

Airports Authority of India भारतीय विमानपत्तन प्राधिकरण A Public Sector Undertaking — Miniratna - Category-1

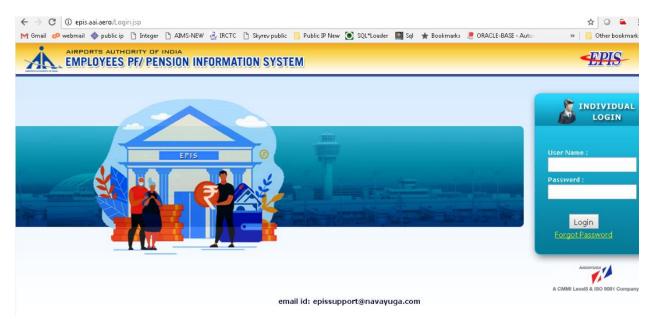
Standard Operating Procedure (SOP) to view PF Card in EPIS by AAI Employees

Contents

- Login Procedure
- Forgot Password
- Password Policy & Change Password Option
- View PF Card
- Query Handling Process

Login Procedure

1. To **View CPF Card**, open **URL** http://epis.aai.aero/Login.jsp using any browser:





Airports Authority of India भारतीय विमानपत्तन प्राधिकरण

2. Enter 'User Name' and 'Password' as per following details:

a. User Name: User Name will be last Five digits of PFID.

Example: 12345 -> 12345

01237 -> 1237(0 should not be considered if it is before the

number)

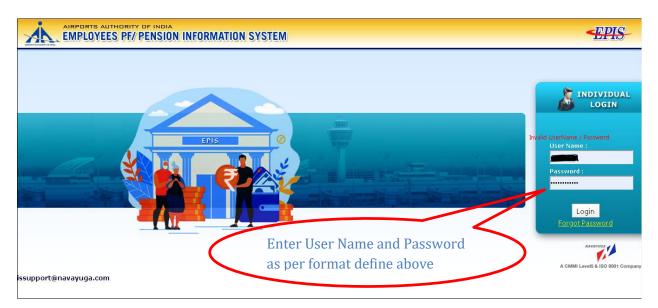
00056 -> 56(0 should not be considered if it is before the

number)

b. Password: The default Password is date of joining of the employee in the format: DDMMYYYY.

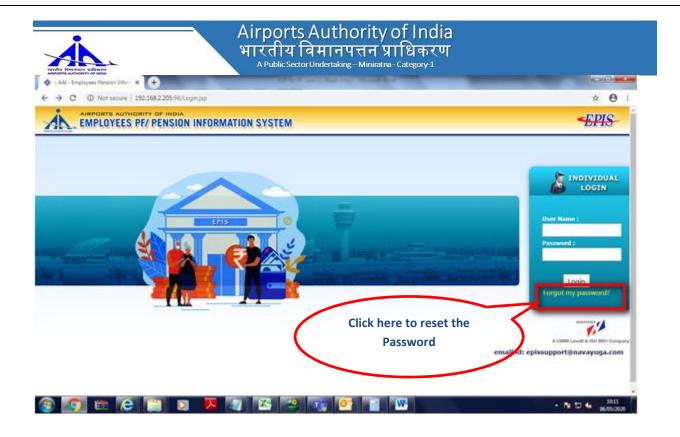
Example: 13/7/1998 -> 13071998 01/09/1978 -> 01091978

3. Enter the User Name and Password as per above mentioned format and click on Login button:

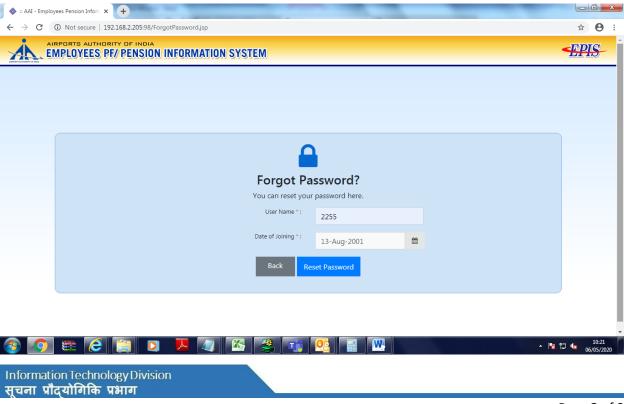


Forgot Password

4. If you encounter an Unsuccessful Login attempt due to Password issue, click on "Forgot Password" option to reset the password:



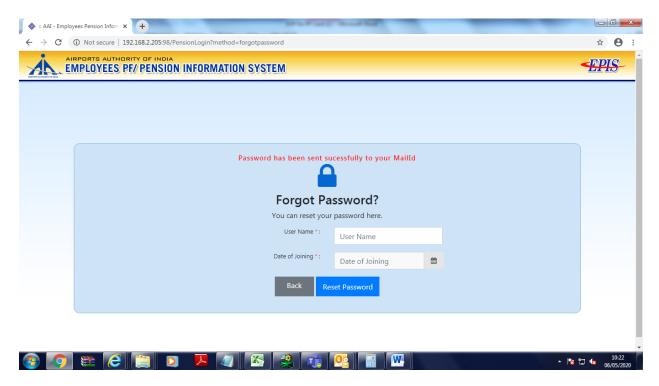
- By Clicking on the Highlighted Box shown in the above screen the page will navigate to the below screen.
- Enter User Name (as per AAI record) and Date of Joining of the Organization to reset the password.



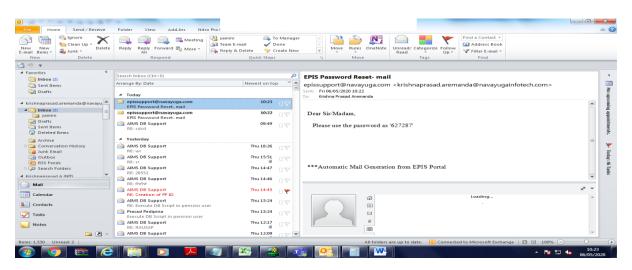


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 After the employees enter the **User Name** and **Date of joining**, the temporary password will be sent to their AAI email ID which is mapped with the PF ID details:



• If you get the alert as mentioned above i.e. "The Password has been sent successfully to your mail id", then check your mailbox for six-digit **PASSWORD**.



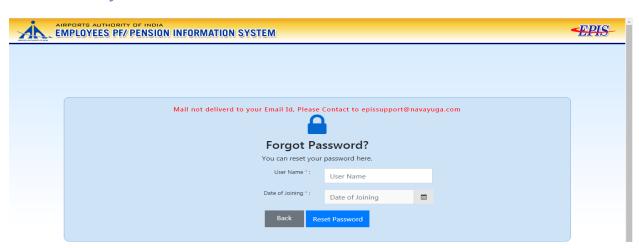


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 Now you can login to the EPIS system using PASSWORD as received in your mailbox:



• If the **User Name** or **Date of joining** does not match according to the details available in the EPIS System, you will not receive the PASSWORD on your email ID and you will see the alert as below screen.





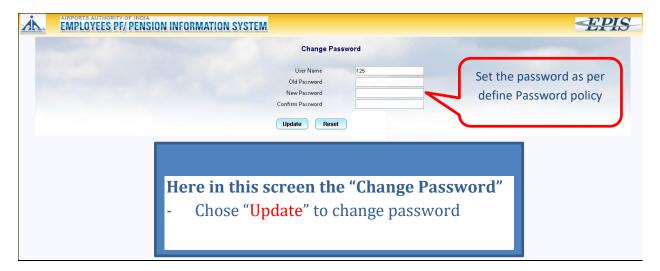
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• If the user encounters any problem during login, password reset, he / she can send the request to Technical Support team at email id epissupport@navayuga.com with the following details:

Employ Details:	
PFID:	
Date of Joining:	

