

# ABU KOWSAR

Technical Project Manager | IT Specialist | AI Integration Leader

 [abu.kowsar@doict.gov.bd](mailto:abu.kowsar@doict.gov.bd)  +880 1710 278760  <https://linkedin.com/in/abu-kowsar-pmp>

Strategic and results-driven Technical Project Manager with over 12 years of experience delivering enterprise-scale IT and AI-integrated solutions across government and private sectors. Proven expertise in leading cross-functional teams, reducing project delays by 30%, and boosting system efficiency by 60%. Adept at agile transformation, stakeholder collaboration, and aligning technology with business goals.

## PROFESSIONAL EXPERIENCE

Dept. of ICT, ICT Division, Ministry of Posts, Telecommunications and IT; 2015 - Present

### Programmer & Project Lead

- Led 40+ national IT projects focused on digital transformation and public service automation.
- Increased system efficiency by 30% and reduced downtime.
- Liaised between stakeholders and technical teams for delivery assurance.
- Mentored junior developers improving code quality and reducing debugging time.

Bright Tech Company Ltd.; 2015 - Present

### Technical Project Manager

- Delivered AI-based systems for Asia-Pacific clients, cutting infrastructure cost by 60%.
- Built virtual implementation and support teams.
- Oversaw project compliance and agile sprint reviews.

Bangladesh Canada Friendship Tech Ltd.; 2014 – 2015

### Technical Project Manager

- Oversaw IT product lifecycle aligned with client needs.
- Conducted sprint planning and roadmap reviews with development leads.

Confidence Group of Ind Ltd. 2012 –2014

### Sr. Application Analyst

- Delivered ERP and automation for manufacturing clients.
- Directed QA, system testing and compliance checks.

## EDUCATION

Bangladesh Computer Council (BCC), Dhaka 2015

### Postgraduate Diploma in Information & Communication Technology (ICT)

- Specialized in ICT infrastructure, e-Government systems, and enterprise architecture.
- Applied project-based learning to real-life government digital transformation initiatives.

Islamic University, Bangladesh 2009

### Master of Science in Computer Science and Engineering (CSE)

- Focused on software development, data structures, algorithms, and system design.
- Completed research on distributed computing and database optimization.

Islamic University, Bangladesh 2008

### Bachelor of Science in Computer Science and Engineering (CSE)

- Strong foundation in programming, computer architecture, and software engineering.
- Developed academic projects in C/C++, database systems, and network security.

## PROFESSIONAL

Project Management Professional ( <b>PMP</b> ), PMI, USA	2020
PMI Agile Certified Practitioner ( <b>PMI-ACP</b> ), PMI, USA	2020
Microsoft Power BI ( <b>Microsoft</b> )	2024
Critical Infrastructure Protection ( <b>OPSWAT</b> )	2024
IBM AI Developer Professional ( <b>COURSERA</b> )	2025
Lean Six Sigma White Belt – <b>CSSC</b>	2025
Artificial Intelligence of Things ( <b>NIPA_K-Link</b> )	2025

## KEY PROJECTS

100+ successful projects with multiple project management methodologies including Lean, Agile, Scrum.

**National Award Management** - Node, Express JS, REST API, MongoDB

**Land Records Management** - React JS, Node, Express JS, REST API, MongoDB

**Tax Management System** - React JS, Node, Express JS, REST API, SQL Enterprise

**COVID-19 Plasma Bank** - National health service project, Managed national health project for critical patients

## TECHNICAL SKILLS

- Languages: React, Node.js, Express, Python, SQL
- Tools: Git, Docker, Jira, Trello
- BI: Power BI, Tableau, Looker
- Cloud: AWS, Azure, GCP
- Design: Lucidchart, Miro, Visio

## PRESENTATIONS

• PMI Workshop on Innovation and Creativity organized by the PMI Bangladesh Chapter	2024
• Generative AI Overview for Project Managers by the Project Management Institute	2023
• Innovate faster with enterprise-ready generative by the AI Google Cloud	2023
• AWS Cloud Practitioner Essentials by the AWS Global	2022
• Dell Digital Workplace Acceleration by the Dell Technologies	2022
• Misinformation, Fact-checking and Credible by the Digital Security Agency	2021
• Modern Cyber Security: Concept, Culture & Latest Trends by the Bangladesh Computer Society	2021
• Rise of Agile: A Paradigm Shift in Management by the Project Management Institute	2020

## PUBLICATIONS

<b>Combating Online Harassment: A Hybrid LSTM-CNN Approach to Cyberbullying Detection</b> —ICMLA	2025
<b>International Journal of Business Information Systems Strategies</b> —(IJBIS)	2024
<b>On Handling AI Tasks in CPU with Low Latency and High Performance</b> —ICAISC	2024
<b>Visionary Leadership for Poverty Alleviation</b> — International Conference on Leadership	2015
<b>International Conference on the Selection of the Root and Greatest Virtue of the Quran</b>	2014

## AWARD & RECOGNITION

<b>Best Academic Award</b> , Islamic University Bangladesh (IUB)	2008
<b>Best Debater Award</b> , Islamic University Debating Club (IUDC)	2009
<b>Crest of Honor</b> , Fast Track Future Leader (FTFL) Program, Funded by World Bank.	2014
<b>Covid-19 National Plasma Bank Development</b> (Team Leader)- to service the lifesaving in critical moment of 1000+	2019
<b>BASIS Student Volunteer Program</b> - Contribute students time and skills to various projects development	2023