

# Professional Scrum Master II

## *An Advanced Scrum Master Class*

A Professional Scrum training course created by Ken Schwaber and Scrum.org



Unlike the Professional Scrum Master (PSM) course which focuses on how to use Scrum, the Scrum framework and the role of the Scrum Master, PSM II is an advanced course helping students to understand the stances that characterize an effective Scrum Master and servant-leader while diving deep into how they serve the Developers, Product Owner and organization. The course then teaches students about related practices and skills to enable them to have the right types of conversations and how to apply them to become better Scrum Masters.

### Course Overview

Over the 2 days\*, students will learn about areas critical to growing as a successful Scrum Master such as how the principles and values of Scrum help guide Scrum Masters in the decisions they make and how the Scrum Master can help change the environment of Scrum Teams, creating an environment for agility to thrive. The Scrum Master role is complex and often, a Scrum Master must be able to apply different stances in order to be effective, such as:

- The Scrum Master as a Teacher
- The Scrum Master as a Coach & Mentor
- The Scrum Master as a Facilitator
- The Scrum Master as a Change Agent

As a Scrum Master, being able to identify, and effectively apply, which stance would benefit your team the most depending on the situation or circumstance could prove to be the key to the success of your team.

As a Scrum Master, part of your role is to help management and other stakeholders across your organization understand the benefits of Scrum and Agile. Therefore, it is imperative that you have the information and background that is needed to gain credibility in order to be an effective change agent. Throughout the class, your PST will provide stories, exercises, facilitation techniques (such as “Liberating Structures”), resources and more.

There will also be time in class for the Professional Scrum Trainer (PST) to provide coaching on challenges that you and your classmates may be experiencing today or may in the future.

*\* When offered in-person, this course is generally delivered over two consecutive days. When offered as a Live Virtual Class, the course may be broken up into more, shorter days.*

### Course Learning Objectives

- What practices, tools, skills and stances make an effective Scrum Master
- How the Scrum principles and values help guide Scrum Masters in the decisions they make
- How the Scrum Master acts as a servant-leader and improve their ability in this role
- What the Scrum Master can do to support Development Teams and Product Owners to become more effective
- Ways that the Scrum Master can help to change the environment making it more conducive for Scrum Teams to be successful with greater agility
- Provide tips and techniques for the Scrum Master to work with the rest of the organization in support of their Scrum Teams
- Improve effects on the organization of a successful Scrum Master
- Dealing with team conflict
- Removing impediments



# Scrum.org/PSM II



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## Who Should Attend



The Professional Scrum Master II course is an advanced course specifically designed for experienced Scrum Masters who have a thorough understanding of the Scrum framework. It is particularly beneficial for those people with at least one year of Scrum Master experience.

## Assessment Certification

All participants completing the Professional Scrum Master II course will receive a password to attempt the Professional Scrum Master II (PSM II) assessment. PSM II class participants who attempt the PSM II assessment within 14 days of receiving their free password and do not score at least 85% will be granted a 2nd attempt at no additional cost.

You are also entitled to a 40% discount on the PSM III assessment. These industry-recognized PSM certifications require a minimum passing score.

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## Why Scrum.org

Scrum.org training provides a hands-on, activity-based learning experience using a consistent set of materials around the world no matter which of our Professional Scrum Trainers (PSTs) is teaching the course. Each course explores real-world challenges to help students apply what they learn in their roles once back at work.

Each Scrum.org course is assigned 2 stewards who work with the PST community to crowdsource the maintenance of the courseware. The stewards are ultimately responsible for collecting input on the course materials, both those that exist and potentially additions to be made and provide updates as required.

On their path to becoming a PST, they must have several years of Scrum experience. Once PST candidates apply, they then go through an extensive process that includes: interviews, validation of knowledge, training, peer reviews and more.

PSTs bring their own style and experiences with a consistent delivery of Scrum.org training around the world, so you know each course we teach is aligned with Professional Scrum, and all of your teammates are learning from the same course materials.

Find out more about [what makes Scrum.org different](#).