Password Policy & Password Change Option

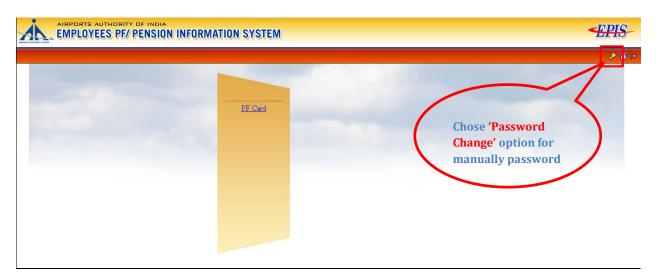
- **5.** Users must follow the password change policy as described below:
 - a. Minimum Password Length: 8 Character
 - b. Password Complexity:
 - Password shouldn't contain the User Name
 - Passwords must use at least three of the four available character types: Lowercase Letters, Uppercase Letters, Numbers, and Symbols. (Sample password: P@ssword5)
- **6.** The successful login attempt, first time the following screen will be opened:



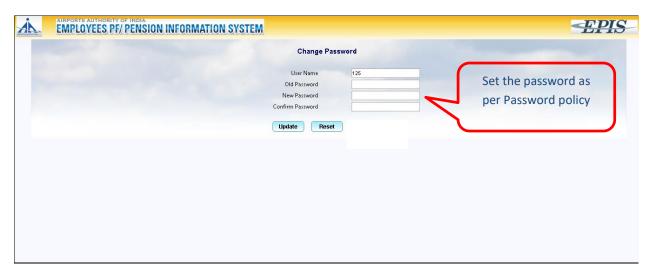


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7. Password Change Option: Apart from the above password change process, users can change the password themselves using the password change option as per the following screen shot:



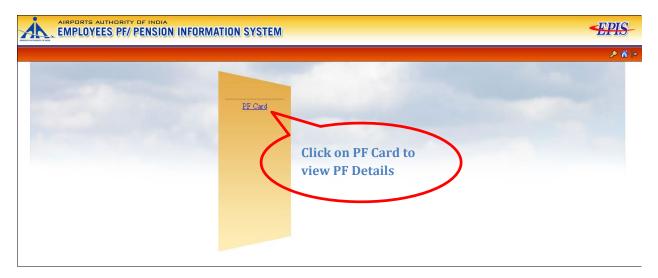
Password change option screen; user must set password as per password policy:



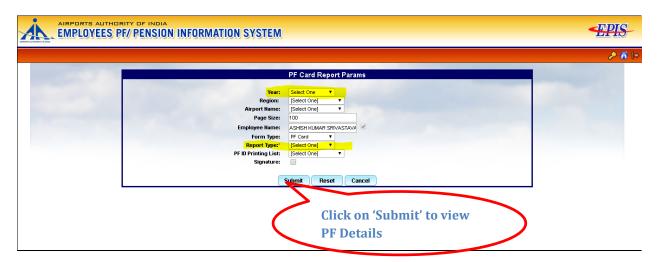


View PF Card

8. After successful login, the following screen will appear.



9. Select or Enter Parameters for PF Card Report as per below screen:



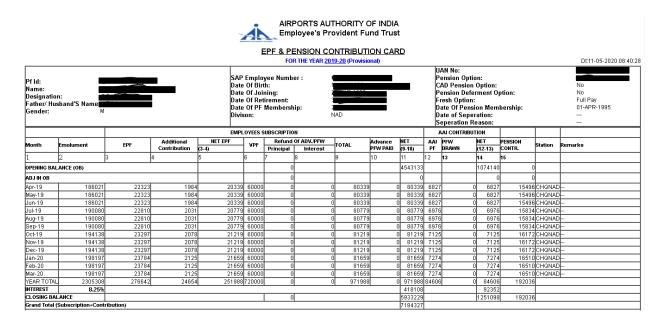
Note: Here in the above screen, **Year** and **Report type** fields are mandatory.



Airports Authority of India भारतीय विमानपत्तन प्राधिकरण

A Public Sector Undertaking – Miniratna - Category-1

10. On submission, the following screen will appear with EPF & Pension Contribution details:



To print PF Card -> Right click on PFCard Report and choose the print option to print.

Query Handling Process

- 11. Queries regarding card Master Data can be represented to the HR Dte. of the respective location who will refer the case to CHQ HR Pension Cell and Queries regarding Amount/Balance can be initially contact to the Salary Section of the respective location which will refer the case to CHQ CPF/Pension Cell for updation.
- 12. Queries regarding Login/Technical issues can be forwarded to EPIS Tech support email id epissupport@navayuga.com