



Technology Modernization & Application Reengineering



Accion Labs - Extended Business * IT Transformation Partner

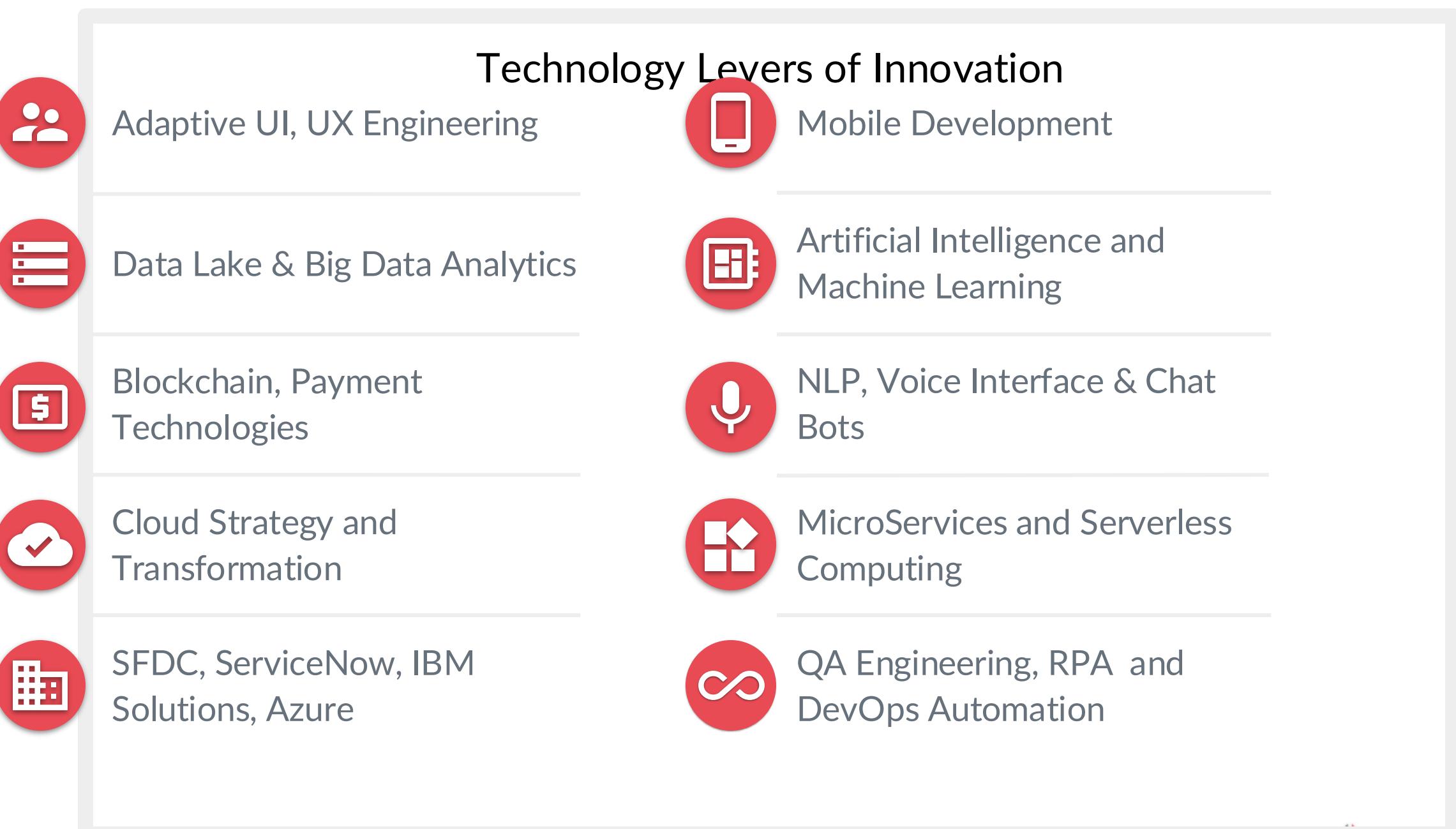
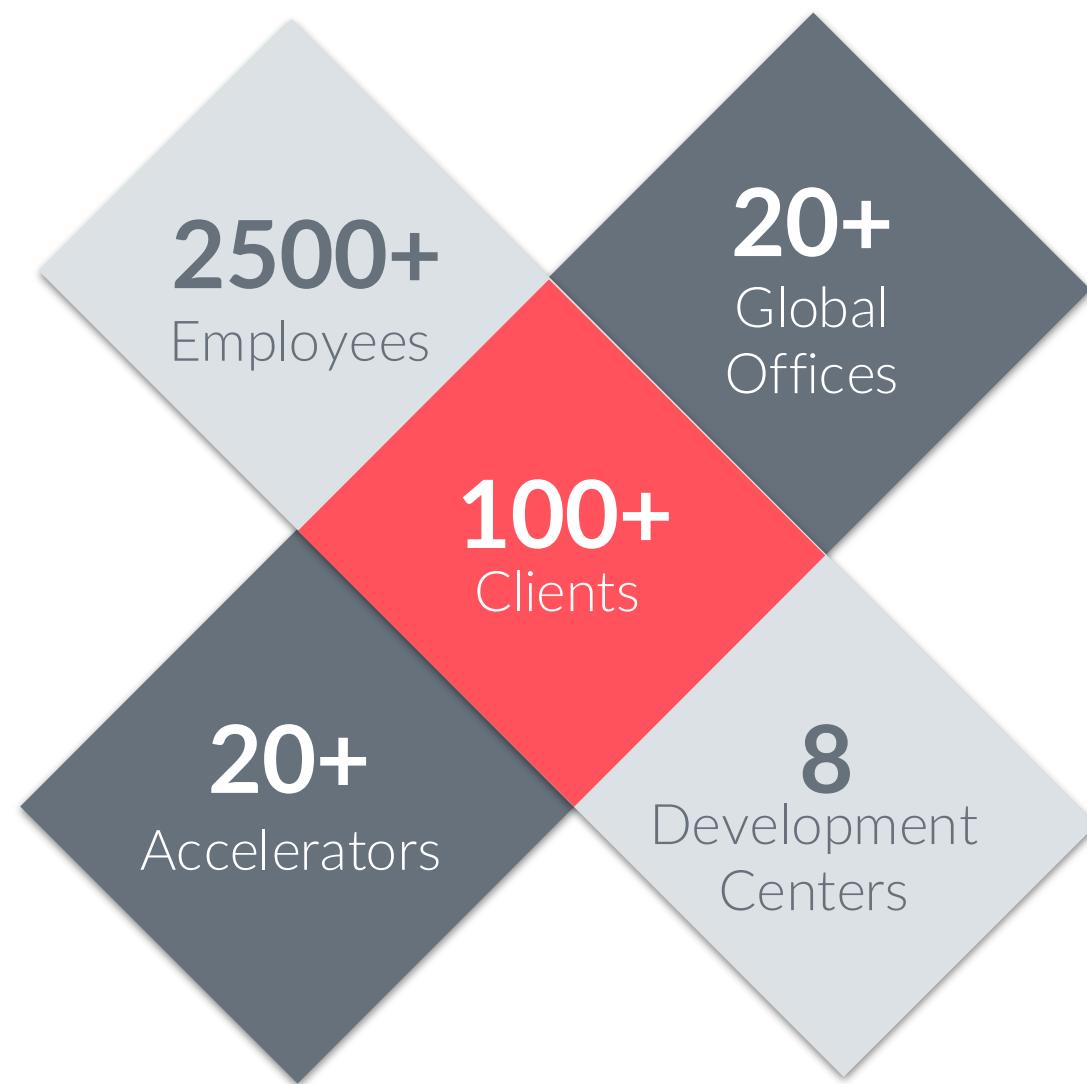
**Accionlabs Improving
Businesses and Lives through Innovation**



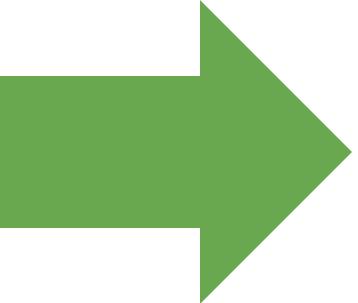
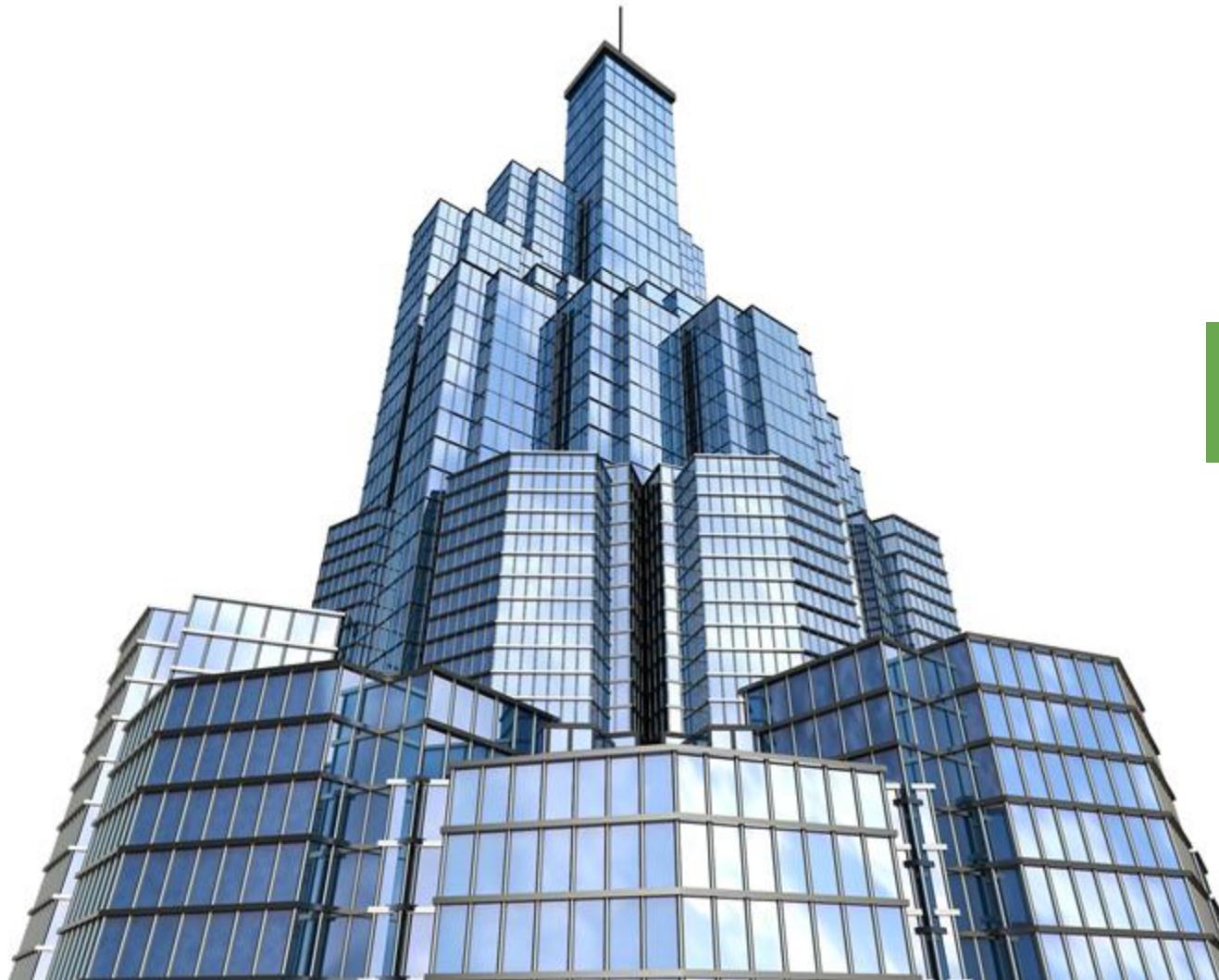


An Innovation Engineering Company

Transforming businesses through Technology Levers of Innovation



Using Innovation Engineering to Modernize Applications



BUILT TO LAST

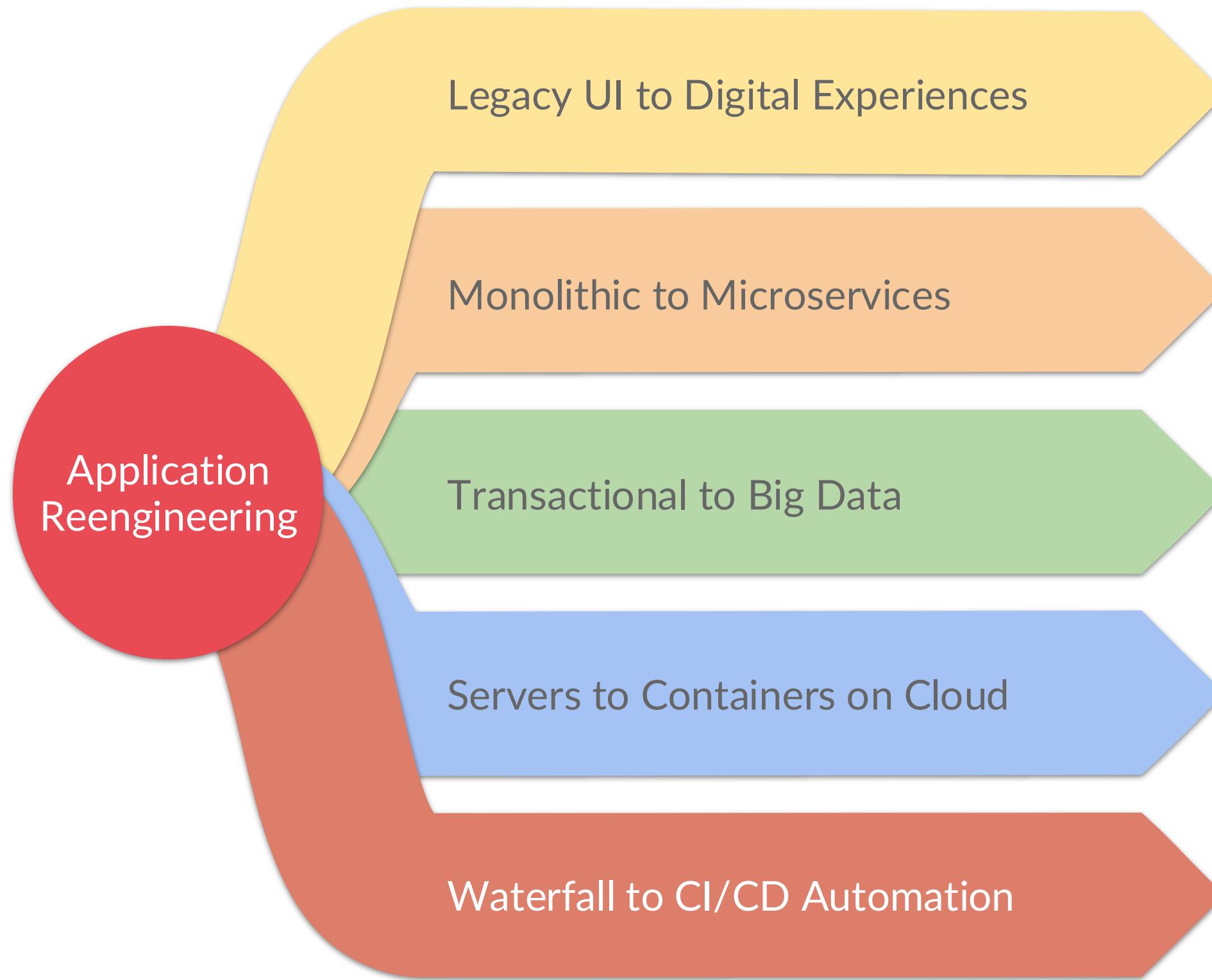
- Large, monolithic silo applications & infrastructure
- High time and cost to add new features
- Manual, waterfall development process
- High technical debt

