邮箱及模板：

1）邮箱：[customerservice@acerchem.com](mailto:customerservice@acerchem.com)

密码: Shanghai1

2）注册审核成功后通知模板

Congratulations that your registration has been completed, we are excited to see your interest and looking forward to more cooperation between us.

If you have any questions on ordering process, your credit limit, etc. Please come to [customerservice@acerchem.com](mailto:customerservice@acerchem.com)

3）注册审核失败后通知模板

We are sorry to say that your registration has not been approved, please come to our customer service at [customerservice@acerchem.com](mailto:customerservice@acerchem.com) if you need more information.

4）找回密码、重置密码邮件模板

Here is the link for finding / re-setting your password, please click the link below:

（找回密码、重置密码的链接）

5）取消订单

We are sorry to see that order is cancelled, we are very eager to learn what's the reason of this cancellation, or if there is anything that we can improve.

If you can share more information with us, please contact us at [customerservice@acerchem.com](mailto:customerservice@acerchem.com).

Thanks for your interest and support anyway.

6）修改提货时间

This is to inform you that your delivery date has been revised per your request. Please kindly understand the maxium 15 days for extending the delivery date due to the inventory policy of Ingredeits4u.

We look forward to providing more service to you in future.