Informatics College
Complaint Management

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- ⌂ **Dashboard**
- 👤⁺ **Direct Complaints**
- 👥 **Department Management**
- 📄 **All Complaints**
- 📈 **Dean Analytics**
- 👁 Department Performance
- 📅 **Calendar View**
- ⚙ **Profile**

Department Performance

Monitor and analyze department-level complaint resolution performance

Total Assigned

📊

7

Total complaints assigned

Resolved (HoD + Staff)

✓

1

Successfully resolved

In Progress

🕐

2

Currently being handled

Overdue

⊘

3

Past deadline
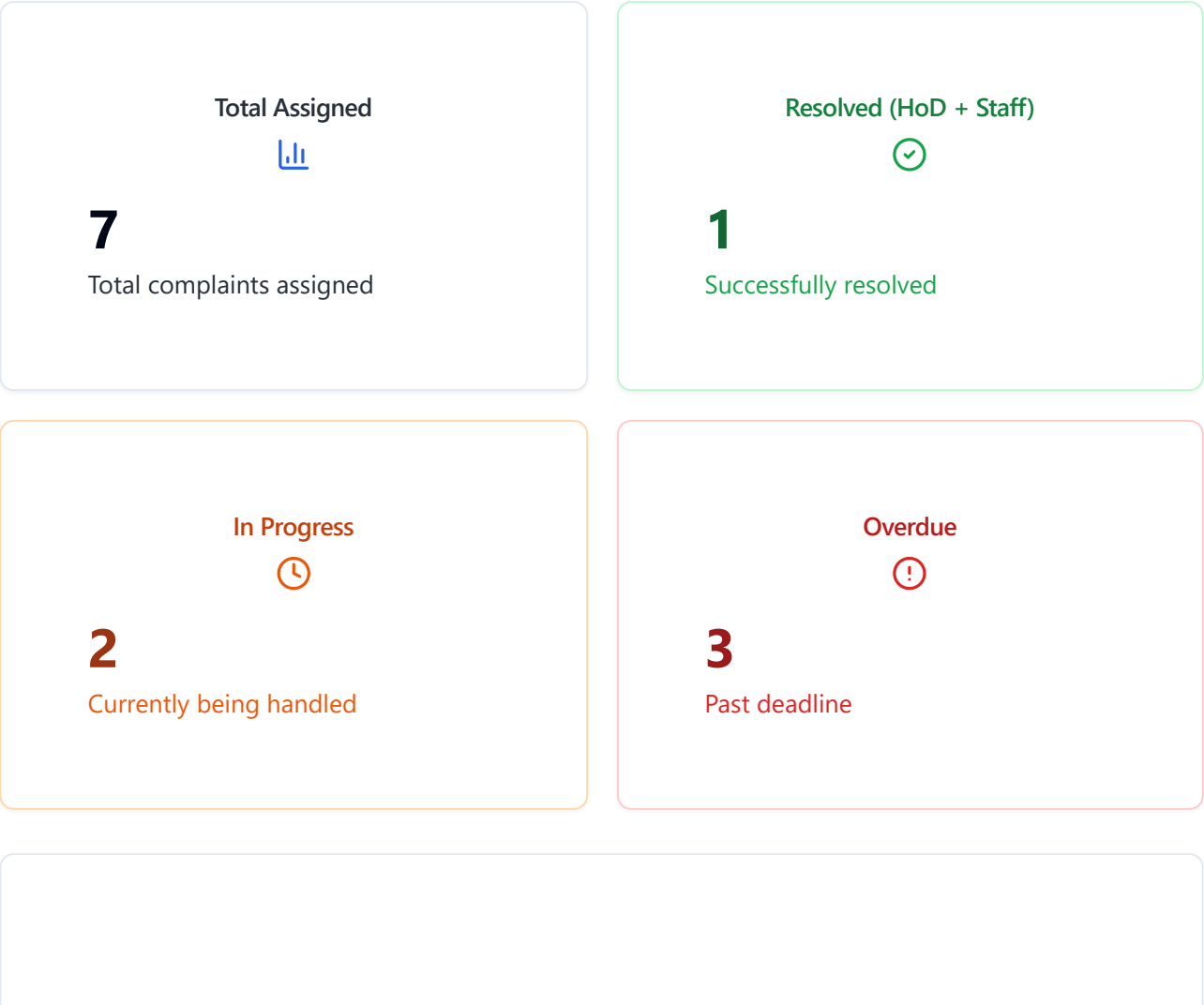
Filters & Sorting

Department

| All Departments ⌄ |

From Date

| mm/dd/yyyy |

To Date

| mm/dd/yyyy |

Sort By

| Success Rate ⌄ |

Performance Breakdown

Department	Total Assigned	Pending/In Progress	Overdue	Success Rate (%)
Computer Science	7	2	3	14%
Information System	0	0	0	0%
Information Science	0	0	0	0%
Information Technology	0	0	0	0%

From Date   To Date

📊 Resolved by Department

mm/dd/yyyy   mm/dd/yyyy
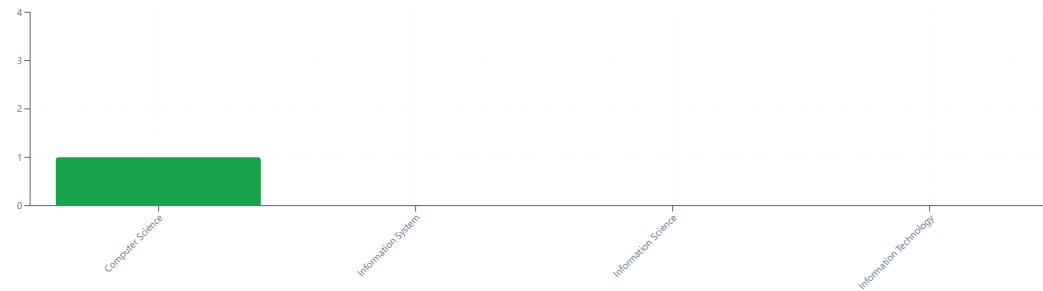
🎓 **University of Gondar**

Excellence in Education

Committed to providing quality education and ensuring student voices are heard through our complaint management system.

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System Info

Complaint Management System

System Status: Online

Last Updated: January 2025