IP Phone User Guide v1.0

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Version History

Date	Version	Description	Author
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1   Introduction

The Enterprise IP Phone Grandstream GXp1450 is used within Musala Soft as a part of Ving terminals or as a phone only.

Following section represents most important phone features for Ving users at the current moment.

2   Features and Functions

2.1   Softkeys functions

Softkeys are the ones displayed right under the LCD screen of the telephone. They are context sensitive and change depending on the status of the phone.

- **Next Scr** (Next Screen) – toggles between default idle screen and location and weather information.
- **FwdAll** (Forward All) – unconditionally forwards the phone line to another phone
OR
Missed (Missed Calls)
- **Redial**

Softkeys related to calls

- Dial
- Answer Call
- Reject Call
- End Call
- Others

2.2   Check Missed Calls & Call History

When a missed call takes place, it directly appears on the LCD phone screen. Unchecked missed calls can be reached by the respective softkey under the screen. Once checked, missed calls disappear from the initial screen and can be found in the phone menu.

In order to reach already checked (old) missed calls, a user should navigate to phone menu by pressing the round menu button surrounded by the four arrows.

Same button is used to open a menu section and arrows are used for navigation. Left arrow is used for navigation to the previous sub-menu (section).

Menu > **Call history** > **Missed calls**

The IP phone call history provides information for all answered and dialed calls as well unless deleted.

Phonebook is supported as well.

2.3 Keypad

GXP2120/GXP2110/GXP2100	GXP1450	Definition
LINE KEYS	LINE KEYS	Open or switch line; resume the call on hold.
HOLD	HOLD	Place active call on hold, or resume the call on hold.
SEND	📞	Send out the number, or redial.
TRANSFER	TRANSFER	Transfer an active call to another number.
CONF	CONF	Establish conference call with other parties.
MUTE	🔇	During an active call, press to mute or unmute.
HEADSET	🎧	Headset.
DND	🔇	When the phone is in idle, press to enable/disable DND feature.
NAVIGATION KEYS/MENU		• Press the 4 navigation keys to move up/down/left/right; • Press the round button in the center for MENU/ENTER/OK

2.4 LCD Icons

Icon	Description
	DND Status. OFF - Do Not Disturb disabled ON - Do Not Disturb enabled
	Call Forward All Status. OFF - Call Forward All feature disabled ON - Call Forward All feature enabled
	Call Forward Busy Status. OFF - Call Forward Busy feature disabled ON - Call Forward Busy feature enabled
	Call Forward No Answer Status. OFF - Call Forward No Answer feature disabled ON - Call Forward No Answer feature enabled
	Call Forward All and Call Forward No Answer Status. OFF - Call Forward All and Call Forward No Answer feature disabled ON - Call Forward All and Call Forward No Answer feature enabled
	Keypad Status. OFF - keypad is unlocked ON - keypad is locked
	Enter Keypad Unlock Password.
	Voicemail Status. OFF - No new voicemail ON - New voicemail
	Instant Message. OFF - No new instant message ON - New instant message
	Voice Mail and Instant Message. OFF - No new instant message or voicemail ON - New instant message and voicemail
	Network Status. OFF - Network connection is up ON - Network connection is down

	Missed Call Status.
	OFF - No missed call
	ON - New missed call
	Save Call Record Status.
	OFF - No saving call record activity
	ON - The phone is writing the call records into the flash at the moment
	Waiting For Response.
	Please wait for the phone to response before the keypad entry
	Handset Status.
	OFF - handset on hook
	ON - handset off hook
	Speaker Status.
	OFF - speaker off
	ON - speaker on
	Headset Status.
	OFF - headset off
	ON - headset on
	Calling Out.
	The phone is calling out
	Calling In.
	Phone is ringing with incoming call
	Incoming Call.
	The current call is an incoming call
	Outgoing Call.
	The current call is an outgoing call
	Call Failed
	Fail to establish call
	SRTP Status.
	OFF - SRTP is not used
	ON - SRTP is used

	MUTE Status. OFF - No muted ON - Muted	
	Call On Hold.	
	Call Active.	
	Conference Call.	
	Core Dump. Core dump file can be downloaded from phone's Web GUI->Status page.	