BUILT FOR CHANGE

- Integrated platform composed of loosely coupled, containerized microservices
- Automated, agile development process
- Fast and cheap to add new features
- Low technical debt



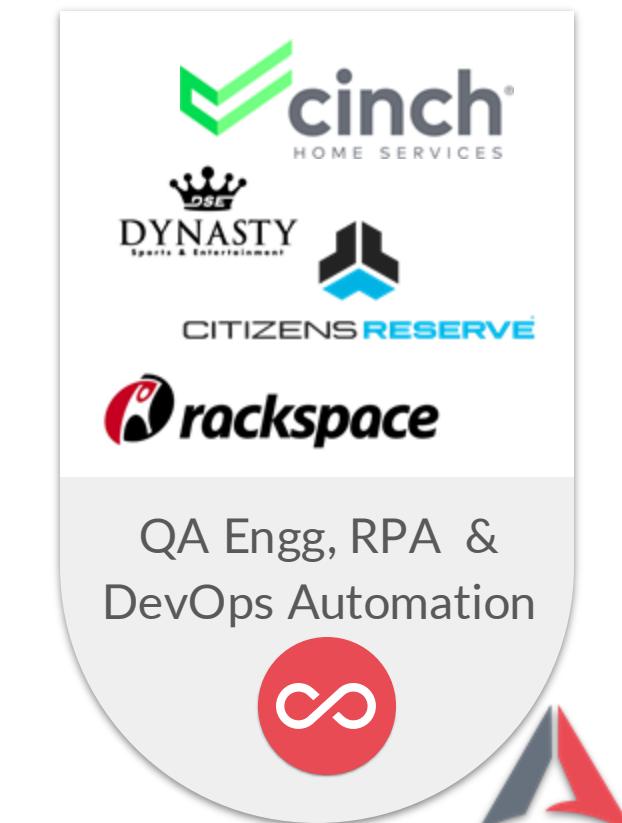
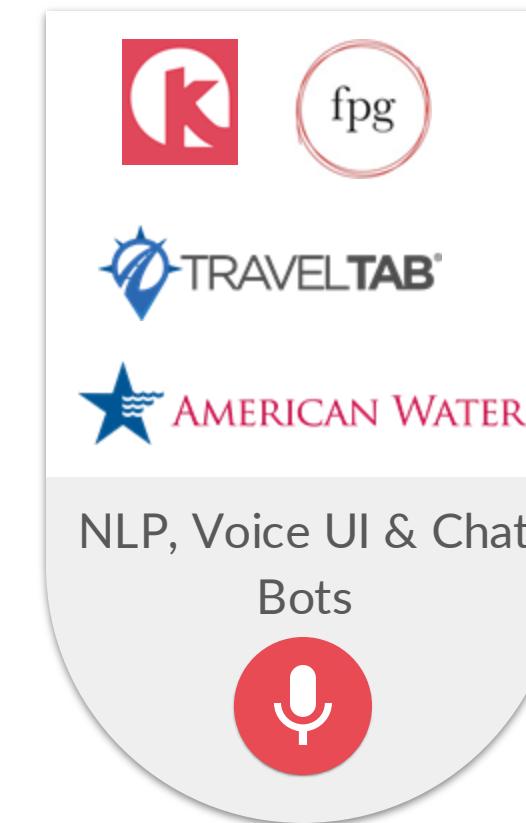
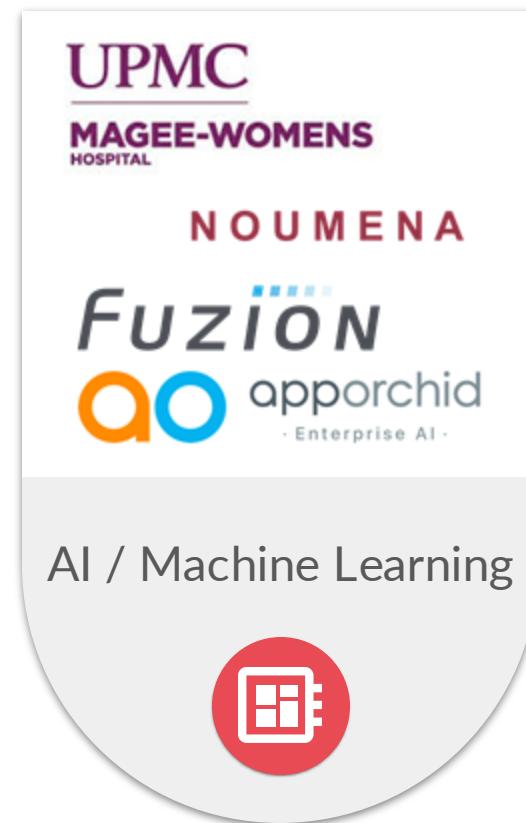
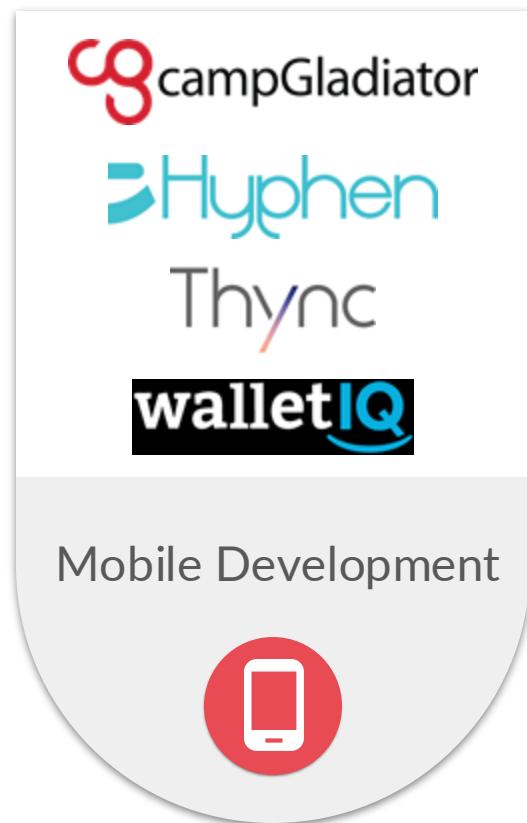
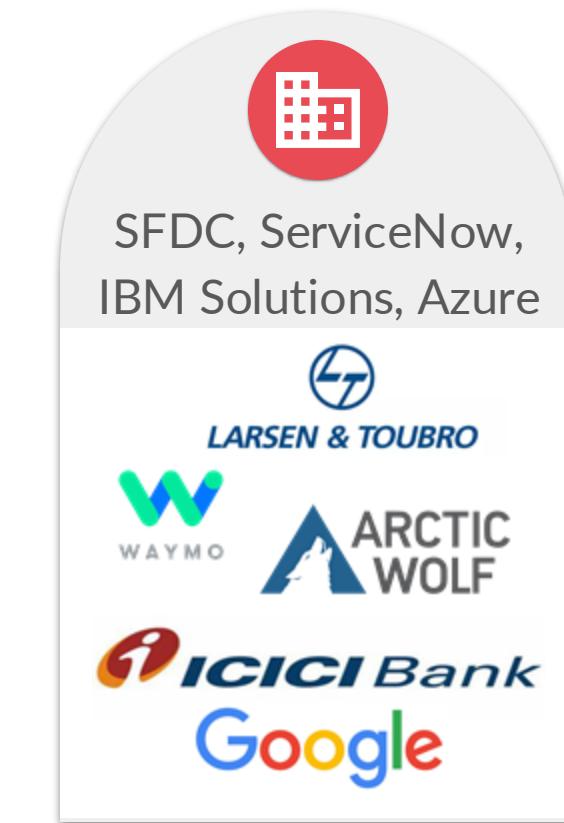
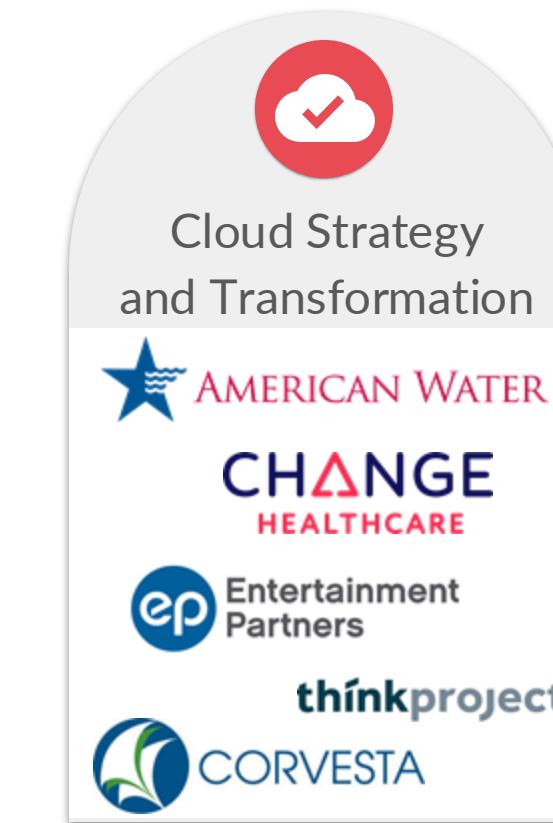
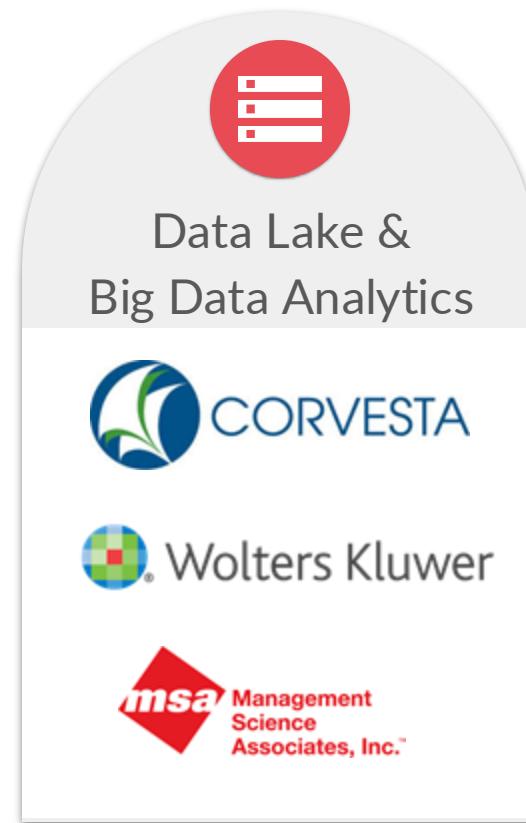
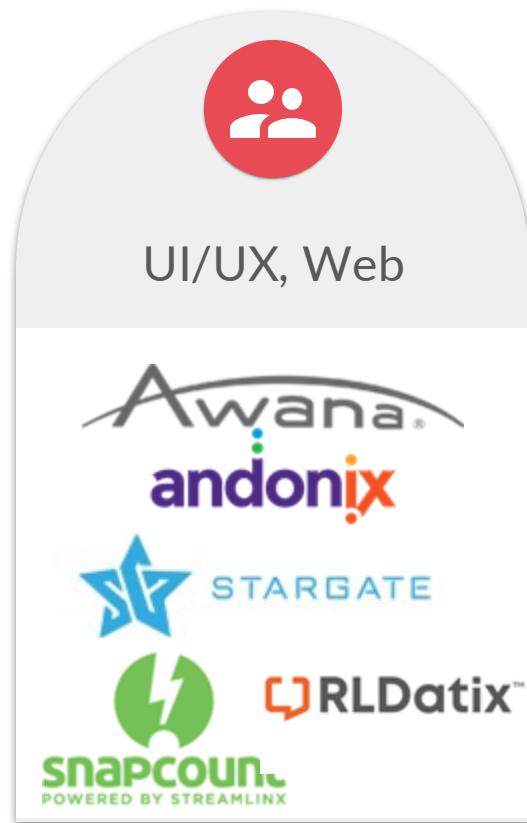
Reengineering / Modernization Work Streams



- Accion helps clients to re-engineer their legacy software applications into scalable, high performing Digital Products
- Multiple re-engineering work streams are prioritized and executed in parallel
- Applications are re-engineered in iterative releases, so that customers can adopt new products in stages
- Accion helps to develop, maintain and implement the re-engineered digital products
- Accion Breeze provides a comprehensive foundation for building digital platforms

