

Abril Zaragoza-Palos

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WORK EXPERIENCE

Quality Inn and Suites, Brownsburg, IN — *Front Desk Receptionist*

June 2019 - Present

- Receive incoming calls and coordinate with hotel staff to fulfill requests and solve issues
- Arrange special accommodations for guests to maintain optimal satisfaction
- Welcome patrons to front desk and engage in friendly conversation while conducting check-in process

iDEW Summer E-Workshops — *Student Mentor*

Summer 2021

- Assisted high school students in learning material and preparing for certification exams
- Communicated with instructors and other student mentors to manage online classrooms and lectures

EDUCATION

Indiana University Purdue University Indianapolis (IUPUI)

May 2022

- Bachelor of Science in Informatics
 - Major: Informatics
 - Minor: Studio Art and Technology
- Bachelor of Science in Media Arts and Science
 - Major: Media Arts and Science
 - Specialization: Web Design and Development

PROJECTS AND VOLUNTEERING

Pike Robodevils, Indianapolis, IN - *Mentor*

August 2018 – May 2020

- Mentored students using Adobe programs to create graphic designs and building professional team image
- Provided college-related knowledge and support to high school seniors

TechPoint 2021 S.O.S Challenge

Summer 2021

- Conducted practice market research for hypothetical web product in education industry
- Collaborated with others remotely to design a website and create a high-fidelity wireframe in adobe XD
- Prepared investment pitch deck for website and recorded presentation for judges

LANGUAGES

English

Spanish

AWARDS and CERTIFICATIONS

LiFT Scholarship

21st Century
Scholarship

IUPUI Academic
Excellence Scholarship

SKILLS

Programming Skills

- HTML
- CSS
- JavaScript
- Google Firebase

Adobe

- Photoshop
- Illustrator
- InDesign