

 Performance ⇄ Value ⇄ Success	ARAKEN SDN BHD	
	ARAKEN/PM-QP-09/A3	Rev: 01
CUSTOMER SURVEY FORM		

TO: Araken Sdn Bhd

A) COMPANY PROFILE <i>(Essential Information of the Customer establishment and etc.)</i>			
Company Name <i>(Araken's Customer):</i>			
Company Address:			
Website/Email:			
Name: <i>(Person/Client evaluator)</i>		Designation:	
Telephone No:		Facsimile No:	
Company Registration No:		Date of Incorporation:	
Core Business:			
Main Product/Services:			
Project Name <i>(with Araken Sdn Bhd)</i>			
Contract Number			

B) CLIENT EVALUATION CRITERIA <i>(Only evaluate on one type of project/material / service)</i>						
Please rate the following Criteria	Rating Points:					Remarks
	1	2	3	4	5	
(i) Overall Project Performance						
(ii) Overall Quality						
(iii) Delivered to the agreed timeframe.						
(iv) Agreed to the deliverables cost.						
(v) I would use this company again.						
Subtotal Point						
Total Point						(i)+(ii)+(iii)+(iv)+(v)

AUTHORITY	Name & Designation (Stamp)	Signature	Date
Prepared By: <i>(Client)</i>			
Reviewed & Approved By: <i>(Araken's Team Lead)</i>			
Customer Survey Result:			