ALEX LIU

22, Student

Alex is a 22-year-old male student currently enrolled in Monash University. When he was 4 year old he got into an accident and since then he's been paraplegic, he generally has been using a wheelchair as an assisted movement tool. Alex has just recently transferred from Deakin University to Monash, and is unfamiliar with the campus.

PAIN POINTS

- Due to using a wheelchair, he can't use stairs or escalators
- Due to him using a wheelchair, he finds it difficult to get around certain obstacles
- He struggles to find the optimal route to the nearest elevator

GOALS

- I would like to see the staircases and elevators to be clearly differentiated
- I would like to see accessible doorways to be clearly labeled, and obstacles to be highlighted so I can avoid them