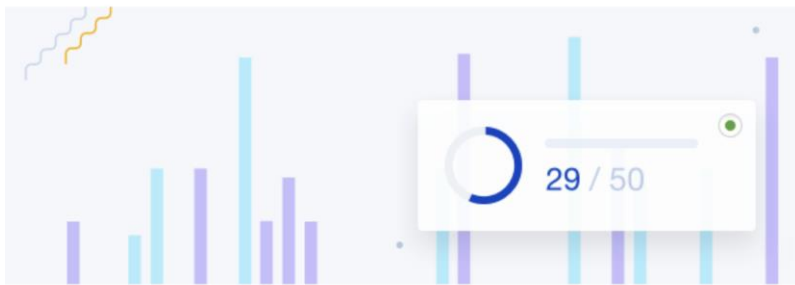


Creating Your Influence Account

After you are added to Influence, you will receive an email with a link to create your account and login. In this article, learn how to create your new Influence account.

When you click **Accept invitation** in your invitation email, you'll be brought to a page to enter your name and password.



Hello Charlotte ,

Vicky Lee has invited you to the Influence Platform. Please click the button below to accept the invitation. Your account will not be created until you click the button and set your password.

Accept invitation

Sincerely,
Brandwatch

Click **Create Account** to proceed.

Create account

Enter your name and set up a password below to create your account.

Name

Charlotte

Password *

Enter your new password

- ✗ Minimum of 8 characters
- ✗ At least 1 uppercase letter
- ✗ At least 1 lowercase letter
- ✗ At least 1 digit
- ✗ At least 1 special character


Retype password *

Re-type your new password

CREATE ACCOUNT

Do you already have an account? [Sign in here](#)


Next, enter your mobile phone number and click **Send verification code** to receive an authentication code via SMS.



Input phone number

Please input your primary mobile number. This will be used if you need to recover your account

Phone number

 ▼ Enter phone number

SEND VERIFICATION CODE

If you do not receive a code, click **Try sending it again here**. If you still do not receive a code after five minutes, select **Confirm that the phone number is correct** to double-check your phone number.



Enter code from SMS

We just sent a verification code to your phone. Please enter the code below.

Please note you may experience a delay in receiving the SMS code due to your phone carrier. If you still have not received the code, try sending it again [here](#)


Still haven't received the SMS after 5 minutes? [Confirm that the phone number is correct.](#)

SUBMIT CODE

After you enter the verification code, you'll be asked to set up your two-factor authentication (2FA). Select how you would like to receive your two-factor authentication (2FA) code: either via Authenticator app or text message.

Note:

We strongly suggest selecting the Authenticator app option, as SMS codes are not supported by some countries.



2-factor Authentication


Select how you would like to receive your 2-factor authentication codes

☒ **Authenticator app** ☐ Text message

CONTINUE

If you select to authenticate using an Authenticator app, you will be shown a QR code to scan with your app. Please download and use either the [Google Authenticator](#) app


or [Authy](#) app to scan the QR code.



Scan the QR code

To finish setting up 2-factor authentication, scan the QR code below with an authenticator application such as [Authy](#) or [Google Authenticator](#) on your mobile device.

Enter the verification code that shows up in the application in the text field below.




Authentication code

ACTIVATE 2-FACTOR AUTHENTICATION

Once you scan the QR code, you will receive a code in the app. Enter the code into the **Confirmation Code** box on the authentication screen and click **Verify and enable**. Once complete, your two-factor authentication (2FA) will be set up.

If you select to authenticate via text message instead, you will receive a code via SMS to enter into the authentication screen.



Enter code from SMS

We've just sent a verification code to your phone.
Please enter the code below.

Authentication code

Please note you may experience a delay in receiving the SMS code due to your phone carrier. If you still have not received the code, try sending it again [here](#)

SUBMIT CODE

After your two-factor authentication (2FA) setup has been completed, you will be logged into Influence directly.