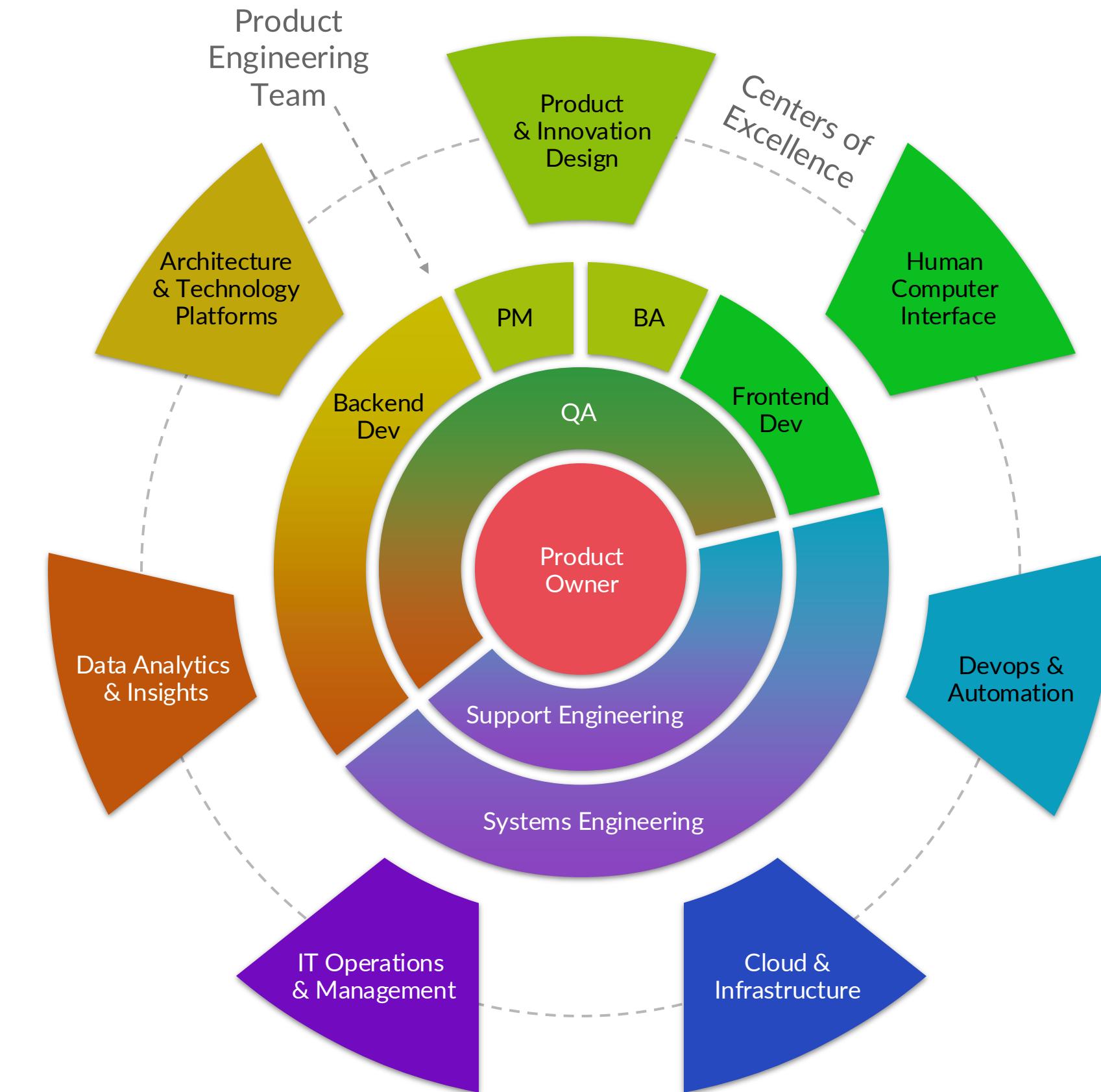


Our Application Reengineering Portfolio



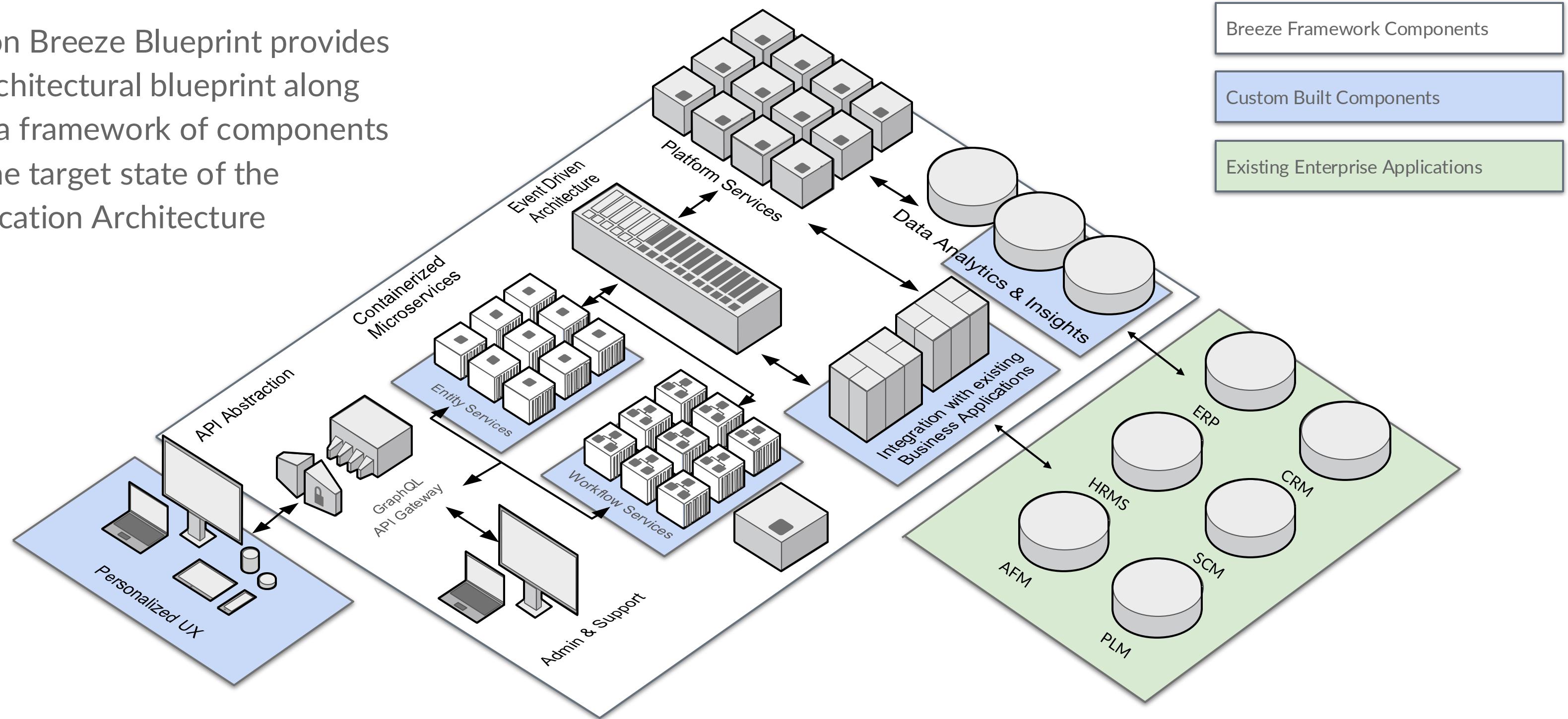
Reengineering Planning and Execution

- Accion's leadership works closely with clients' business and technical leadership to define the technology modernization and application re-engineering roadmap
- Accion's teams collaborate with and extend clients' core Product Engineering teams to complement in-house skills and capacity
- Accion's Centers of Excellence provide guidance in best practices, solution blueprints, technology selection guidelines, reusable components and platforms that accelerate the reengineering process
- The implementation is carried out in multiple incremental releases that provide well defined business value to users



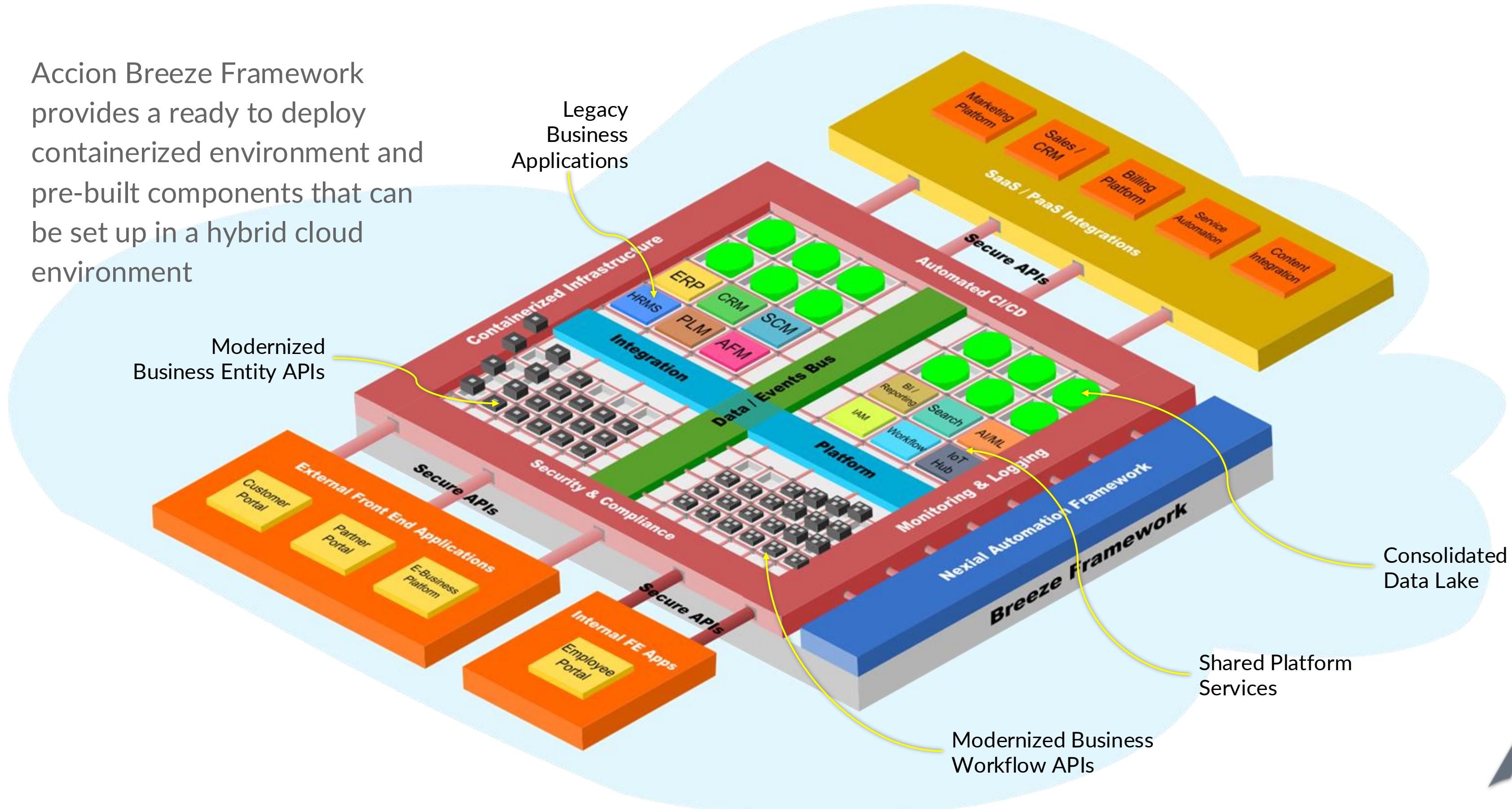
"Built For Change"- Breeze Architecture Blueprint

Accion Breeze Blueprint provides an architectural blueprint along with a framework of components for the target state of the Application Architecture



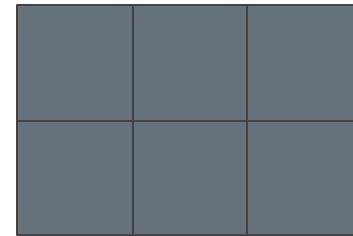
Ready to Deploy Containerized Framework

Accion Breeze Framework provides a ready to deploy containerized environment and pre-built components that can be set up in a hybrid cloud environment

