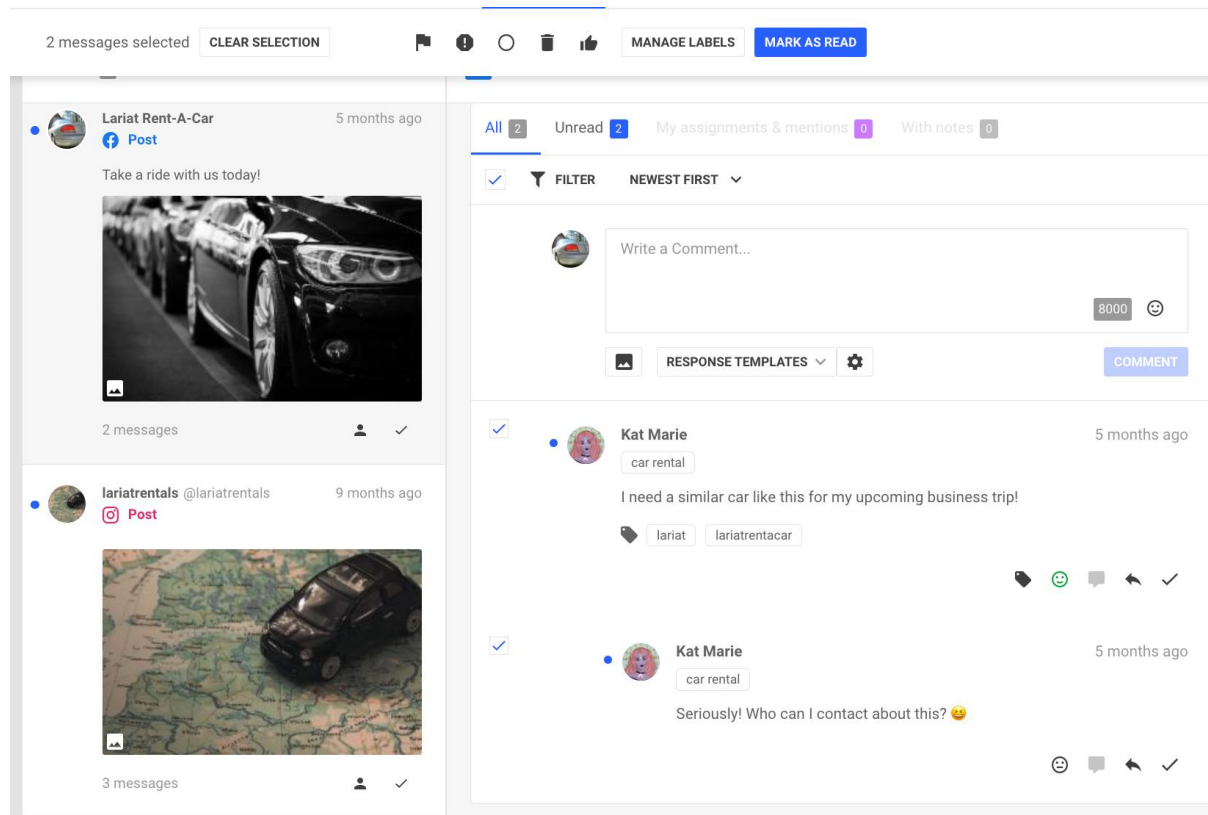


Bulk Actions in Engage

We've made managing high-volume channels in Engage so much easier by introducing bulk actions. Work through thousands of messages faster than ever.



Applying bulk actions

1. When in an Engage feed, use the check boxes on the left-hand side of each message to select multiple messages you would like to moderate.
2. Use the check mark in the left corner of your feed (next to the Filter button) to select or deselect all of the messages in your feed.
3. In the Bulk Action menu that appears at the top of the screen, select the appropriate action (e.g. Manage Labels, Mark as Read, etc.). The menu will display how many messages in your feed you have currently selected.

Available actions:

- Mark/unmark as priority
- Mark/unmark as spam
- Change sentiment
- Like/unlike (for Facebook comments & replies and posts (tweets) only)

- Hide comments/replies
- Delete
- Manage labels
- Mark as read