

EDWARD D. ABRAMS

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OBJECTIVE: To apply my work experience and grow as a Software Engineer for Duo Security

EDUCATION:

Michigan State University
Bachelor of Arts, May '15
G.P.A.: 3.5

WORK EXPERIENCE:

United Wholesale Mortgage (*Software Developer I*) Sept '19 – Present

- Developer for Corporate App Dev team utilizing C# / .NET
- Served as the technical lead for a greenfield microservice project
- Embraced agile principles to deliver incremental value
- Recognized as SQL data abstraction expert for legacy applications
- Debugged to identify source code and inform solution design

Guidant Global (*Manager, VMS Operations*) Aug '15 – Sept '19

- Monitored API and web service performance
- Successfully established SSO and SFTP integrations
- Improved support procedures to exceed SLA goals
- Produced performance analytics using Zendesk and JIRA

Champps Kitchen & Bar (*Server*) Jan '14 – May '15

- Provided exceptional customer service for restaurant patrons

SKILLS:

- Visual Studio, SQL Server Management Studio, Bitbucket, TFS, Postman, Zendesk
- C#, SQL, XML, HTML, CSS, JS, React
- Object Oriented Programming, N-Tier Architecture, MVC

References available upon request.