

## Question 1

### 1. (a) (i)

- $\lambda$  is the arrival rate of the packets / customers / etc. per unit of time
- $\mu$  is the service rate of the packets / customers / etc. per unit of time
- $\rho < 1$  to achieve steady state

### 1. (a) (ii)

$$\begin{aligned} \sum_{k=0}^{\infty} P_k &= 1 \\ \sum_{k=0}^{m-1} P_0 \left( \frac{(m\rho)^k}{k!} \right) + \sum_{k=m}^{\infty} P_0 \left( \frac{m^m \rho^k}{m!} \right) &= 1 \\ P_0 \left[ \sum_{k=0}^{m-1} \frac{(m\rho)^k}{k!} + \frac{m^m}{m!} \sum_{k=m}^{\infty} \rho^k \right] &= 1 \\ P_0 \left[ \sum_{k=0}^{m-1} \frac{(m\rho)^k}{k!} + \frac{(m\rho)^m}{m!} \sum_{k=m}^{\infty} \rho^{k-m} \right] &= 1 \\ P_0 \left[ \sum_{k=0}^{m-1} \frac{(m\rho)^k}{k!} + \frac{(m\rho)^m}{m!(1-\rho)} \right] &= 1 \end{aligned}$$

Therefore,

$$P_0 = \left[ \sum_{k=0}^{m-1} \frac{(m\rho)^k}{k!} + \frac{(m\rho)^m}{m!(1-\rho)} \right]^{-1}$$

### 1. (b) (i)

When  $m = 3$ ,

$$P_k = \begin{cases} P_0 \left( \frac{(3\rho)^k}{k!} \right) & k < 3 \\ P_0 \left( \frac{3^3 \rho^k}{3!} \right) = P_0 \left( \frac{9\rho^k}{2} \right) & k \geq 3 \end{cases}, \quad \rho = \frac{\lambda}{m\mu} < 1$$

$\rho < 1$  for steady state solution to exist

**1. (b) (ii)**

Substituting  $m = 3$  into  $P_0$  obtained in **1. (a) (ii)**,

$$\begin{aligned}
 P_0 &= \left[ \sum_{k=0}^{3-1} \frac{(3\rho)^k}{k!} + \frac{(3\rho)^3}{3!(1-\rho)} \right]^{-1} \\
 &= \left[ \sum_{k=0}^2 \frac{(3\rho)^k}{k!} + \frac{9\rho^3}{2(1-\rho)} \right]^{-1} \\
 &= \left[ \sum_{k=0}^2 \frac{(3\rho)^k}{k!} + \frac{9\rho^3}{2(1-\rho)} \right]^{-1} \\
 &= \left[ 1 + 3\rho + \frac{9\rho^2}{2} + \frac{9\rho^3}{2(1-\rho)} \right]^{-1}
 \end{aligned}$$

**1. (b) (iii)**

For  $m = 3$ , the average number of packets in the system is:

$$\begin{aligned}
 E\{k\} &= \sum_{k=0}^{m-1} kP_k + \sum_{k=m}^{\infty} kP_k \\
 &= \sum_{k=0}^2 kP_0 \left( \frac{(3\rho)^k}{k!} \right) + \sum_{k=3}^{\infty} kP_0 \left( \frac{9\rho^k}{2} \right) \\
 &= P_0 \sum_{k=0}^2 \frac{k(3\rho)^k}{k!} + \frac{9P_0}{2} \sum_{k=3}^{\infty} k\rho^k
 \end{aligned}$$

Further simplifying the above expression,

$$E\{k\} = P_0 \left[ \sum_{k=1}^2 \frac{(3\rho)^k}{(k-1)!} + \frac{9}{2} \left( \sum_{k=0}^{\infty} k\rho^k - \rho - 2\rho^2 \right) \right]$$

$\sum_{k=0}^{\infty} k\rho^k$  can be simplified as

$$\sum_{k=0}^{\infty} k\rho^k = \rho \sum_{k=0}^{\infty} k\rho^{k-1} = \rho \frac{\partial}{\partial \rho} \sum_{k=0}^{\infty} \rho^k = \rho \frac{\partial}{\partial \rho} \left[ \frac{1}{1-\rho} \right] = \frac{\rho}{(1-\rho)^2}$$

Hence,

$$\begin{aligned}
 E\{k\} &= P_0 \left[ 3\rho + 9\rho^2 + \frac{9}{2} \left( \frac{\rho}{(1-\rho)^2} - \rho - 2\rho^2 \right) \right] \\
 &= P_0 \left[ 3\rho + 9\rho^2 + \frac{9\rho}{2(1-\rho)^2} - \frac{9\rho}{2} - 9\rho^2 \right] \\
 &= P_0 \left[ \frac{9\rho}{2(1-\rho)^2} - \frac{3\rho}{2} \right]
 \end{aligned}$$

## Question 2

### 2. (a) (i)

The formula for the Poisson distribution of  $k$  events occurring in a time interval  $t$  is:

$$P(k | t, \lambda) = \frac{(\lambda t)^k}{k!} \exp(-\lambda t)$$

where  $\lambda$  is the rate at which the events are occurring.

