Abyaz Ahmed

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Kuala Lumpur, Malaysia — Nationality: Bangladeshi — LinkedIn Profile

Professional Summary

Results-driven Computer Science undergraduate with hands-on expertise in web development, IT support, and data analysis. Proficient in Python, JavaScript, HTML/CSS, and SQL. Led a team project to develop a responsive fitness app, increasing user engagement by 30%. Known for strong problem-solving abilities, time management, and adaptability in dynamic environments. Seeking to contribute technical skills and innovation to software development or IT infrastructure roles.

Education

Bachelor of Computer Science (Honours)   2022 – Present
UCSI University, Kuala Lumpur, Malaysia

A Levels   2020 – 2022
Aga Khan School, Dhaka, Bangladesh

O Levels   2019 – 2020
Aga Khan School, Dhaka, Bangladesh

Professional Experience

Web Developer (Freelance)   2023 – Present

- Created 8+ customized websites using HTML, CSS, and JavaScript, focusing on user engagement and accessibility.
- Mentored students in web development, helping them complete functional website projects.

IT Officer – KS Property Management   Sep 2023 – Dec 2023

- Supported IT infrastructure and troubleshooting for a team of 5+ employees, maintaining 98% system up-time.
- Conducted software updates and resolved technical issues, improving workflow efficiency by 15%. Helped improve communication and updated databases.

Store Manager – JuiceMama   Nov 2021 – Aug 2022

- Managed daily operations and a team of 2 staff, improving operational efficiency by 10% approximately.
- Enhanced customer satisfaction through streamlined workflows and proactive management.

Sales Assistant – STEP Shoes   Jan 2020 – Aug 2020

- Assisted 40+ customers daily, achieving a notable increase in customer satisfaction.
- Maintained high accuracy in stock management and resolved customer queries efficiently.

Skills

Technical: HTML, CSS, JavaScript, Python, SQL, Cloud Computing, Mobile Development
Tools: Microsoft Office, Database Management, Business Intelligence
Soft: Teamwork, Time Management, Leadership, Communication, Bilingual (English, Bengali)