# Introduction to Information Retrieval IIR 2: The term vocabulary and postings lists

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(Based on slides by Hinrich Schütze at informationretrieval.org)

Fall 2015

#### Overview

- Recap
- 2 Documents
- **Terms** 
  - General + Non-English
  - English
- Skip pointers
- 5 Phrase queries

#### Motivation

"In 2000, the Institute of Medicine reported that an estimated 98,000 preventable patient deaths occur annually in US hospitals due to ..."

#### Outline

- Recap
- - General + Non-English
  - English

Documents Terms Skip pointers Phrase queri

#### Inverted index

Recap

For each term t, we store a list of all documents that contain t.

dictionary

postings

#### Intersecting two postings lists

Brutus 
$$\longrightarrow$$
 1  $\longrightarrow$  2  $\longrightarrow$  45  $\longrightarrow$  173  $\longrightarrow$  174

Calpurnia  $\longrightarrow$  2  $\longrightarrow$  31  $\longrightarrow$  54  $\longrightarrow$  101

Intersection

BRUTUS 
$$\longrightarrow$$
 1  $\longrightarrow$  2  $\longrightarrow$  45  $\longrightarrow$  173  $\longrightarrow$  174

CALPURNIA  $\longrightarrow$  2  $\longrightarrow$  31  $\longrightarrow$  54  $\longrightarrow$  101

Intersection  $\Longrightarrow$ 

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Intersection  $\Longrightarrow$  2

# $\rightarrow 2 \rightarrow 4 \rightarrow 11 \rightarrow 31 \rightarrow 45 \rightarrow 173 \rightarrow 174$ Brutus

CALPURNIA 
$$\longrightarrow$$
  $\boxed{1} \longrightarrow \boxed{2} \longrightarrow \boxed{4} \longrightarrow \boxed{11} \longrightarrow \boxed{31} \longrightarrow \boxed{45} \longrightarrow \boxed{173} \longrightarrow \boxed{174}$ 

Intersection 
$$\implies$$
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## Constructing the inverted index: Sort postings

term	docID		term	docID
1	1		ambitio	us 2
did	1		be	2
enact	1		brutus	1
julius	1		brutus	2
caesar	1		capitol	1
1	1		caesar	1
was	1		caesar	2
killed	1		caesar	2
i'	1		did	1
the	1		enact	1
capitol	1		hath	1
brutus	1		1	1
killed	1		1	1
me	1	$\Longrightarrow$	i'	1
SO	2	$\overline{}$	it	2
let	2		julius	1
it	2		killed	1
be	2		killed	1
with	2		let	2
caesar	2		me	1
the	2		noble	2
noble	2		SO	2
brutus	2		the	1
hath	2		the	2
told	2		told	2
you	2		you	2
caesar	2		was	1
was	2		was	2
ambitio	us 2		with	2

#### Westlaw: Example queries

Information need: Information on the legal theories involved in preventing the disclosure of trade secrets by employees formerly employed by a competing company

Query: "trade secret" /s disclos! /s prevent /s employe!

Information need: Requirements for disabled people to be able to access a workplace

Query: disab! /p access! /s work-site work-place (employment /3 place)

Information need: Cases about a host's responsibility for drunk guests

Query: host! /p (responsib! liab!) /p (intoxicat! drunk!) /p guest

## Does Google use the Boolean model?

- On Google, the default interpretation of a query  $[w_1 \ w_2]$  $\ldots w_n$ ] is  $w_1$  AND  $w_2$  AND  $\ldots$  AND  $w_n$
- Cases where you get hits that do not contain one of the w<sub>i</sub>:
  - anchor text
  - page contains variant of  $w_i$  (morphology, spelling correction, synonym)
  - long queries (n large)
  - boolean expression generates very few hits
- Simple Boolean vs. Ranking of result set
  - Simple Boolean retrieval returns matching documents in no particular order.
  - Google (and most well designed Boolean engines) rank the result set - they rank good hits (according to some estimator of relevance) higher than bad hits.

## Take-away

Recap

- Understanding of the basic unit of classical information retrieval systems: words and documents: What is a document, what is a term?
- Tokenization: how to get from raw text to words (or tokens)
- More complex indexes: skip pointers and phrases

Documents Terms Skip pointers Ph

# Outline

- Recap
- 2 Documents
- 3 Terms
  - General + Non-English
  - English
- Skip pointers
- 6 Phrase queries

Documents Terms Skip pointers Phrase querie

#### **Documents**

- Last lecture: Simple Boolean retrieval system
- Our assumptions were:
  - We know what a document is.
  - We can "machine-read" each document.
- This can be complex in reality.

