

# EDWARD D. ABRAMS

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**OBJECTIVE:** To use my work experience to grow as a Software Engineer for Duo Security

## EDUCATION:

**Michigan State University**  
Bachelor of Arts, May '15  
G.P.A.: 3.5

## WORK EXPERIENCE:

**United Wholesale Mortgage** (*Software Developer I*) Sept '19 – Present

- Developer for Corporate App Dev team utilizing C# / .NET
- Embraced agile principles to deliver incremental value
- Became SME on the loan origination system's Data Abstraction Layer
- Debugged to identify source code and inform solution design

**Guidant Global** (*Manager, VMS Operations*) Aug '15 – Sept '19

- Ensured JSON could be accepted by various API services
- Successfully implemented SSO and SFTP integrations
- Improved support procedures to exceed SLA goals
- Produced performance analytics using Zendesk and JIRA

**Champps Kitchen & Bar** (*Server*) Jan '14 – May '15

- Provided exceptional customer service for restaurant patrons

## SKILLS:

- Visual Studio, SQL Server Management Studio, Bitbucket, TFS
- C#, SQL, XML, HTML, CSS
- Object Oriented Programming, N-Tier Architecture, MVC

I pride myself on my ability to solve problems, adapt to new technologies, retain information, and collaborate with others.

References available upon request.