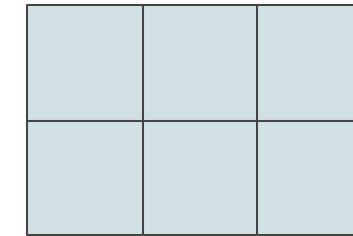


Re-Engineering Approaches

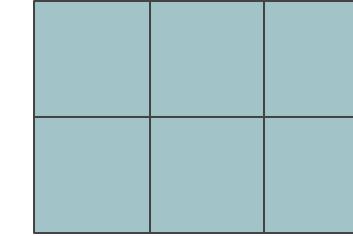
Tech Debt Addressal



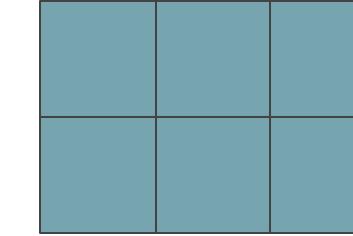
Legacy



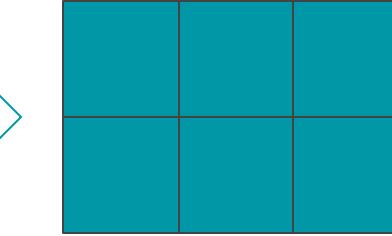
Release / PI 1



Release / PI 2



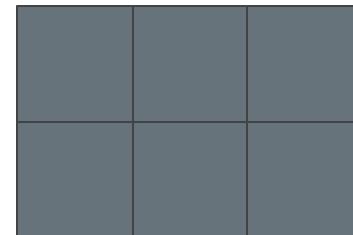
Release / PI 3



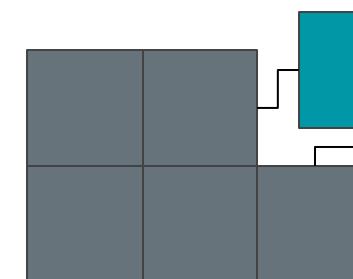
Modern

Incremental

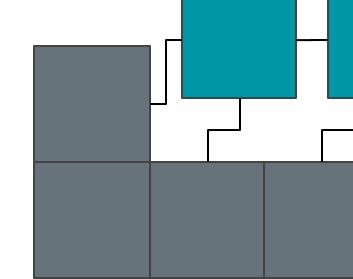
Parallel Development & Integration



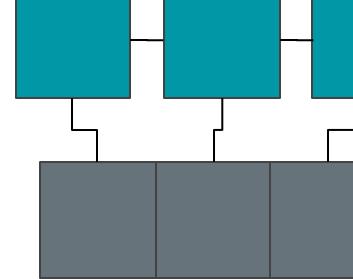
Legacy



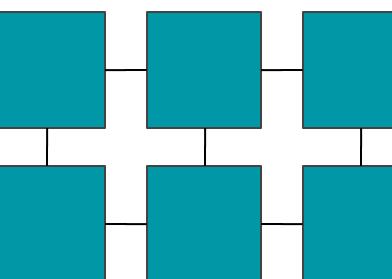
Release / PI 1



Release / PI 2



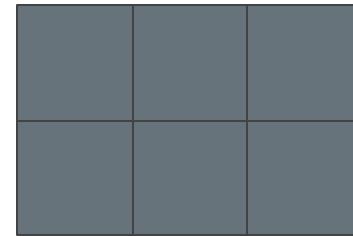
Release / PI 3



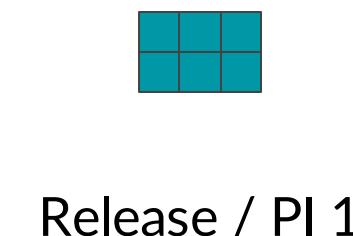
Modern

Greenfield

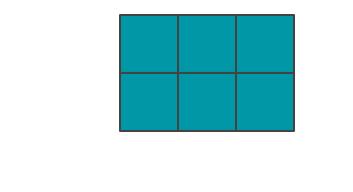
Incremental Value Delivery



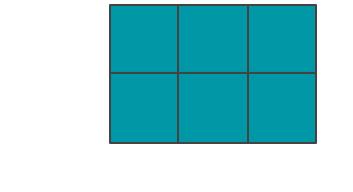
Legacy



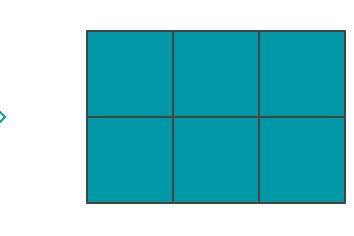
Release / PI 1



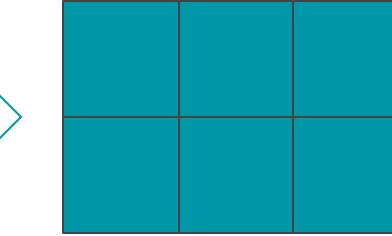
Release / PI 2



Release / PI 3

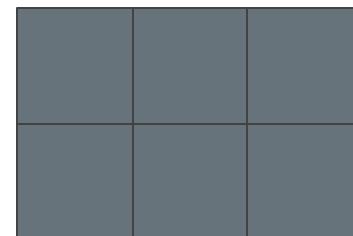


Release / PI 4



Modern

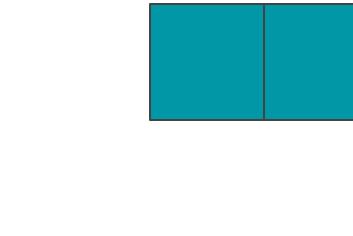
Module by Module



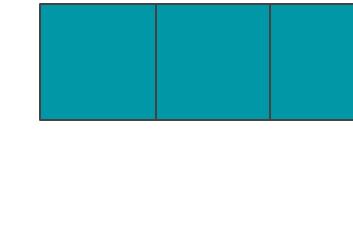
Legacy



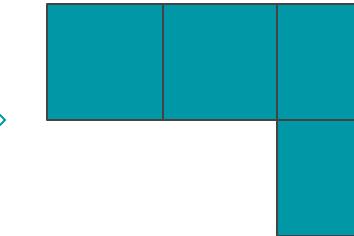
PI 1



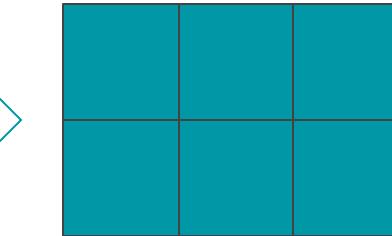
PI 2



PI 3



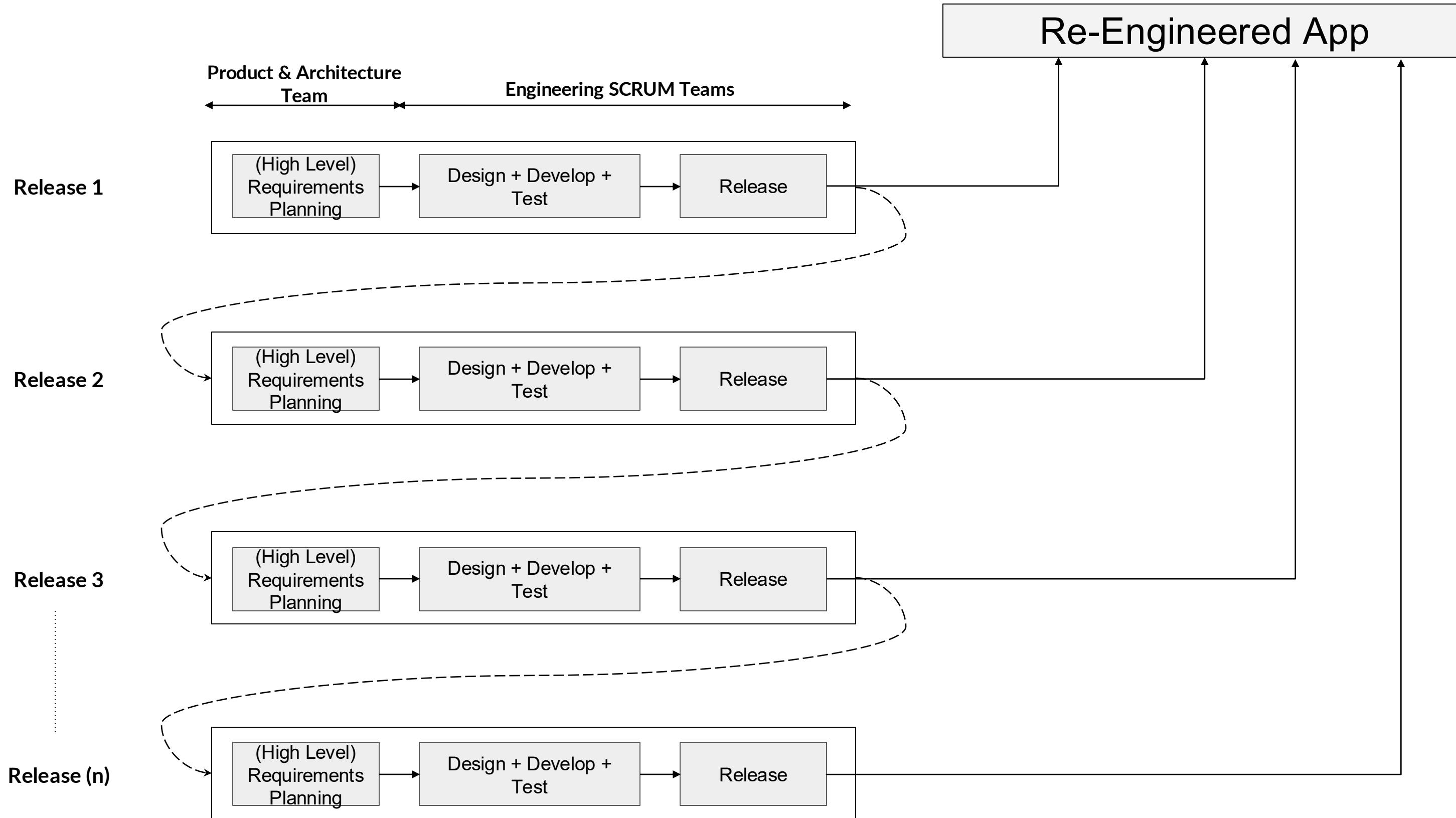
PI 4



Modern

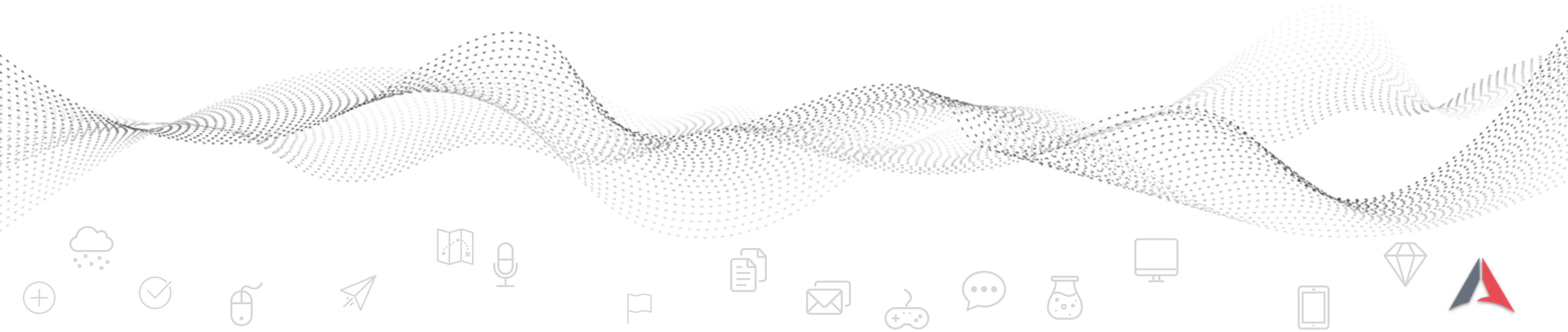


Time Boxed Release Methodology





Reengineering Case Studies



Case 1: Utilities Platform Reengineering

Legacy Architecture

- Large Monolithic Legacy Systems
 - Operations Management - SAP
 - Billing & Payments - Paymentus
 - Sales Management - Salesforce
 - Customer Service - MS Dynamics
 - Email & Calendars - Office 365
 - Identity - MS Active Directory
- Legacy Silo Portals / Apps
 - Website - Content - DotNetNuke
 - Intranet - MS Sharepoint
 - Customer Portal - Oracle Portal System
 - Field Service - Native Windows Apps
- Legacy Infrastructure
 - On Premise Data Center
 - Legacy Infrastructure Investments
 - Internal IT Support
 - Performance & Scalability Issues

Problem Areas

- Inability to add New Features
 - Average time to release new features > 6 months
- Legacy technologies fatigue
 - No support from vendors
 - Upgrade paths too complex or costly
 - High level of internal customization
 - Undocumented features
 - Little / No support for REST APIs
- Bad User Experience
 - Legacy portals provide poor UI/UX
 - Tightly coupled to backend technologies
 - Inability to integrate features across systems
- Brittle Infrastructure
 - Legacy investments in IT infrastructure
 - High internal costs
 - No easy path for cloud migration



Reengineering Approach

Platform Reengineering using Breeze

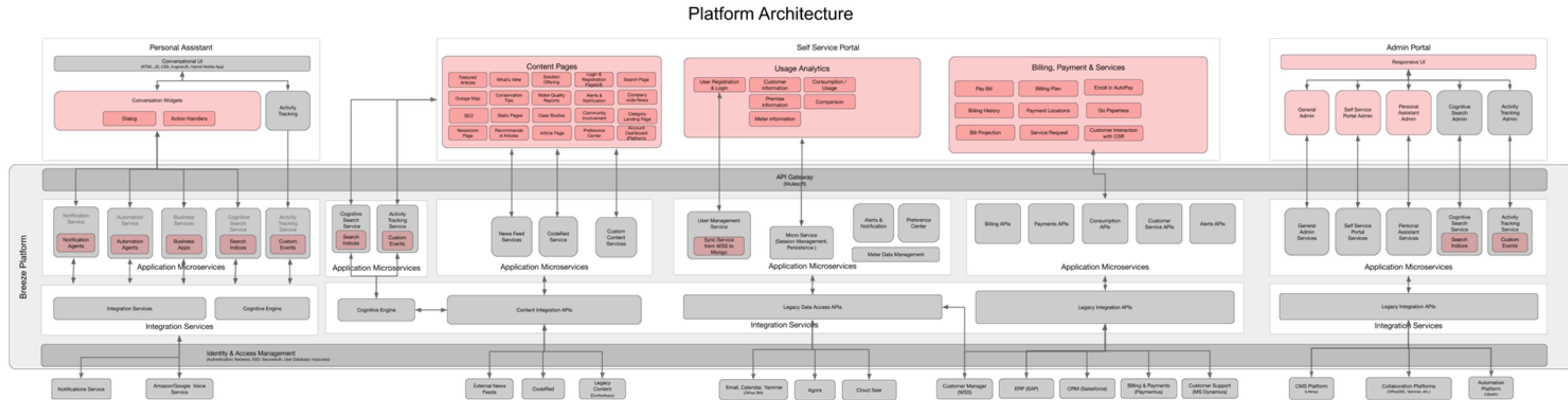
- API Layer on Legacy Systems
 - Abstract legacy systems behind APIs
 - Allows for incremental migration from legacy systems to modern platforms
- Microservices Layer
 - Domain based microservices
 - Easy to change and upgrade
 - Customizable business workflows
 - Abstract backend systems and allow seamless upgrades of features
- Containerized Platform
 - Migrate infrastructure from VMs to containers (cloud agnostic)
 - Extensive Logging and Monitoring
 - Security and Compliance
- Data Lake / AI/ML
 - Migrate legacy Data Warehouse to Data Lake
 - Upgrade BI and Reporting with Predictive analytics

Front End Reengineering

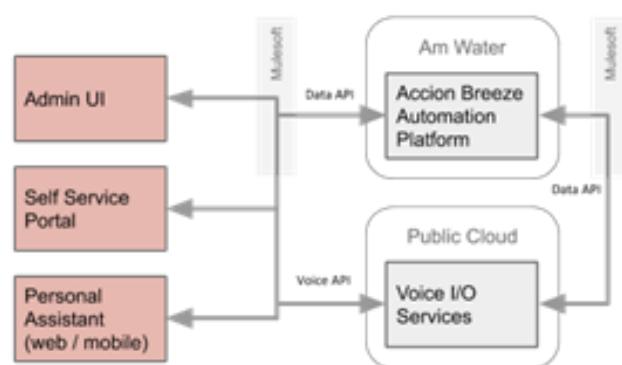
- Modern Front End Design
 - Completely revamp front end portals
 - Extensible and customizable UI for each state / location / last mile provider
 - Provide seamless data migration
 - 360 degree view for customer
- Integration of External Services
 - Add on services by partnering with external providers
 - E-commerce for sales of related equipment and services
 - Service Alerts for weather and outages
- Integrate Partner Ecosystem
 - Portals can be customized by partners
 - Partner apps can integrate using secure APIs
 - Embeddable Widgets for easy integration of features