Documents Terms Skip pointers Phrase quer

## Parsing a document

- We need to deal with format and language of each document.
- What format is it in? pdf, word, excel, html etc.
- What language is it in?
- What character set is in use?
- Each of these is a classification problem, which we will study later in this course (IIR 13).
- Alternative: use heuristics

Documents Terms Skip pointers Phrase quer

## Format/Language: Complications

- A single index usually contains terms of several languages.
- Sometimes a document or its components contain multiple languages/formats.
  - French email with Spanish pdf attachment
- What is the document unit for indexing?
- A file?
- An email?
- An email with 5 attachments?
- A group of files (ppt or latex in HTML)?
- Upshot: Answering the question "what is a document?" is not trivial and requires some design decisions that are application dependent.

Terms

#### Outline

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Terms

- **Terms** 
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#### **Definitions**

- Word A delimited string of characters as it appears in the text.
- Term A "normalized" (case, morphology, spelling etc) and unique word. It is included in the index.
- Token An instance of a term occurring in a document.
- Type An equivalence class of tokens (e.g., "USA" and "U.S.A"). Not necessarily in the index.

Documents Terms Skip pointers Phrase quer

#### Normalization

- Need to "normalize" words in indexed text as well as query terms into the same form.
- Example: We want to match *U.S.A.* and *USA*
- We most commonly implicitly define equivalence classes of terms, which are created during normalization.
- There are also explicit equivalence classes:
  - Soundex: IIR 3 (phonetic equivalence, Muller = Mueller)
  - Thesauri: IIR 9 (semantic equivalence, car = automobile)
- What's the best way to handle (explicit) equivalence classes?

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#### Normalization: Other languages

- Normalization and language detection interact.
- PETER WILL NICHT MIT. → MIT = mit
- He got his PhD from MIT.  $\rightarrow$  MIT  $\neq$  mit

#### Recall: Inverted index construction

Input:

So let it be with Caesar Friends, Romans, countrymen.

Output:



- Each token is a candidate for a postings entry.
- What are valid tokens to emit?

#### **Exercises**

In June, the dog likes to chase the cat in the barn. – How many word tokens? How many terms?

Why tokenization is difficult – even in English. Tokenize: Mr. O'Neill thinks that the boys' stories about Chile's capital aren't amusing.

This is a big pain for any IR/NLP software. Let's look at Stanford's CoreNLP.

Documents Terms Skip pointers Phrase quer

## Tokenization problems: One word or two? (or several)

- Hewlett-Packard
- State-of-the-art
- co-education
- the hold-him-back-and-drag-him-away maneuver
- data base
- San Francisco
- Los Angeles-based company
- cheap San Francisco-Los Angeles fares
- York University vs. New York University
- What is a simple heuristic?

Terms

#### Numbers

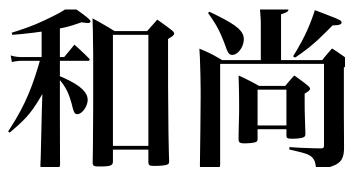
- 3/20/91
- 20/3/91
- Mar 20, 1991
- 100.2.86.144
- (800) 234-2333
- 800.234.2333
- Older IR systems may not index numbers . . .
- ... but generally it's a useful feature.
- Google example

## Chinese: No whitespace

莎拉波娃现在居住在美国东南部的佛罗里达。今年4月9日,莎拉波娃在美国第一大城市纽约度过了18岁生日。生日派对上,莎拉波娃露出了甜美的微笑。

Documents Terms Skip pointers Phrase queri

#### Ambiguous segmentation in Chinese



The two characters can be treated as one word meaning 'monk' or as a sequence of two words meaning 'and' and 'still'.

Terms

## Other cases of "no whitespace"

- Compounds in Dutch, German, Swedish
- Computerlinguistik → Computer + Linguistik
- Lebensversicherungsgesellschaftsangestellter (life insurance company employee)
- $\bullet \rightarrow \text{leben} + \text{versicherung} + \text{gesellschaft} + \text{angestellter}$
- Inuit: tusaatsiarunnanngittualuujunga (I can't hear very well.)
- Many other languages with segmentation difficulties: Finnish, Urdu, ...
- Have you read "The Awful German Language" by Mark Twain?

