## **Accessing and Customizing Your Influencers' Dashboard View**

#### Note:

The features described in this article are available to Pro and Premium Influence clients. If you are interested in Influence's full suite, please contact your Customer Success Manager (CSM) for details.

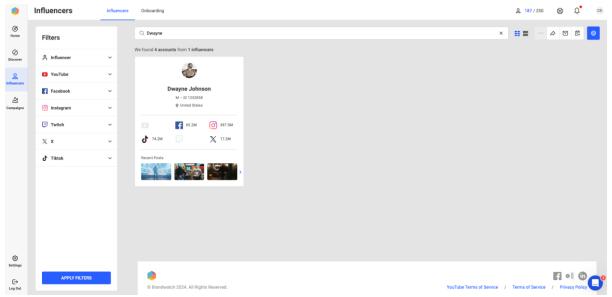
After you onboard influencers, they will be invited to log into Influence to access their own dashboard view where they can manage their campaigns, see their analytics and earnings, connect or disconnect their accounts, and adjust their settings. Your Influencer's dashboards will be set with your company name and the domain will appear as "mycompanyname.dashboard.influence.brandwatch.com."

At any time, you can view an influencer's dashboard from their perspective by using the Impersonate feature in Influence. You also have some options to customize your influencers' dashboards via your settings in Influence.

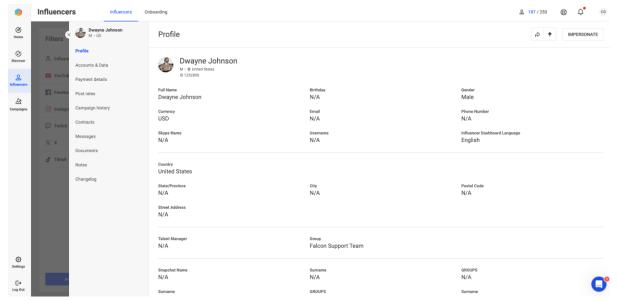
### Impersonating an influencer's dashboard

Impersonating an influencer's dashboard allows you to access an influencer's dashboard from their perspective. This action can be helpful when an influencer has questions about their dashboard or if you need to take an action on their behalf, such as managing parts of a campaign or updating payments, etc.

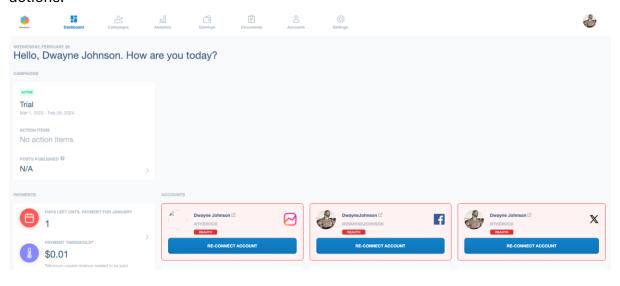
To impersonate an influencer, navigate to the **Influencers** tool. Search for the influencer using the search bar on the top, and click on the desired influencer's profile.



Once in the influencer's profile, click the **Impersonate** button in the top-right corner of the Profile tab.



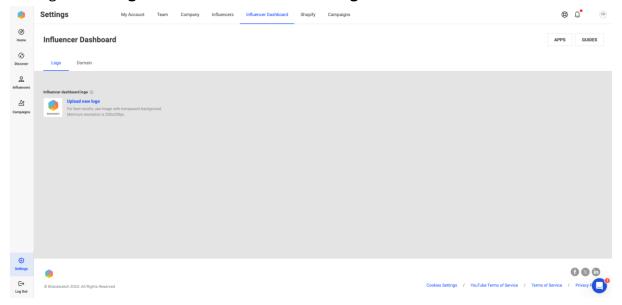
You will be brought into the influencer's dashboard view so you can take any necessary actions.



Customizing an influencer's dashboard view

Uploading a dashboard logo

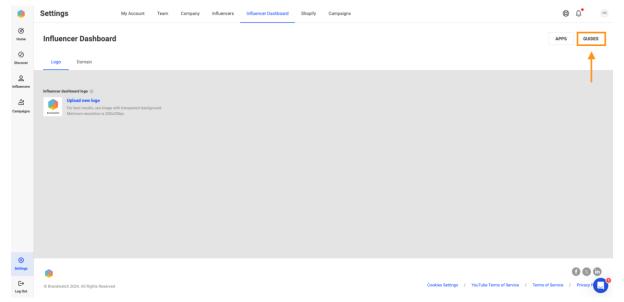
You can upload a specific logo to display on your influencers' dashboard by uploading the logo in **Settings > Influencer Dashboard > Logo**.



# Adding guides for influencers

If you have information, help guides, news, or any other materials you would like to make accessible to your influencers, you can upload this to the **Guides** section of their influencer dashboard.

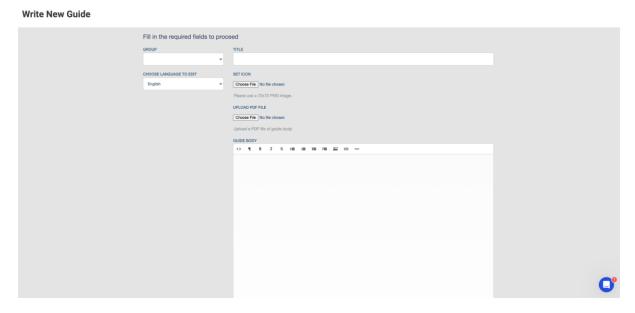
To add new guides to your influencers' dashboard, log into Influence and navigate to **Settings > Influencer Dashboard** and click on the **Guides** button in the upper-right corner.



This page will list any guides that you've created in the past and will indicate whether a guide is currently published for your influencers or not. If you are looking to change the publish status of one of your existing guides, click the **gear icon** next to a guide and select the new status.



To add a new guide, click the **+ Write New Guide** button in the top-right corner. This opens a template for you to fill out.



Title your guide, add an icon, use the **Community** dropdown to select a specific influencer group you'd like to publish the guide to (or leave it blank to publish to everyone), and choose the guide language. Next, fill in the content of your guide by uploading a PDF or filling in the text box below. You can also add videos, images, and HTML.

After you've completed your guide, click **Save** in the bottom-right corner, and then publish the guide when you're ready for it to go live to your influencers.

# **Customizing apps for influencers**

You can add various apps for your influencers to access via the **Apps** tab in their dashboard. To add an app, navigate to **Settings > Influencer Dashboard** in Influence. Click on the **Apps** button in the top-right corner and you will be able to configure which apps you would like to make available for your influencers to use.

