

ANDREEA BULIGA

Fraud Investigator

PROFESSIONAL SUMMARY

Aspiring Web Developer with a solid foundation in modern web technologies, gained through completing the *IT Career Switch Web Developer Programme*. Proficient in HTML, CSS, JavaScript, PHP and SQL with hands-on experience building responsive, accessible, and user-friendly websites and applications.

Transitioning from a successful career in fraud investigation, where I developed strong analytical thinking, attention to detail, and problem-solving skills—now applying these strengths to coding, debugging, and building efficient web solutions. Passionate about continuous learning, clean code, and collaborating within a development team. Actively seeking a junior developer role to grow and contribute in a real-world environment.

EMPLOYMENT HISTORY

FRAUD INVESTIGATOR

Starling Bank

Jun 2021 - Present

Southampton

- Lead investigations into low, medium and high-risk cases relating to application fraud, mule activity, identity theft and wider financial crime, ensuring decisions are accurate, well-reasoned and fully aligned with internal policy and regulatory requirements
- Consistently maintain high investigative standards—regularly recognised by QA for clear rationale, attention to detail and thorough adherence to procedures
- Take ownership of identifying and sharing emerging fraud patterns through data analysis, contributing to fraud prevention and process improvements
- Support overall team quality and consistency by raising recurring case issues, highlighting training gaps and delivering coaching sessions to newer investigators

ONBOARDING SPECIALIST

Starling Bank

Sep 2019 - Jun 2021

Southampton

- Conducted Customer Due Diligence, Enhanced Due Diligence and Adverse Media Checks for new and existing customers, ensuring comprehensive risk assessments and adherence to compliance regulations
- Played a key role in training and mentoring team members, sharing expertise to improve team capability and performance. Led training sessions and coached colleagues on best practices in KYC compliance and risk assessment
- Nominated for the Starling Bank Customer Service Oscars 2020 for ‘outstanding performance and contributions to the wider team’, reflecting my ability to consistently meet and exceed quality standards and deliver results under pressure

STUDENT MENTOR

IntoUniversity

Jan 2018 - May 2019

Southampton

- Guided students in mastering learning concepts through personalised one-to-one tutoring, tailoring approaches to meet diverse learning styles and ensuring each student’s progress
- Designed, implemented and led engaging recreational activities, encouraging social interaction and teamwork while promoting personal development and communication skills

EDUCATION

BSC BIOMEDICAL SCIENCE

University of Southampton

Oct 2016 - Jun 2019

Southampton

SKILLS

Data Analysis, SQL, Python, Analytical Reasoning, Critical Thinking, Javascript, CSS, HTML, React, Bootstrap, jQuery.