HOW TO HELP PEOPLE **EXPERIENCING HOMELESSNESS**

TAKE AN INTEREST AND SHOW KINDNESS



INTERACT

A few minutes of your time to have human interaction and help give a sense of normalcy to their day.



If you have more time, have a conversation. Listen.



GREET

See the person. Make eye contact. Say hello.



DIRECT

Give direction to local shelters or call **211** for resources.



GET TO KNOW

Don't treat them as a homeless person, but as a person experiencing homelessness.



INVITE

To have a cup of coffee, a local community event, or place of worship.

DONATE / VOLUNTEER / ADVOCATE



LEARN AND SHARE

Learn about agencies that work with people experiencing homelessness and spread the word



ADVOCATE

Go to your neighborhood associations and provide a compassionate and informed voice for the homeless, follow local state and national issues.



Give back by offering a skill you can contribute or teach. For example: help individuals with taxes, share legal services, teach yoga.



Donate to the agencies who serve the homeless. Donation ideas: welcome home baskets, pet food, furniture, clothing, and financial gifts.

GIVE SMALL GIFTS

ALL THE TIME

A cup of coffee, bottled water, toiletry kits, bus passes, sandwich bags, sunscreen, hand sanitizer, wet wipes, headphones.







When you are giving, use that opportunity to connect people to services.

CONNECT TO

SERVICES

512-305-4100

Salvation Army 501 E 8th St

512-476-1111 **Trinity Center**

304 E 7th St 512-610-3559

LifeWorks 500 E 7th St

835 N Pleasant Valley 512-735-2100

Caritas of Austin

HQ: 611 Neches St North: 9027 Northgate Blvd 512-479-4610

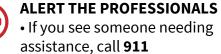
WITH PETS Dog food

FOR THOSE

bottled water.



FOR EMERGENCIES



• For mental health issues, call MCOT: 512-472-HELP (4357)



REMEMBER TO

- Provide accurate information.
- If possible, remain with the person to monitor or assist if needed until help arrives.



PRACTICE SAFETY

Be aware of your environment at all times. If you feel unsafe at any time, remove yourself from the encounter and seek safety.



Help us improve the guide by taking our survey: https://bit.ly/2lV9hef If you have questions, contact us at iteam@austintexas.gov

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