

# EDWARD D. ABRAMS

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## OBJECTIVE:

Quality-driven software engineer seeking a position in development and design within a fast-paced, agile environment.

## EDUCATION:

**Michigan State University**  
Elementary Education  
Bachelor of Arts, May '15  
G.P.A.: 3.5

## WORK EXPERIENCE:

**United Wholesale Mortgage** (*Software Developer II*) Sept '19 – Present

- Developer for application development team utilizing .NET Core 3.1
- Served as the technical lead for a greenfield microservice project
- Created RESTful API endpoints for a robust income calculator to qualify borrowers
- Decreased initial underwriting of loans from 30 minutes to 5 minutes
- Embraced agile methodology to deliver incremental value
- Recognized as SQL data abstraction expert for legacy applications
- Updated existing platforms to be compliant with new regulatory standards before competitors
- Created stored procedures, tables, and question sets to support added pages
- Gained UI experience with Razor (C#/HTML) and React JS for both old and new codebases
- Debugged to identify source code and inform solution design

**Guidant Global** (*Manager, VMS Operations*) Aug '15 – Sept '19

- Monitored API and web service performance
- Successfully established SSO and SFTP integrations
- Improved support policies to exceed SLA goals
- Produced performance analytics using Zendesk and JIRA
- Trusted to be client-facing and use feedback to implement third-party software solutions

## SKILLS:

- Visual Studio, SQL Server Management Studio, Bitbucket, TFS, Postman, Zendesk, Git
- C#, SQL, JSON, XML, HTML, CSS, JS, React
- Object Oriented Programming, N-Tier Architecture, MVC, Data Driven Design, TDD