

# Abdul Arakkal (Aby)

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## *Mar.2008 to Current* **Bank of America Merrill Lynch**

Vice President

Fixed Income Technology, Tokyo

- Working as Fixed Income Derivatives Technology specialist for APAC Markets. Market Applications Support, Tokyo
  - Manage Risk and Trading Applications for Rates Trading Desks across -
    - JPY Swaps Desk, USD Swaps Desk, US Treasury Desk, JGB Desk & CIRO
  - Provide L1-L2 and occasionally L3 Support for the Trading Desk
  - Provide Application Support and assistance for the Sales Desk in APAC
  - Ensure STP to and from Vendor System like MarkitWire, TradeWeb, Bloomberg
  - Manage Start of Day and End of Day for the Trading Desk
  - Onboard and Roll out New Applications / Products required for the Front Office
  - Automate / Standardize Process to improve Efficiency
  - Cover reporting needs for the Trading Desk (Client Performance. Revenue etc.)
  - Provide expertise for handling system technicalities arising due to Booking issues, Holidays etc.
  - Generate Audit related Reports for Local Governance / Control Units
  - Assist trading desks with basic Excel Troubleshooting on their legacy sheets
  - Involved in Problem and Change Management for the region.

## *Sep.2006 to Mar.2008* **Assyst International Pvt Ltd**

Software Engineer

CRM Applications Specialist

- Provide Application Support and Delivery for Clients based in North America for CRM App
  - Provide live Hot-line Support for Clients
  - Manage Client Mergers and Migrations
- Flex / Web Developer
- Develop Internal Projects
  - Develop Web based projects for Clients using Flex

## *Nov.2005 to Jun.2006* **Sutherland Global Services**

Technical Support Executive

Microsoft Windows XP

- Troubleshoot User Issues
- Handle Escalations
- Provide Hot-line Coverage

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## **Education:**

*09.2001 to 05.2005* **Rajagiri School of Engineering and Technology**  
Bachelor of Degree in Information Technology

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## **Skills / Certifications**

- Well versed in various flavors of Unix (Solaris/ Linux)
- Knows Scripting using Shell Scripts
- Capable of reading and writing programs in Perl, Python, C, C++
- Capable of reading and writing queries in Sybase (T-SQL)
- Has brief working experience in K Database (Time Series)
- Familiar with Autosys
- Business level proficiency in reading and writing English
- Global Markets Training (2010 Certified by Bank of America)