A+ Certification Training Course Curriculum

Duration: Six Weekends/Sat or Sun: 9.00am - 1.00pm or 1.00pm - 5.00pm

A + Certification Program

Session -1

Getting Started

- Introductions
- Course Objectives
- Course Delivery Strategy
- Test Preparation Strategy

1. Overview - Role of PC Technician

- > Certification Requirements
- > Importance of Certification
- > Exercises

2. Personal & Safety Guidelines

- √ Presentation
- ✓ Communication
- ✓ Safety & Tools
- ✓ Exercises

3. The Anatomy of a PC

- Historical Overview
- Functional Overview
- **❖ PC Internals**
- Exercises

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- 4. Windows Operating System
 - Overview and Evolution
 - Types of Windows OS
 - OS Components
 - **♣** General Administrative Controls
 - ♣ Next Gen OS
 - **Exercises**

5. Microprocessor

- ✓ Evolution of the Microprocessor
- ✓ Core Components
- ✓ Memory Overview
- ✓ Modern CPUs
- ✓ Exercises

6. RAM

- Conceptual Overview
- > Types of RAM
- > Installation and Optimization
- Exercises

7. BIOS

- ✓ Conceptual Overview
- ✓ Role & Function of the BIOS
- ✓ Exercises

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Session - 2

8. Expansion Bus

- ♣ Conceptual & Functional Overview
- Types of Expansion Buses
- System Resources
- Usage and Troubleshooting of the Expansion Bus
- Exercises

9. Motherboards

- Role & Function of the Motherboard
- Motherboard Components
- Installing and Troubleshooting Motherboards
- Modern Motherboards
- Exercises

10. Power Supplies

- ✓ Overview of Power Requirements
- ✓ Installing & Troubleshooting
- √ Types of Power Supplies
- ✓ Exercises

11. Hard Drives

- Overview of Hard Drives
- > Types of Hard Drives
- > RAID Technologies
- > Installing & Troubleshooting
- **Exercises**

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12. Hard Drive Utilization

- Partitioning & Formatting
- Maintenance & Troubleshooting
- **Exercises**

13. Removable Media

- √ Types of Removable Media
- √ Troubleshooting Removable Media
- ✓ Exercises

14. Installing & Upgrading Windows

- > Preparation
- > Installation
- Support & Troubleshooting
- Exercises

15. Command Line Interface

- Usage & Syntax
- Utilities
- Exercises

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Session - 3

16. Windows Security

- **♣** Authentication & Authorization
- Sharing Resources
- Exercises

17. Windows Maintenance & Troubleshooting

- ✓ Maintenance Tasks
- ✓ Optimization Techniques
- ✓ Troubleshooting Windows
- ✓ Exercises

18. I/O Options

- ❖ I/O Ports
- ❖ I/O Devices
- Exercises

19. Video

- Basics of Displays
- > Types of Displays
- Video Cards Installation & Support
- Exercises

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20. Multimedia

- ✓ Multimedia Components
- ✓ Support & Troubleshooting
- ✓ Exercises

21. Portable Computers

- Device Type & Usage
- Support & Maintenance of Portable Computers
- Exercises

22. Printers

- > Printer Technologies Overview
- Printing Process
- > Installing & Troubleshooting Printers
- > Exercises

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Session - 4

23. LAN

- Networking Technologies & Concepts
- Network Operating System
- Wired Networks Installation & Troubleshooting
- Exercises

24. Wireless Networking

- Conceptual Overview
- Components & Standards
- ♣ Installing, Configuring & Troubleshooting Wireless Networks
- **Exercises**

25. The Internet

- ✓ Conceptual Overview
- ✓ Connecting to the Internet
- √ Tools
- ✓ VPNs
- ✓ Modern Applications
- ✓ Exercises

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26. Computer Security

- > Types of Security Threats
- > Security Approach
- Network Security
- > Exercises

27. Course Wrap-Up

- Troubleshooting Approach
- Troubleshooting Tools
- Exercises