# Groups.io HRA Foster

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### What is Groups.io?

Groups.io is an application that allows groups to make listservs, similar to Google Groups or Yahoo groups.

It can be accessed either from the web

or by sending an email to



# How does Groups.io work?

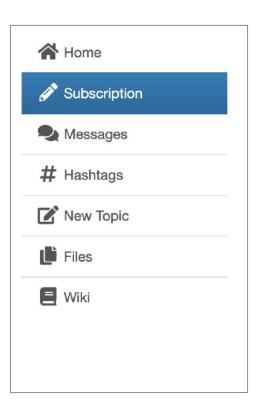
Groups.io offers many customizations.

For HRA Fosters, the group allows posting new topics, viewing files, and a Wiki.

The topics section is a message board HRA Foster parents can use similar to how the google group works now.

The Files are things HRA Foster Volunteers upload.

The Wiki is a live FAQs of Foster questions and knowledge, maintained by HRA Staff.



# Terminology

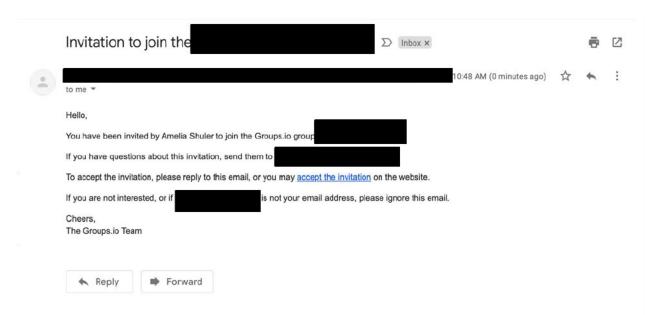
Topic – Topics are posts that users create.

Hashtag – Tags are categories that those topics, or posts, fall into.

### First Time Joining

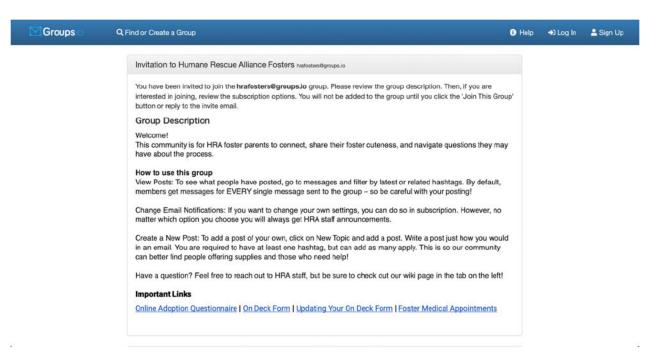
Users will need to be added by their email address. They will receive an email from

Click "accept the invitation"



### First Time Joining (cont.)

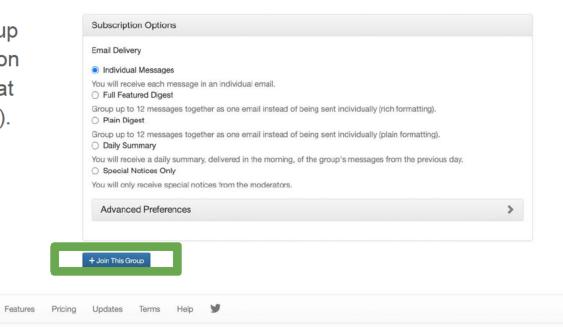
Users will see the group description, subscription options, and a button at the bottom (join group).



### First Time Joining (cont.)

About

Users will see the group description, subscription options, and a button at the bottom (join group).



