Customize Your Salesforce Org URL with My Domain

What Is My Domain?

You access your org through the instance URL that Salesforce assigns you, such as https://na30.salesforce.com or via https://login.salesforce.com . With My Domain, you give your users a nifty, personalized way to access Salesforce. Instead of the meaningless https://na30.salesforce.com URL, your URL can look like, https://somethingReallycool.my.salesforce.com where:

somethingReallycool equals your personal subdomain within the Salesforce domain. Typically, it's your company name or whatever drives your brand.

.my.salesforce.com is the Salesforce domain name—domain, for short. My Domain URLs all belong to this same domain.

Note - Even though technically you're creating a subdomain, it's sometimes referred to as creating a my domain. Also, you might see a My Domain subdomain referred to as a "custom" domain but "custom" has a specific meaning for Salesforce. Custom domain URLs end with your domain name such as mycompany.com instead of salesforce.com. This subject is for another day.

Having a My Domain subdomain isn't just about convenience and branding an org's login experience. It's about having more control over your login process and simplifying authentication. In fact, Salesforce requires you to have a My Domain subdomain in place to:

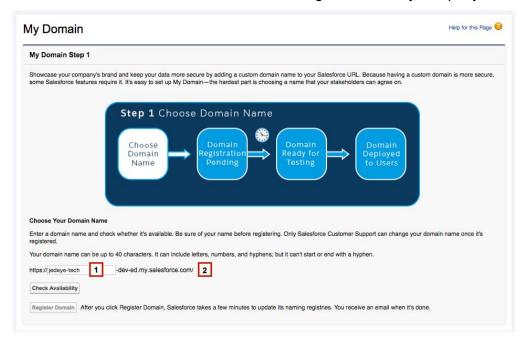
- Work in multiple Salesforce orgs in the same browser
- Set up single sign-on (SSO) with external identity vendors
- Set up authentication providers, such as Google and Facebook, so that your users can log in to your Salesforce org with their social account credentials
- Use Lightning components in Lightning component tabs, Lightning page, the Lightning App Builder, or standalone apps

Create a My Domain

The address bar shows that your Developer Edition org uses an instance URL, such as https://na30.lightning.force.com. Now you're ready to replace that instance URL with your own subdomain.

!!! IMPORTANT !!! - These instructions are for the Developer Edition Org you have created for the purposes of the Salesforce developer workshop. Please don't use any company brand names when setting up a **My Domain** in any non-production orgs.

- 1. From Setup, enter My Domain in the Quick Find box, then select **My Domain**.
- 2. Enter the name for your subdomain. The subdomain name could be anything unique and fun that you like, but as mentioned earlier make sure it's nothing related to any company brands.



Here you see that the subdomain name is jedeye-tech (1). Salesforce supplies the rest of the domain name (2). Because we're using a DE org, the domain name is -dev-ed.my.salesforce.com. Your production org has the my.salesforce.com suffix.

3. Click Check Availability. Salesforce checks whether this domain name is already in use.

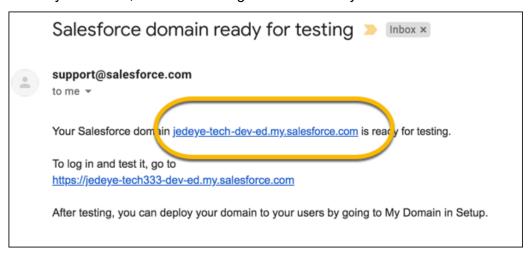


- 4. When you get the green light (3), click **Register Domain** (4).
- 5. Sit back and watch for an email telling you that the process completed. Behind the scenes, Salesforce prepares your subdomain and updates its domain name registries. Don't worry if the process takes a few minutes.

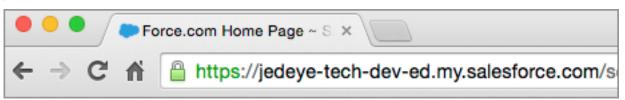
Test and Deploy Your Subdomain

Did you get your activation email? Look for an email with a subject like, "Salesforce domain ready for testing." Now let's finish setting up your subdomain and rolling it out to your users.

1. From the email you receive, click the link to get back to the My Domain wizard.



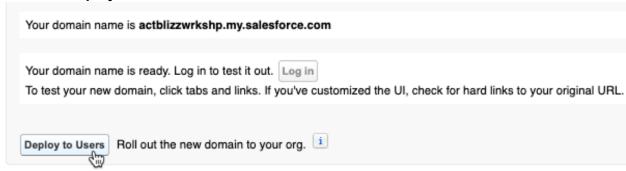
2. The link takes you to your Salesforce org. Notice the URL in the browser address bar shows your new subdomain name.



- 3. Click **Log in** to continue setting up My Domain. If prompted, enter the username and password you used when you signed up for your org.
- 4. Another option to **Log In** to the new domain is right on **My Domain** page where you initiated the creation of the domain. You can login to the new domain by clicking the Log In button.



- 5. Pretend that we've completed testing links. It's time to make your subdomain available to all the users in your org.
- 6. If you are not on the **My Domain** page already, navigate back to **My Domain** page via **Setup** then click **Deploy to Users**, and then click **OK**.



Deploying a subdomain rolls out the new subdomain URL throughout your org.

7. Click OK.

Your custom sub domain is now deployed!