Accela Automation®

CERS Integration Adapter

Release Notes

![Accela logo]

CERS Integration Adapter Release Notes

February 2015

Corporate Headquarters

2633 Camino Ramon
Suite 500
Bishop Ranch 3
San Ramon, CA 94583

Tel: (888) 722-2352
Fax: (925) 659-3201

www.accela.com

TABLE OF CONTENTS

PREFACE

This document contains release notes for the California Environmental Reporting System (CERS) Integration Adapter version updates.

Topics

- Revision History
- Disclaimer
- Getting Help
- Documentation Feedback

Revision History

This revision history summarizes changes made during each release of this document for all versions of this technical bulletin.

Table 1: Revision History

Date	Description
February 2015	Release notes for the CERS version update on 02/10/2015.

Disclaimer

Your environment might look and function differently than the environment described in this guide. The feature set, portlet names, toolbar options, and the display settings described in this guide reflect default settings delivered with most new installations. The settings on your system can be different from these defaults depending on the implementation package for your agency, your user permissions, and the way that your system administrator sets up your system.

Getting Help

If you need assistance or additional information, go to the Accela Success Community at https://accela.force.com/success, where you can search the knowledge base to find answers to commonly asked questions about our products and connect with public and private groups to exchange ideas and best practices with other Accela users.

If you still have questions after visiting Accela CRC site, or if you encounter any problems as you use the product, contact your system administrator. If you determine that you need professional technical assistance, have your agency's designated contact call the CRC at (888)

7-ACCELA, ext. 5 or (888) 722-2352 ext. 5. The Accela CRC is available Monday through Friday from 4:00 AM to 6:00 PM Pacific Daylight/Standard Time.

Before you call please have this information available for the CRC representative:

- The Accela product name and the version number

- Steps to reproduce the issue, including any error message or error number

- Screenshots, if possible

- Whether the problem is specific to a machine or to a user

- Exactly when the problem began

- Anything that changed on your computer or network (for example, was new software loaded?)

- A copy of your configuration file, if appropriate

Documentation Feedback

Accela's technical publications team wants to provide you with the most accurate and useful documentation possible. We welcome your feedback in helping us improve future versions of this guide. If you have feedback and want to assist in improving the documentation, please send an email message to documentation@accela.com. Please include the product name and the version number, the title of the printed manual or online help, the specific topic (copy/paste the section you are referring to), and a detailed description of your suggestion.

CERS INTEGRATION ADAPTER: VERSION 02/10/2015

This CERS Integration Adapter version was tested on Automation 7.2 FP 2 Hotfix 29.

CERS Adapter Overwriting Record tab Data in Automation 7.2 (15ACC-16899)

Previously, when the CERS adapter synchronized the data from CERS to Automation, the fields on the Record Detail tab such as "Entered by Division", "Entered by Staff", "Inspector Division", "Inspector Name" were being overwritten. This issue has been resolved. The fields on the Record Detail tab are no longer overwritten.

Duplicate Contacts Created by CERS Adapter for New Facility Records (15ACC-18391)

Previously, the CERS Adapter was creating duplicate Contacts in Automation. This issue has been fixed. The CERS adapter will not create duplicates when creating Contact records in Automation.