



Antonio Celano

FULL STACK WEB DEVELOPER

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[my_portfolio](#)

[acelanoit](#)

[antonio-celano-web-developer/](#)

PROFILE

As an aspiring coding professional, I have pursued my passion for programming through various avenues, including completing an online coding course, recently graduating from the prestigious Le Wagon coding bootcamp, and a great deal of self-learning. I have a deep appreciation for the aesthetics and user experience aspects of frontend development, yet my true passion lies in what remains invisible to the user and in building the logic of applications.

SKILLS

- Node.js
- Ruby
- SQLite
- PostgreSQL
- NoSQL (MongoDB)
- HTML & CSS
- JavaScript
- TypeScript
- React
- Git & GitHub
- Communication
- Collaboration
- Problem-solving
- Critical thinking
- Conflict resolution
- Negotiation

LANGUAGES

- English ★★★★★
- Italian ★★★★★
- German ★★★★★☆☆
- Spanish ★★★★★☆☆

WORK EXPERIENCE

SENIOR CUSTOMER SERVICE EXECUTIVE

Bcom Customer Service Center Germany GmbH

May 2016 - Apr 2023. Berlin, Germany

- Dealt with (escalated) complaints and ensured win-win resolution of the controversy.
- Handled complex cases, approved and rejected payouts up to 500€ for each individual case.
- Addressed an average of 2 mass reservation issues per day, such as overbookings and hotel closures.
- Supported colleagues above, at, and below the senior level.
- Identified and reported bugs and possible workarounds (raised and followed up on approximately 15 tickets per month).
- Filled in for Team Leads according to business needs.
- Delivered training sessions to new hires and new seniors.
- Participated in various projects within the organization with the aim to foster a culture of openness and support.

EDUCATION HISTORY

WEB DEVELOPMENT BOOTCAMPS

Le Wagon

Apr 2023 - Jun 2023. Berlin, Germany

- On-site, 400 hours coding bootcamp.
- Ruby, Ruby on Rails, HTML5, SCSS, Bootstrap, JavaScript, SQL, MVC architecture, OOP, Git, GitHub, and Heroku.

Udemy

Feb 2022 - Oct 2022. Online

- Successfully completed the course The Complete 2023 Web Development Bootcamp on 10/23/2022 as taught by Dr. Angela Yu on Udemy.
- HTML5, CSS, Bootstrap, JavaScript, jQuery, Git, GitHub, Node.js, Express.js, EJS, REST APIs, MongoDB & Atlas, Mongoose, Authentication, React, GitHub Pages, Heroku, Web3, and Blockchain technology.

BA IN EUROPEAN LANGUAGES AND CULTURES

Università degli studi di Catania

Oct 2008 - Nov 2013. Catania, Italy

- Thesis Title: A Taste of Smoke and Mirrors: Translating Neil Gaiman's Short Stories from English into Italian.
- Final Grade: 110/110 summa cum laude.

CODING PROJECTS

- My Portfolio: A curated collection of web development projects. Discover my professional achievements and expertise in one place.
- List of Employees: A website to list employees, created with the MERN stack. Solely responsible for the website's creation.
- Case Converter: A case converter created with React. Solely responsible for the website's creation.
- Hobber: A mobile website created with Ruby on Rails for gamers to find gaming partners. Responsible for 80% of the back end.
- Halloween Dog: A side-scrolling video game created with HTML canvas and JavaScript. Followed an online tutorial for the base game and then added more features to it myself.