use and click on the email | 12 |

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| **Sanity /Negative Testing** |

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| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | The page opened | The Sign up page will open | Press on Join Now | 1 |
| Pass | The error message appeared | Error message will appear | pPress on create account when the fields are empty | 2 |
| Pass | The error message appeared | Error message about terms of use | Fill all the requests but don’t sign terms of use , press on create account | 3 |
| Pass | The page opened | Sign in page must open | Press on Sign in | 4 |
| Pass | The message appear | Error message will appear | Press on Sign in when the fields are empty | 5 |
| Pass | The message appeared | Error message will be received | Sign in with wrong username and password | 6 |
| Pass | The page opened | Reset password page process will open | Press on forgot password | 7 |
| Pass | The message appeared | Message requiring Email address will appear | Press on Reset password | 8 |
| Pass | The page opened | The gift card page will open | Press on gift card | 9 |
| Pass | The page opened | The checkout page will open | Press on to my favorite simplings | 10 |
| Pass | The message appeared | Error message will appear | Click on checkout when the fields are empty | 11 |
| Pass | The message appear | Error message will appear | Write the “From” field but leave the receiver fields empty and press on check out | 12 |

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| **Sanity/localization test** |

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| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | The map appeared | Israel map will appear | Enter find a store , and click in the search field Israel | 1 |
| Pass | The page translated | The page will translate to Hebrew | Press on the three doutes in upper right side of the page/chose hebrew | 2 |

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| **Sanity/Compatibility Test** |

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| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | The site opened | The site must open | Enter Starbucks Website at the browser Edge | 1 |
| Pass | The Devtools opened | The Devtools must open | Open the devtools (Inspect) at the Website Starbucks | 2 |
| Pass | The Website matching the smartphone | The site must match for the smartphone | Choose the compatibility option for smartphone option | 3 |
| Pass | The site opened | The site must open | Write Starbucks.com in Chrome browser in smart phone | 4 |
| Pass | The site opened | The site must open | Write Starbucks.com in browser MI at smart phone | 5 |

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| **Sanity /Positive Testing** |

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| --- | --- | --- | --- | --- |
| Pass/Fail | Actual Result | Expected Result | Step | Number of Step |
| Pass | The page opened | The Sign up page must open | Press on join now | 1 |
| Fail | The account did not created | New account must be created | Enter all the details and press on create account | 2 |
| Pass | The page opened | Door Dash page must open | Press on door dash link in home page | 3 |
| Pass | The page opened | FaceBook page will open | Press on FaceBook logo in the bottom of home psge | 4 |
| Pass | The profile opened | The user will be connected to StarBucks profile at FaceBook | Enter all details and press on התחברות | 5 |
| Pass | The profile opened | Starbucks profile will open | Press on Pinterest icon | 6 |
| Pass | The window opened | The Sign in window will open | Press on התחברות | 7 |
| Pass | The profile opened | StarBucks profile at Pinterest must open | Enter the Email/ Password and press on התחברות | 8 |
| Pass | The Login page opened | Instagram log in page will open | Press on Instagram icon | 9 |
| Pass | The Sign up page opened | Sign Up page will open | Press on הירשם | 10 |
| Pass | The page opened | StarBucks page at you tube will open | Press on YouTube icon | 11 |
| Pass | The page opened | StarBuck page att Twitter will open | Press on Twitter icon | 12 |
| Pass | The page opened | StarBucks page at Spotify will open | Press on Spotify icon | 13 |
| Pass | The page opened | Sign in page will open | Press on התחברות | 14 |
| Pass | The page opened | The page בחירת חשבון will open | Press on המשך עם גוגל | 15 |
| Fail | The page didn't open | StarBucks page at Spotify will open | Press on  your account on Google (i chose mine ) | 16 |
| Fail | The page didn’t open | StarBucks page at Spotify will open | In Sign in page press on המשך עם פייסבוק | 17 |
| Pass | The page opened | Enter Email page will open | Press on הרשמה | 18 |
| Pass | The page opened | Enter Password page will open | Press on הבא | 19 |
| Pass | The page opened | Personal informations page will open | Choose a strong password and press on הבא | 20 |
| Pass | The third step opened | Step 3 of Sign up will open | Enter all details and press on הבא | 21 |
| Pass | The page opened | starbucks page at spotify will open | Mark with (V) in the cubes and press on הבא | 22 |