

EDWARD D. ABRAMS

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OBJECTIVE:

Quality-driven software engineer seeking a position in development and design within a fast-paced, agile environment.

EDUCATION:

Michigan State University
Bachelor of Arts, May '15
G.P.A.: 3.5

WORK EXPERIENCE:

- | | |
|--|--------------------|
| United Wholesale Mortgage (<i>Software Developer II</i>) | Sept '19 – Present |
| <ul style="list-style-type: none">- Developer for Corporate App Dev team utilizing C# / .NET- Served as the technical lead for a greenfield microservice project- Embraced agile principles to deliver incremental value- Recognized as SQL data abstraction expert for legacy applications- Debugged to identify source code and inform solution design | |
| Guidant Global (<i>Manager, VMS Operations</i>) | Aug '15 – Sept '19 |
| <ul style="list-style-type: none">- Monitored API and web service performance- Successfully established SSO and SFTP integrations- Improved support procedures to exceed SLA goals- Produced performance analytics using Zendesk and JIRA | |
| Champps Kitchen & Bar (<i>Server</i>) | Jan '14 – May '15 |
| <ul style="list-style-type: none">- Provided exceptional customer service for restaurant patrons | |

SKILLS:

- Visual Studio, SQL Server Management Studio, Bitbucket, TFS, Postman, Zendesk
- C#, SQL, XML, HTML, CSS, JS, React
- Object Oriented Programming, N-Tier Architecture, MVC