

1. Terms and Conditions

Welcome to Dynasty. These Terms and Conditions ("Terms") govern your access to and use of our website and the purchase of products offered herein. By accessing the website, browsing, or making a purchase, you agree to be legally bound by these Terms. If you do not agree to these Terms, you must refrain from using our services.

All products listed on Dynasty are subject to availability and may be withdrawn at our sole discretion without notice. Dynasty reserves the right to refuse service to any individual or entity at any time, without the obligation to provide a reason. Pricing and availability are subject to change without prior notification. While we strive to ensure accuracy in product descriptions and images, slight variations may occur, and we shall not be held liable for discrepancies.

The unauthorized reproduction, distribution, modification, display, or transmission of any content on this website is strictly prohibited. For any concerns or clarifications, you may contact us at support@dynastyworld.in.

2. Return and Exchange Policy

At Dynasty, customer satisfaction is of paramount importance. However, due to the nature of our merchandise and our commitment to maintaining product hygiene and quality, we do not offer returns or refunds. Only exchanges are permitted, subject to the following terms.

An exchange request must be initiated within forty-eight (48) hours of delivery. Customers are required to email support@dynastyworld.in, providing a detailed description and photographic evidence of the defect or damage. Exchanges shall be entertained solely in cases where the product is received in a defective or damaged condition, and not for reasons of personal preference.

Products must be unused, unworn, and returned in their original packaging. Dynasty reserves the right to deny an exchange if, upon inspection, the returned product is found to have been used, tampered with, or damaged post-delivery.

The cost of shipping the product for exchange shall be borne solely by the customer. Dynasty shall not be responsible for any loss or damage incurred during the return shipping process. Exchanges shall be processed only after the returned product passes our quality checks.

3. Shipping Policy

Dynasty endeavors to dispatch all confirmed orders within one (1) to two (2) business days, subject to operational exigencies. Upon dispatch, standard delivery timelines range between three (3) to seven (7) business days, depending on the delivery location and logistical factors.

While we strive to ensure timely delivery, delays may occur due to unforeseen circumstances including but not limited to courier delays, natural disasters, or governmental restrictions. Dynasty shall not be held liable for any such delays beyond its reasonable control.

Customers will receive shipping confirmation and tracking details via email upon dispatch. All deliveries shall be made through reputed third-party logistics providers, including but not limited to Delhivery.

At present, Dynasty offers shipping exclusively within the territory of India.

4. Cancellation Policy

Once an order is placed on the Dynasty website, it shall be deemed final and cannot be cancelled under any circumstances. This policy is applicable to all modes of payment, including prepaid and Cash on Delivery ("COD") orders.

Given the high incidence of fraudulent activities associated with COD orders, customers are urged to ensure their full commitment before placing an order. Dynasty reserves the right to blacklist or refuse service to customers exhibiting a pattern of COD order refusals or cancellations.

By placing an order, you acknowledge and accept the irrevocable nature of the transaction.

5. Product Display and Accuracy Policy

Dynasty is committed to providing the most accurate visual representation and description of its products. All product images are captured using high-quality professional equipment under carefully controlled lighting conditions to reflect the true attributes of the merchandise.

However, minor variations in color, texture, and appearance may occur due to factors beyond our control, including but not limited to the lighting environment during photography, device screen settings, and individual perception. Such variations shall not constitute a defect or grounds for return or exchange.

By purchasing from Dynasty, you acknowledge and accept the possibility of slight discrepancies between product images and actual products.

End of Document

By using this website, you agree to be bound by Dynasty's Terms & Conditions, Return & Exchange Policy, and Privacy Policy

PLACE ABOVE COPYRIGHT FOOTER

Perfect!

I'll draft your **Privacy Policy** right now — matching the same formal, legal style I used earlier. (Since you're a new brand, I'll keep it simple but complete — enough to cover you legally.)

Dynasty – Privacy Policy

1. Introduction

Dynasty ("we," "us," "our") is committed to safeguarding the privacy of all individuals who access our website or provide their personal information through any interaction with us. This Privacy Policy outlines how we collect, use, protect, and disclose your information.

By using this website, you consent to the practices described in this Privacy Policy.

2. Information We Collect

We may collect and store the following information when you place an order, register on our website, or contact us for any service:

- Full Name
- Billing and Shipping Address
- Email Address
- Mobile Number
- Payment Details (processed through secure third-party gateways)
- Any other information voluntarily provided by you

We do not collect or store sensitive payment information such as card numbers or CVV codes directly; all online payments are securely processed through authorized payment providers.

3. Use of Information

The information collected may be used for the following purposes:

- To process and fulfill your orders
- To communicate with you regarding your purchases, queries, or service requests
- To send you transactional updates, shipping details, or service-related notifications
- To improve our products, services, and customer experience
- To comply with legal obligations

We do not sell, rent, or trade your personal information to any third parties for marketing or other commercial purposes.

4. Data Protection

Dynasty adopts reasonable and appropriate security measures to protect the confidentiality and integrity of your personal information against unauthorized access, disclosure, or destruction. However, no method of transmission over the internet or method of electronic storage is entirely secure, and therefore we cannot guarantee absolute security.

5. Sharing of Information

We may disclose your information in the following circumstances:

- To trusted third-party service providers, such as logistics partners and payment processors, solely for the purpose of fulfilling your orders and processing transactions.
- When required by law or legal process to disclose your information to authorities.
- To protect our rights, customers, or business interests, including fraud prevention.

All third-party service providers are contractually obligated to safeguard your data.

6. Cookies and Tracking Technologies

Dynasty may use cookies and similar tracking technologies to enhance your browsing experience, analyze website traffic, and customize content.

By using our website, you consent to our use of cookies. You may choose to disable cookies through your browser settings; however, this may affect certain functionalities of the website.

7. Your Rights

You have the right to access, correct, update, or request deletion of your personal information at any time. To exercise these rights, please contact us at support@dynastyworld.in.

Please note that we may retain certain information as required by law or for legitimate business purposes.

8. Changes to This Privacy Policy

Dynasty reserves the right to modify this Privacy Policy at any time without prior notice. Changes will become effective immediately upon posting on the website.

It is your responsibility to review this Privacy Policy periodically to stay informed of any updates.

9. Contact Information

For any questions, concerns, or requests relating to your personal data or this Privacy Policy, please contact us at:

Email: support@dynastyworld.in

Business Name: Dynasty

End of Privacy Policy