

# AUBREY MAY S. LAYOSA

QUALITY ASSURANCE ANALYST

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<https://www.linkedin.com/in/aubreylayosa/>

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## OBEJECTIVES

I aim to secure a position where I can effectively apply my skills and knowledge while contributing to the success of your company. With 2 years of experience as a Quality Assurance Analyst testing websites and desktop applications, I am dedicated to identifying and resolving issues in production and design to ensure seamless performance and exceptional results

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## WORK EXPERIENCE

### Internship, Liberty Insurance Corporation

Dec 2022 - Present

Responsibilities as an IT Application Analyst:

- Analyze and enhance IT systems to support effective business operations.
- Provide Premia support, ensuring seamless functionality and addressing system issues.
- Work with Oracle BI to generate and manage business intelligence reports for informed decision-making.

As QA:

- Ensure the quality and reliability of software solutions before deployment.
- Actively engaged in project planning and execution, contributing to team success through IT application analysis and quality assurance.
- Committed to continuous learning and professional growth to make impactful contributions to the company's strategic objectives.
- Transitioned from intern to a full-time role, marking a significant milestone in my career journey.
- Actively engaged in project planning and execution, contributing to team success through IT application analysis, quality assurance, and Premia support.

### 2141 Sugar Rush - Employee

Feb 2022 - April 2022

- Excellent Feedback at Customer Service
- Good at Cash-Handling
- Good at Handling customers' Concerns

### Kalinga sa Manileno (Manila Zoo) - Employee Marshall

Feb 2022 - June 2022

- Provide exceptional customer service by warmly greeting and assisting customers, addressing their needs promptly, and ensuring a positive and satisfying experience
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EDUCATION	<b>Bachelor of Information Technology</b> Polytechnique University of the Philippines	2019 - 2023
	<b>Santa Isabel College</b> Senior High School	2017 - 2019
	<b>Tondo High School</b> Junior High School	2013 - 2017
	<b>Manuel L. Quezon</b> Elementary	2006 - 2013

SKILLS	<ul style="list-style-type: none"><li>• Designing</li><li>• Programming Language</li><li>• Mobile App Developer</li><li>• Typing Technique</li><li>• Data Analysis</li><li>• Observation</li><li>• Decision Making</li></ul>	<ul style="list-style-type: none"><li>• Critical Thinking</li><li>• Computer Literate</li><li>• Adaptability</li><li>• Communication</li><li>• Multitasking efficiency</li><li>• Email correspondence management</li></ul>
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PROFESSIONAL SKILLS	<ul style="list-style-type: none"><li>• Manual Testing</li><li>• Functional Testing Experience</li><li>• Software Testing Documentation Test Scenario Test Case</li><li>• Basic Knowledge in Programming, HTML, CSS, SQL</li><li>• UI &amp; Compatibility Testing</li></ul>	<ul style="list-style-type: none"><li>• Basic Knowledge in Software Application Microsoft Office Various IDE (such as Visual Studio Code, Android Studio, Oracle SQL Developer, etc.)</li><li>• Complete the task before the SLA ends.</li><li>• Willing to explore and to learn.</li></ul>
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LANGUAGE SKILL	<ul style="list-style-type: none"><li>• English</li><li>• Filipino</li></ul>
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PERSONAL INFORMATION	<ul style="list-style-type: none"><li>• Age: 24</li><li>• Place of birth: Manila</li><li>• Height: 154cm</li><li>• Weight: 51</li><li>• Father's Name: Mr. Rolando M. Layosa</li><li>• Mother's Name: Ms. Gloria S. Layosa</li></ul>	<ul style="list-style-type: none"><li>• Date of birth: 12/23/00</li><li>• Gender: Female</li><li>• Nationality: Filipino</li><li>• Marital status: Single</li><li>• Religion: Roman Catholic</li></ul>
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TRAINING	<ul style="list-style-type: none"><li>• School Work Immersion: Encoder, 01/01/19, Centro Escolar University, 9 Mendiola St., San Miguel, Manila, 1008 Metro Manila</li></ul>
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HOBBIES AND INTERESTS	<ul style="list-style-type: none"><li>• Sing</li><li>• Playing Guitar</li><li>• Watching Movies and Series</li></ul>
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## CERTIFICATIONS

- Troubleshooting and Debugging Techniques
- Using Python to Interact with the Operation System
- Crash Course on Python

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## SEMINARS / WEBINARS

- A Practical Guide to Dissertation and Thesis Writing CompTIA Network+, 09/10/22, Innovare Systems & Technologies, Engr. Arnold T. Cantilleps, Jr, MBA
- Future Proofing of Institution with Emerging Technologies: Data Analytics, 09/15/22, Zoom Video Communications and Facebook LIVE, Maria Teresa M. Camba
- Cloud Computing: The Digital Shift 2.0 & Communication Skills., 09/16/22, CCIS in ACTION! Research Webinar towards Application for Ethics Clearance
- 09/28/22, Zoom Video Communications