#### **Japanese**

ノーベル平和賞を受賞したワンガリ・マータイさんが名誉会長を務め るMOTTAINAIキャンペーンの一環として、毎日新聞社とマガ ジンハウスは「私の、もったいない」を募集します。皆様が日ごろ 「もったいない」と感じて実践していることや、それにまつわるエピ ソードを800字以内の文章にまとめ、簡単な写真、イラスト、図 などを添えて10月20日までにお送りください。大賞受賞者には、 50万円相当の旅行券とエコ製品2点の副賞が贈られます。

#### **Japanese**

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4 different "alphabets": Chinese characters, hiragana syllabary for inflectional endings and function words, katakana syllabary for transcription of foreign words and other uses, and latin. No spaces (as in Chinese).

### Arabic script: Bidirectionality

استقلت الجزائر في سنة 1962 بعد 132 عاما من الاحتلال الفرنسي. 
$$\longleftrightarrow \to \longleftrightarrow \to$$
 START

'Algeria achieved its independence in 1962 after 132 years of French occupation.'

Documents Terms Skip pointers Phras

#### Accents and diacritics

- Accents: résumé vs. resume (simple omission of accent)
- Umlauts: Universität vs. Universitaet (substitution with special letter sequence "ae")
- Most important criterion: How are users likely to write their queries for these words?
- Even in languages that standardly have accents, users often do not type them. (Polish, Romanian)

Terms

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Terms

### Case folding

- Reduce all letters to lower case
- Even though case can be semantically meaningful
  - capitalized words in mid-sentence
  - MIT vs. mit.
  - Fed vs. fed
  - . . .
- It's often best to lowercase everything. Why?

Documents Terms Skip pointers Phrase quer

# Stop words

- stop words = extremely common words which would appear to be of little value in helping select documents matching a user need
- Examples: a, an, and, are, as, at, be, by, for, from, has, he, in, is, it, its, of, on, that, the, to, was, were, will, with
- Stop word elimination used to be standard in older IR systems.
- But you need stop words for phrase queries, e.g. "King of Denmark"
- Most web search engines index stop words.

Documents Terms Skip pointers Phrase qu

#### Lemmatization

- Reduce inflectional/variant forms to base form
- Example: am, are,  $is \rightarrow be$
- Example: car, cars, car's, cars' → car
- Example: the boy's cars are different colors → the boy car be different color
- Lemmatization implies doing "proper" reduction to dictionary headword form (the lemma).
- Inflectional morphology (cutting → cut) vs. derivational morphology (destruction → destroy)
- Use WordNet for proper lemmatization. For a quick hack...

Documents Terms Skip pointers Phrase queri

### Stemming

- Definition of stemming: Crude heuristic process that chops off the ends of words in the hope of achieving what "principled" lemmatization attempts to do with a lot of linguistic knowledge.
- Language dependent
- Often inflectional and derivational
  - Example for derivational: automate, automatic, automation all reduce to automat
  - Example for inflectional: am, are, is reduce to be

Documents Terms Skip pointers Phrase quer

# Porter algorithm

- Most common algorithm for stemming English
- Results suggest that it is at least as good as other stemming options
- Conventions + 5 phases of reductions
- Phases are applied sequentially
- Each phase consists of a set of commands.
  - Sample command: Delete final ement if what remains is longer than 1 character
  - ullet replacement o replac
  - $\bullet$  cement  $\rightarrow$  cement
- Sample convention: Of the rules in a compound command, select the one that applies to the longest suffix.

