May 14th, 2021

Dear Hiring Manager,

Zendesk recently posted on LinkedIn for their Software Engineer role. I am confident that I would be a perfect fit for this position. I am looking to further progress as a developer, and I am passionate about designing maintainable, scalable solutions. My experience and abilities match many of your requirements, and I am willing to prove my ability to learn the remainder. I have attached my resume for your consideration.

My background and education combined make me a unique candidate. I have spent the last year with one of the largest mortgage lenders in the country, and I have assumed many engineering and troubleshooting roles that are vital to the business. I have mentored junior developers, as well as quality engineers, and assisted with technical support for deployments. I am proficient in Object Oriented Programming, relational databases, and agile methodology. My additional experience is explained in my resume.

I have strong communication skills, demonstrated by the lasting relationships I have built over my past five years in Information Technology. I have learned the value of cooperation with clients and colleagues alike. I am excellent at solving problems and work well under pressure.

I would be grateful for a chance to meet with you to discuss my interest in working at Zendesk. Your collaborative, service-oriented culture is one I could see myself thrive in. I possess a strong desire to build a career within your company and learn more about the success of your customer support solutions.

I thank you for your time and look forward to hearing from you.

Sincerely,

Edward Abrams

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