

# EDWARD D. ABRAMS

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## OBJECTIVE:

To apply my work experience and grow in the Software Engineer, Print & Mail API role for Lob

## EDUCATION:

### Michigan State University

Bachelor of Arts, May '15  
G.P.A.: 3.5

## WORK EXPERIENCE:

### United Wholesale Mortgage (*Software Developer I*)

Sept '19 – Present

- Developer for Corporate App Dev team utilizing C# / .NET
- Served as the technical lead for a greenfield microservice project
- Embraced agile principles to deliver incremental value
- Recognized as SQL data abstraction expert for legacy applications
- Debugged to identify source code and inform solution design

### Guidant Global (*Manager, VMS Operations*)

Aug '15 – Sept '19

- Monitored API and web service performance
- Successfully established SSO and SFTP integrations
- Improved support procedures to exceed SLA goals
- Produced performance analytics using Zendesk and JIRA

### Champps Kitchen & Bar (*Server*)

Jan '14 – May '15

- Provided exceptional customer service for restaurant patrons

## SKILLS:

- Visual Studio, SQL Server Management Studio, Bitbucket, TFS, Postman, Zendesk
- C#, SQL, XML, HTML, CSS, JS, React
- Object Oriented Programming, N-Tier Architecture, MVC

References available upon request.