



JOHNATHAN BOYD

21, Student

John is a 21-year-old male student at Monash University and his friends like to call him Johnny Boy. His daily life consists of going to university, working at his part time job at Nando's and playing sports if he has time. John is an athletic person but recently fractured his foot in a soccer game, and now he wears a cast to treat the injury and uses crutches to move around.

PAIN POINTS

- Due to the injuries to his legs, he struggles with walking down staircases
- He finds it uncomfortable to walk over tactile flooring with his crutches and would prefer to avoid them
- Due to him using crutches, doorways that need hands to operate are difficult to use

GOALS

- I want to have an online map which clearly shows me where elevators are so I can use them
- I want tactile flooring to be highlighted so that I avoid them
- I want accessible entryways to show up on the map clearly