



HARRY AUGUST

70, Lecturer

Harry is a 70-year-old male lecturer at Monash University. His family has a history of developing glaucoma, and has been diagnosed with it for a few years. Harry is legally blind and also has a mobility impairment and requires a cane to walk around. Harry has not been able to attend on campus since 2020 due to the ongoing COVID-19 pandemic and him being a part of the moderate risk group, he has since forgotten most of the campus's layout and would like to familiarise himself with it prior to coming back onto campus.

PAIN POINTS

- He dislikes using manual doors due to his mobility impairment
- He needs rooms and empty spaces to be clearly separated
- He has difficulty discerning obstacles and hazards that obstruct his navigation

GOALS

- I want to see all the rooms and what they are
- I want to see where accessible entryways are
- I want to know where potential obstacles may be located on the map so I can prepare a detour