<?xml version="1.0" encoding="UTF-8"?>  
<!ELEMENT customer ( name+, cnum+, mail\_a+) >  
<!ELEMENT name ( first, last) >  
<!ELEMENT first (#PCDATA) >  
<!ELEMENT last (#PCDATA) >  
<!ELEMENT cnum (#PCDATA) >  
<!ELEMENT mail\_a ( line, city , state , zip, country) >  
<!ELEMENT line (#PCDATA) >  
<!ELEMENT city (#PCDATA) >  
<!ELEMENT state (#PCDATA) >  
<!ELEMENT zip (#PCDATA) >  
<!ELEMENT country (#PCDATA) >