

Privacy Policy

Acentus LLC ("we") and its affiliates are committed to protecting and preserving your privacy. This policy, together with our Terms of Use, and any other underlying agreements or terms, sets out the basis on which any data we collect from you, or that you provide to us, will be processed by us. By using our website ("Site"), you are accepting the practices described in this Privacy Policy. This Privacy Policy also describes the way we process, use, and disclose information that you provide to us when you use our Site.

By using this Site, you consent to the use of the information that you provide to us per this Privacy Policy. We do update this Privacy Policy from time to time so please review this Privacy Policy regularly. If we materially alter our Privacy Policy, we will let you know of such changes by posting a notice on our Site. Your continued use of the Site will be considered your agreement that your information may be used per the new policy. If you do not agree with the changes, then you should stop using the Site, and you should let us know that you do not want your information used per the changes.

Information We Collect

In running our Site, we may collect and process the following data about you:

Details of your visits to our Site and the resources that you access, including, but not limited to, traffic data, location data, weblogs and other communication data, including your IP address, the date and time you accessed or left the Site, and which pages you viewed. Some parts of our Site use cookies and other technologies to collect this information about your general internet usage. See section below 'How We Use Cookies' to learn more.

Information that you supply directly to us by filling in forms on our Site, such as your name, address, telephone number, email address and order information.

Information provided to us when you communicate with us for any reason.

By giving a telephone number to Acentus, you agree that a representative of Acentus can contact you at the number you provide, potentially using automated technology (including texts/SMS messaging) or a pre-recorded message. Your consent is not an obligation to receive any of our products and/or services.

Please refer to our "Notice of Privacy Practices" which is available via the link at the bottom of this webpage for additional information relating to Health Insurance Portability and Accountability Act (HIPAA).

How We Use Cookies

Our Site uses cookies to distinguish you from other users of our Site and estimate visits and click-throughs for specific campaigns. This helps us to provide you with an enjoyable experience when you browse our Site and allows us to improve our Site. These cookies expire when your browsing session ends. By continuing to browse the Site, you are agreeing to our use of cookies.

A “cookie” is a piece of text which asks permission to be placed on your device’s hard drive. Once you agree, this cookie file is stored on the hard drive of your device. They help us to improve our Site. They present the content from our Site in the most effective manner for you and your device. We also use cookies to aggregate user statistics and improve Site functionality.

We use the following cookies:

Strictly necessary cookies. These are cookies that are needed for the operation of our Site. They include, for example, cookies that enable you to log into secure areas of our Site.

Analytical/performance cookies. They allow us to recognize and count the number of visitors and to see how visitors move around our Site when they are using it. This helps us to improve the way our Site works, for example, by ensuring that users are finding what they are looking for easily.

Functionality cookies. These are used to recognize you when you return to our Site. This enables us to personalize our content for you, greet you by name and remember your preferences.

How do I change my cookie settings?

Most internet browsers accept cookies by default, but you can change your browser preferences to block or restrict cookies if you do not want your web browsing activity tracked. Please note that some cookies are necessary for our Site to run and, as such, cannot be declined. If you choose, you may use the Digital Advertising Alliance (DAA) WebChoices Tool to globally opt out of third-party tracking via website cookies. There are also a variety of other tools publicly available to manage cookies and similar technologies that collect information related to your use of our Site. To learn more about cookies and modifying your browser settings related to these cookies you can review guidance from the FTC.

We are not responsible for the effectiveness or compliance of third-party opt-out mechanisms or programs. Please note that if you remove your cookies or upgrade your browser after having opted out, you will need to opt out again. Your opt out is specific to the browser you are using and the device you use to access the Site.

Therefore, if you use multiple browsers or devices you will need to opt out on each browser or device. You can access the information on our Site without enabling cookies in your browser, but disabling cookies may result in a diminished ability to take advantage of the services and related informational content on our website.

How we Use Your Information

The information that we collect and store relating to you is primarily used to enable us to supply our products and/or services to you in the best possible manner. In addition, we may use the information for the following purposes:

- To provide you with information relating to our services and/or products;
- To fulfill or meet the reason you supplied the information.
- To provide third parties with statistical information about the users of our Site;
- To check and conduct an analysis of our Site traffic and usage patterns.
- To respond to law enforcement requests and as required by applicable law, court order or governmental regulations;
- To analyze trends;
- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our Site users is among the assets transferred.

Security

To secure your information, we have put in place commercially suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect on our Site. Nonetheless, the transmission of information via the internet is not completely secure and therefore we cannot guarantee the security of data sent to us electronically on our Site, and transmission of such data is therefore entirely at your own risk.

Disclosing Your Information

Where applicable, we may show your personal information to any affiliated business entities or third parties necessary to provide our products and/or services to you. This includes, where applicable, our subsidiaries, our holding company and its other subsidiaries (if any), as well as third parties involved in the administration and operation of our products and/or services. We may also share your personal information to other third parties, such as:

- Where we sell or share any or all our business and/or our assets to a third party, whether through bankruptcy proceedings or other sale or merger.

- Where we are legally required to show your information, including, but not limited to, per a valid subpoena, order, search warrant or other law enforcement request.
- When we are contractually bound to disclose it.

Where we disclose personal information for a purpose set forth herein, we enter a contract with the third party that describes the purpose and requires the third-party recipient to both keep that personal information confidential and not use it for any purpose except performing the contract.

Third Party Websites

By accessing third party websites through our Site, you are consenting to the terms and privacy policies of those websites. We do not accept any responsibility or liability for their policies whatsoever as we have no control over them.

Users Only of Legal Age of Majority

Our Site is designed and intended for those who have reached the age of majority (18 years of age). By using our Site, you affirm that you are at least 18 years of age or older. We are not liable for any damages that may result from a user's misrepresentation of age.

No one under age 13 may submit or post any information, including personally identifying information, on our Site. Under no circumstances may anyone under age 13 use our Site. Parents or legal guardians of children under 13 cannot agree to these Terms on their behalf.

DO NOT USE THIS WEBSITE OR EMAIL FOR MEDICAL EMERGENCY SERVICES. CALL 911 OR YOUR LOCAL EMERGENCY ASSISTANCE NUMBER.

Contacting Us

We welcome any queries, comments, complaints or requests you may have about this Privacy Policy. Please do not hesitate to contact us at:

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