#### Rule

SSES  $\rightarrow$  SS IES  $\rightarrow$  I  $SS \rightarrow SS$ 

#### **Example**

caresses caress ponies poni caress  $\rightarrow$ caress cats cat

# Three stemmers: A comparison

- Sample text: Such an analysis can reveal features that are not easily visible from the variations in the individual genes and can lead to a picture of expression that is more biologically transparent and accessible to interpretation
- Porter stemmer: such an analysi can reveal featur that ar not easili visible from the variat in the individu gene and can lead to a pictur of express that is more biolog transpar and access to interpret
- Lovins stemmer: such an analys can reve featur that ar not eas vis from th vari in th individu gen and can lead to a pictur of expres that is mor biolog transpar and acces to interpres
- Paice stemmer: such an analys can rev feat that are not easy vis from the vary in the individ gen and can lead to a pict of express that is mor biolog transp and access to interpret

Documents Terms Skip pointers Phrase qu

### Does stemming improve effectiveness?

- In general, stemming increases effectiveness for some queries, and decreases effectiveness for others.
- Queries where stemming is likely to help: [tartan sweaters], [sightseeing tour san francisco]
- (equivalence classes: {sweater,sweaters}, {tour,tours})
- Porter Stemmer equivalence class oper contains all of operate operating operates operation operative operatives operational.
- Queries where stemming hurts: [operational AND research], [operating AND system], [operative AND dentistry]

Terms

# Exercise: What does Google do?

- Stop words
- Normalization
- Tokenization
- Lowercasing
- Stemming
- Non-latin alphabets
- Umlauts
- Compounds
- Numbers

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#### Recall basic intersection algorithm

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• Linear in the length of the postings lists.

BRUTUS 
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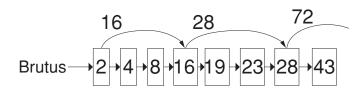
Intersection  $\Longrightarrow$  2  $\longrightarrow$  31

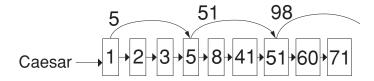
- Linear in the length of the postings lists.
- Can we do better?

# Skip pointers

- Skip pointers allow us to skip postings that will not figure in the search results.
- This makes intersecting postings lists more efficient.
- Some postings lists contain several million entries so efficiency can be an issue even if basic intersection is linear.
- Where do we put skip pointers?
- How do we make sure intersection results are correct?

#### Skip lists: Example





```
IntersectWithSkips(p_1, p_2)
      answer \leftarrow \langle \rangle
     while p_1 \neq \text{NIL} and p_2 \neq \text{NIL}
      do if docID(p_1) = docID(p_2)
             then ADD(answer, doclD(p_1))
  5
                    p_1 \leftarrow next(p_1)
  6
                    p_2 \leftarrow next(p_2)
             else if doclD(p_1) < doclD(p_2)
 8
                      then if hasSkip(p_1) and (docID(skip(p_1)) \leq docID(p_2))
 9
                                then while hasSkip(p_1) and (docID(skip(p_1)) < docID(p_2))
10
                                       do p_1 \leftarrow skip(p_1)
11
                                else p_1 \leftarrow next(p_1)
12
                      else if hasSkip(p_2) and (docID(skip(p_2)) \leq docID(p_1))
                                then while hasSkip(p_2) and (docID(skip(p_2)) \leq docID(p_1))
13
14
                                       do p_2 \leftarrow skip(p_2)
15
                                else p_2 \leftarrow next(p_2)
16
      return answer
```

#### Exercise

#### Where do we place skips?

- Tradeoff: number of items skipped vs. frequency skip can be taken
- More skips: Each skip pointer skips only a few items, but we can frequently use it.
- Fewer skips: Each skip pointer skips many items, but we can not use it very often.

# Where do we place skips? (cont)

- Simple heuristic: for postings list of length P, use  $\sqrt{P}$ evenly-spaced skip pointers.
- This ignores the distribution of query terms.
- Easy if the index is static; harder in a dynamic environment because of updates.
- How much do skip pointers help?
- They used to help a lot.
- With today's fast CPUs and in-memory indices, they don't help that much anymore.

#### Outline

- - General + Non-English
  - English
- 5 Phrase queries

# We want to answer a query such as [stanford university] – as a

- phrase. • Thus The inventor Stanford Ovshinsky never went to university should not be a match.
- The concept of phrase query has proven easily understood by users.
- About 10% of web queries are phrase queries.
- Consequence for inverted index: it no longer suffices to store docIDs in postings lists.
- Two ways of extending the inverted index:
  - biword index
  - positional index

#### Biword indexes

- Index every consecutive pair of terms in the text as a phrase.
- For example, Friends, Romans, Countrymen would generate two biwords: "friends romans" and "romans countrymen"
- Each of these biwords is now a vocabulary term.
- Two-word phrases can now easily be answered.

