

Passbook Contact Form

function preview

Start

Open [*pastbook_landing.html*](#) on a web browser



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Location

Select *Message Us* on the upper right hand side of the page



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Options

A popup form appears for the user to fill up

This can be closed by pressing onto the *x* icon

Notice that the *Send* button is also disabled

✉ Your Message



Name

Email (required)

Subject

Description... (required)

Contact Number



SEND

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Validation

Upon filling up the form, fields will validate the values that are typed

Invalid format will be prompted below the corresponding field

✉ Your Message



Name

Bruce Wayne

Email (required)

sample email

Invalid email format.

Subject

Description... (required)

Contact Number

SEND

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Chat with us!

Behavior

When all required fields are populated, the Send button activates

✉ Your Message



Name

Bruce Wayne

Email (required)

whoisbatman@batman.com

Subject

Please remove my Batman ID photos.
Thanks



Contact Number



SEND

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Chat with us!

Options

The description text field can also be expanded for better viewing layout

✉ Your Message

Name

Bruce Wayne

Email (required)

whoisbatman@batman.com

Subject

frc_err

Please remove my batman FB photos.
Thanks



Contact Number

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Chat with us!

frc_err

Typing “frc_error” by the subject forces to display the error landing page

✉ Your Message

Name

Bruce Wayne

Email (required)

whoisbatman@batman.com

Subject

frc_err

Please remove my batman FB photos.
Thanks

Contact Number

SEND

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Error Landing Page

When an error page appears the user can do one of the following:

- A choose to either resend the last message via [resending](#) hyperlink
- or
- A user can start with a new message via [new](#) hyperlink

😞 Whoops!



Sorry but something went wrong while sending your message.

You may try **resending** your last message or create a **new** one.



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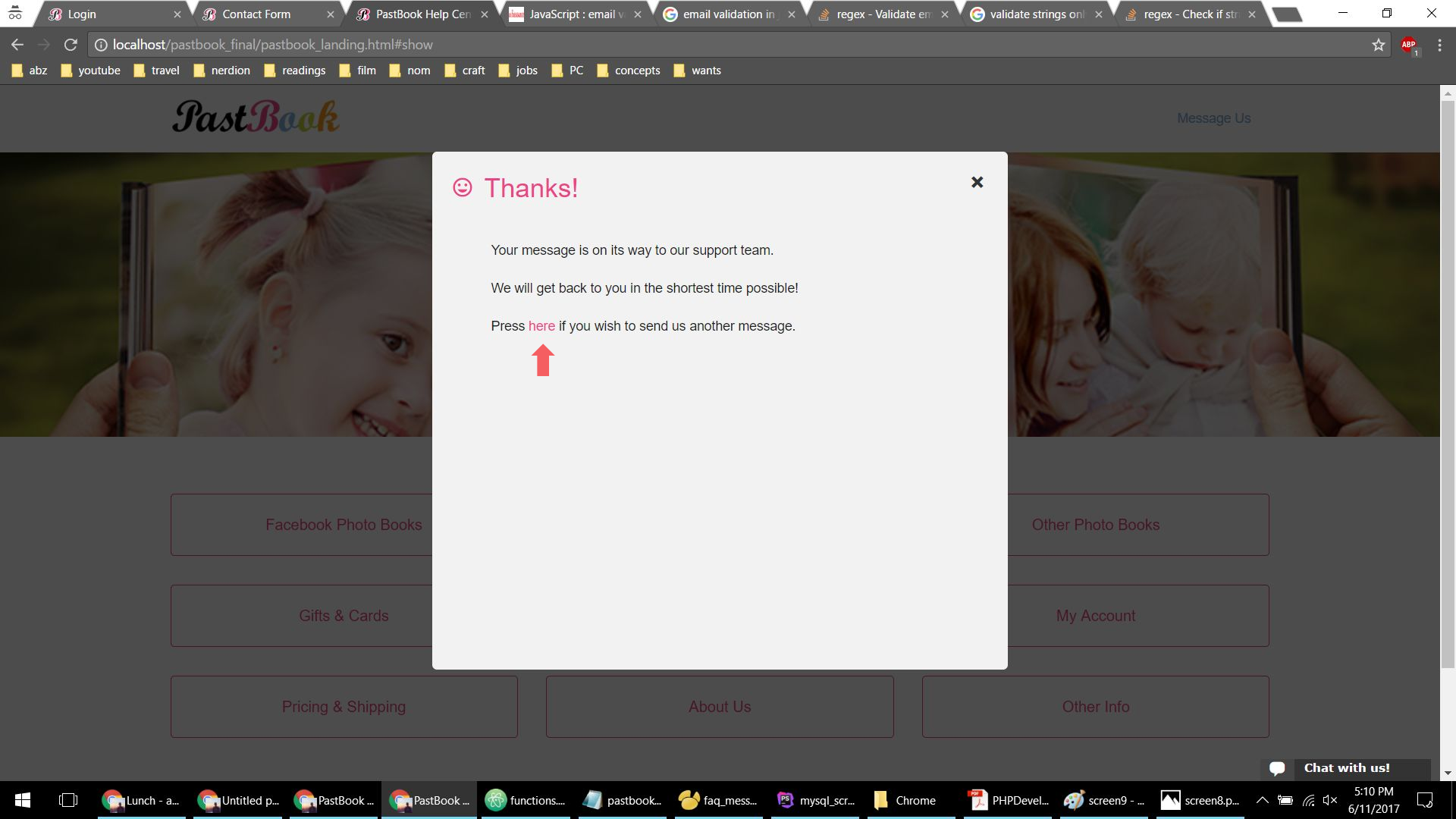


Chat with us!

Success Page

The success page will appear if all encoded information checks out

Here a user may choose to create a new message via [here](#) hyperlink



😊 Thanks!

Your message is on its way to our support team.

We will get back to you in the shortest time possible!

Press [here](#) if you wish to send us another message.

