

Social Network Analysis

Abram Hindle

abram.hindle@ualberta.ca

Department of Computing Science

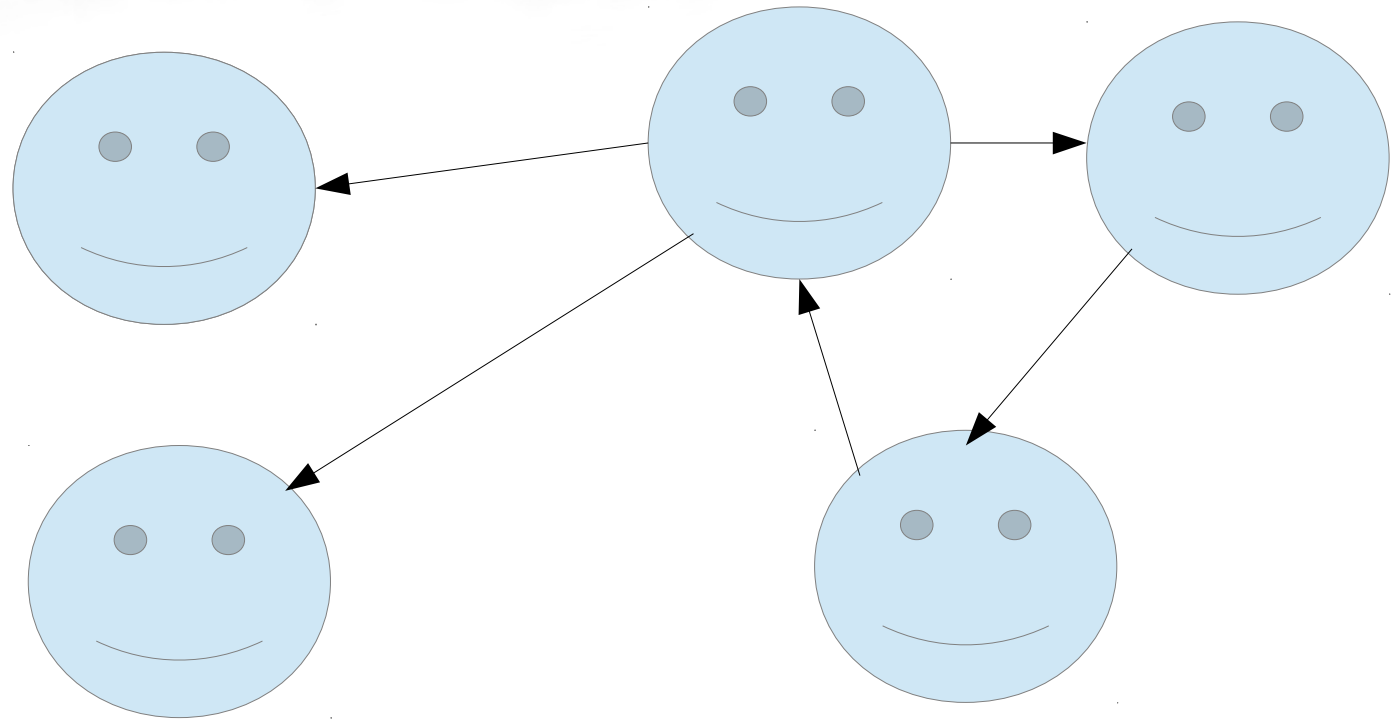
University of Alberta

<http://softwareprocess.es/>

Social Network Analysis

- **Not Facebook!**
- **Social Networks**
 - **Social relationships represented by networks**
 - **Networks can be considered to be graphs**
 - **Focus on SOCIAL**

Social Network Analysis



Social Network Analysis

- **Focus on modelling and measuring social networks**
- **Measure the entire graph**
- **Measure a single node and its relationships**

Social Network Analysis

- **Nodes**
 - *Things*
 - *People*
 - *Artifacts*
 - *Aspects of people*
 - *Documents*
- Software Engineering**
 - Programmers
 - Projects
 - Stakeholders
 - Artifacts: bugs, files, methods, functions, classes, lines of code, revisions, commits, issues, tickets, requirements, documentation, etc.

Social Network Analysis

- **Arcs/Edges**
 - Relationships
 - Relations
 - Associations
 - Communication
- **Software Engineering**
 - Communication
 - Discussion
 - Relationship between authors and files
 - Method Calls
 - Dependencies
 - Coupling
 - Committed Together

Social Network Measures

- Entire Graph
 - Radius
 - Diameter
 - Size
- Nodes/Vertices
 - Degree Centrality
 - Between Centrality

Entire Graph Metrics

- $|V|$: number of nodes/vertices
- $|E|$: number of edges/arcs
- $\text{eccentricity}(v)$: given a node, what's the maximum shortest path to other nodes.
- $\text{radius}(g)$: $\min \text{eccentricity}(v)$ for all v in V
- $\text{diameter}(g)$: $\max \text{eccentricity}(v)$ for all v in V

Node Measures

- Centrality is often Importance
- In SE centrality often indicates expertise [Meneely et al.]
- Degree Centrality: $\deg(v)$, how many edges v has.
- Betweenness Centrality:
 - $\sigma_{st}(v)$ number of paths between s & t that include v
 - σ_{st} – number of paths between s and t

$$C_B(v) = \sum_{s \neq v \neq t \in V} \frac{\sigma_{st}(v)}{\sigma_{st}}$$

- Wikipedia Closeness Centrality
- http://en.wikipedia.org/wiki/Closeness_centrality

Results from Meneely et al.

- **In contribution networks**
 - Edges are often collaboration
 - Higher network centrality indicate project experts
 - Distance between developers is perceived distance
 - Beyond degree 2 there is limited relation
- **Socio-Technical Developer Networks: Should We Trust Our Measurements? Andrew Meneely and Laurie Williams, ICSE 2011**