#### Longer phrase queries

- A long phrase like "stanford university palo alto" can be represented as the Boolean query "STANFORD UNIVERSITY" AND "UNIVERSITY PALO" AND "PALO ALTO"
- We need to do post-filtering of hits to identify subset that actually contains the 4-word phrase.

#### Issues with biword indexes

• Why are biword indexes rarely used?

#### Issues with biword indexes

- Why are biword indexes rarely used?
- False positives, as noted above
- Index blowup due to very large term vocabulary

#### Positional indexes

- Positional indexes are a more efficient alternative to biword indexes.
- Postings lists in a nonpositional index: each posting is just a docID
- Postings lists in a positional index: each posting is a docID and a list of positions

Query: "to<sub>1</sub> be<sub>2</sub> or<sub>3</sub> not<sub>4</sub> to<sub>5</sub> be<sub>6</sub>"

```
Query: "to<sub>1</sub> be<sub>2</sub> or<sub>3</sub> not<sub>4</sub> to<sub>5</sub> be<sub>6</sub>"
то, 993427:
       \langle 1: \langle7, 18, 33, 72, 86, 231\rangle;
         2: \langle 1, 17, 74, 222, 255 \rangle;
         4: (8, 16, 190, 429, 433);
         5: \langle 363, 367\rangle;
         7: \langle 13, 23, 191 \rangle; \dots \rangle
BE. 178239:
       \langle 1: \langle 17, 25 \rangle;
         4: \(\((17\), \(191\), \(291\), \(430\), \(434\);
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Document 4 is a match!
```

# Proximity search

We just saw how to use a positional index for phrase searches.

- We can also use it for proximity search.
- For example: employment /4 place
- Find all documents that contain EMPLOYMENT and PLACE within 4 words of each other.
- Employment agencies that place healthcare workers are seeing growth is a hit.
- Employment agencies that have learned to adapt now place healthcare workers is not a hit.

#### Proximity search

- Use the positional index
- Simplest algorithm: look at cross-product of positions of (i) EMPLOYMENT in document and (ii) PLACE in document

- Very inefficient for frequent words, especially stop words
- Note that we want to return the actual matching positions, not just a list of documents.
- This is important for dynamic summaries etc.

#### "Proximity" intersection

```
PositionalIntersect(p_1, p_2, k)
  1 answer \leftarrow \langle \rangle
  2 while p_1 \neq \text{NIL} and p_2 \neq \text{NIL}
      do if docID(p_1) = docID(p_2)
              then I \leftarrow \langle \ \rangle
  4
                     pp_1 \leftarrow positions(p_1)
  6
                     pp_2 \leftarrow positions(p_2)
  7
                     while pp_1 \neq NIL
                     do while pp_2 \neq NIL
  9
                         do if |pos(pp_1) - pos(pp_2)| < k
                                 then Add(I, pos(pp_2))
10
11
                                 else if pos(pp_2) > pos(pp_1)
12
                                           then break
13
                              pp_2 \leftarrow next(pp_2)
                         while l \neq \langle \rangle and |I[0] - pos(pp_1)| > k
14
15
                         do Delete(/[0])
16
                         for each ps \in I
17
                         do ADD(answer, \langle doclD(p_1), pos(pp_1), ps \rangle)
18
                         pp_1 \leftarrow next(pp_1)
19
                     p_1 \leftarrow next(p_1)
20
                     p_2 \leftarrow next(p_2)
21
              else if docID(p_1) < docID(p_2)
22
                        then p_1 \leftarrow next(p_1)
23
                        else p_2 \leftarrow next(p_2)
24
      return answer
```

#### Exercise!

#### Combination scheme

- Biword indexes and positional indexes can be profitably combined.
- Many biwords are extremely frequent: Michael Jackson, Britney Spears etc
- For these biwords, increased speed compared to positional postings intersection is substantial.
- Combination scheme: Include frequent biwords as vocabulary terms in the index. Do all other phrases by positional intersection.

### "Positional" queries on Google

- For web search engines, positional queries are much more expensive than regular Boolean queries.
- Let's look at the example of phrase gueries.
- Why are they more expensive than regular Boolean queries?
- Can you demonstrate on Google that phrase queries are more expensive than Boolean queries?

#### Take-away

- Understanding of the basic unit of classical information retrieval systems: words and documents: What is a document, what is a term?
- Tokenization: how to get from raw text to words (or tokens)
- More complex indexes: skip pointers and phrases