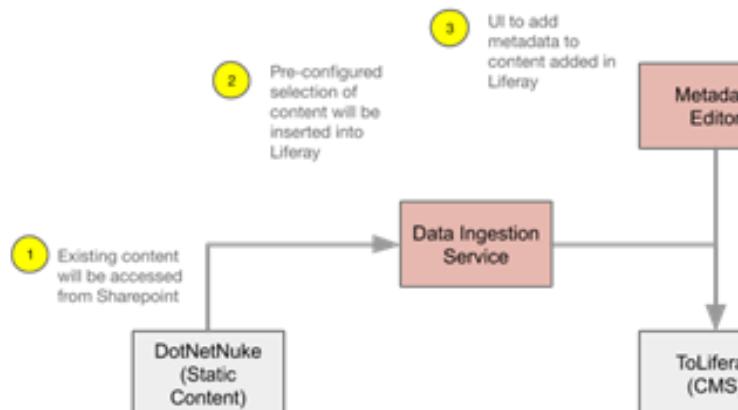
Reengineered Platform Architecture



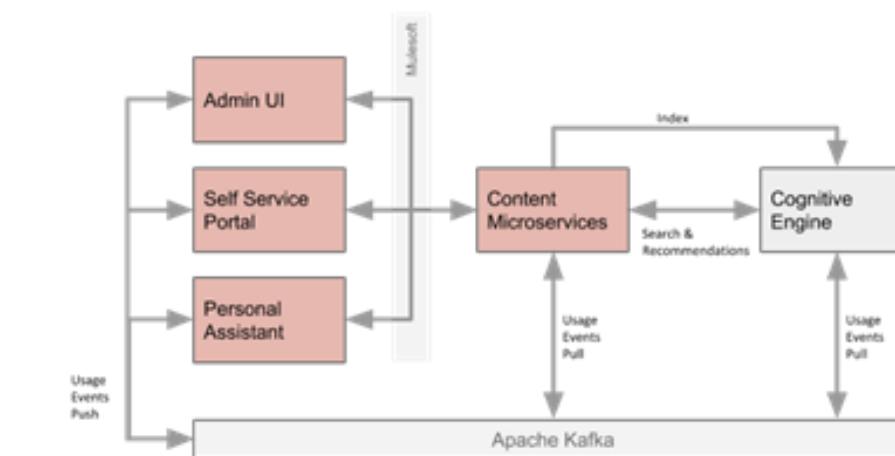
Conversational UI Integration



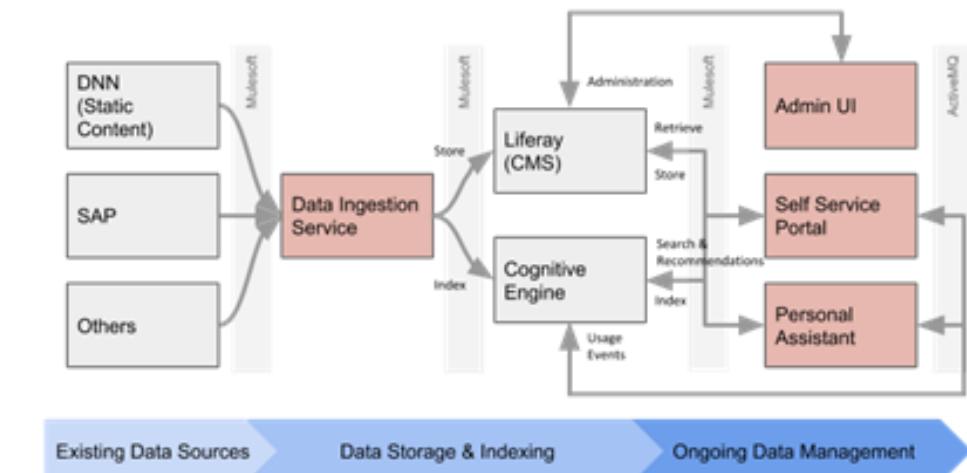
Data Migration - DotNetNuke to Liferay



Cognitive Engine Integration



Content Data Flow



Legacy Portals

The screenshot shows the mySource homepage with a blue header bar containing the logo, navigation links (HOME, MY VALUE PLAN, MY COMPANY, MY DEPARTMENTS, MY TOOLS), and search bar. Below the header is a banner for 'Water For People' featuring a child and text about their campaign. To the right is a 'TOP NEWS AND INFORMATION' section with a large image of a child and a summary of American Water's support for Water For People.

This screenshot shows the 'ASSET PLANNING' page. It includes sections for 'Asset Performance and Management', 'Asset Planning', 'Capital Investment Management', 'Construction Services', 'Cost Engineering', 'Design Services', 'Engineering Spotlight', and 'Webcasts'. A 'Stocks' widget displays current stock information for American Water.

The 'EXECUTIVE & FUNCTIONAL LEADERSHIP' page lists various company executives with their profiles and photos. It also features a 'Stocks' widget for American Water and a 'QUICK LINKS' section with links to Active Pay Login, American Water Online Store, and Corporate Contacts.

The 'NEW YORK STOCK EXCHANGE' page shows a photo gallery of the NYSE closing bell ringing. It includes a 'MY LINKS' and 'MY WIDGETS' sidebar with a 'Stocks' section for American Water.

The 'Safety Rewards and Recognition Program' page highlights Mike Staley and Tim Midboe as award winners. It features a large image of a man, a 'Annual Performance Plan for 2017' chart, and a sidebar with 'External Sites' like Active Pay Login and American Water Online Store.

Continuation of the Safety Rewards and Recognition Program page. It details Mike Staley's and Tim Midboe's achievements, quotes from their nominators, and a photo of the winners receiving an award. The sidebar includes 'MY LINKS', 'MY WIDGETS' (stocks for American Water), and 'QUICK LINKS'.



Reengineered Portals

Homeowner Insurance E-Commerce Portal

Your Safety is Our Top Priority

Caring for our customers is at the heart of everything we do.

Check pricing and availability

Enter Your Zip Code **GET STARTED**

Water Line Protection
Sewer Line Protection
In Home Plumbing Emergency Program
Leak Detection
Water Heater Repair & Replacement
Interior Electric Line Protection

The AWR Protection Process

- 1 Sign Up
- 2 Remain Calm and Call
- 3 Relax

Enroll now and get protection from repair costs and hassles associated with unexpected home repairs. **ENROLL NOW**

We offer 24/7 support. So if something happens to your home, even if it's at 2am, just breathe. And call us. **CONTACT US**

Your covered repairs will be handled promptly and professionally, and you'll enjoy the peace of mind that coverage can bring. **REQUEST A REPAIR**

The Dog Days of Summer

Voice Activated Customer Portal

WEST VIRGINIA AMERICAN WATER

Payments Usage Contact Us Thomas

Thomas Rist

Email: americawater@awl.com
Primary Phone: (304) 810-2765
Customer Since: 08-06-2009
Last Logon: Jun 24, 2019 03:29:04 EDT

South Lake Apts, Fayetteville, WV 25840

Account No: 1028-210017865910
Status - Active

Meters

Account Type: Residential
Service Type:
Water
Sewer
S/N: E020295920
Size: 5/8"
Location: Outside
Installation Date: 06/15/2010

Make a Payment
Amount Due \$82.72
Due Date: Jun 03, 2019
Service Period: Aug 08 to Sep 06, 2019
View Current Bill

Account Summary
Prior Bill \$92.49
Balance Forward \$0.00
Current Charges \$104.34
Total Amount Due \$82.72

Service Request
Add New Service
Turn OFF Service
1-800-685-8660

Alert Settings
High Usage Alert
Continuous Flow Alert
Account Notifications
User Preferences

Service Alerts

WE KEEP COMMUNITIES FLOWING
STRONGER FROM THE GROUND UP

Follow us

Workforce Management

Map showing service locations across a coastal region. The interface includes a sidebar with navigation links and a main dashboard showing real-time data and status indicators for different teams and locations.

Field Safety & Compliance

Incident Report: John fell on the floor and required hospitalization

Employee: Roger Brown
Title: Dr. Engineering, Construction, Training Center
Location: West Church Rd, Mount Laurel, NJ, 08041

Consumption Tracking & Analysis

Consumption Tracking & Analysis

Dashboard showing consumption data across different categories and time periods. The interface includes a sidebar with navigation links and a main dashboard showing real-time data and status indicators for different teams and locations.

AI Driven Employee Intranet Portal

What would you like to ask today?

Hello, American Water!

LogMeInRescue to be replaced with Bomgar

On Wednesday, Sept. 26, LogMeInRescue, used as American Water's remote support tool, will be replaced with Bomgar.

What's New Today

E*TRADE
American Water is enhancing the Employee Stock.

TBIA career fair seeks candidates with a can-do.

Missouri employees raise funds for victims of human.

Introducing the Environmental, Health, & Safety Platform.

You make ice cream possible. How AllInOne is that?

Customer 360 View

Customer 360 View

Map showing customer locations and activity. The interface includes a sidebar with navigation links and a main dashboard showing real-time data and status indicators for different teams and locations.



Case 2: PR Distribution Platform Reengineering

Legacy Architecture

- Custom Built Monolithic Legacy Systems
 - Multiple Technology Stacks
 - Duplicate Features in multiple applications
 - Difficult to add new features
 - Third party components with no support
 - Scalability and performance issues
 - Silo databases with complex synchronization
- Legacy UI / UX
 - Legacy UI architecture (ASP.net)
 - Multiple front end portals with duplicate features
 - No mobile support
 - Custom front end for large customers
- Legacy Infrastructure
 - On Premise Data Center
 - Legacy Infrastructure Investments
 - Internal IT Support
 - Performance and Scalability Issues

Problem Areas

- High cost of maintenance for legacy systems
 - Each backend system has dedicated teams
 - Multiple tech skills and architecture
 - Undocumented code and APIs
 - Frequent bug fixes
- Ineffective Customer Experience
 - Different front end for different geographies
 - No path for cross sales or feature parity
 - Competition from new players with modern apps
 - Frequent customer complaints on UX
- Brittle Infrastructure
 - Duplicate data in multiple systems leading to high data management costs
 - Legacy investments in IT infrastructure
 - High internal costs
 - No easy path for cloud migration

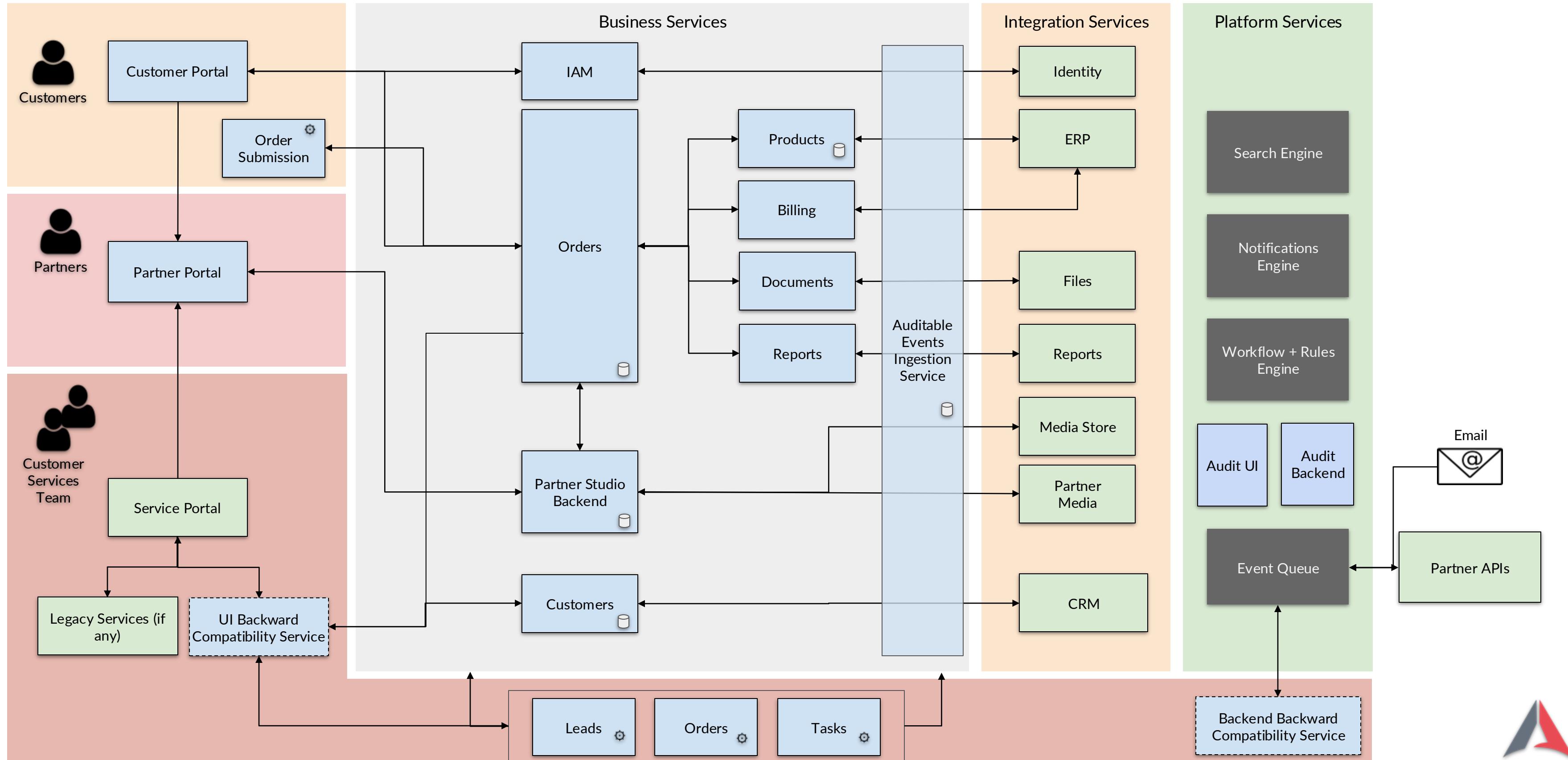


Reengineering Objectives

- Single Technology Stack
 - Multiple products through acquisitions and internal growth, with different technology stack. Moving to a single technology stack will increase reusability and reduce maintenance overhead
- High Availability
 - All systems should be available 24/7/365 except planned down times. System monitoring needs to expose the health of all components.
- Easy and Flexible Deployment
 - New features should be easy to deploy without compromising dependencies between components
- Modernize User Experience
 - Personalized user interfaces that recognize and customize the views for each individual user, and allow innovations to surface easily
- Support Future Business Requirements
 - The reengineered architecture should support making significant changes based on new requirements from customers, markets or competitors
- Ease of Integration
 - It should be easy to integrate other external or internal applications with adequate measures of security and access control implemented
- Security Compliance
 - The application architecture needs to be compliant with all security and privacy requirements as mandated by customers or internal guidelines
- Seamless Patching or Rebuilding
 - It should be possible to seamlessly patch in new versions, bug fixes or data issues with no disruption to the smooth functioning of the application