Mean of Poisson distribution:

$$\begin{aligned} E\{k\} &= \sum_{k=0}^{\infty} k P(k | t, \lambda) = \sum_{k=0}^{\infty} \frac{k(\lambda t)^k}{k!} \exp(-\lambda t) \\ &= \exp(-\lambda t) \sum_{k=1}^{\infty} \frac{(\lambda t)^k}{(k-1)!} \\ &= \lambda t \exp(-\lambda t) \sum_{k=1}^{\infty} \frac{(\lambda t)^{k-1}}{(k-1)!} \\ &= \lambda t \exp(-\lambda t) \sum_{m=0}^{\infty} \frac{(\lambda t)^m}{m!} \\ &= \lambda t \exp(-\lambda t) \exp(\lambda t) \\ &= \lambda t \end{aligned}$$

Variance of Poisson distribution:

$$\begin{aligned} \text{var}\{k\} &= E\{k^2\} - (E\{k\})^2 \\ &= E\{k^2\} - (\lambda t)^2 \end{aligned}$$

where

$$\begin{aligned} E\{k^2\} &= \sum_{k=0}^{\infty} k^2 P(k | t, \lambda) = \sum_{k=0}^{\infty} \frac{k^2(\lambda t)^k}{k!} \exp(-\lambda t) \\ &= \exp(-\lambda t) \sum_{k=1}^{\infty} \frac{k(\lambda t)^k}{(k-1)!} \\ &= \exp(-\lambda t) \left[ \sum_{k=1}^{\infty} \frac{(k-1)(\lambda t)^k}{(k-1)!} + \sum_{k=1}^{\infty} \frac{(\lambda t)^k}{(k-1)!} \right] \\ &= \exp(-\lambda t) \left[ (\lambda t)^2 \sum_{k=2}^{\infty} \frac{(\lambda t)^{k-2}}{(k-2)!} + (\lambda t) \sum_{k=1}^{\infty} \frac{(\lambda t)^{k-1}}{(k-1)!} \right] \\ &= \exp(-\lambda t) [(\lambda t)^2 \exp(\lambda t) + (\lambda t) \exp(\lambda t)] \\ &= (\lambda t)^2 + \lambda t \end{aligned}$$

therefore

$$\begin{aligned} \text{var}\{k\} &= (\lambda t)^2 + \lambda t - (\lambda t)^2 \\ &= \lambda t \end{aligned}$$

**2. (a) (ii)**

$$\begin{aligned}
P(\text{no arrivals in time interval } T) &= P(k = 0 \mid t = T, \lambda) \\
&= \frac{(\lambda T)^0}{0!} \exp(-\lambda T) \\
&= \exp(-\lambda T)
\end{aligned}$$

**2. (a) (iii)**

$$\begin{aligned}
P(\text{at least one arrival in time interval } T) &= 1 - P(\text{no arrivals in time interval } T) \\
&= 1 - \exp(-\lambda T)
\end{aligned}$$

**2. (b) (i)**

The balance equation is:

$$\lambda_{k-1}P_{k-1} + \mu_{k+1}P_{k+1} = \lambda_k P_k + \mu_k P_k$$

The solution of this equation is:

$$\begin{aligned}
\lambda_{k-1}P_{k-1} &= \mu_k P_k \\
P_k &= \frac{\lambda}{\mu} \alpha^{k-1} P_{k-1}
\end{aligned}$$

Calculating the first few terms,

$$\begin{aligned}
P_1 &= \frac{\lambda}{\mu} P_0 \\
P_2 &= \frac{\lambda}{\mu} \alpha P_1 = \left(\frac{\lambda}{\mu}\right)^2 \alpha P_0 \\
P_3 &= \frac{\lambda}{\mu} \alpha^2 P_2 = \left(\frac{\lambda}{\mu}\right)^3 \alpha^3 P_0 \\
P_4 &= \frac{\lambda}{\mu} \alpha^3 P_3 = \left(\frac{\lambda}{\mu}\right)^4 \alpha^6 P_0
\end{aligned}$$

Hence, the general solution is:

$$P_k = \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} P_0, \quad k \geq 0$$

In order to achieve a steady state solution for all state  $k$ , the arrival rate ( $\lambda_k = \lambda a^k$ ) must be smaller than the service rate ( $\mu_k = \mu$ ). If  $a \geq 1$ , it is possible that  $\lambda a^k \geq \mu$  for some  $\lambda$ ,  $\mu$ , or  $k$ . Therefore,  $\alpha$  must be  $0 \leq \alpha < 1$ .

