

EDWARD D. ABRAMS

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OBJECTIVE: To use my experience to grow as a Software Development Engineer for Amazon

EDUCATION:

Michigan State University
Bachelor of Arts, May '15
G.P.A.: 3.5

WORK EXPERIENCE:

United Wholesale Mortgage (*Software Developer I*) Sept '19 – Present
- Developer for Corporate App Dev team utilizing C# / .NET
- Embraced agile principles to deliver incremental value
- Became SME on the loan origination system's Data Abstraction Layer
- Debugged to identify source code and inform solution design

Guidant Global (*Manager, VMS Operations*) Aug '15 – Sept '19
- Formatted API data to be processed in various applications
- Successfully implemented SSO and SFTP integrations
- Improved support procedures to exceed SLA goals
- Produced performance analytics using Zendesk and JIRA

Champps Kitchen & Bar (*Server*) Jan '14 – May '15
- Provided exceptional customer service for restaurant patrons

SKILLS:

- Visual Studio, SQL Server Management Studio, Bitbucket, TFS
- C#, SQL, XML, HTML, CSS
- Object Oriented Programming, N-Tier Architecture, MVC

I pride myself on my ability to solve problems, adapt to new technologies, retain information, and collaborate with others.

References available upon request.