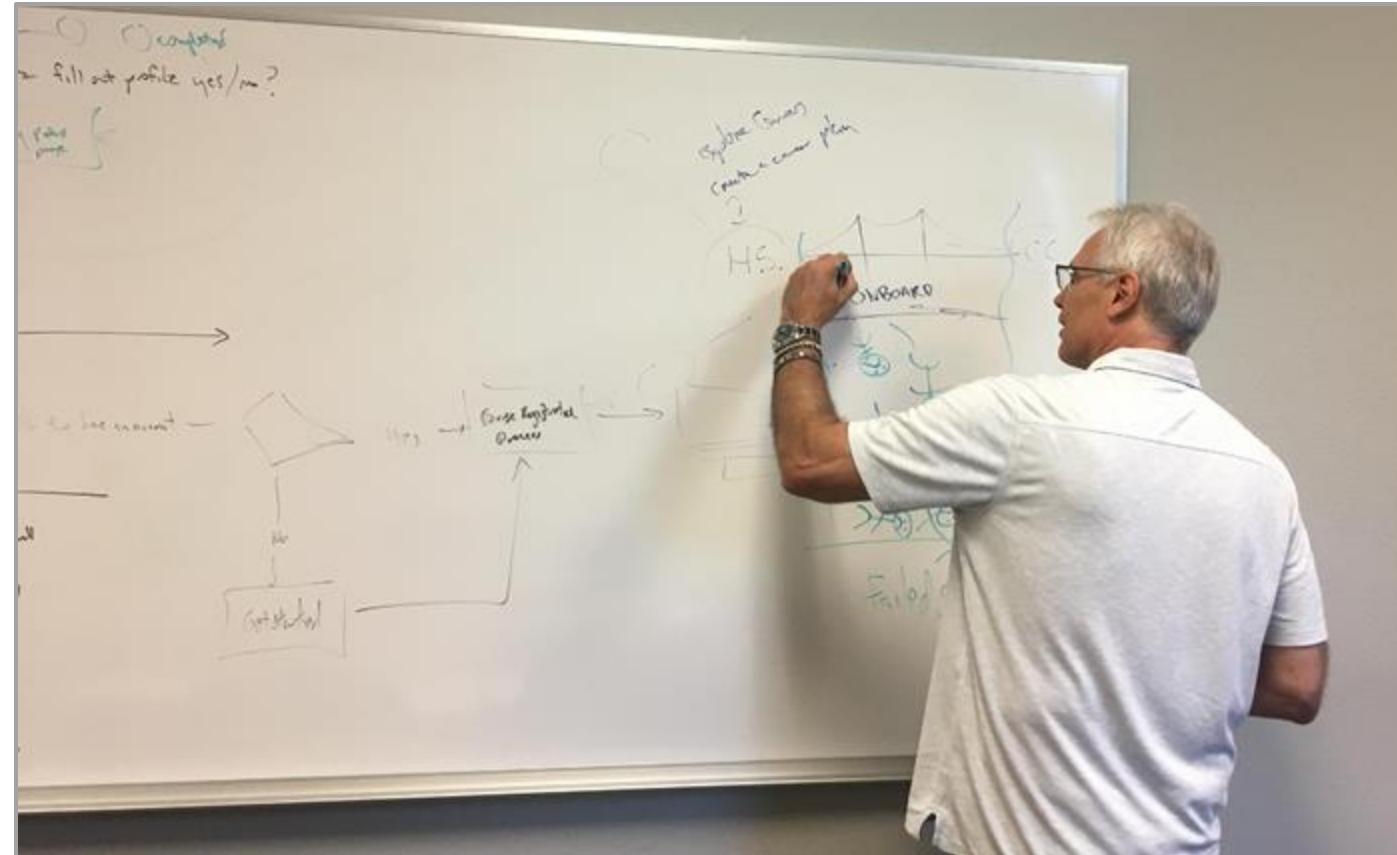
Reengineered Architecture



Case 3: UX Refresh of Education Portal

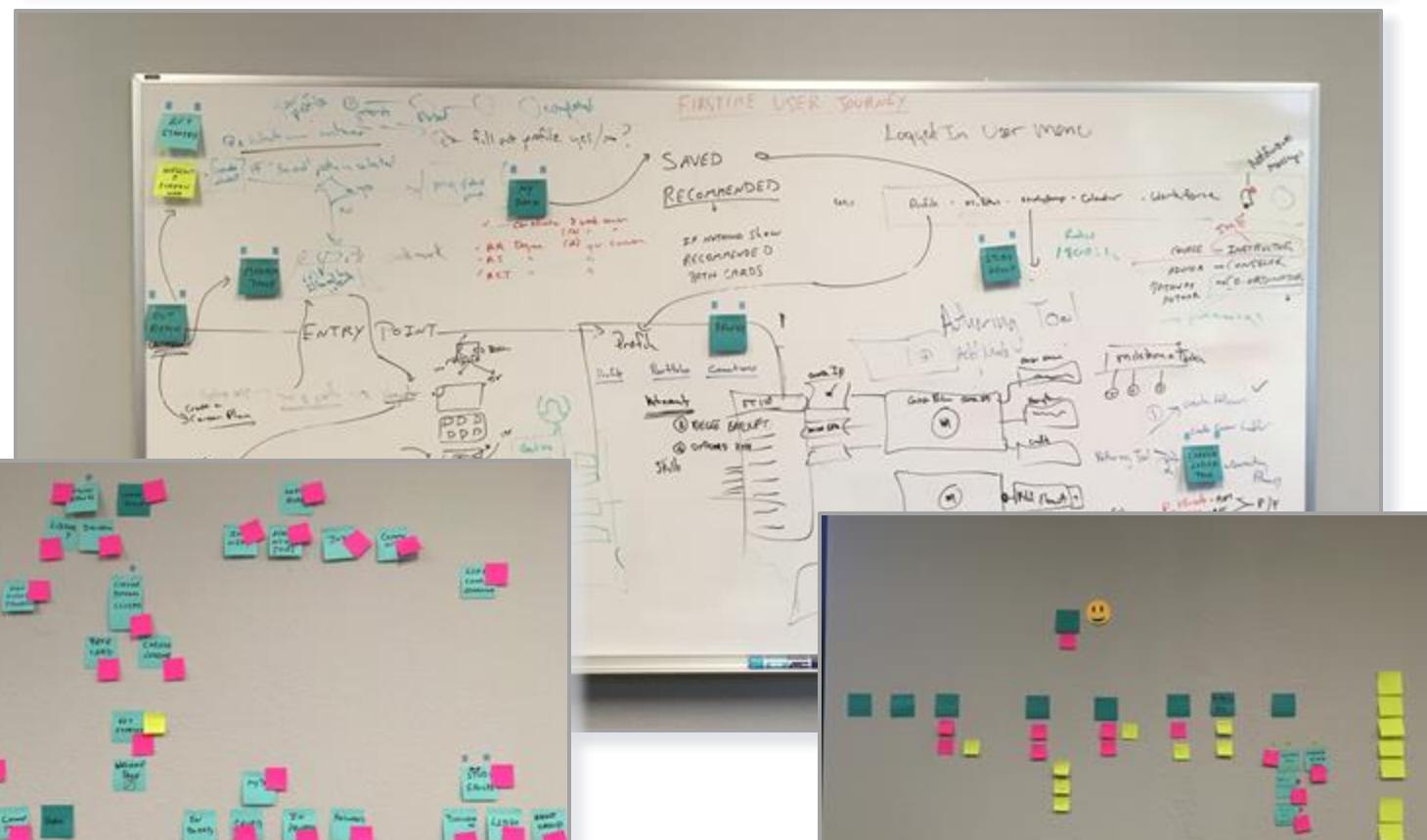


UX Workshop



Description

Live Edition is a student management and Student access application to track his path, explore programs and onboard to enrol to the program. The Software help student to choose right program by sharing his skill set and interest.



Research

Discovery phase to explore the business objective, stakeholder need and expectations

Insight

By having discovery phase data, create workflow, user journey, user stories, personas etc...

Concepts

Create wireframe concepts and iterate until reach the expectations

Visual Design

Create a brand to build the trust and unique identification in the market

Interactive Prototype

Develop a clickable prototype

UI Development

Convert design/clickable prototype to integrate with backend application



Legacy Portal UI

The screenshot shows a legacy portal interface for Compton College. At the top, there's a banner with the text "Welcome to Compton College" and "Campus Outreach Event". Below the banner, the main content area has a title "EVENT: STUDENT SERVICES SIGN UP" and a subtitle "Sponsored by: Compton College Student Services". There's a "DESCRIPTION" section with placeholder text, a "DATE AND TIME" section indicating "Thu, June 21, 2018" and "11:00 AM – 2:00 PM PDT", and a "LOCATION" section listing "Ayala High School". A QR code and a test ID ("3654") are also present. The "ATTACHMENTS(2)" section shows two files: "DRAFT-001.pdf" and "DRAFT-Help Doc..indd". The overall design is blue and white.

The screenshot shows a legacy portal interface for Compton College. The header features the college logo and the text "Compton College Campus Outreach Event". The main content area has a title "EVENT: STUDENT SERVICES SIGN UP" and a subtitle "Sponsored by: Compton College Student Services". On the right side, there's a "SIGN UP" form with fields for "First Name", "Last Name", "Email", and "Mobile #". A "Continue" button is at the bottom of the form. The background of the page is blue with a faint image of a person.



Redesigned Portals

STARGATE

- [Marketplace](#)
- [Study Groups](#)
- [Workforce](#)
- [Sign In](#)
- [REGISTER](#)

Start

Explore Paths

Compare Paths



Fire and Emergency Technology Pathway

Firefighting is a career for the truly classified. The Fire Technology program prepares students for a career in the fire service and provides educational and training opportunities for employed...

 Certificate of Achievement Award

20
Courses

2.0
Minimum GPA

1yr
Duration

View Details

See Details

[Overview](#)

[Labour Market Data](#)

[Courses](#)

Show: High School College Electives Transferable All

 1 Course ID
Course Title

 2 Course ID
Course Title

 3 Course ID
Course Title

 4 Course ID
Course Title

 5 Course ID
Course Title

 6 Course ID
Course Title

 7 Course ID
Course Title

 8 Course ID
Course Title

 9 Course ID
Course Title

 10 Course ID
Course Title

 11 Course ID
Course Title

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Course Title

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 17 Course ID
Course Title

 18 Course ID
Course Title

 19 Course ID
Course Title

 20 Course ID
Course Title

Footer Head
 Lorem ipsum is simply

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The Stargate dashboard provides a comprehensive overview of a user's academic and professional development. At the top, a navigation bar includes links to Marketplace, Study Groups, Workforce, and a user profile for John Doe. The main content area features a circular Skills PersonaGraf with segments for Academic, Abilities, Basic, Occupational, Knowledge, and Employability. Below this are sections for Overview, Progress, Top Contributors, and Recent Study Groups. Each section contains various metrics, charts, and links to detailed information.

Overview

John Doe
Student
El Salines, CA

260 Followers | 121 Following | 435 Posts

Skills PersonaGraf

Academic
Employability
Knowledge
Occupational
Basic
Abilities

Academic Skills: 0 - 100%
Occupation Skills: 0 - 100%
Technical Skills: 0 - 100%
Employability Skills: 0 - 100%
Workplace Skills: 0 - 100%
Industry Skills: 0 - 100%

