Introduction of Bal Mandir

The Bal Mandir is also called Nepal Children Organization. It was home to Prime Ministers of the yester years, the golden age of Nepali monarchs and rulers. The building was bequeathed by the late queen to the orphanage. Basically, it is a non-profit organization for providing basic shelter, food , education and other vital needs for parentless children happened to come there by various reasons by various sources. It has given a good life to many children and needs to live a life as a normal human being. It has sponsor from various International INGOS or NGOS along with financial assistance from government. It is mainly handled by the Government.

The questionnaire prepared for the Bal Mandir was based on assisting the research of system analysis and design. In questionnaire the question are divided on different section focusing on individual sector of organization. The section goes as following.

- ❖ Question about communication with stakeholders
- ❖ Question about funding
- ❖ Questions about data record
- ❖ Questions about admission and validations
- ❖ Questions about adoptations.

Questions about communication with stakeholders:
1. How do you as an organization communicate with your stakeholders?
2. How do you communicate very urgent message with stakeholder?
3. How can public or out of organization personal can communicate in the organization?

Motive of Questions:
- To know how organization's communication system works.
- To know how effective, the communication system is.
- To know if there is any problem in communication and figure out what are the agents before the problem.

Findings from answers:
- ➢ Organization communication system basically works like any other Governmental office through letters and important call through telephones. Organization is trying to communicate through emails but hasn't been effective.
- ➢ Urgent messages are transferred by direct phone call and SMS and most of the time message get passed but there have been instances where message hasn't been able to reach concerned parties.

➢ Due to disturbance in landline phone and shutdown of website public cannot communicate properly.

Questions about funding
1. How does this organization gather funds for day to day running?
2. Is fund enough for running the organization?
3. How can public donate funds in this organization?
4. Is there any online platform where individuals can donate?
5. Will any online platform benefit this organization for gathering donations?

Motive of questions
• To know how organization generates funds and how public can contribute in donation and is donation enough.
• To know how online platform for fund raising can contribute and impact the organization and children condition.

Finding from answers
➢ Organization generation funds from direct investment of government, land lease and public sector can contribute in the fund by directly depositing on organization bank account. As fund is limiting day by day it's getting harder to run the organization and invest in children overall growth.
➢ Organization is not using any kind of online platform for fund raising. Online platform can play positive role in fund raising as the people around the world can contribute in funds. More the funds more investment on children for better conditions.

Questions about Data Records
1. How do you maintain record of every children personal details?
2. How long the data is stored in this organization?
3. How will you provide the data of children if they needed after they leave the organization?

Motive of questions
• To know how records are maintained.
• To know how the data are extracted from the storage.
• To know losses of personal data and impact from organization.

Findings from answer
➢ Detailed about personal data of student is maintained in paper file format and general detail is stored in computers.
➢ General data are extracted from computer but for detail information office personal must go through paper file.
➢ Paper based data are mostly stored in according to the government policy. After certain period the pages are burnt and data get lost. There is no provision of storing data in computer for long period of time and backing up… Thus the loss of data has

caused a lot trouble for the alumni   when citizenship and other important paper are lost.

Questions about admission in organization and validation
1. How does admission in organization take place?
2. How does searching of parents and identification of orphan take place?
3. How would you response to anyone's call or information about children found in street?

Motive of question:
- To know administration process, orphan identification and how responsive is organization toward message.

Finding from answer
➢ Admission process take place when any child comes in contact with organization through different means. The organization sends letter to Nepal police and other local bodies for searching, identification and validation of parents and orphan. As this all are done through transfer of paper the process hasn't seem effective.
➢ Children comes in contact of this organization through Nepal police and other organization working on children welfare.
➢ As any communication medium like official telephone and website and no any hot line number is not working, so message responses and simple communication take time to happen.
➢ Not presence of any sort of internet related quick communication system has been main issue for the communication with different bodies of government.

Questions about Adoption
1. How can public adopt children from this organization?
2. How will you follow the child condition after the adaptation?

Motive of question
- To know the adoption process and mechanism of how organization take consideration of condition of child after Adoption.

Finding from answer
➢ International adoption is banned but domestic adoption process is running on. The adoption process take place when desired couple comes to organization. The organization after fulfilling the required process of Nepal government, couple can adopt children.
➢ As there is no any sort online content about requirements of couple and form for adoption, many people willing for adoption from Nepal are not getting adequate knowledge
➢ Follow up after adoption is not done at all, so organization don't have any knowledge about adopted kid.

Conclusion:

This organization lacks major computer and communication system. So for the smooth running of the organization, protection of data and main important for the good and standard care of child an computer and communication system should be develop.

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