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Hardware Requirements Overview

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The picture above shows a bank of 6 screens connected to 1 computer, with the laptop in the foreground running The Hub to create decks and distribute them.

In this document, the machine(s) and screen(s) displaying Vizia, like the 6 screens in the background, will be referred to as **destination screens**.

Machines running the admin, creation and distribution in Vizia will be referred to as **The Hub**.

For hardware requirements for the Vizia Reporting product, please ask your Brandwatch contact.

What You Will Need

Vizia is designed to run in the **Google Chrome browser**, which is free to download and update.

At present, no variations of Chrome (e.g. Chromium or Canary) or other browsers are tested or designed to work with The Hub.

However, machines running destination screens can use Google Chrome, Safari, Firefox and Microsoft Edge. Please note that Internet Explorer is not supported in Vizia at all.

The computers being used to power **destination screens** will vary depending on the number of screens they are powering, but will be standard and familiar to your internal IT teams.

Vizia is a SaaS software solution only, and does not include any hardware. Brandwatch is not responsible for the installation, configuration, servicing or maintenance of the hardware running Vizia, however, we can work with you to ensure you have the right solution in place.

A more in-depth technical requirements and **guidance document** *is available, and we can liaise with your IT and facilities teams to build out what is required.*

In addition to viewing Vizia decks, you are also able to distribute content to non-personal computers remotely via the **The Hub**. This will enable you to display new content on the screen(s) without needing to physically interact with the machine.

In order to use this functionality, you will need to install the **Vizia Chrome Extension**, so please check you are able to do this. Note this should not be installed on personal machines, as it is designed exclusively for computers running destination screens.

The Brandwatch team is on hand to answer any questions around these requirements, and we can connect with any of your internal teams or partners as needed, just ask!

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