Progress

Path: Fire Emergency

50% Completed | 60 Units | 2.0 GPA

Top Contributors

Lisa Smith
El Camino College
Mentor

Recent Study Groups

View All Contributors

View All Study Groups

Fire and Emergency Tech - Wyland Study Group
112 posts · 32 users

Wednesday Fire & Tech Tech - Wyland Study Group
112 posts · 32 users

Math Riez Study Group
Tech - Wyland Study Group
112 posts · 32 users

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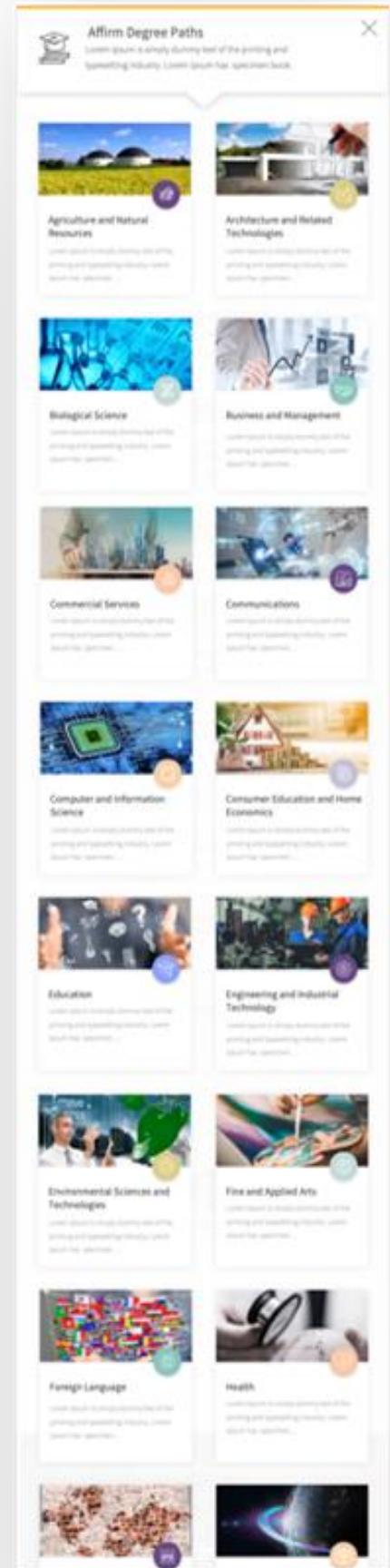
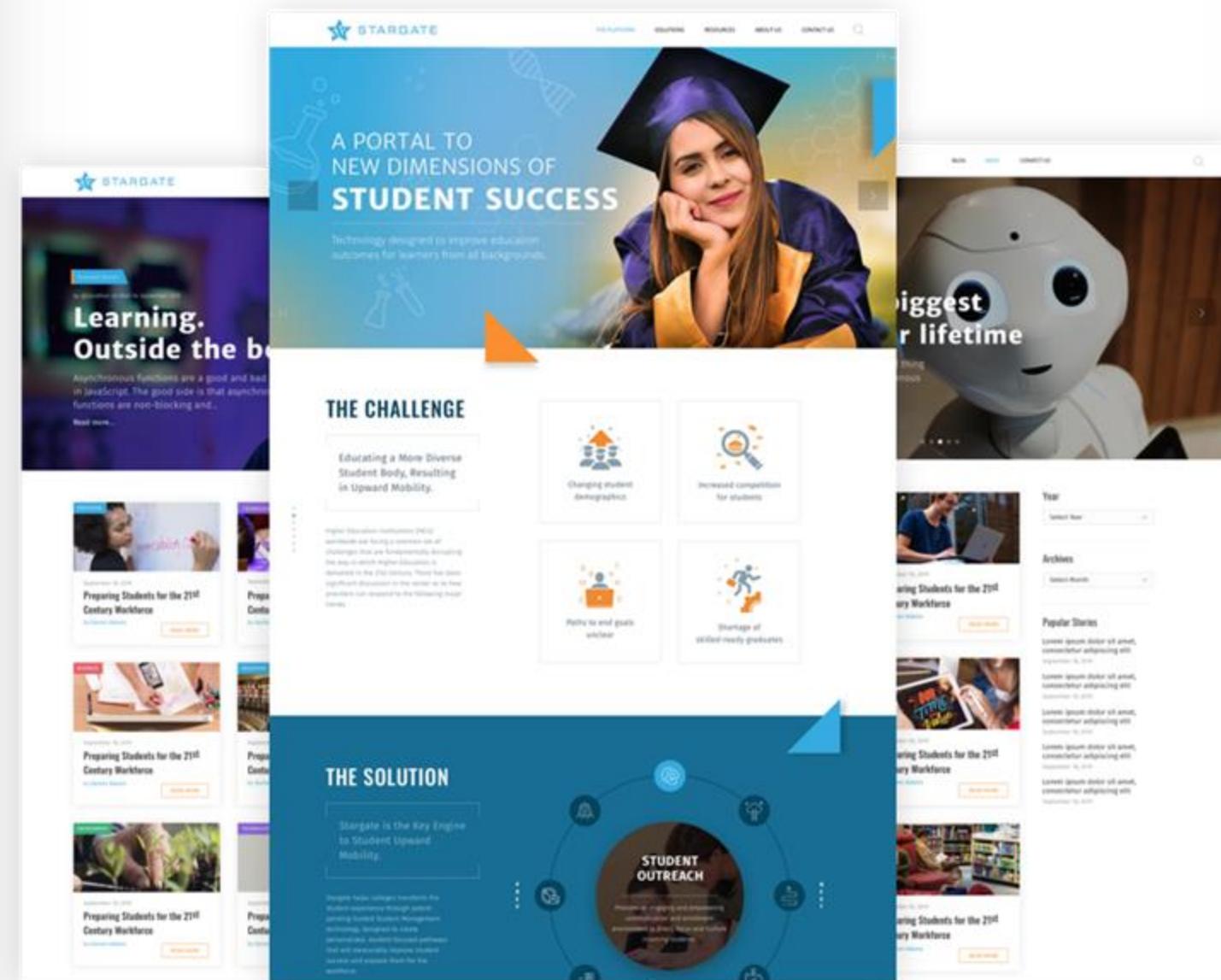
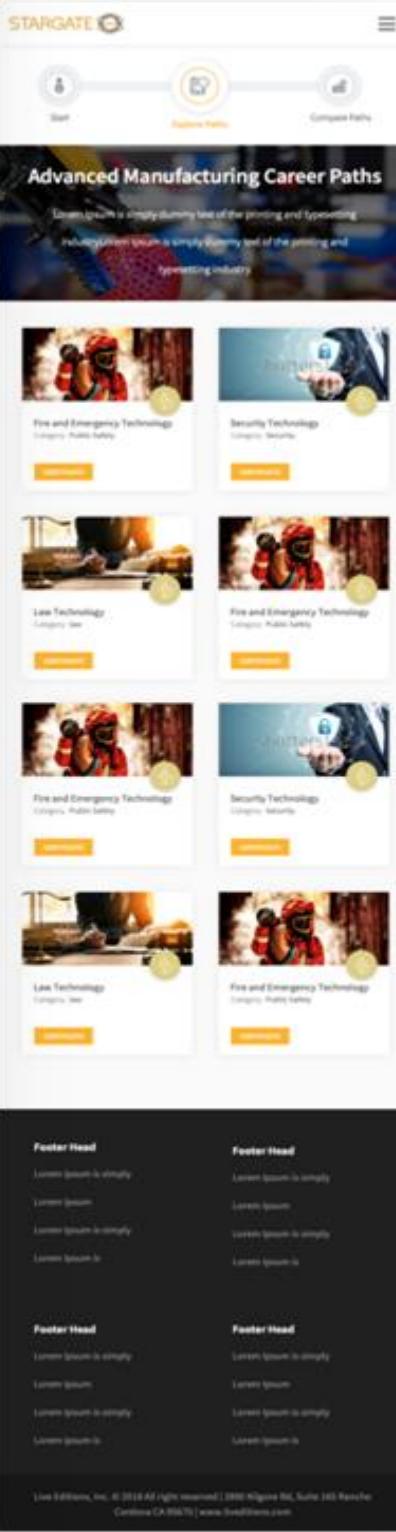
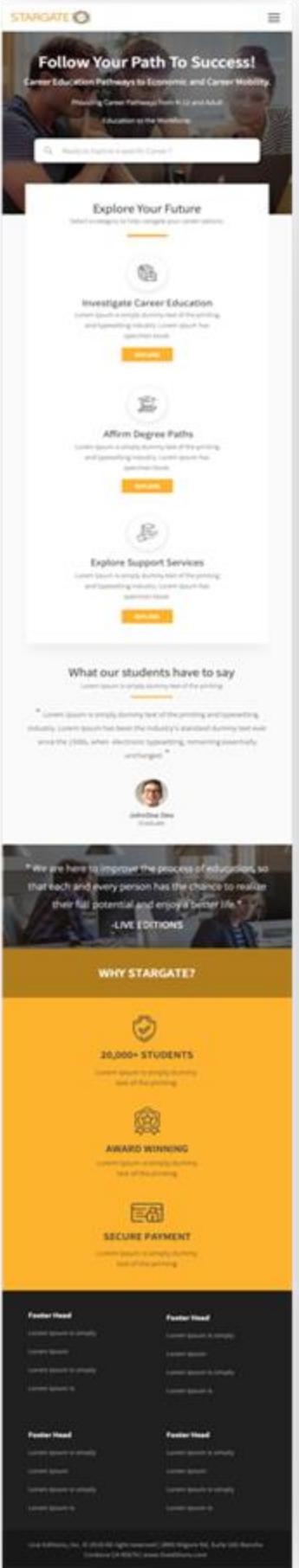
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Redesigned Branding and Style Guide

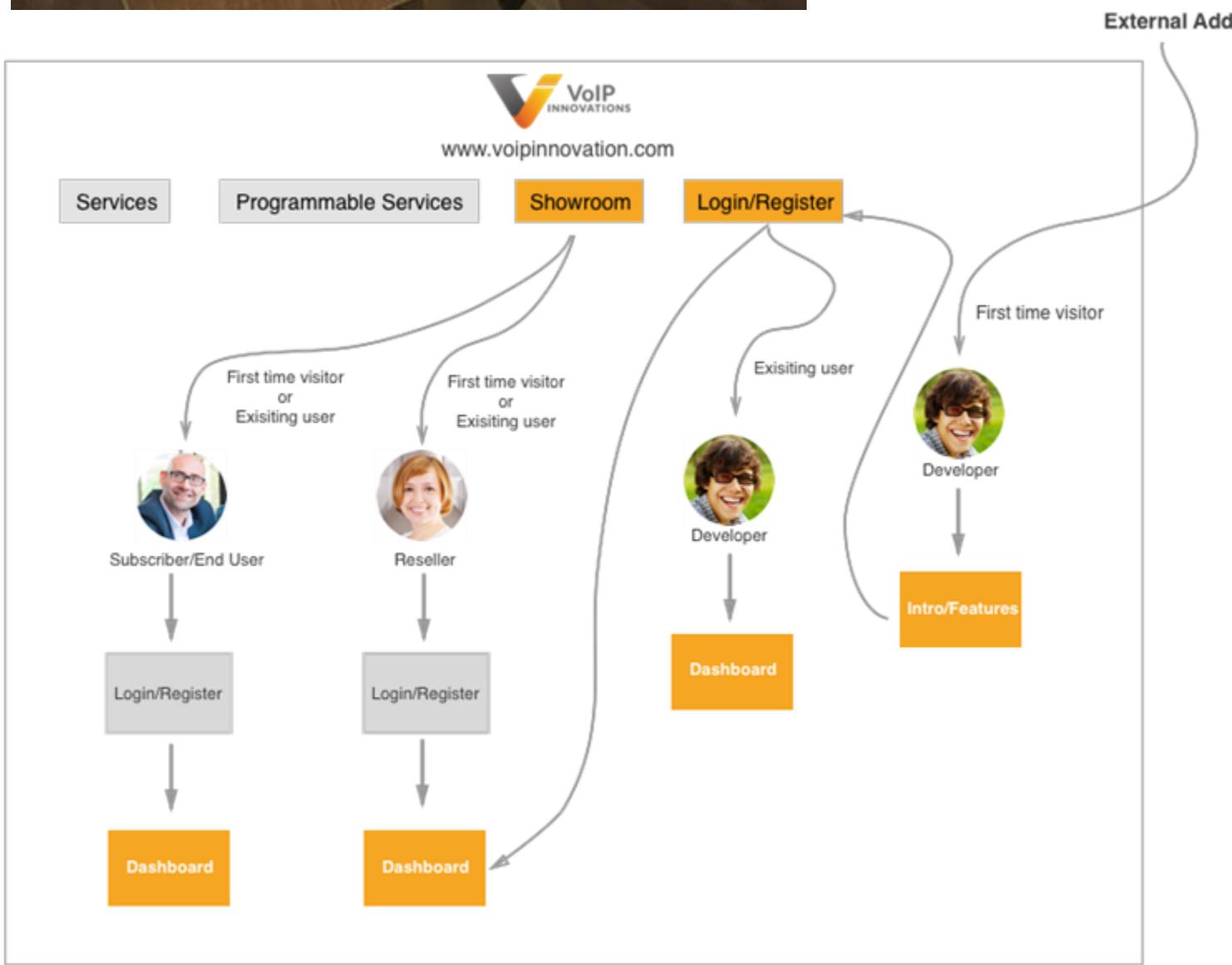
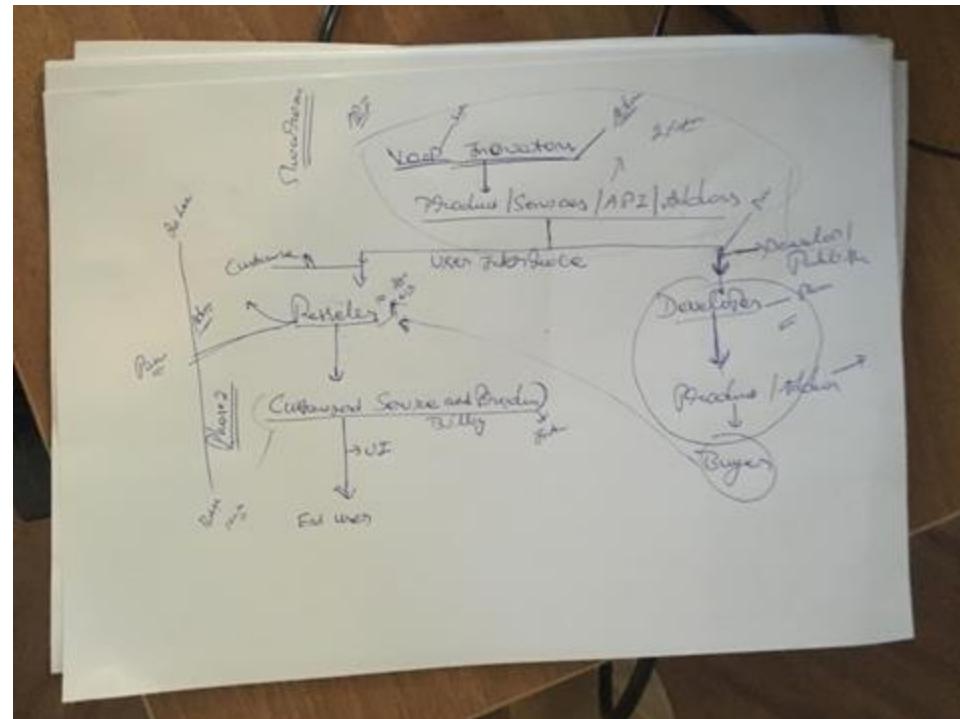


Case 4: UX Reengineering of Telecom Platform



UX Workshop

Description



Research

Discovery phase to explore the business objective, stakeholder need and expectations

Insight

By having discovery phase data, create workflow, user journey, user stories, personas etc...

Visual Design

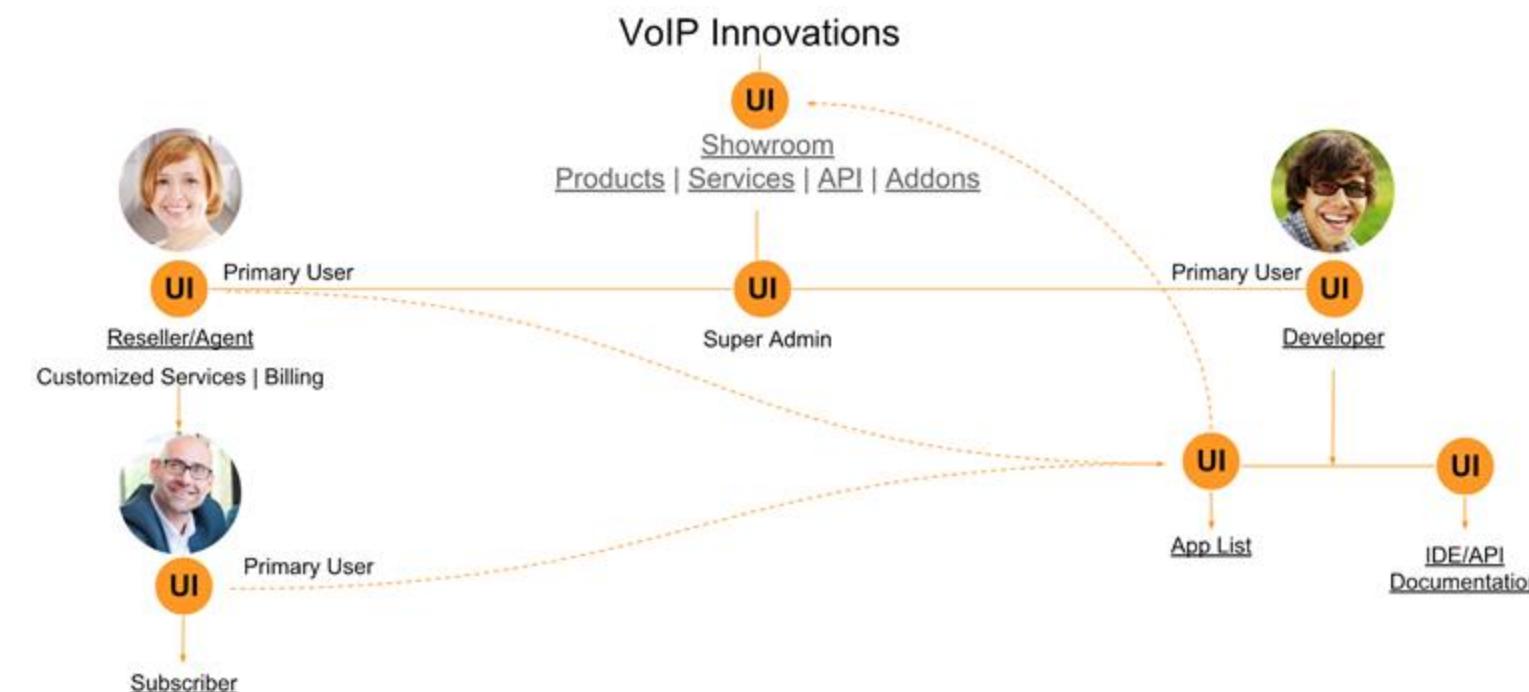
Create a brand to build the trust and unique identification in the market

Interactive Prototype

Develop a clickable prototype

Concepts

Create wireframe concepts and iterate until reach the expectations



Legacy Application UI

VoIP INNOVATIONS 877.478.6471

Start building on our Programmable Telco Platform today!