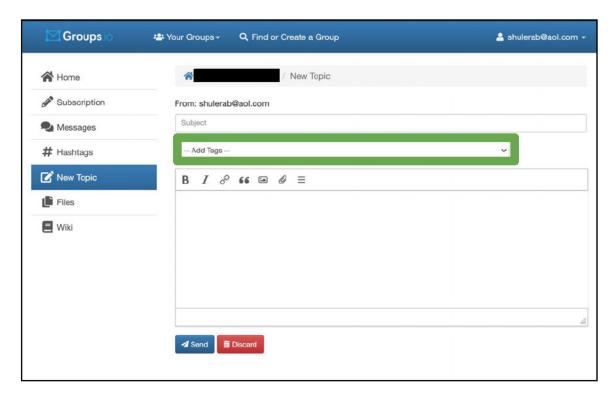
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### Web Instructions - Posting New Topic

Groups Q Find or Create a Group shulerab@aol.com -\* Your Groups -From the homepage, select "New Topic" from A Home New Topic the left hand menu. This Subscription From: shulerab@aol.com Subject Messages opens an email-like -- Add Tags --# Hashtags form. New Topic B / 8 66 @ 0 = Files Wiki

# Web Instructions - Posting New Topic (cont.)

IMPORTANT: The add tags section helps to filter your message into the right categories. You can tag multiple categories, and it will appear in both areas (i.e. #cats #supplies-needed).



# Web Instructions - Posting New Topic (cont.)

These are the predetermined tags: #announcements #cats #dogs #offering #questions #sitter #so-cute #supplies-needed #urgent



This is just for HRA staff to use for announcements.

No Topics

□× Mute/Notify

#### #cats

anything relating to fostering cats or kittens.

3 Topics

□ × Mute/Notify

#### #dogs

anything relating to fostering dogs or puppies.

1 Topic

#### #offering

Use this tag for any offerings you have:...

No Topics

#### #questions

Ask your questions for the community to answer.

No Topics

#### #sitter

Those searching for or offering pet sitters.

1 Topic

□ × Mute/Notify

#### #so-cute

Want to brag about how cute your foster animal is?

1 Topic

□ × Mute/Notify

#### #supplies-needed

Needing pet supplies for your recent foster?

1 Topic

#### #urgent

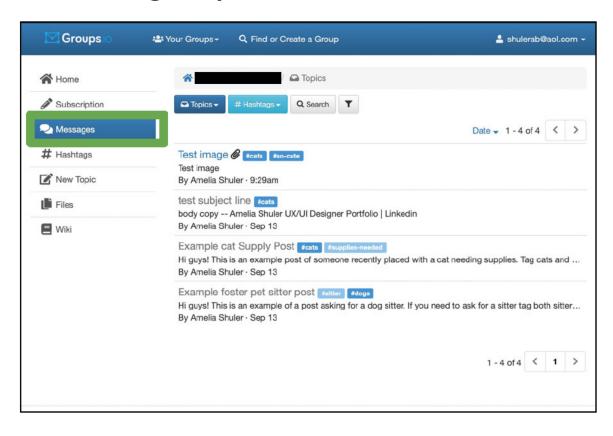
Is your foster having serious medical problems...

No Topics

□× Mute/Notify

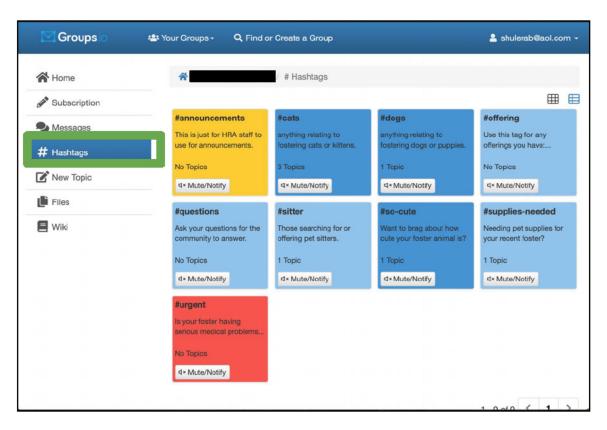
### Web Instructions - Viewing Topics

Messages: You can view a running list of everything posted under "messages." This is all messages posted in chronological order.



