

Test Case ID		BU_015	Test Case Description		Testing the "HOW IT WORKS" block					
Created By		Alla Abuzova	Reviewed By				Version		1.0	
QA Tester's Log										
Tester's Name			Date Tested				Test Case (Pass/Fail/Not Executed)			
S #	Prerequisites:				S #	Test Data				
1	Access to Chrome Browser				1					
2	User logged out				2					
Test Scenario	Testing the "HOW IT WORKS" block									
Step #	Step Details	Expected Results	Actual Results	Pass / Fail / Not executed / Suspended						
1	Navigate to https://telnyx.com/	Site should open								
2	Click on the "Solutions" menu item	User redirected on the https://telnyx.com/solutions page								
3	Click on the "USE CASES -> Account notifications" article	User redirected on the https://telnyx.com/use-cases/customer-notifications-system page								
4	"HOW IT WORKS" block has 4 subblocks									
5	1. Block. Title: "Build logic into your application" Description: "Set up triggers in your application to send account-related notifications at specific times or based on specific events, such as a status update on a package. Connect these to the set-and-forget Telnyx Messaging API."									

6	<p>2. Block. Title: "Your app tells Telnyx to send an alert"</p> <p>Description: "Based on your logic, Telnyx will trigger a text message notification to your customer. This could be anything from appointment reminders to customer notices."</p>			
7	<p>3. Block. Title: "Capture all your customer responses"</p> <p>Description: "With 2-way SMS numbers, customers can respond by replying to the SMS with whatever logic you like, for example a "Y" to confirm attendance of an appointment. This allows you to manage the customer experience beyond mobile apps, push or web notifications."</p>			
8	<p>4. Block. Title: "Reply as needed and when needed".</p> <p>Description: "You can reply to a customer as you see fit via the Messaging API. You can even port or host an existing customer service number for a fully integrated customer experience."</p>			