

## Centers of Excellence - Updated Portfolio

Accion Labs organizes its capabilities and expertise into centers of excellence, each of which aligned with strategic pillars. Each CoE represents both a service offering to clients and a strong capability of the organization:

### Digital Products CoEs

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
1	Experience Design	User experience and interface design expertise	UI/UX methodologies, accessibility standards, user research, prototyping, design systems	BREEZE, Breeze.AI	Figma, Sketch, Adobe XD, InVision, Axure
2	Software Architecture	Technical software design patterns and practices	Microservices, event-driven architecture, domain-driven design, system integration, API design	BREEZE, Breeze.AI, AzureSmart	Microsoft Azure, Spring Boot, Node.js, React, Angular
3	Product Management	Product development and lifecycle management	Product roadmaps, feature prioritization, market research, user story development, backlog management	BREEZE, Breeze.AI	JIRA, Confluence, Miro
4	Application Reengineering	Legacy system modernization approaches	Code refactoring, migration methodologies, technical debt reduction, platform modernization	BREEZE, Breeze.AI, Legacy Migration, CodeAssist	SonarQube, Refactoring tools, Modernization platforms
5	Software Quality	Software Testing	Front End, Back End, Functional,	Nexial	Selenium, TestComplete,

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
	Assurance and Testing	during implementation and deployment	Regression, End-to-End, Performance, Security, Test Data Generation		Cucumber, Apache Jmeter, Katalon, TestRail
6	Application Integration	Integration between multiple applications	Realtime Integration, Batch Integration, Integration Platform Implementation, Custom Integration Platforms	BREEZE	Boomi, Airbyte, Workato, Mulesoft, Apache Nifi
7	Product Portfolio Rationalization	Optimization of product ecosystems	Application portfolio assessment, consolidation planning, retirement strategies, technology standardization	BREEZE, Breeze.AI	ServiceNow Ticket Analysis
8	Modern UI Development	Frontend implementation approaches	Web application development, mobile applications, microfrontend architecture, modern JavaScript frameworks	BREEZE, Breeze.AI	React, Angular, Vue.js, Flutter, Ionic
9	Blockchain & dApps	Distributed ledger technology implementation	Smart contracts, crypto platforms, decentralized applications, consensus mechanisms	Accion Maze	Cardano, Ethereum, Hyperledger Fabric, Solidity, Polkadot
10	IoT & Connected Systems	Internet of Things solutions	IoT architecture, sensor integration, edge computing,	DataOps, Streaming Data	Microsoft Azure IoT, AWS IoT, Google

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
		and edge computing	real-time processing, device management		Cloud IoT, ThingWorx
11	AI-Powered Products	AI-enhanced digital products and copilots	Copilot architecture, AI assistants, intelligent features, human-AI collaboration, prompt engineering	Custom Copilots, KAPS	Microsoft Copilot, OpenAI, Anthropic, Hugging Face

## Data CoEs

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
1	Data Architecture & Engineering	Data pipeline and infrastructure design	ETL/ELT processes, data warehouse design, data lake implementation, data modeling	DataOps, Data Extractors	AWS, Microsoft Azure Data Factory, Informatica, Talend, Matillion
2	Analytics & Business Intelligence	Insights generation and visualization	Dashboard creation, reporting solutions, metrics definition, data discovery	DataOps, Semantic Layer	Snowflake, Power BI, Tableau, Looker, Qlik
3	Big Data & Realtime Analytics	Large-scale and streaming data processing	Distributed processing, event streaming, realtime dashboards, complex event processing	DataOps, Streaming Data	Apache Kafka, Spark, Flink, Databricks, Snowflake
4	AI/ML	Artificial intelligence and machine learning	Machine learning models, deep learning, NLP, computer vision, MLOps, model	KAPS, Gen AI in a Box	Microsoft Azure ML, TensorFlow, PyTorch, AWS SageMaker,

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
			deployment		Hugging Face, LLMs
5	Data Governance & Privacy	Data management and protection frameworks	Data catalogs, metadata management, data quality, security controls, regulatory compliance	DragonFly	Collibra, Informatica, Alation, OneTrust
6	Healthcare Data Solutions	Specialized healthcare data expertise	HIPAA compliance, clinical data models, claims processing, interoperability standards	eZeBenefits, KnowledgeMesh, HL7 Gateway	FHIR, Epic, Cerner, HL7
7	Data Transformation & Migration	Data migration and quality enhancement	Data profiling, cleansing, migration strategies, validation frameworks	D-Data, Data Extractors	Talend, Informatica, Microsoft Azure Data Factory, AWS Glue
8	Medical Imaging & Diagnostics	AI-powered medical image analysis	Image preprocessing, feature extraction, diagnostic models, clinical integration	MIDAS, KnowledgeMesh	NVIDIA Clara, TensorFlow, PyTorch, MONAI
9	Enterprise Search & Knowledge Management	Unified search and discovery	Knowledge graphs, semantic search, content indexing, information retrieval	Cognitive Search, KAPS, BizBrain	Elasticsearch, Neo4j, Apache Solr, Microsoft SharePoint