**2. (b) (ii)**

Calculate  $P_0$  using the normalisation condition:

$$\begin{aligned}\sum_{k=0}^{\infty} P_k &= 1 \\ \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} P_0 &= 1 \\ P_0 \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} &= 1\end{aligned}$$

Therefore,

$$P_0 = \left[ \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} \right]^{-1}$$

$$\begin{aligned}P(\text{two or more people in the system}) &= 1 - P_0 - P_1 \\ &= 1 - P_0 - \frac{\lambda}{\mu} P_0 \\ &= 1 - P_0 \left(1 + \frac{\lambda}{\mu}\right) \\ &= 1 - \left(1 + \frac{\lambda}{\mu}\right) \left[ \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} \right]^{-1}\end{aligned}$$

**2. (b) (iii)**

$$\begin{aligned}\bar{\lambda} &= \sum_{k=0}^{\infty} \lambda_k P_k \\ &= \sum_{k=0}^{\infty} \lambda \alpha^k \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} P_0 \\ &= \lambda P_0 \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)+2k}{2}} \\ &= \lambda \left[ \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k-1)}{2}} \right]^{-1} \left[ \sum_{k=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \alpha^{\frac{k(k+1)}{2}} \right]\end{aligned}$$

In **2. (b) (i)**, the value of  $\alpha$  is restricted to  $0 \leq \alpha < 1$ . Consider three cases here:

**Case 1:**  $a = 0$

$$\bar{\lambda} = \lambda \left[ 1 + \frac{\lambda}{\mu} \right]^{-1}$$

$\bar{\lambda} < \lambda$ , thus a steady state solution exists

**Case 2:**  $a = 1$

$$\begin{aligned}\bar{\lambda} &= \lambda \left[ \sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \right]^{-1} \left[ \sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \right] \\ &= \lambda\end{aligned}$$

**Case 3:**  $a > 1$

In this case, both infinite sum  $\sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k-1)}{2}}$  and  $\sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k+1)}{2}}$  will not converge. Therefore, it is possible that the average arrival rate ( $\bar{\lambda}$ ) is greater than the average service rate ( $\bar{\mu}$ ), the queue continues to grow in size and a steady state distribution does not exist.

N.B. Since the service rate ( $\mu_k$ ) is constant across all states  $k$ , thus the average service rate is equal to  $\mu$ .

**2. (b) (iv)**

$$P_0 = \left[ \sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k-1)}{2}} \right]^{-1}$$

If  $\frac{\lambda}{\mu} < 1$ , it is known that

$$\sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k = \frac{1}{1 - \frac{\lambda}{\mu}}$$

and when  $a = 1$ ,

$$\begin{aligned}\sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k-1)}{2}} &\equiv \sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \\ &= \frac{1}{1 - \frac{\lambda}{\mu}}\end{aligned}$$

Therefore, when  $0 \leq \alpha < 1$ ,

$$\begin{aligned}\sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k-1)}{2}} &< \frac{1}{1 - \frac{\lambda}{\mu}} \\ \left[ \sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k-1)}{2}} \right]^{-1} &> 1 - \frac{\lambda}{\mu}\end{aligned}$$

and thus

$$P_0 > 1 - \frac{\lambda}{\mu}$$

**2. (b) (v)**

For  $0 \leq \alpha < 1$ , by observing at the expression  $P_0$ :

$$P_0 = \left[ \sum_{k=0}^{\infty} \left( \frac{\lambda}{\mu} \right)^k \alpha^{\frac{k(k-1)}{2}} \right]^{-1}$$

the infinite sum is guaranteed to converge when  $\frac{\lambda}{\mu} < 1$  as  $k \rightarrow \infty$ .

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**Analysis for  $\frac{\lambda}{\mu} \geq 1$** 


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- If  $\frac{\lambda}{\mu} = 1$ , as  $k \rightarrow \infty$ ,  $\left( \frac{\lambda}{\mu} \right)^k = 1$
- If  $\frac{\lambda}{\mu} > 1$ , as  $k \rightarrow \infty$ ,  $\left( \frac{\lambda}{\mu} \right)^k \rightarrow \infty$
- For  $0 \leq \alpha < 1$ , as  $k \rightarrow \infty$ ,  $\alpha^{\frac{k(k-1)}{2}} \rightarrow 0$

Therefore, a steady state solution does not exist for  $\frac{\lambda}{\mu} > 1$  as  $\infty \times 0$  is undefined. However, a steady state solution does exist for  $\frac{\lambda}{\mu} = 1$  as the sum converges.

In summary, the infinite sum will converge when  $\frac{\lambda}{\mu} \leq 1$ . As a result, the condition  $\frac{\lambda}{\mu} < 1$  (or more precisely,  $\frac{\lambda}{\mu} \leq 1$ ) is necessary for a steady state solution to exist.