You have 15 Unconfigured DIDs Configure your numbers

Search VI Wiki Log Out

roshan AD-BASE GROUP

Main Dashboard

- Home**
- Dashboard**
- Email Notifications**
- Tickets**
 - Linked Accounts
- Billing**
 - Change Password
- Porting**
 - Customer Referral
- Endpoints**
- Clients**
- Help**
- Term**
- Groups**
- Add-Ons**
- End User Portal**
- DIDs**

DIDs - Counts

Local	925 DIDs
Toll-Free	160 DIDs
International	54 DIDs
Off-Network 911	50 DIDs

DIDs - Features

Emergency 911	137 DIDs
411 Listing	1 DIDs
Caller ID	170 DIDs
CNAM Dip	518 DIDs
Fax to Email	20 DIDs
Failover	7 DIDs
Forwarding	62 DIDs
Conference	11 DIDs

Billing - General

Pre-Paid Balance	(\$39,920.91)
Shutoff	(\$51,000.00)
Credit	\$51,000.00
Monthly Minimum	\$0.00
MTD Charges	\$0.00
Monthly Minimum Requirements Have Been Met	

911 - General

Registered DIDs	137
Unregistered Local DIDs	841
Unregistered Toll-Free DIDs	157
Off-Network DIDs	50

Billing - Usage Fees

Type	Last Month	MTD
Termination	\$48.46	\$0.00
Intl Termination	\$0.00	\$0.00
Origination	\$1.02	\$0.00
TF Origination	\$333.27	\$0.00
SMS	\$0.18	\$0.00
411	\$0.00	\$0.00
Rogue 911	\$0.00	\$0.00

Billing - DID Feature Fees

Emergency 911	(132 DIDs) \$0.00
CNAM Dip	(518 DIDs) \$0.00
Fax to Email	(20 DIDs) \$20.00
Conference	(11 DIDs) \$0.00

DIDs - Origination

Type	Last Month	MTD
Minutes	4,841	
Calls	1,790	
Toll-Free Minutes	17,898	
Toll-Free Calls	3,812	

Widgets

VoIP INNOVATIONS 877.478.6471

Don't wait! Enable SMS on your Off-Net DIDs today.

You have 15 Unconfigured DIDs Configure your numbers

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Billing Dashboard

- Home**
- Billing**
- Dashboard**
- Tickets**
 - Tax Exemptions
- Billing**
 - Make Payment
- Porting**
 - Recurring Payments
- Endpoints**
 - CDRs
- Clients**
 - Current CDRs
- Help**
 - Transacted CDRs
- Term**
 - Archived CDRs
- Groups**
 - Short Duration Notifications
- Add-Ons**
 - Reporting for External Sources
- End User Portal**
 - Transactions
- DIDs**
 - View Transactions

Billing - General

Pre-Paid Balance	(\$39,920.91)
Shutoff	(\$51,000.00)
Credit	\$51,000.00
Monthly Minimum	\$0.00
MTD Charges	\$0.00
Monthly Minimum Requirements Have Been Met	

Billing - DID MRC Fees

Local	(925 DIDs) \$16.75
Toll-Free	(160 DIDs) \$0.00
International	(54 DIDs) \$86.81
Total	(1,139 DIDs) \$103.56

Billing - DID Tier Fees

Tier 0 (US-48)	(195 DIDs) \$0.00
Tier 1 (US-48)	(102 DIDs) \$0.00
Tier 100 (VI - US-48)	(8 DIDs) \$2.00
Tier 1001 (ARGENTINA GEOGRAPHIC DID Tier 1)	(4 DIDs) \$13.20
Tier 1006 ()	(1 DIDs) \$0.00
Tier 1009 (CHILE GEOGRAPHIC DID)	(1 DIDs) \$3.61
Tier 1010 (COLOMBIA GEOGRAPHIC DID)	(1 DIDs) \$13.00
Tier 1016 (FRANCE GEOGRAPHIC DID)	(1 DIDs) \$1.50
Tier 1026 (NETHERLANDS GEOGRAPHIC DID)	(23 DIDs) \$23.00
Tier 1099 (UNITED KINGDOM NATIONAL DID)	(3 DIDs) \$4.50
Tier 1105 (MEXICO GEOGRAPHIC DID Tier 2)	(8 DIDs) \$22.40
Tier 1110 (PUERTO RICO GEOGRAPHIC DID)	(1 DIDs) \$3.60
Tier 1113 (UNITED KINGDOM MOBILE DID)	(1 DIDs) \$2.00
Tier 2 (US-48)	(391 DIDs) \$0.00
Tier 3 (US-48)	(28 DIDs) \$0.00
Tier 4 (US-48)	(250 DIDs) \$0.00
Tier 51 (Canada)	(20 DIDs) \$0.00
Tier 60 (Hawaii)	(32 DIDs) \$0.00

Billing - DID Feature Fees

Emergency 911	(132 DIDs) \$0.00
CNAM Dip	(518 DIDs) \$0.00
Fax to Email	(20 DIDs) \$20.00
Conference	(11 DIDs) \$0.00

Billing - Usage Fees

Type	Last Month	MTD
Termination	\$48.46	\$0.00
Intl Termination	\$0.00	\$0.00
Origination	\$1.02	\$0.00
TF Origination	\$333.27	\$0.00
SMS	\$0.18	\$0.00
411	\$0.00	\$0.00
Rogue 911	\$0.00	\$0.00

Porting - Porting Soon

Port ID	TN	FOC Date
---------	----	----------

No records to display.

VoIP INNOVATIONS 877.478.6471

Looking for Toll-Free DIDs? Get 'em for 25¢!

You have 15 Unconfigured DIDs Configure your numbers

Search VI Wiki Log Out

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Porting Dashboard

- Home**
- Porting**
- Dashboard**
- Submit LNP**
- Tickets**
 - Initialize Project Port
- Billing**
 - Port Management
- Porting**
 - All Ports
 - End User Submissions
- Endpoints**
 - Unfinished Ports
- Clients**
 - Active Ports
- Help**
 - Pending Projects
- Term**
 - Ports in Jeopardy
- Groups**
 - Soon to Port
- Add-Ons**
 - Ports with FOC
- End User Portal**
 - Ports without FOC
- DIDs**
 - Completed Ports

Porting - Port Totals

ACTIVE	14 (0 MTD) Ports
COMPLETED	55 (0 MTD) Ports
CANCELLED	678 (0 MTD) Ports

Porting - Ports with FOC

Port ID	TN	FOC Date
No recent port notes		
No records to display.		

Porting - Recent Notes

No recent port notes		
----------------------	--	--

Porting - Unread Notes

No recent unread port notes		
-----------------------------	--	--

Porting - Active Ports

Port ID	TN	FOC Date
165916	4124404744	
169796	7248259706	
171189	Multiple	
174437	4124402011	
177684	4124402101	
178798	8774786471	
179066	7248750333	
179067	8004565446	
179325	4125321111	
181005	7247473189	

Porting - Jeopardy Ports

Port ID	TN	FOC Date
No records to display.		

Porting - Jeopardy Types

No ports in jeopardy		
----------------------	--	--

Porting - Porting Soon

Port ID	TN	FOC Date
---------	----	----------

Page size: 10 14 items in 2 pages



My Dashboard

Services Published 29 Services in Use - 29

Number - Counts 30 Toll-Free - 10 Numbers

Billing - Balance \$195.25 Credit - \$34.45

Porting - Active 05 Completed - 50 (0 MTD)

Statistics Till 19 June 2018

MONTHLY \$252.21 **TOTAL** \$3212.23

SERVICES: Jan 18, Feb 18, Mar 18, Apr 18, May 18, Jun 18, Jul 18, Aug 18, Sep 18

NUMBER FEATURES: Emergency 911, VoIP, Forwarding, Conference

PORTING: Pending 0, In Progress 0, Completed 0

Counts: 13

Recently Published Services

- Voxist: Travel Kit is an application that can be a great travel companion. When a user calls into the Travel Kit app, he can get the latest information about weather conditions in certain US ZIP code. 5.0 23
- Outspot: Travel Kit is an application that can be a great travel companion. When a user calls into the Travel Kit app, he can get the latest information about weather conditions in certain US ZIP code. 5.0 11
- Call Record: Travel Kit is an application that can be a great travel companion. When a user calls into the Travel Kit app, he can get the latest information about weather conditions in certain US ZIP code. 5.0 12
- >Lorem Ipsum: Travel Kit is an application that can be a great travel companion. When a user calls into the Travel Kit app, he can get the latest information about weather conditions in certain US ZIP code. 5.0 07

Numbers

Recently Purchased

+1 713 238 9355
+1 123 456 7890
+1 735 123 4567
+1 775 456 7890

Origination

Last Month	MTD	
Minutes	6,001	538
Calls	1,965	280
Toll-Free Minutes	21,506	5,464
Toll-Free Calls	3,038	1,191

Features & Counts

Emergency 911	16 Numbers
Caller ID	05 Numbers
Forwarding	06 Numbers
Conference	05 Numbers

Porting

Port Totals

Active	5 (1 MTD) Ports
Completed	24 (0 MTD) Ports
Cancelled	111 (0 MTD) Ports

Active Ports

Port ID	TN	FOC Date
159292	7403810899	12-08-2018
161545	7248845575	
161825	4124402007	02-26-2019
162202	4124402077	03-15-2019
162990	4125964810	

Billing

General

Pre-Paid Balance	(\$195.25)
Shutoff	(\$52.00)
Credit	\$34.45
Monthly Minimum	\$0.00
MTD Charges	\$29.82

Tickets

General

Open (Private)	00
Open (Public)	02
Open (Maintenance)	00
Closed (Private)	111

Usage Fees

Type	Last Month	MTD
Termination	\$18.64	\$0.88
Intl Termination	\$0.00	\$0.00
Origination	\$2.15	\$0.00
TF Origination	\$123.11	\$24.15
SMS	\$1.26	\$0.02
411	\$0.00	\$0.00
Rogue 911	\$0.00	\$0.00

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New User Experience

Dashboard

Billing - Balance \$195.25 **Total MRCs** \$211.75

Make Payment **Update Recurring Payments** **View Invoices** **View Billing Disputes**

Current CDRs

Select CDR Type: Toll-Free Incomplete

Date Range *	From	To	ReleaseCause	Destination	ANI	DNS	Ring Time(s)	Call Duration(s)
5/20/2018	6/19/2018							
6/18/2018 4:45:00 PM	6/18/2018 4:46:00 PM		487 Origination CANCEL	19294547018	18443257637	32		
6/18/2018 12:14:00 PM	6/18/2018 12:14:00 PM		487 Origination CANCEL	12147070329	18444442003	32		
6/18/2018 10:06:00 AM	6/18/2018 10:06:00 AM		487 Origination CANCEL	18452144714	18443257637	18		
6/15/2018 8:15:00 PM	6/15/2018 8:15:00 PM		487 Origination CANCEL	17152615517	18884774968	0		
6/15/2018 3:22:00 PM	6/15/2018 3:22:00 PM		487 Origination CANCEL	18043374360	18443257637	9		

56 items in 6 pages

Transactions

The transactions in this report occurred on or after February 1, 2010. To search previous transactions, go the Archived Transactions section.

Date Range *

From	To
5/1/2018	6/27/2018

Download Report PDF Excel

Charge ID	Charge Date	ReleaseCause	Destination	Quantity	Charge Amt	Tax Amt	Total Amt	Unpaid Amt	Balance
CHR00025856123	6/26/2018	TERM-SHORT	INTRASTATEDLR	162.00	\$0.01000	\$0.00000	\$0.01000	\$0.01	\$32,623.17
CHR00025856122	6/26/2018	TERM	INTRASTATE	123.80	\$0.02000	\$0.00000	\$0.02000	\$0.02	\$32,623.16
CHR00025856121	6/26/2018	TERM-SHORT	INTERSTATEDLR	6,204.00	\$0.57000	\$0.00000	\$0.57000	\$0.57	\$32,623.14
CHR00025856120	6/26/2018	TERM	INTERSTATE	262.60	\$0.01000	\$0.00000	\$0.01000	\$0.01	\$32,622.57
CHR00025856119	6/26/2018	CPAAS-PERMINUTE	Incoming - CPAAS	12.00	\$0.00000	\$0.00000	\$0.00	\$0.00	\$32,622.56

56 items in 6 pages

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Local Number Portability Porting Request Form

Policy Agreement **Number/Billing Number Submission** **Carrier/Tier Selection** **End User Information**

Billing Telephone Number * Discount Code

To include the BTN with this port, it must be added below.

If you do not want to port all of the numbers associated with this BTN or we cannot accept all of the numbers you try to port, the remaining numbers will be disconnected by default. Please select whether you would like to disconnect or keep in service any numbers attached to this BTN that do not port.

Billing Disconnect Keep remaining numbers in service Number *

If porting the BTN, then enter one of the remaining telephone numbers to be the new BTN on the account.
If you are not porting the BTN, please also place BTN below.

--	--	--

Does This Port Contain Wireless Telephone Numbers? Yes No

Please provide the Account Number and PIN of the wireless subscriber.

Account number * Account PIN *

--	--

Does This Port Contain Local Telephone Numbers? Yes No

Enter your Local DIDs one by one with the option for start/end block, or bulk load your Local DIDs into the list.

NPA* NXX* Start Block* End Block

--	--	--	--

Save

Enter one local DID per line, digits only, no special characters. Click "Parse Local" to populate the local porting list on the left. Only valid numbers will be added.

Parse Local

Does This Port Contain Toll-Free Telephone Numbers? Yes No

Do you require an SMS Exception?

Yes No RESPORG ID

Enter your Local DIDs one by one with the option for start/end block, or bulk load your Local DIDs into the list.

NPA* NXX* Start Block* End Block

--	--	--	--

Save

Enter one local DID per line, digits only, no special characters. Click "Parse Local" to populate the local porting list on the left. Only valid numbers will be added.

Parse Toll-Free

Back Next

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Thank you!

<http://www.accionlabs.com>

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