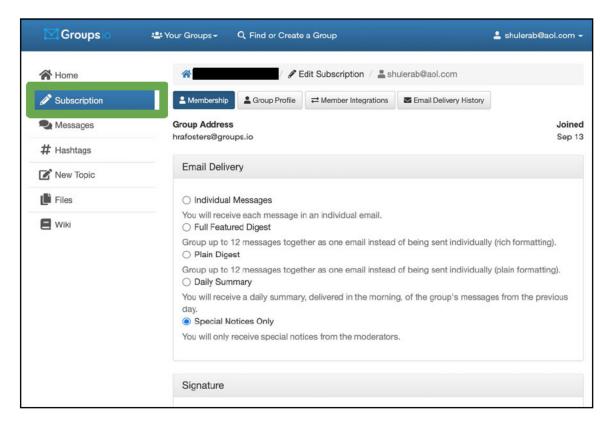
### Web Instructions - Viewing Topics

Hashtags: You can also navigate to "hashtags" which will show you all things posted in the various categories.
Clicking on an individual tag (i.e. #cats) will show you all posts that have been tagged with #cats.



### Web Instructions - Subscription Options

Groups.io offers several subscription options: You can receive every new topic as an email, groupings of 12 topics as one email, groupings of all new topics that day in an email, or special notices only. Change this under "subscription" tab.

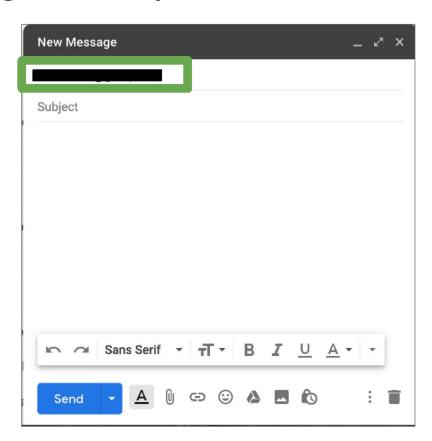


# Email Instructions - Posting New Topic

To post a new topic to groups.io, start a new email to



You can still use tags, just add #--- to your subject line.



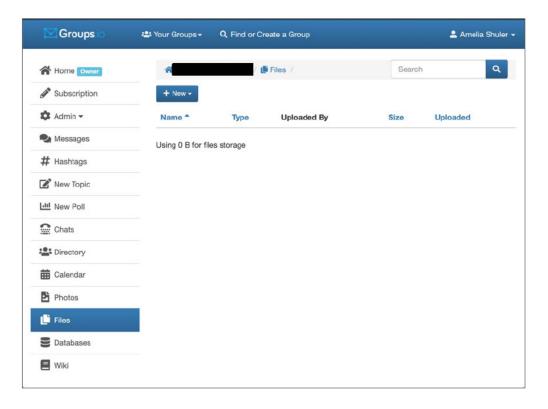
# **Email Instructions - Subscriptions**

Email users are offered the same subscription options as those who subscribe from the web.

Instead of viewing on the web, you will view topics as emails, similar to how Google Groups works now.

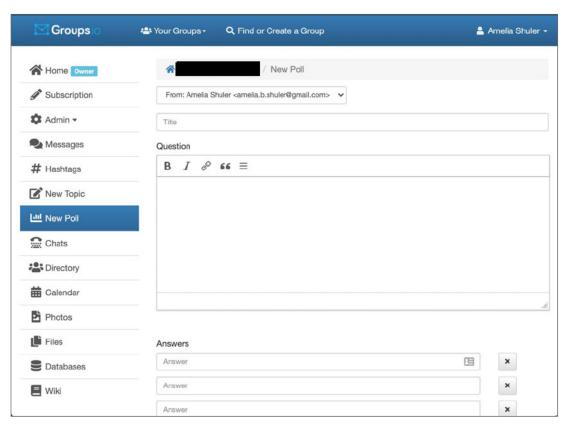
### Other Features - Files

This is an area HRA staff can upload files.