## Cloud CoEs

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
1	Microsoft Azure	Azure cloud implementation	Azure architecture, Azure DevOps,	Azure Smart Cloud	Microsoft Azure

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		tion and management	Azure Data services, Azure AI	Migration, Breeze for AKS, Azure Smart Data Platform	
2	Amazon Web Services (AWS)	AWS cloud implementation and management	AWS architecture, CloudFormation, AWS services, serverless	BREEZE for AWS	AWS
3	Google Cloud Platform (GCP)	GCP implementation and management	GCP architecture, Google services, Kubernetes, Anthos	Cloud Map	Google Cloud Platform
4	Multi-Cloud Management	Management across cloud providers	Multi-cloud governance, hybrid cloud, abstraction layers	Cloud Map	AWS, Microsoft Azure, Google Cloud, IBM Cloud
5	Cloud Native Security	Security for cloud environments	Security architecture, compliance frameworks, DevSecOps	DevOps Playbook	Veracode, HashiCorp Vault, Prisma Cloud, Aqua Security
6	DevOps & SRE	Continuous delivery and reliability	CI/CD pipelines, infrastructure as code, monitoring, incident management	Declare, DevOps Playbook	Jenkins, GitHub Actions, GitLab CI, Terraform, Ansible
7	FinOps & Cloud Economics	Cloud cost optimization	Cost modeling, resource optimization, chargeback models, spending analytics	Cloud Map	CloudHealth, Cloudability, Azure Cost Management
8	<b>Application Security</b>	<b>Application security and</b>	<b>Security architecture, threat modeling, secure</b>	<b>DevOps Playbook ,</b>	<b>Veracode, SonarQube, OWASP ZAP,</b>

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
		<b>compliance</b>	<b>coding, vulnerability assessment, compliance frameworks, security testing</b>	<b>Strategic Guardrails</b>	<b>Checkmarx, Fortify, Snyk</b>
9	<b>Performance Engineering</b>	<b>Application performance optimization</b>	<b>Performance testing, load testing, capacity planning, performance monitoring, bottleneck analysis, scalability engineering</b>	<b>Cloud Map, DevOps Playbook</b>	<b>JMeter, LoadRunner, New Relic, AppDynamics, Dynatrace, Gatling</b>

## Automation CoEs

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
1	Salesforce	CRM and platform implementation	Salesforce customization, Lightning, Apex, integration patterns	Data Extractors	Salesforce, IBM
2	ServiceNow	ITSM platform implementation	ServiceNow configuration, workflow automation, CMDB, service portal	Support Assistant, Autonomous Support	ServiceNow
3	Robotic Process Automation (RPA)	Process automation with software robots	RPA development, implementation methodologies, bot orchestration	Autonomous Support, BBOTs	UiPath, Automation Anywhere, Blue Prism, Microsoft Power Automate
4	Autonomous Support	AI-driven support solutions	Self-healing systems, automated troubleshooting,	Autonomous Support,	ServiceNow, IBM Watson AIOps, Dynatrace,

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
			predictive support	KAPS	Splunk
5	Agentic Workflow Automation	AI-driven autonomous workflow orchestration	Multi-agent workflow design, autonomous task execution, intelligent process routing, workflow reasoning, decision automation, cross-system orchestration	Workflow Agents, KAPS, BizBrain	Microsoft, NVIDIA, OpenAI, Anthropic, Hugging Face, UiPath, Automation Anywhere
6	Voice & Conversational Automation	Voice and language interfaces	Chatbots, voice assistants, conversation design, NLP implementation	HealthScribe, B-BOTs	Microsoft Bot Framework, DialogFlow, Rasa, Amazon Lex
7	Process Mining & Discovery	Process analysis and improvement	Business process mapping, bottleneck identification, optimization modeling	Autonomous Support	Celonis, UiPath Process Mining, ABBYY Timeline
8	API Management & Integration	API strategy and implementation	API design, gateway management, integration patterns, API security	BREEZE	Apigee, Kong, MuleSoft, AWS API Gateway, Azure API Management
9	Intelligent Document Processing	Document analysis and extraction	OCR, document understanding, form processing, classification	Data Extractors, D-Data	ABBYY FlexiCapture, Kofax, UiPath Document Understanding
10	<b>Low-Code/No-Code Development</b>	<b>Rapid application development platforms</b>	<b>Citizen development, visual development, workflow automation, business process apps, rapid prototyping,</b>	<b>BREEZE, Autonomous Support</b>	<b>Microsoft Power Platform, OutSystems, Mendix, Appian, ServiceNow App Engine</b>

CoE	Description	Key Competencies	IP Assets	Platforms	Technologies
			<b>integration connectors</b>		

## Cross-Pillar CoEs

CoE	Description	Key Competencies	Platforms
Strategic Consulting	Business-focused technology advisory	Digital transformation strategy, technology roadmapping, business process optimization	Enterprise Architecture frameworks, Industry best practices
Innovation Lab	Emerging technology exploration	Technology radar, proof of concepts, innovation workshops, emerging technology evaluation	Dell, Lenovo, NVIDIA, Emerging tech vendors