Antonio Celano

FULL STACK WEB DEVELOPER

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📍 Berlin, Germany

✉ antonio_celano@hotmail.com

🌐 my portfolio

🐙 acelanoit

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PROFILE

As an aspiring coding professional, I have pursued my passion for programming through various avenues, including completing an online coding course, recently graduating from the prestigious Le Wagon coding bootcamp, and a great deal of self-learning. While I appreciate the aesthetics and user experience considerations of front-end development, my true passion lies in what remains invisible to the user and in building the logic of applications.

SKILLS

- **Node.js**
- **Ruby**
- **SQLite**
- **PostgreSQL**
- **NoSQL (MongoDB)**
- **HTML & CSS**
- **JavaScript**
- **TypeScript**
- **React**
- **Git & GitHub**

- **Communication**
- **Collaboration**
- **Problem-solving**
- **Critical thinking**
- **Conflict resolution**
- **Negotiation**

LANGUAGES

- **English** ★★★★★★
- **Italian** ★★★★★★
- **German** ★★★★☆☆
- **Spanish** ★★★☆☆☆

WORK EXPERIENCE

SENIOR CUSTOMER SERVICE EXECUTIVE

Bcom Customer Service Center Germany GmbH

May 2016 - Apr 2023. Berlin, Germany

- Dealt with (escalated) complaints and ensured win-win resolution of the controversy.
- Handled complex cases, approved and rejected payouts up to 500€ for each individual case.
- Addressed an average of 2 mass reservation issues per day, such as overbookings and hotel closures.
- Supported colleagues above, at, and below the senior level.
- Identified and reported bugs and possible workarounds (raised and followed up on approximately 15 tickets per month).
- Filled in for Team Leads according to business needs.
- Delivered training sessions to new hires and new seniors.
- Participated in various projects within the organization with the aim to foster a culture of openness and support.

EDUCATION HISTORY

WEB DEVELOPMENT BOOTCAMPS

Le Wagon

Apr 2023 - Jun 2023. Berlin, Germany

- On-site, 400 hours coding bootcamp.
- Ruby, Ruby on Rails, HTML5, SCSS, Bootstrap, JavaScript, SQL, MVC architecture, OOP, Git, GitHub, and Heroku.

Udemy

Feb 2022 - Oct 2022. Online

- Successfully completed the course The Complete 2023 Web Development Bootcamp on 10/23/2022 as taught by Dr. Angela Yu on Udemy.
- HTML5, CSS, Bootstrap, JavaScript, jQuery, Git, GitHub, Node.js, Express.js, EJS, REST APIs, MongoDB & Atlas, Mongoose, Authentication, React, GitHub Pages, Heroku, Web3, and Blockchain technology.

BA IN EUROPEAN LANGUAGES AND CULTURES

Università degli studi di Catania

Oct 2008 - Nov 2013. Catania, Italy

- Thesis Title: A Taste of Smoke and Mirrors: Translating Neil Gaiman's Short Stories from English into Italian.
- Final Grade: 110/110 summa cum laude.

CODING PROJECTS

- **My Portfolio**: a curated collection of web development projects. Discover my professional achievements and expertise in one place.
- **List of Employees**: a website to list employees, created with the MERN stack. Solely responsible for the website's creation.
- **Case Converter**: a case converter created with React. Solely responsible for the website's creation.
- **Hobber**: a mobile website created with Ruby on Rails for gamers to find gaming partners. Responsible for 80% of the back end.
- **Halloween Dog**: a side-scrolling video game created with HTML canvas and JavaScript. Followed an online tutorial for the base game and then added more features to it myself.