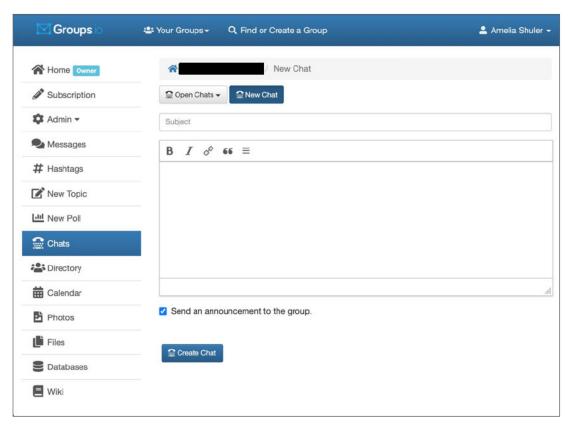
### Other Features - Poll

Groups.io has the capability to allow moderators to poll users.



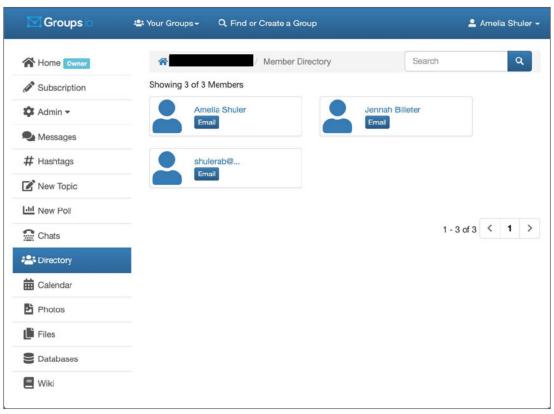
### Other Features - Chats

This I can't really tell what the difference between this and topics is. So its turned off.



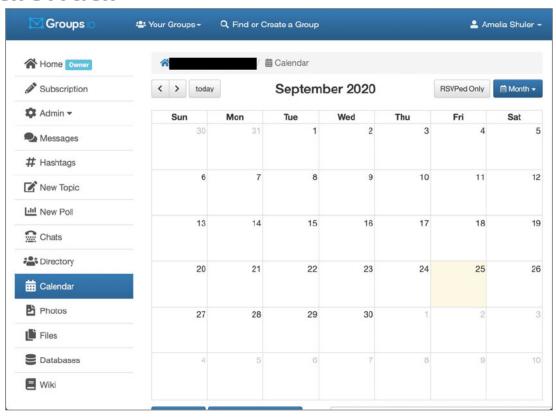
# Other Features - Directory

This is a list of all users.



### Other Features - Calendar

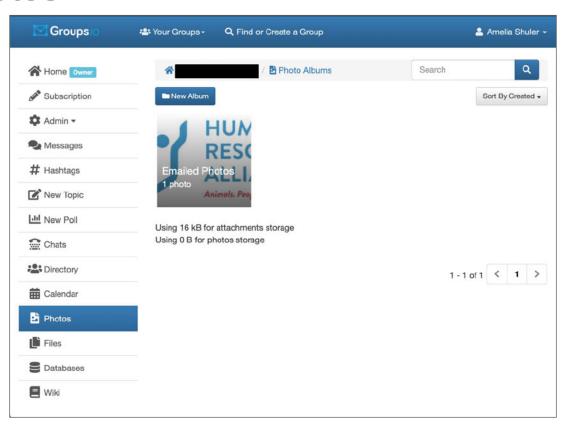
Groups.io has a calendar that can be configured to show all events, or just ones I've subscribed to (I would assume this means it sends out an invite).



### Other Features - Photos

Shows all photos that have been posted.

Might be nice if we want to transition facebook to groups.



### Other Features - Databases

This is basically a way to create and organize tables. This might be helpful for HRA staff, but not members.

