# Abdulmumin Isah

abdulmuminisah79@gmail.com
08135701458
Abuja, Federal Capital Territory

## Summary

An accomplished IT specialist with over 10 years of experience, I excel in troubleshooting complex issues and implementing effective IT management strategies. My diverse background spans innovative technical support solutions and cross-functional project management, equipping me to deliver exceptional results and drive technological advancements. My extensive experience and proven track record make me a valuable asset to any organization.

## Experience

### Software Developer

ABX CYBER TECH • Abuja, Federal Capital Territory                              01/2022 - 08/2024

- Developed and deployed robust web applications using modern technologies such as React, Node.js, and MongoDB, contributing to a 30% increase in user engagement and satisfaction.
- Optimized existing applications by refactoring code and improving database queries, resulting in a 40% reduction in load times and a significant boost in system performance.
- Managed end-to-end project development for key features, including designing architecture, coding, testing, and deploying, leading to successful launches and enhanced user experiences.
- Designed and implemented RESTful APIs to enable seamless data exchange between front-end and back-end systems, improving integration efficiency and functionality.
- Created dynamic and responsive user interfaces with React, employing UX/UI best practices to ensure a smooth and intuitive user experience.

### Network Assistant Engineer (NYSC)

Galaxy Backbone Limited • Abuja, Federal Capital Territory                     02/2020 - 02/2021

- Monitored network performance and troubleshoot issues, ensuring minimal downtime and optimal performance for a network serving over [number] users.
- Conducted regular network assessments and performed preventive maintenance to identify and resolve potential issues before they impacted operations.
- Supported the deployment and configuration of network equipment, including setting up IP phones, VLANs, IP address assignments, and network security policies.
- Provided technical support and training to end-users on network-related issues, enhancing their ability to effectively use network resources.

### IT Personnel

Justice Watch Law Magazine • Abuja, Federal Capital Territory                  01/2012 - 12/2014

- Implemented and maintained software solutions for editorial and publishing processes, streamlining workflow and enhancing productivity in producing and distributing legal content.
- Provided technical support and troubleshooting for hardware and software issues, reducing downtime and improving efficiency across the organization.
- Managed and secured company data, including sensitive legal information, by implementing robust backup solutions and security measures.
- Assisted in the development and maintenance of the company's website and digital platforms, optimizing performance and user experience for readers and subscribers.
- Coordinated with external vendors and service providers to procure IT equipment and services, negotiating contracts and ensuring cost-effective solutions.
- Conducted training sessions for staff on new technologies and software, enhancing their technical skills and ensuring smooth adoption of new tools.

## Attendance/Computer Operator

Cybercom Tech • Abuja, Federal Capital Territory                              01/2010 - 01/2011

- Delivered exceptional customer service by assisting clients with computer usage, internet access, and technical issues, resulting in a 20% increase in customer satisfaction scores.
- Provided technical support for hardware and software problems, ensuring minimal downtime and maintaining optimal performance of 20+ computer stations.
- Managed daily operations including cash handling, processing transactions, and maintaining accurate records, contributing to smooth and efficient cafe operations.
- Monitored and enforced cybersecurity measures to protect customer data and safeguard equipment from unauthorized access and potential threats.
- Maintained the cybercafe's cleanliness and organization, creating a welcoming and professional environment for all patrons.

## Skills

Computer literacy, Time management, Communication skills, Microsoft word, Microsoft excel, Leadership

## Education

### Primary School Leaving Certificate

L.G.E.A Primary School Ikaturu • Ikaturu, Kogi                                  12/2022
Received primary school-leaving certificate

### Telecommunication Engineering

Federal University of Technology Minna • Minna, Niger                            11/2019
Received Bachelor's Degree in Telecommunication Engineering

### Secondary School Cerificate

Community Secondary Kuroko • Kuroko, Kogi                                        09/2009
Received Secondary School Leaving Certificate

## Certificates

Software Development 2023, Frontend Development React JS 2022, Digital Entrepreneur Capacity Building 2022, National Youth Service Corps (NYSC) Feb. 2021, Website Design Training (Wordpress) Aug. 2020, Huawei Certified ICT Associate (HCIA) Jan. 2019

## Hobbies

Coding, Reading, Excersizing

## Referees

**Engr. Dr. Salihu A. Bala**

Deputy Director, Information Technology Services (ITS) Federal University of Technology Minna, Niger State, Nigeria,

**Mr. Maxmathin N. Uneanya**

Deputy Director General, Galaxy Backbone Limited, 61, Adetokunbo Ademola Crescent Wuse 2, FCT Abuja, Nigeria