

Nick Acinelli

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SOFTWARE ENGINEER IN ST. LOUIS, MO

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I am an entry-level developer and strong analytical thinker. I am passionate about technology and problem-solving.

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
<ul style="list-style-type: none">• C#• JavaScript	<ul style="list-style-type: none">• .NET• ReactJS	<ul style="list-style-type: none">• MySQL• MongoDB	<ul style="list-style-type: none">• Git• VS Code• Visual Studio

PROJECT EXPERIENCE

Clairvoyant — Online Contact Directory with Scheduling Message System

- Validates user sign-in and password.
- Stores a list of contacts in a database, which can be added, deleted, and edited by the user.
- Search functionality allows users to sort contacts by first or last name.
- Custom messages can be assigned to contact dates for auto-messaging.

TechJobs — C#/ASP.NET Web application that allows you to manage a database of jobs

- Expanded project to add and search for jobs within a database.
- Accesses MySQL as the persistent data source.
- Built with ASP.Net Core MVC and Razor

WORK EXPERIENCE

Assistant Department Manager, Nordstrom, Saint Louis, MO, August 2019 – Present

- Recruit, hire, train and develop a sales team in a fast-paced sales environment.
- Facilitate customer engagement and conduct team involvement while
- Lead team by example by creating and exceeding both personal and company goals.
- Build long lasting relationships and loyal customer base by actively selling and performing customer outreach.
- Maintain department daily sales average of \$20-30k.

Customer Service Rep, Nordstrom, Saint Louis, MO, February 2018 – August 2019

- Assist customers with a variety of transactions to create a seamless experience.
- Demonstrate expertise in all technologies in a store environment.
- Ensure the security and privacy of customer information through education, compliance and resolution of issues.
- Inspire trust, teamwork and positive team relationships.
- Provide timely resolutions and diffuse tense customer interactions.

Customer Service Rep, Nordstrom, Denver, CO, August 2017 – February 2018

Sales Rep, Nordstrom, Saint Louis, MO, August 2016 – August 2017

- Build lasting relationships with customers.
- Set and exceed sales goals.
- Collaborate with a team to maintain department standards by stocking, re-merchandising, organizing displays, and transferring merchandise..

English Tutor, Eye Level Learning, Saint Louis, MO, August 2015 – August 2016

- Guide individual student learning in a class environment.
- Manage student pace with curriculum and record progress.
- Grade student assignments and offer feedback to both students and parents.

EDUCATION

LaunchCode, LC101 Programming Course — 2020

Saint Louis Community College, Associate's Degree — 2016