# Andrew Chow

acandrewchow  |  acandrewchow  |  ac.andrewchow@Gmail.com  |  (647)-970-3639

## EXPERIENCE

### TOMMY HILFIGER | SALES ASSOCIATE
**June 2021 – Present | Halton Hills, Ontario**

- → Operated POS system with 100% accuracy to generate sales revenue
- → Investigated and resolved customer complaints to enhance store reputation and grow customer satisfaction to over 95%
- → Assisted over 100+ customers daily with transactions and product knowledge to provide excellent customer service and communication

### BROCK UNIVERSITY | COMMUNITY EXECUTIVE
**Sept 2019 – April 2020 | St. Catharines, Ontario**

- → Collaborated with a team of 15 that led and organized campus wide events for first year students
- → Supervised events to ensure the safety among all students, recognized for exceptional leadership
- → Facilitated workshops and information sessions about upcoming campus events

### NO FRILLS | PRODUCE CLERK
**August 2016 - April 2019 | Mississauga, Ontario**

- → Supervised and trained multiple team members in accordance with company policies and procedures
- → Designed and set up advertising signs and displays of merchandise on tables to attract customers and promote sales
- → Maintained product stock and department standards to maximize sales

## PROJECTS

### EPORTFOLIO | JAVA, SWING
**2021**

- → Developed an application to help users organize investments by providing options to add, sell, update and search new and existing investments
- → Utilized a hash map to improve search efficiency by over 90% for existing investments
- → Built a user-friendly GUI using Java Swing/AWT packages and OOP concepts to provide clean and scalable code

### COVID-19 TRACKER | PYTHON, MATPLOTLIB
**2021**

- → Implemented a Covid-19 system to visualize Ontario's Covid-19 data sets using Python and Matplotlib
- → Illustrated 50-60% increase of vaccines and infection rates within Covid-19 hot spots and displayed them through visual graphs via Matplotlib
- → Created test cases to demonstrate strong skills of debugging and unit testing to provide modular code

## SKILLS

### PROGRAMMING
C • Java • JavaScript • Python • CSS • HTML

### TOOLS/PROCESSES
Git • GitHub •Agile • Waterfall • SCRUM • Figma

## EDUCATION

### UNIVERSITY OF GUELPH
SOFTWARE ENGINEERING (CO-OP)
**Sept 2020 - Present | Guelph, ON**
Bachelor of Computing
**Cumulative. GPA: 3.7**
PURSUING A MINOR IN PROJECT MANAGEMENT

### BROCK UNIVERSITY
CONCURRENT EDUCATION (I/S)
**Sept 2019 - Apr 2020 | St. Catharines, ON**
Bachelor of Science, Bachelor of Education

## COURSEWORK

- CIS*2520 Data Structures
- CIS*2430 Objected Oriented
- CIS*3490 Algorithms
- CIS*3250 Software Design III

## ACCOMPLISHMENTS

- Deans List - F20, W21, F21
- Black Belt Excellence
- High Five Principles Cert.